

### Council

You are requested to attend a meeting of the Council to be held in The John Meikle Room, The Deane House, Belvedere Road, Taunton on 12 November 2013 at 18:30.

### **Agenda**

The meeting will be preceded by a Prayer to be offered by the Mayor's Chaplain.

- To receive the Minutes of the meeting of the Council held on 1 October 2013 (attached).
- 2 To report any apologies for absence.
- 3 To receive any communications.
- 4 To receive questions from Taunton Deane Electors under Standing Order 15.
- To receive petitions or deputations from Taunton Deane Electors under Standing Orders 16 and 17.
- Declaration of Interests

  To receive declarations of disclosable pecuniary interests or personal or prejudicial interests, in accordance with the Code of Conduct. The usual declarations made at meetings of Full Council are shown on the attachment.
- Borough Council By-Election 3 October 2013. The Democratic Services Manager and Corporate Support Lead to report that Federica Roberta Diana Smith of 5 Bourne Grove, Taunton has been elected as a Councillor to fill the vacancy in the Halcon Ward of Taunton.
- 8 Taunton Deane and West Somerset Joint Management and Shared Services Business Case. Report of the Leader of the Council (attached)
- 9 Taunton Deane and West Somerset Proposed Governance Arrangements Inter Authority Agreement. Report of the Leader of the Council (attached).
- Taunton Deane and West Someret Councils Creating a Shared Workforce and Transition Redundancy Policy. Report of the Leader of the Council (attached).
- Joint Management Structure for Taunton Deane and West Somerset Councils.
  Report of the Leader of the Council (attached). See also confidential Appendix 7
   Financial Implications at agenda item No. 14.

12 To receive the following recommendation from the Executive:-

Councillor Mrs Vivienne Stock-Williams - Recommendation relating to the Southwest One Services Review (attached). See also confidential Appendices A-E at agenda item No 15.

The Impact of Borrowing through High Cost Lenders - To consider the attached Motion proposed by Councillor Simon Coles and seconded by Councillor Alan Wedderkopp.

The following items are likely to be considered after the exclusion of the press and public because of the likelihood that exempt information would otherwise be disclosed relating to the Clause set out below of Schedule 12A of the Local Government Act 1972.

- Joint Management Structure for Taunton Deane and West Somerset Councils Confidential Appendix 7 Financial Implications. See also agenda item No. 11. Paragraph 3 Information relating to Financial or Business Affairs.
- Recommendation relating to the Southwest One Service Review Confidential Appendices A-E (attached). See also agenda item No 12.

  Paragraphs 1 and 3 Information which is likely to reveal the identity of an individual and information relating to Financial or Business Affairs.

Bruce Lang Assistant Chief Executive

13 April 2016

Members of the public are welcome to attend the meeting and listen to the discussions.

There is time set aside at the beginning of most meetings to allow the public to ask questions.

Speaking under "Public Question Time" is limited to 4 minutes per person in an overall period of 15 minutes. The Committee Administrator will keep a close watch on the time and the Chairman will be responsible for ensuring the time permitted does not overrun. The speaker will be allowed to address the Committee once only and will not be allowed to participate further in any debate.

Except at meetings of Full Council, where public participation will be restricted to Public Question Time only, if a member of the public wishes to address the Committee on any matter appearing on the agenda, the Chairman will normally permit this to occur when that item is reached and before the Councillors begin to debate the item.

This is more usual at meetings of the Council's Planning Committee and details of the "rules" which apply at these meetings can be found in the leaflet "Having Your Say on Planning Applications". A copy can be obtained free of charge from the Planning Reception Desk at The Deane House or by contacting the telephone number or e-mail address below.

If an item on the agenda is contentious, with a large number of people attending the meeting, a representative should be nominated to present the views of a group.

These arrangements do not apply to exempt (confidential) items on the agenda where any members of the press or public present will be asked to leave the Committee Room.

Full Council, Executive, Committees and Task and Finish Review agendas, reports and minutes are available on our website: www.tauntondeane.gov.uk

Lift access to the John Meikle Room and the other Committee Rooms on the first floor of The Deane House, is available from the main ground floor entrance. Toilet facilities, with wheelchair access, are also available off the landing directly outside the Committee Rooms.



An induction loop operates to enhance sound for anyone wearing a hearing aid or using a transmitter.

For further information about the meeting, please contact the Corporate Support Unit on 01823 356414 or email r.bryant@tauntondeane.gov.uk

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### **Council Members:-**

Councillor M Hill

Councillor V Stock-Williams

Councillor J Adkins

Councillor J Allgrove

Councillor J Baker

Councillor A Beaven

Councillor C Bishop

Councillor R Bowrah, BEM

Councillor N Cavill

Councillor S Coles

Councillor B Denington

Councillor D Durdan

Councillor K Durdan

Councillor M Edwards

Councillor H Farbahi

Councillor M Floyd

Councillor J Gaden

Councillor E Gaines

Councillor A Govier

Councillor J Govier

Councillor T Hall

Councillor K Hayward

Councillor R Henley

Councillor C Herbert

Councillor C Hill

Councillor J Horsley

Councillor J Hunt

Councillor L James

Councillor R Lees

Councillor S Lees

Councillor L Lisgo, MBE

Councillor J Meikle, MBE

Councillor N Messenger

Councillor I Morrell

Councillor B Nottrodt

Councillor U Palmer

Councillor H Prior-Sankey

Councillor D Reed

Councillor J Reed

Councillor S Ross

Councillor T Slattery

Councillor G Slattery

Councillor Miss F Smith

Councillor (Historic) F Smith

Councillor F Smith

Councillor P Smith

Councillor P Stone

Councillor B Swaine

Councillor P Tooze

(Chairman and Mayor of Taunton Deane) (Deputy Mayor)

Councillor J Warmington Councillor P Watson

Councillor (Historic)Mrs E Waymouth

Councillor D Webber

Councillor A Wedderkopp
Councillor D Wedderkopp
Councillor J Williams - Leader of the Council

Councillor G Wren

### **Taunton Deane Borough Council**

At a meeting of Taunton Deane Borough Council held in the John Meikle Room, The Deane House, Belvedere Road, Taunton on 1 October 2013 at 6.30 pm.

**Present** The Mayor (Councillor Ms Lisgo)

The Deputy Mayor (Councillor D Durdan)

Councillors Mrs Adkins, Mrs Allgrove, Mrs Baker, Bishop, Bowrah, Cavill, Coles, Denington, Miss Durdan, Edwards, Farbahi, Mrs Floyd, Gaines, A Govier, Mrs Govier, Hall, Hayward, Mrs Herbert, C Hill, Mrs Hill, Horsley, Hunt, Miss James, Meikle, Morrell, Nottrodt, Mrs Reed, Ross, Gill Slattery, T Slattery, Mrs Smith, P Smith, Mrs Stock-Williams, Stone, Tooze, Mrs Warmington, Watson, Mrs Waymouth, Ms Webber, A Wedderkopp, D Wedderkopp, Williams and Wren

### 1. Minutes

The minutes of the meeting of Taunton Deane Borough Council held on 23 July 2013, copies having been sent to each Member, were signed by the Mayor.

### 2. Apologies

Councillors Beaven, Mrs Gaden, Henley, R Lees, S Lees, Ms Palmer, Prior-Sankey and D Reed.

