

## Tenant Services Management Board - 25 February 2019

Present: Mr D Galpin, Mrs J Bunn, Mrs D Flavell, Mrs J Hegarty, Mr K Hellier and Mr I Hussey

Officers: James Hassett, Christine Fraser, Steven Clarke and Clare Rendell

Also Present: A Bolitho, P Hughes and L Redston

(The meeting commenced at 6.00 pm)

1. **Apologies.**

Apologies were received from Mr A Akhigbemen and Councillor B Bowrah.

2. **Minutes of the previous meeting of the Tenant Services Management Board.**

The minutes of the meeting of the Tenant Services Management Board held on 21 January 2019 were signed and taken as read.

3. **Public Question Time.**

No questions were received for Public Question Time.

4. **Declaration of Interests.**

Name	Minute No.	Description of Interest	Reason	Action Taken
Mrs J Bunn	All Items	TDBC Housing Tenant	Personal	Spoke and Voted
Mrs D Flavell	All Items	TDBC Housing Tenant	Personal	Spoke and Voted
Mr D Galpin	All Items	TDBC Housing Tenant	Personal	Spoke and Voted
Mrs J Hegarty	All Items	TDBC Housing Tenant	Personal	Spoke and Voted
Mr K Hellier	All Items	TDBC Housing Tenant	Personal	Spoke and Voted
Mr I Hussey	All Items	TDBC Housing Tenant	Personal	Spoke and Voted

5. **Introduction of James Hassett - Chief Executive.**

The Chief Executive introduced himself to the Board Members and gave a background of his personal and professional history.

He also gave information on his vision for the future of the new Somerset West and Taunton Council.

6. **Introduction of Christine Fraser - Head of Performance and Governance.**

The Head of Performance and Governance introduced herself to the Board Members and gave a background of her personal and professional history.

She also gave information on her vision for the future of the governance arrangements for the new Somerset West and Taunton Council.

#### 7. **Discussion about the future of the Tenant Services Management Board.**

The Head of Performance and Governance gave the Board Members an update on the future of the Tenant Services Management Board (TSMB). Due to the New Council, officers needed to look at what groups the Council currently had and how they would work in the future model.

The Head of Performance and Governance suggested that the Board might not be required to meet on a monthly basis, but they could meet quarterly instead, with a couple of bigger events held during the year to allow for a wider tenant population to attend. She advised the Board that she had been in contact with the Chairs of all three Tenant Groups to discuss the options available for the future governance arrangements.

During the discussion, the following points were made:-

- Board Members queried whether there could be a separate scrutiny group?  
*Officers advised that could be a possibility.*
- Board Members highlighted some of the recommendations made in the Housing Green Paper.  
*Officers confirmed that they were waiting to see what recommendations became legislation before any amendments were made.*
- Board Members highlighted that Taunton Deane were one of the Councils that had a higher representation at the TPAS conference and that they did not want to lose that.
- Concern was raised about joining up the three Tenant Groups and the Board Members advised that the Tenant Forum and Sheltered Housing Group fed into the TSMB.
- Board Members highlighted that the elections had been postponed due to the Transformation Project.

**Resolved** that the Board would be kept informed of any changes to the Tenant Groups.

#### 8. **Introduction to Locality Officers**

The Locality Manager introduced herself and two of her Locality Engagement Champions to the Board. They explained which areas of the district they covered and what their roles would involve and how they would work with the residents to assist them with any queries or requests they might have.

(The Meeting ended at 6.30 pm)