### 3. **Declaration of Interests**

Councillors Mrs Baker, Coles, A Govier, Hunt, A Wedderkopp and D Wedderkopp declared personal interests as Members of Somerset County Council. Councillors Mrs Hill and Stone declared personal interests as employees of Somerset County Council. Councillor T Slattery declared a personal interest as an employee of Sedgemoor District Council. Councillor Tooze declared a personal interest as an employee of the UK Hydrographic Office. Councillor Wren declared personal interests as an employee of Natural England and as Clerk to Milverton Parish Council. Councillors Hayward and Ross declared personal interests as the Council's representatives on the Somerset Waste Board. Councillor Ross also declared a personal interest as the alternate Director of Southwest One. Councillor Nottrodt declared a personal interest as a Director of Southwest One. Councillors D Durdan and Stone declared prejudicial interests as Tone Leisure Board representatives. Councillor Gill Slattery declared personal interests as a member of the Board of Governors at Somerset College and as a Patron of the Supporters of Taunton Women's Aid. Councillor Farbahi declared a personal interest as a local owner of land in Taunton Deane. Councillor D Reed declared a personal interest as a Director of the Taunton Town Centre Company.

### 4. Public Question Time

Mr David Orr congratulated both local Councils in securing the investment for the new road across Firepool. Hopefully, this would end the blight of that derelict site and also take traffic away from the town centre.

Taunton Deane had invested heavily in the Core Strategy Development Plan – a "blueprint" for zoning areas for housing, whilst zoning other areas for protection from development.

Councillor Edwards had recognised that the number of speculative developments in villages and on urban green wedges was causing widespread cynicism and anger.

Last week, there had been a meeting with MP Jeremy Browne. He noted complaints that Government promises to respect local plans, were seen as hollow here in Taunton Deane. He also noted that an expert analysis, using the latest Government figures, showed this Council's 2008 estimate for the building of 17,000 new houses, to be out of date and significantly over-stated.

We needed our Council to ensure that our local plan had precedence over speculative developments and was based upon the latest information.

Mr Orr went on to welcome the Leader's announcement for a "Town Centre Re-think" in response to the banking crisis and subsequent recession. Our local businesses needed a strong voice, but hoped that the consultation would be open to everyone.

He stated that he was less sanguine about this Council's finances than the Leader. The Finance Director had recently reported that there was likely to be a budget gap totalling nearly £4,500,000 over the next three budget years.

He remained sceptical of the West Somerset sharing proposal. It lacked ambition and scale and would be dependent on repatriating IT systems from Southwest One, with added risk and at a reported cost of £1,200,000.

The County Council sensibly shared offices with other District Councils. Why then, was there no significant office sharing by the two Councils based here in Taunton when there were two spare blocks available at County Hall?

With a £4,500,000 budget shortfall and a new £5,400,000 swimming pool to finance, how could this cash-strapped Council afford to buy Quantock House?

This Council's financial position was not helped by the continuing shortfalls in savings from the controversial Southwest One joint venture with IBM. After six years in contract with IBM, only £1,800,000 had been saved and, as reported to Corporate Scrutiny recently, "it was not yet clear how the lower [savings] target of £5,700,000 would be achieved".

Lastly, IBM was reported to be selling a large part of its global services business to a little-known company called "SYNNEX". Whilst Taunton Deane was now following Somerset County Council's lead in reducing services in Southwest One, the SYNNEX disposal added another period of uncertainty

and risk.

The Leader of the Council, Councillor Williams, thanked Mr Orr for his statement and questions. He would arrange a written response to Mr Orr

### 5. Change to Delegations – Part 3 of the Constitution

Reference Minute No.8/2013, considered report previously circulated, concerning changes to the Constitution which were required following the Council's decision to proceed with a Joint Chief Executive.

By virtue of decisions taken by West Somerset Council and Taunton Deane Borough Council on 22 July and 23 July 2013, respectively, it had been agreed that the current Chief Executive of Taunton Deane Borough Council would become a Joint Chief Executive of the two Councils by way of a Section 113 Agreement under the Local Government Act 1972, with effect from 24 October 2013.

The role of Joint Chief Executive would include being the Head of Paid Service for both Councils. It was therefore essential that the Constitutions of both Councils were checked to ensure that the smooth operation of the two authorities would not be affected or hindered by the agreement to have a Joint Chief Executive.

In the event of the two Councils approving a Business Case for joint management and sharing of services, the management of staff would be a vital component in securing the smooth transformation towards the sharing of management and services.

To ensure that matters were not unduly delayed, appropriate terms of delegation needed to be applied and it was preferable if such powers of delegation were similar at both Councils to ensure consistency and an even pace of delivery.

In terms of the Taunton Deane Borough Council Constitution, although the Head of Paid Service already had delegated powers to deal with staffing issues the proposed amendments clearly set out those delegations required in connection with staffing matters to make the position transparent and clear.

It was important to note that under the proposed delegated powers there was the proviso that such action must be "within the approved budgetary provision". When this was not the case a report would need to be made to Members to approve or otherwise any required additional expenditure.

Both the Constitutional Sub-Committee and the Corporate Governance Committee had considered and approved the proposed changes to the Constitution.

**Resolved** that the proposed changes to the Delegations included in the Council's Constitution, as set out in Appendix 1 to these Minutes, be approved.

### 6. The Story of Taunton Street Pastors

A short DVD which showed the work undertaken by the Taunton Street Pastors late at night in the town centre at weekends was shown to Councillors.

The Mayor commented that it was very inspiring to see the work which was undertaken by the Street Pastors in an effort to ensure young people remained safe in the town late at night.

### 7. The Halcon One Team

Police Sergeant Andy Murphy QPM, the Halcon One Team Co-ordinator made a presentation to Members on work being undertaken in the Ward.

Over the last six months a 'One Team' approach had been adopted (part of a twelve month pilot) led by the Police, with officers from Taunton Deane Housing (Estates, Anti-Social Behaviour, Supported and Knightstone), Family Support Workers (FSWs) from the Acorns Children's Centre and Family Focus, Somerset College Work Academy and staff from the Taunton Association for the Homeless. The Team continued to grow with health visitors and local GPs also taking an interest.

These frontline workers understood more fully partner roles across the Ward, looked at problems together and worked out the various best ways to tackle and ultimately solve them. They addressed underlying problems, not previously apparent to all, which persisted, often behind closed doors which had resulted in the Halcon Ward being in the top 5% most deprived in the country.

Ten key issues had been identified:-

- Domestic Abuse;
- Drugs;
- Safeguarding Old and Young;
- Unemployment;
- Training and Education;
- Youth Diversion;
- Money Management;
- Environment;
- Tenant Management; and
- Information What's On.

These issues were the basis of a detailed Ten Point Plan the Team were working towards.

By regularly meeting up, sharing information, charting this (community mapping, family action plans, street by street residents' surveys) and using the different threads of expertise across the team, the Team is able to think differently and work differently, together. This concerted team effort is more responsive, efficient and pro-active and is already changing the lives of some

people living in Halcon for the better and for good, by addressing the root causes of deprivation in the list above.

The project was being written up by the Police who were interested in applying this model in other areas. It had recently received a visit from the Chief Constable of Avon and Somerset Constabulary Nick Gargan and the Police and Crime Commissioner Sue Mountstevens.

Following a question and answer session, the Mayor thanked Sergeant Murphy QPM for his very interesting presentation. She added that it had been important for this item to be brought to the attention of Councillors.

(Councillor Mrs Waymouth declared a personal interest as a Governor of Taunton School during the item covered by Minute No. 7 above.)

### 8. Written Questions to Members of the Executive

## (1) From Councillor Horsley to Councillor Williams – Medium Term Financial Plan Update

Does the Leader not realise that the stark report of the Section 151 Officer the he refers to is as much about his mismanagement of the affairs of the Council during his past 3.5 years as it is about Government cuts and the reduction to zero of the Rate Support Grant?

How can he claim that it is not a "crisis" when it is so clearly one? He had his chance to "plan" over the past few years - from the time the Coalition was formed but he has prevaricated time and time again.

He was not even wide awake enough to think of the shared services concept until a panic stricken, failing, bankrupt Council approached him to consider the prospect of such measures. He then allows us promptly to be frog marched off under Central Government supervision to a programme which is still going to leave us short by some £2,419,000 for the next three years as he illustrates in the table under paragraph 1.3 of his report. If he had been awake, why did he not devote time earlier to looking around for partners who would have brought in far more than the £1,799,000 shown in the table?

Has he calculated what he might have saved if he had not continued headlong with the Blackbrook Swimming Pool Project and devoted the same amount of energy and capacity to finding new income streams for the Council?

Whilst he claims he is fulfilling an election manifesto pledge, did he not at any point consider that the prospects of Taunton Deane reaching a financial cliff could have horrendous consequences for other services and jobs within Taunton Deane?

Why did he not devote time to considering taking on many much more commercial type projects and inculcate a sense of enterprise into the Council which would have generated decent income streams as well as greatly enhancing our chances of growth and a larger pot for the New Homes Bonus?

Does he accept that his complacency has led to the stultification of enterprise within The Deane House and a climate which resists change instead of embracing it?

He shows that we can save £89,000 on our Asset Strategy Project in the table. Does he not understand that we should be investing heavily in Asset Projects rather than cutting costs if we are to have any chance of creating the income streams needed to stop us falling over the fiscal cliff? He should be approaching developers with projects so that private/public sector cooperation would lead to improved prospects for tax payers in the district.

It is all very well to speak about High Level Principles but he seems to think they apply to everyone else but himself and the Conservative Group so we get Blackbrook and then change our corporate priorities to become suddenly concerned about the fiscal cliff and the deficit. Why has he not got the courage to admit his mistakes?

**Reply** – I thank Councillor Horsley for the advance notice of his questions The messages in the report to Corporate Scrutiny were loud and clear and should not be a surprise to any of us in this room.

Equally loud and clear was the message form our Section 151 Officer that – and I quote – "I do not believe we are in crisis mode but I do believe we need to accept that radical changes will be unavoidable".

We have been in a position to set a balanced budget over the last few years, despite the cuts to our funding. This has been done at the same time as progressing some our key ambitions – a replacement swimming pool (the St James Street facility is no longer viable), progression of our Growth ambitions (Castle Green, Goodlands Gardens, Somerset Square, Viridor at Firepool), the Transformation of our DLO and so on and so on. We are proud to be in a position where we have protected services to our public during this period of austerity.

With regard to Blackbrook and the replacement swimming pool. This was in response to the cross party belief that we should protect the level of public swimming available to our residents as it was accepted the closure of St James Street Pools was inevitable. We demonstrated the leadership to make that difficult decision.

The point you raise regarding assets will be taken care of through the development of the Asset Strategy. This project was agreed as part of our Business Plan and is well underway already and there are many continuing initiatives which you have been fully briefed on.

The scenario around asking officers to prepare the basic statutory services budget was as you say discussed at Corporate Scrutiny but did not get support.

Things are going to get tougher, of that I have no doubt. You are well aware of the dire national and international economic situation. I believe, despite

this, Taunton is faring much better than a lot of others.

We, those elected by the community, are charged with making sure we use our resources in a way that delivers a budget plan that closes the gap. As always we will do this in the most cost effective manner possible and suggest that we should all be working together on this to ensure the impact to our community is managed.

## (2) From Councillor Farbahi to Councillor Cavill - Regeneration and Asset Management

In light of the successful start of Taunton Forward – an organisation brought together representing some 20 top business men and women from all sectors including the private schools, EDF, manufacturers, commercial property owners and international retailers as well as the Chairman of the Town Centre Company – would Councillor Cavill and the Leader of the Council be prepared to join in helping shape the direction of travel for the future of Taunton and bring together the initiatives such as the Taunton Town Centre Rethink and the Economic Growth Prospectus for Taunton.

The aim of Taunton Forward is to see Taunton established as a Regional Hub for inward investment and for all visitors to experience a vibrant shopping experience. There is a widespread feeling that we need to set our sights much higher than currently envisaged and establish a "wow" factor by getting Taunton to aspire to having a large performing cultural site which can surpass anything currently on offer.

**Reply** - I welcome the establishment of 'Taunton Forward' and I am sure that its members will make a positive contribution to the considerations of the Town Centre Rethink and Growth Prospectus and I look forward to their input.

There are already two major pieces of work underway. The first one, a review of Project Taunton's plans. You were on the interviewing panel for the Town Centre 'Rethink', which is already under way. It will no doubt produce some challenging proposals as to the plans for Taunton's future and how it can become an even more successful town in the years to come.

The second, the Growth Prospectus already has a consultation event planned for later this month, and is looking at the larger picture at what is required for Taunton Deane's economic success over the coming decades and in particularly the infrastructure requirements to make this happen. On this we are working in conjunction with Somerset County Council.

Both these initiatives are being led by this Council, and are being overseen by the Taunton Economic Advisory Board, which itself has representation from key business interests. Both initiatives will come through the Council's scrutiny process over the autumn/winter period.

I would like to assure Councillor Farbahi that our plans for Taunton and its growth remain ambitious. The proposal I have outlined will provide, I believe, a broad but realistic framework to deliver these ambitions.

### 9. Reports of the Leader of the Council and Executive Councillors

### (i) Leader of the Council (Councillor Williams)

Councillor Williams's report covered the following topics:-

- Medium Term Financial Plan Update and approach to Budget Setting 2014/2015; Northern Inner Distributor Road;
- Shared Management and Services with West Somerset Council;
- The Brewhouse Theatre and Arts Centre;
- Taunton Town Centre 'Re-think';
- Economic Growth Prospectus for Taunton;
- Castle Green, Taunton;
- Quantock House, Taunton;
- Car Park Usage and Income;
- Former Taunton Youth and Community Centre Site, Taunton; and
- Thales Site, Taunton.

### (ii) Sport, Parks and Leisure (Councillor Mrs Herbert)

The report from Councillor Mrs Herbert dealt with activities taking place in the following areas:-

- Parks;
- Community Leisure and Play; and
- Tone Leisure (Taunton Deane) Limited Activities.

### (iii) Housing Services (Councillor Mrs Adkins)

Councillor Mrs Adkins submitted her report which drew attention to the following:-

- Housing Enabling Regeneration;
- Affordable Housing Target;
- Right to Buy Sales;
- Council House Building:
- Estates Management Anti-social behaviour;
- Estates Management Welfare Reforms; and
- Estates Management Rent Arrears.

### (iv) Corporate Resources (Councillor Mrs Stock-Williams)

The report from Councillor Mrs Stock-Williams provided information on the following areas within her portfolio:-

- Customer Contact Centre:
- Corporate and Client Services;
- Corporate Performance;
- Legal and Democratic Services;

- · Revenues and Benefits;
- Council Accommodation and Customer Access Project; and
- Joint Management and Shared Services Project.

## (v) Planning, Transportation and Communications (Councillor Edwards)

The report from Councillor Edwards provided information on the following areas within his portfolio:-

- Planning;
- Site Allocations and Development Management Plan;
- Community Infrastructure Levy (CIL);
- Somerset Design Review Panel;
- Neighbourhood Planning;
- · Communications; and
- Car Parking.

### (vi) Community Leadership (Councillor Mrs Jane Warmington)

Councillor Mrs Warmington presented the Community Leadership report which focused on the following areas within that portfolio:-

- Priority Areas;
- Halcon One Team;
- National Citizenship Scheme;
- Employability;
- Staff:
- Summer Activities:
- Further Community Development in Halcon;
- Health and Wellbeing;
- Financial Inclusion Strategy;
- Somerset Care Leavers Review; and
- Family Focus.

## (vii) Economic Development, Asset Management, Arts and Tourism (Councillor Cavill)

The report from Councillor Cavill covered:-

- Businesses Supported;
- Business Grants;
- Taunton Town Centre Company and BID (Business Improvement District);
- The Brewhouse Theatre:
- Business Rates Events;
- Rural Funding;
- Shakespeare Festival;
- Job Clubs;

- Regeneration and Asset Management; and
- Taunton Tourist Information, Ticket and Travel Centre Update.

## (viii) Environmental Services and Climate Change (Councillor Hayward)

The report from Councillor Hayward drew attention to developments in the following areas:-

- Carbon Management;
- Environmental Health; and
- Waste Management and Recycling.

(Councillor Tooze left the meeting at 7.30 p.m. Councillor Mrs Baker left the meeting at 7.52 p.m. Councillors Gill Slattery and T Slattery left the meeting at 8.10 p.m. Councillor Ms Webber left the meeting at 8.15 p.m. Councillor Hall left the meeting at 8.19 p.m. Councillor Morrell left the meeting at 8.41 p.m. Councillors A Govier, Mrs Govier and Wren all left the meeting at 8.45 p.m. Councillors Miss Durdan and C Hill both left the meeting at 8.51 p.m. Councillor Meikle left the meeting at 8.55 p.m. Councillors Gaines, Ross and Stone all left the meeting at 9.11 p.m. Councillor D Wedderkopp left the meeting at 9.16 p.m.)

(The meeting ended at 9.27 p.m.)

### **Appendix 1**

### **Taunton Deane Borough Council Constitution**

### Part 3 Responsibility for Functions

### 1.0 Scheme of Delegations

- 1.1 Legally a local authority depends upon a series of statutes which in some cases give it a power (that is, a discretion) to do something, or, in others, a duty to carry out that function or service. Each power or duty is often made subject to various limits as to just how it is to be exercised.
- 1.2 Because of this statutory foundation for the work of local councils, it is important that we are always specific as to which statute we are using to achieve our purposes. Unless we make that clear, then it is difficult if not impossible for the community to hold us to account.
- 1.3 Apart from this "what and how", we also need to say for transparency and accountability purposes "who" it is within the Council that has the power to do something. This means that we must produce a "Delegation Scheme" describing these formal responsibilities.

### 2.0 Who?

- 2.1 To help understand what follows, there are a number of levels of decision-making under our Constitution. Each of these is reflected by the tables which follow later in this section.
- 2.2 First is **Full Council** itself. Full Council retains a range of higher level decisions many relating to our overall strategies or to the setting of our annual budget and of Council Tax. Some of these functions can legally **only** be undertaken at this highest level. With others, it has been this Council's own choice to do so.
- 2.3 Next is the **Executive**. The law requires that the great majority of the Council's decision-making **must only** be carried out by or through the Executive either meeting together or, in some cases, on an individual basis. The Act prevents other Councillors making such decisions.
- 2.4 **Individual Executive Councillors** also have decision-making powers delegated to them.
- 2.5 Next comes a group of "regulatory" functions. Broadly, these are roles where the Council has the task of controlling the activities of individuals often on an application-by-application basis. To deal with these detailed controls, Parliament decided that special committees should be retained outside the Executive. In our case this means we have, for instance, a Planning Committee and a Licensing Committee made up of elected Members and which meet in public so as to hear the various opinions expressed about individual cases before them.
- 2.6 The Corporate Governance Committee has certain limited decision-making powers delegated to it by the Council. These powers are described later in Section 4 Appendix 1 Part J
- 2.7 The **Joint Head of Paid Service** will undertake the day-to-day management and operation of all staff in accordance with the policies and procedures laid down by the Council, including incurring expenditure within the approved budgetary provision.
- 2.8 Finally are **the officers**. The great bulk of day-to-day operational decision-making is delegated by the Council, or the Executive, or the Planning and Licensing

Committees to our professional staff. They need these powers so as to enable them to provide the services of the Council in the most economic, efficient and effective way.

### 3.0 What?

- 3.1 Attached are a number of tables setting out the broad areas of our statutory powers and the activities and functions we are involved in.
- 3.2 **Section 1** is a list of those matters which remain either with the Full Council itself for decision or which are within its control because the law either requires or permits it. The section also shows to whom these powers have been delegated (if at all) whether to a committee or to an officer.
- 3.3 **Section 2** sets out those powers and duties which the law **excludes** from Executive decision-making such as Planning, Licensing and staffing issues. These are listed as delegated to a committee or to an officer with any limits on those delegations also included.
- 3.4 **Section 3** lists those powers and duties which are ones which **only** the Executive can deal with itself or through the officers or area or joint committees. This covers the great majority of our powers and duties with most operational decision-making continuing to be delegated to the officers.
- 3.5 This part also lists these functions across a series of Portfolios. These reflect the current responsibilities of each of the current members of the Executive for the setting of the overall direction for these services. The extent of these Portfolios can be varied at the discretion of the Leader. The electronic version of this Constitution will describe the current positions.
- 3.6 **Section 4** describes the delegation arrangements to the officers and the individual Executive Councillors. As with our current Delegation Scheme, most of the operational decision-making under these powers and duties is delegated on to the officers.
- 3.7 **Section 4 Appendix 1 Part A** sets out the current decisions delegated by the Planning Committee to the Growth and Development Manager or in his/her absence the Development Management Lead or the Building Control Manager.
- 3.8 **Section 4 Appendix 1 Part B** describes the similar delegations made by the Licensing Committee to the Community Services Manager or in his absence the Licensing Manager.
- 3.9 **Section 4 Appendix 1 Parts C and D** set out similar delegations made by the Committee to the Community Services Manager and in his/her absence the Environmental Health Lead.
- 3.10 Section 4 Appendix 1 Part E sets out similar delegations made by the Council.
- 3.11 **Section 4 Appendix 1 Parts F G H and I** describe powers that are only exercisable by Full Council.
- 3.12 **Section 4 Appendix 1 Part J** sets out the powers and duties of the Corporate Governance Committee.
- 3.13 **Section 4 Appendix 1 Part K** sets out the Proper Officers in respect of various Public Health Acts and Regulations.
- 3.14 **Section 4 Appendix 1 Part L** sets out the details of the staffing matters and the relevant delegations.

### **Section 1 The Powers of Full Council**

- 4.1 The functions statutorily reserved to the Council are set out below in Column 1. Column 2 shows who else is involved either as having full statutory powers delegated to them or as being the source of a recommendation to Full Council.
- 4.2 Where a power is shown as delegated to an officer then that officer shall also have the power to re-delegate that power to another officer of the authority or to refer or remit it to another regulatory body of the Council for it to decide.
- 4.3 Where a regulatory power is shown as delegated to an officer, that power shall include the authority to enforce those regulatory powers using all the formal powers available to the Council under the relevant legislation.
- 4.4 Where a reference to a statutory power is made, then that reference shall include any secondary legislation and to any subsequent consolidating, amending or substituting legislation.

Function		If delegated - then to whom?	
1	To set the "Policy Framework" and the	Council - on the recommendation of the	
	"Budget" within which the Executive must	Executive or of the Scrutiny Committees.	
	operate. [Both these terms are defined below.]		
2	In a limited range of cases - to make decisions about the discharge of an "executive function". This applies only to those cases where the decision-maker is considering an issue - which is not only:-  (a) covered by the Policy Framework or the Budget, but also —  (b) where the decision-maker is inclined to make it in a manner which:-  • would be contrary to that Framework, or • would be contrary to/or not wholly in	Council - on the recommendation of the Executive, an Executive Councillor or of the Scrutiny Committees.	
	accordance with the Budget.		
3	To exercise - through delegated powers - those "regulatory functions" (these are listed in detail at Appendix 1) which must not be within the remit of the Executive:-		
	(a) Development Control; Building Control.  Appendix 1 – Part A	Planning Committee; Growth and Development Manager, Development Management Lead, Building Control Manager, Solicitor to the Council.	
	(b) Licensing and Registration Appendix 1- Part B	The Licensing Committee; Community Services Manager, the Licensing Manager and the Environmental Health Lead Officer	
	(c) Food Safety Appendix 1 - Part C	Community Services Manager or Environmental Health Lead	
	Function	If delegated - then to whom?	

	(d) Health and Safety at Work (this relates only to those functions which the Council exercises other than as employer)  Appendix 1 - Part D	Community Services Manager.
	(e) Electoral services Appendix 1 - Part E	Electoral Registration Officer and Returning Officer.
	(f) Corporate Governance Appendix 1 – Part J	Monitoring Officer and S151 Officer
	(g) Staffing matters (other than those dealt with in Part 4H of the Constitution - the Standing Orders as to Employment of Officers).	Joint Head of Paid Service; Member of the Corporate Management Team, Strategic HR Manager and the Appointments Panel.
	Appendix 1 – Part L	
	(h) Ceremonial and Miscellaneous matters  Appendix 1 – Part G	Council on the recommendation of the Corporate Governance Committee
4	To agree and/or to make significant changes to the terms of reference of the Planning Committee, the Overview and Scrutiny Committees	Council - on the recommendation of the Overview and Scrutiny Committees or the Planning Committee.
5	To decide on the number of seats to be allocated to each Party Group (or to independent councillors) in accordance with the "proportionality" rules in the Local Government and Housing Act 1989.	Council - on the recommendation of the Monitoring Officer.
6	To agree the arrangements for the appointment of the Joint Head of Paid Serviceand to note the Appointment Panel's decision	Council - on the recommendation of the relevant Appointments Panel set up for that purpose.
7	To agree the arrangements for the appointment of the Monitoring Officer and the Section 151 Officer and to note the Appointment Panels' decisions.	Council - on the recommendation of the Joint Head of Paid Service.
8	To confirm the dismissal of the Head of Paid Service, the Monitoring Officer or the Section 151 Officer.	Council - at the recommendation of the relevant Disciplinary Panel set up for that purpose and the recommendation of an appointed Independent Person (as referred to in paragraph 6 of the Officer Employment Procedure (Rule 8 - Part 4-H4).
9	To appoint the Leader of the Executive.	Council - on the recommendation of the controlling political group or groups of the Council.
10	To decide on the number of Executive Portfolios which the Leader may allocate.	Council - on the recommendation of the Leader.
11	To remove the Leader or other members of the Executive.	Council - in accordance with the procedure in Article 7.
12	To adopt the Constitution and to agree any major changes to it.	Council - on the recommendation of the Corporate Governance Committee
13	To approve any application to the Secretary of State in respect of a Housing Land Transfer.	Council - on the recommendation of the Executive.
14	To appoint and dismiss representatives to those outside bodies whose role is not closely linked to an Executive function.	The Legal and Democratic Services Manager - acting on the advice of the relevant Scrutiny Committee.

	Function	If delegated - then to whom?
15	To adopt/modify a Members' Allowances Scheme.	Council - on the recommendation of a Panel of external members.
16	To change the name of the area, to confer the title of Honorary Alderman or the Freedom of the Borough.	Council - on the recommendation of the Leader of the Council
17	To make, amend, revoke, re-enact or adopt bylaws and to promote or oppose the making of local legislation.	Council - on the recommendation of one of the Overview and Scrutiny Committees whose role covers the services affected.
18	To adopt any plan or strategy (whether statutory or non-statutory) which the Council has decided should be undertaken by itself rather than by the Executive.	Council - on the recommendation one of the Scrutiny Committees using the "call-in" mechanism in Part 4E of the Constitution.
19	To deal with any other matters which, by law, must be reserved to Council.	Council on the recommendation of the Monitoring Officer

### Part L: Staffing matters

Function Delegated to whom

To determine the council's establishment, numbers of staff, grading, remuneration and deployment and agree terms and conditions for the employment of staff subject to fundamental changes to the organisational structure being agreed by the Executive	Joint Head of Paid Service
To exercise all functions relating to health and safety in the Council workplace	Joint Head of Paid Service
To make changes to the allocation and composition of individual Corporate Management Team (CMT) member's responsibilities	Joint Head of Paid Service
In consultation with the Leader, to determine the annual salary increase to locally determined salary scales (positions with a salary above Grade L other than the Monitoring Officer and Section 151 Officer), provided that the cost of such is within the relevant overall budgetary provision	Joint Head of Paid Service
To determine all employment matters relating to members of CMT, excluding those dealt with in Part 4H of the Constitution – the Standing Orders as to the Employment of Officers.	Joint Head of Paid Service
To determine requests for flexible retirement by Members of CMT	Joint Head of Paid Service
To suspend a Member of CMT, if necessary, in connection with any disciplinary action	Joint Head of Paid Service
To appoint proper officers where such appointments are required as a matter of urgency	Joint Head of Paid Service
To appoint authorising officers for the purposes of covert surveillance operations	Joint Head of Paid Service
In relation to all posts below CMT level, to determine any increases in pension benefits and the waiving of actuarial reductions applied to employees who retire before the normal retirement age in accordance with the Council's approved policies	Member of CMT

Within approved budgets and in consultation with the Strategic HR Manager:	Member of CMT
(a) to determine all employment matters relating to staff on	
Grade A to L, including all market provision issues and the	
payment of honoraria, unless otherwise provided in the	
Council's policies;	
(b) to create additional posts graded below Grade L as may be	
required to achieve the Council's agreed level of service;	
(c) to approve variations to the Council's establishment;	
(d) to approve appropriate revised salary levels for posts where	
the existing salary grade is not sufficient to recruit an officer of	
the required calibre	ManakanatOMT
In consultation with the Leader, to approve any redundancies,	Member of CMT
retirements, secondments for all posts below CMT level in	
accordance with the Council's agreed policy and within	
approved budgets.	Marshar of CMT
In consultation with the Leader, to authorise covert surveillance	Member of CMT
(directed surveillance and covert human intelligence sources)	
in accordance with the Council's policies and the provisions of	
relevant legislation  To grant leave of absence without pay for periods exceeding	Member of CMT
three months and special leave with pay on compassionate	INTERTIBLE OF CIVIT
grounds	
To enter into agreements under section of 113 of the Local	Member of CMT
Government Act 1972 to place staff at the disposal of other	INICITIDE OF CIVIT
councils or to receive the services of staff of other councils	
To determine applications from officers graded senior officer	Member of CMT
and above for permission to take up secondary employment	Wichiber of Own
To take disciplinary action against staff, including dismissal, in	Member of CMT
accordance with the Council's policies	Wichibor of Own
To determine requests for flexible retirement by staff below	Member of CMT
CMT level	William of Given
To authorise the attendance of officers at conferences, courses	Member of CMT
and seminars on behalf of the authority	
To consider complaints from members of staff in accordance	Member of CMT in
with the Council's policies and take appropriate action	consultation with
	HR Manager
To authorise the carrying forward of annual leave of staff from	Member of CMT
one year to the next	
To approve or remove designated casual or essential user car	Member of CMT
allowances	
To give approval to staff to attend training courses and day	Member of CMT
release courses in pursuit of relevant professional or other	
qualifications	
To authorise the acceleration of increments to staff within their	Member of CMT
salary scale until the top of the scale is reached	
To appoint Officers below CMT level within the approved	Member of CMT
establishment and amend the establishment, in consultation	
with the Service Managers, in accordance with the Council's	
existing policies and procedures	
Through each Service Manager, where appropriate, to	Member of CMT
authorise payments for exceptional overtime by officers on	
Scale Column point 29 and above	
Through each Service Manager to appoint staff on a temporary	Member of CMT
basis for a period not exceeding six months	

Through each Service Manager to deal with applications under the assisted car purchase scheme	Member of CMT
Through Service Managers take on staff under appropriate government-sponsored employment initiatives	Member of CMT
To approve applications for payment of staff removal expenses	Member of CMT
In consultation with the relevant lead Councillor responsible for equality and diversity to make such minor amendments to the Equality and Diversity Policy Statement as may be deemed necessary	Member of CMT with responsibility for Equality and Diversity

### **Usual Declarations of Interest by Councillors**

### **Full Council**

- Members of Somerset County Council Councillors Mrs Baker, Coles, A Govier, Henley, Hunt, Prior-Sankey, A Wedderkopp and D Wedderkopp
- Employees of Somerset County Council Councillors Mrs Hill and Stone
- Employee of Sedgemoor District Council Councillor Slattery
- Employee of Job Centre Plus Councillor Henley
- Employee of UK Hydrographic Office Councillor Tooze
- Employee of Natural England and Clerk to Milverton Parish Council Councillor Wren
- Somerset Waste Board representatives Councillors Hayward and Ross
- Director of Southwest One Councillor Nottrodt
- Alternate Director of Southwest One Councillor Ross
- Tone Leisure Board representatives Councillors D Durdan and Stone
- Part-time Swimming Instructor Councillor Swaine
- Member of the Board of Governors at Somerset College
   Councillor Gill Slattery
- Patron of Supporters, Taunton Women's Aid Councillor Gill Slattery
- Owner of land in Taunton Deane Councillor Farbahi

• Director of the Taunton Town Centre Company – Councillor D Reed



# Taunton Deane and West Somerset Joint Management and Shared Services Project

Full Council 12th November 2013
Report of the Leaders of Council, Cllr J Williams and Cllr T Taylor

### JOINT MANAGEMENT & SHARED SERVICES BUSINESS CASE

### 1. Executive Summary

This report presents the Business Case for Joint Management and Shared Services for Taunton Deane Borough Council and West Somerset District Council. By joining up the Officer structures of the Councils we can not only deliver savings, but can offer a more resilient base for service delivery moving forward.

If approved, it will deliver ongoing annual savings for the Councils of £1.889m (£1.582m for TDBC and £0.307m for WSC). This will require £2.7m one-off investment to cover costs such as staff termination costs, IT investment and programme costs.

Scrutiny has reviewed the proposal and comments are included in section 9 of this covering report.

The Tenant Services Management Board at TDBC has reviewed the proposal and were generally supportive of the Business Case and management structure (see separate report).

Staff consultation responses are now included in Appendix B.

- 2.1 The financial position of both Councils is well documented; with both Councils presenting medium term financial plans that show significant financial challenges ahead.
- 2.2 In February / March 2013, both Councils agreed to mandate a project to review the potential to deliver joint management and shared services arrangements. The key driver for this was the need to find savings.
- 2.3 We quickly put a Project Team in place to ensure the Business Case was developed safely, and asked that this came back to Members in October 2013. Over the summer both Councils agreed to move to a shared Chief Executive who took up post with effect from 24 October, 2013.
- 2.4 More recently, both Councils have updated their medium term financial plans to reflect the reductions now forecast in Central Government funding over the next few years. The headline from this is that the financial challenges ahead have got tougher putting even more focus on our shared need to find savings and fast.
- 2.5 The context in which we commissioned this project earlier this year is still very relevant and perhaps more pressing than ever.

### 3. Introduction

- 3.1 The Business Case considers the case for creating a single officer management and staffing structure (with associated budgets) to provide services to 147,000 residents and 5,600 businesses located in, and thousands of visitors to, the areas governed by Taunton Deane Borough Council and West Somerset Council.
- 3.2 The proposal is to permanently change the officer structures. It does not alter the ability of the 84 members of the two Councils to play their full representational and leadership roles on behalf of their communities. It does propose joint member arrangements to govern the implementation of this Business Case.
- 3.3 By joining up management and service delivery it is envisaged that both Councils could benefit from financial savings and increased service resilience together with more effective, efficient and affordable service delivery. The ambition is to help deliver a sustainable financial future for both democratically independent organisations. By reducing the overall cost of senior management and by sharing service delivery, both Councils can mitigate the impact of Government funding cuts on their front-line services.

- 3.4 The ambition is to deliver a single, fully integrated affordable Officer structure serving two separate, sovereign Councils.
- 3.5 If implemented, the Business Case highlights a number of key decisions that will affect the 637 FTE staff currently employed by the two Councils. It identifies further work that needs to be carried out to ensure this is implemented smoothly, and work that needs to take place in the longer term to harmonise terms and conditions.
- 3.6 The proposal will deliver significant financial savings to the Councils and will bring resilience to service delivery that neither Council could achieve on its own.
- 3.7 Both Councils recognise that this Business Case alone will not resolve the entirety of the financial challenges ahead. This project needs to be seen in the wider context of each Council's Corporate Business Plans and ambitions.
- 3.8 The detailed Business Case for Joint Management and Shared Services has previously been circulated to all Councillors on Friday, 11 October 2013 and by way of the agenda published for the meeting of the Corporate Scrutiny Committee held on 24 October 2013. The contents of the main Business Case document have not changed, therefore a further copy has not been appended to this report. The headlines of the Business Case are summarised below, together with the recommendations for consideration. This is an important decision for both Councils. We strongly encourage all Members to review the document and attend Member Drop-In sessions if they have questions on the detail.

### 4. Approach To Developing The Business Case

- 4.1 The governance arrangements for the project are clear with the Joint Project Board (Officers) and Joint Member Advisory Panel meeting monthly to review project progress and discuss the detail of the project. Representatives from the UNISON branches of the Councils are meeting jointly (Joint UNISON Board) to engage on key staffing matters on the project.
- 4.2 As mentioned in section 2 of the Business Case, the Joint Project Board has representation from other Councils in Somerset. Mendip progressed political approval for work with us on "shared service" options in July 2013. Sedgemoor (SDC) has recently reviewed their interest in the project. They, like others, have had a seat on the Project Board since the inception of the work on the Business Case. Whilst we would not want the project to lose momentum without a compelling reason to do so the 3 Leaders

have met and discussed the project in depth. As a consequence the Leader of SDC has been invited to seek a formal mandate from his Council, before the 12 November, demonstrating SDC's express desire to explore a Business Case for our 3 Councils for Joint Management & Shared Services. A verbal update will be given to the meeting.

- 4.3 The approach to developing the business case has been shared through the Joint Project Board and Joint Member Advisory Panel meetings, and also shared more widely at the "all Member" briefings on the project.
- 4.4 As a reminder, the approach taken was to model the financial outcome of creating a single officer management and staffing structure, and associated support budgets to provide services to both Councils. We have used the "reduced financial envelope" route where we recognise that by joining up what we have independently at the moment, we will make savings.
- 4.5 We have learnt from other Councils who have progressed similar arrangements. This learning (the positive and negative aspects of other arrangements) has been significant to our project and hopefully provides some comfort that the proposal set out is reasonable in approach and assumptions, and importantly, is deliverable.
- 4.6 The Business Case does NOT set out detailed staffing structure and service delivery solutions for each service. It does offer a framework for delivering the overall joint staffing arrangements and the reduced budget position that that would operate within.
- 4.7 The implementation of this proposal would progress the detailed arrangements for each service. The simple "joining up" would be progressed at pace following approval of this Business Case. That task would be driven by a new Joint Management Team to ensure the Business Case savings were delivered. A Joint Partnership Advisory Group (JPAG) would be established to oversee this and ensure the intended outcomes were delivered from a Member perspective. The final phase of this project the transformation phase is where further detailed Member involvement would be required. This is where each service is reviewed and challenged on the most appropriate service delivery solution moving forward. Member Working Groups will be set up to support this.

### 5. Business Case Headlines

5.1 The Business Case seeks to achieve broadly the same level of service at less cost because:

- Both Councils' medium term financial plans show funding gaps in the years ahead.
- Government funding in future years is being cut, and there are limits on our tax raising powers.
- Costs are already under pressure in each Council, but by joining together we can make savings that we couldn't on our own.

### 5.2 The Business Case is based on:

- A single, new shared Officer structure.
- Two separate sovereign Councils each responsible for the government of their areas
- A Joint Partnership Advisory Group being set up to monitor the delivery of the Business Case and help shape future policies on shared arrangements.
- A collective will to consider different ways of working to achieve efficiencies.
- No detriment to the local tax payers of either authority.

### 5.3 The impact on staff is:

- New Joint Management arrangements will be implemented quickly
- A single officer structure, hosted by Taunton Deane Borough Council, with pay and terms and conditions harmonised on a cost neutral basis.
- There will be less staff employed in the future than at present.

### 5.4 The financial headlines are:

- Minimum ongoing annual savings of £1.889m from 15/16 (£1.582m for TDBC and £0.307m for WSC)
- Further savings will be delivered during "transformation" of services to improve this position.
- One-off Transition Costs of £2.716m (£2.002m for TDBC and £0.714m for WSC). These can be funded by the Councils.
   (This is an "indicative" cost and will vary in reality depending on the final staffing structures and the costs of redundancy for individuals).

#### 5.5 The main risks detailed in the Business Case are:

- We don't deliver on the savings projections or timeline (Mitigation: Member and Senior Management leadership and direction must be clear. The initial focus must be on joining services. The transformation agenda must not slow down the joining of officer structures)
- Insufficient management resource to run the new structure effectively (Mitigation: clear roles developed for management, with strong focus on delivering shared services)

- Lack of flexibility in existing key contracts and arrangements (Mitigation: Seek suppliers input as to how they can support the change process. Identify work-arounds where necessary).
- Existing projects and priorities impacted by shared services implementation (Mitigation: Implementation plan will control the resource requirements and impact on other projects. Introduce Programme Management function to manage links and resources effectively).

A full Implementation Risk Assessment is included as an appendix within the Business Case.

- 5.6 The timeline set out will drive forward the joining of staffing structures at pace to ensure savings are delivered in a timely manner.
- 5.7 As Members will be aware, the Councils submitted a bid to the Government for a Transformation Challenge Award grant. It was disappointing that our application for the Joint Management and Shared Services Project was not among the successful bids. In total, 140 Bids were received and awards have been made to 18 projects. This funding would obviously have been very welcome but it does not detract from the potential savings that this project can deliver. The Business Case stacks-up financially without external funding and was drafted on the basis of NO external funding being received.

### 6. Decisions To Be Made From The Business Case

- 6.1 The key decisions emerging from supporting this proposals are:-
  - That, on the basis of the potential savings contained within the Business Case, the two Councils support the Business Case for the Joint Management & Shared Service arrangements and that Officers are tasked with delivering on time and to the financial targets.
  - That these arrangements are progressed under the host employer model, with TDBC as the host employer. The detailed planning for this will be overseen by the Joint Partnership Advisory Group with appropriate consultation undertaken with staff and UNISON.
  - That a common set of employment terms and conditions are developed for approval by both Councils.
  - That the necessary financial approvals are made to fund the Transition (one-off) costs.

- o For TDBC this is likely to be funded by a combination of General Fund Reserves (£900k), by unallocated Capital Resources (£800k), and by top-slicing the 14/15 New Homes Bonus allocation (£300k).
- For WSC this is likely to be funded by £358k from the Sustainability Earmarked Reserve and the remainder from a combination of unallocated Capital Receipts.
- That the inter-authority agreement is approved, including the establishment of a Joint Partnership Advisory Group, and operated in the spirit of the Business Case, as set out in a separate report from the Monitoring Officers.
- That the proposal for Joint Management arrangements supporting the operation of this Business Case be considered (as set out in a separate report from the Joint Chief Executive).
- That the proposals for the creation of a shared workforce and a Transition Redundancy Policy be adopted in accordance with the details set out in a separate report from the retained HR Manager.

### 7. Finance Comments

- 7.1 The financial headlines are clearly set out in the attached Business Case (see section 11). There are a number of factors, such as the speed of implementation, the design of final staffing structures and the costs of redundancy for individuals that mean it is difficult to produce exact figures for the Transition Costs (one-off costs). The Business Case takes a reasonable approach to forecasting this, but Members will need to note that the elements of spending within this agreed total may shift during implementation.
- 7.2 The financial assumptions used for allocating savings have been tested by the Assurance Review process and found to be sound. A framework for checking this on an annual basis will be developed based on learning from shared service arrangements already implemented by other councils.
- 7.3 Detailed "operational" arrangements now need to be finalised to ensure the operation of joint services is handled in a transparent but practical manner. This will take care of accounting, cost sharing and charging arrangements for service costs, assets and other resources used to deliver shared services

### 8 Legal Comments

8.1 The legal framework under which the two councils will implement the proposed joint arrangements should the business case be approved is covered by the Inter Authority Agreement as set out in a separate report from the Monitoring Officers.

## 9. Feedback From Scrutiny Meetings at West Somerset Council and Taunton Deane Borough Council

9.1 At their meetings on 24<sup>th</sup> October 2013, the Scrutiny Committees at each Council considered four reports relating to the Business Case for Shared Management and Services between Taunton Deane and West Somerset Councils. The comments below related to the Business Case.

### **Comments From West Somerset Council Scrutiny Meeting**

- 9.2 In response to questions, the four members of the Joint Members Advisory Committee explained their role in the project and how they had helped to shape the business case and why they felt that able to commend the proposal to the two councils for approval.
- 9.3 The costs of the project to date were clarified.
- 9.4 It was suggested that the original project mandate aims had not been addressed by the Business Case and the Project Manager explained why, in her opinion, the proposals did meet these aims.
- 9.5 In response to a question, an assurance was given that West Somerset Council would not be responsible for any termination costs relating to the current South West One contract
- 9.6 Concern was expressed that there were no figures provided in the Business Case for saving from the transformation phase and it was explained that such cost could not be identified until after the shared management and shared workforce stages had been completed. The savings identified related to these two phases only and so any costs from the transformation phase would be additional and subject to decisions to be taken by both councils in the future.
- 9.7 A request that savings identified in the Business Case should show far more detail.

- 9.8 A request that Council should be sure that proposed ICT costs are necessary in the merging of staff and services and whether these proposed costs represent best value and would not provide a further barrier to other partners joining the partnership in the future.
- 9.9 A request that an assurance should be sought that any further reduction in staff at WSC does not negatively impact on service delivery.
- 9.10 A view was expressed that if the proposed joint management structure was implemented, members would not have a good an access to senior officers as they had now and it was acknowledged that new and smarter ways of working would need to be adopted
- 9.11 A request that assurance should be sought in relation to the impact of possible changes to staff terms and conditions including any Job Evaluation process on the level of savings predicted
- 9.12 There was general concern that the level of savings for West Somerset from the project were more marginal than for Taunton Deane and could call into question the value of undertaking the project. The response was that the project still provided an opportunity of delivering significant savings to the council without directly impacting on service provision to the customer.
- 9.13 All issues raised at the meeting were responded to at the time, with further offers made to Member to meet to review the detailed workings underpinning the Business Case if this would be helpful.

### <u>Comments From Taunton Deane Borough Councils Corporate</u> <u>Scrutiny Meeting</u>

- 9.14 At its meeting on 24 October 2013 the Corporate Scrutiny Committee considered the Business Case. The Committee were not asked to vote on the Business Case but examined the proposals in detail.
- 9.15 Most Member comments supported the idea of sharing management and services. However, there were one or two differences of opinion about what this should look like.
- 9.16 While some Members gave support for the proposals, as set out within the Business Case, there were others who expressed a wish for the Business Case to have been more innovative or more far-reaching, merging the two Councils or sharing more widely with other Somerset Councils. Shirlene Adam reminded Members of the scope of the Project Mandate agreed by both Councils which was to look at sharing of management and services

between TDBC and WSDC and specifically precluded merging the Councils. The project team developed the Business Case within those boundaries. Shirlene Adam clarified that Mendip, Sedgemoor and Somerset CC all have a place on the project board for this project. All are keen to explore sharing services more widely when opportunities arise, so in agreeing this Business Case, Members would not preclude sharing services with those Councils, or others.

- 9.17 Members asked questions surrounding the unsuccessful bid for Transformation Challenge funding. In particular, whether DCLG has explained its decision to the Councils. Penny James confirmed we have not yet received a formal written response from DCLG setting out why we were not successful but formal feedback has been asked for and will be shared with Members when it is received. The project team have developed the Business Case throughout on the premise the Councils would not receive external funding. Therefore, the DCLG decision does not affect the investment needed, savings arising and pay back periods within the Business Case.
- 9.18 Other questions concerned SAP and ICT costs. Would WSC have to use SAP? The answer to that is 'no'. Questions were asked about the estimated ICT costs within the Business Case and whether this was a minimum or maximum. Shirlene Adam confirmed that this is a best estimate of the maximum costs that are likely to be incurred.
- 9.19 Some time was spent reviewing the risk register, provided as part of the Business Case. This mainly concerned whether the risks around Southwest One and ICT in particular should have been scored more highly. Scoring risk is very much a subjective exercise and is also an iterative process, where scores will rise and fall as the project moves forward and more detail emerges. Feedback from the Committee will be taken on board when the register is next reviewed. The most important thing about the risk register is to capture the risk itself, to ensure it is on everyone's radar and is not overlooked during the planning and implementation stages of the project.
- 9.20 Concern was expressed about capacity and the risk of 'burn-out' of the management team and officers through reducing numbers but having to handle the same workload. This is acknowledged within the risk register and it is recognised that new ways of working will have to be introduced to enable management and staff to meet the challenges that sharing will bring.
- 9.21 The Committee made no formal recommendations for consideration by Full Council although asked for details of the method used for calculating the split of ICT costs between WSC and TDBC to be sent to all Members

- and for a briefing note regarding the Leader of the Council's recent meeting in London with the Secretary of State and Local Government Minister also to be provided to all Members.
- 9.22 Since the Scrutiny meeting both briefings have been shared with all Councillors in both Taunton Deane and West Somerset.

### 10. Links to Corporate Aims and the Health and Wellbeing Strategy

10.1 The progression of Joint Management and Shared Services fits with the agreed objective of "Achieving Financial Sustainability" and the clear ambition in the Project Mandate of maintaining democratic independence.

### 11. Environmental and Community Safety Implications

11.1 The initial joining up of management and service teams will not have any direct impact on this. However, when the "transformation" phase is reached, full analysis will be required on a service by service basis.

### 12 Equalities

12.1 A full Equalities Impact Assessment is included in the Business Case (see section 19).

### 13 Risk Management

- 13.1 Identifying and managing risks is an important element to securing the success of the Joint Management and Shared Service arrangements. Members need to be aware of the risks associated with the creation and implementation of this Business Case and should ensure they have reviewed section 21 of the document.
- 13.2 Risks will need to be continually reviewed and actively managed if the project is to succeed.

### 14. Partnership Implications

14.1 Services currently delivered in partnership arrangements will continue pending review. Decisions on future service delivery models will be made at the transformation phase of the project when any recommendations for changes will be shared with Members. Members will have the opportunity to get involved in the early thinking on this via the Members Working Groups supporting JPAG.

### 15. Recommendations

#### 15.1 It is recommended:

- That, on the basis of the potential savings contained within the Business Case, the two Councils support the implementation, of the Joint Management and Shared Services arrangements delivering a single officer structure providing a shared workforce to support the two councils of Taunton Deane Borough Council (TDBC) and West Somerset Council (WSC).
- b/ That Officers be authorised to implement the proposals in accordance with the financial targets and timeline as set out within the Business Case, with the financial targets to be included in the Councils budgets for 2014/15 and Medium Term Financial Plans for later years.
- c/ That consideration be given to establish new governance arrangements to safely manage the implementation phase of the Business Case; such arrangements to include a framework to support the proposed Service Transformation Phase (see separate report from Monitoring Officers on this agenda Inter Authority Agreement)
- d/ That the shared workforce arrangements are progressed under the host employer model, with TDBC as the host employer, with the detailed planning being overseen by the proposed new governance arrangements referred to in c above together with appropriate consultation undertaken with staff and UNISON.
- e/ That a common set of employment terms and conditions are developed for approval by both Councils in consultation and negotiation with UNISON.
- f/ That the necessary respective financial approvals are hereby agreed to fund the Transition (one-off) costs.
  - For TDBC to fund their share of the transition costs (£2.002m) by
    - a supplementary estimate from General Fund Reserves of £900,000; plus

- by using unallocated Capital Resources of £800k; plus
- by using £302k of 2014/15 New Homes Bonus allocation.
- o For WSC to fund their share of the transition costs £714k by
  - A transfer of £358k from the Sustainability Earmarked Reserve; plus
  - By using unallocated Capital Receipts of £356k.

#### **Contact Officers:**

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# **Background Papers**

Project Mandate – Feb / March 2013 Joint CEO Proposal – June 2103 Medium Term Financial Plan Update – Sept / Oct 2013 The detailed Business Case for Joint Management and Shared Services has previously been circulated to all Councillors on Friday, 11 October 2013 and by way of the agenda published for the meeting of the Corporate Scrutiny Committee held on 24 October 2013.

The contents of the main Business Case document have not changed, therefore a further copy has not been appended to the covering report.



# **APPENDIX B**

# **TAUNTON DEANE & WEST SOMERSET JOINT MANAGEMENT & SERVICES**

#### STAFF CONSULTATION FEEDBACK ON BUSINESS CASE

#### Comment

I understand that there is no political will to consider a merger of the political administration, but I believe that is one area where both Council's could make significant efficiency savings if there was a merger of the committee structure. This would prevent officers having to present at two separate meetings, reduce cost of producing two sets of different reports for two different councils etc, not to mention a saving in Elected Member expenses etc.

I also question why Elected Members think it is appropriate for staff to face uncertainty and potential redundancy while members are protected from any reduction in their numbers?

It would also seem logical to expect that if the numbers of staff reducing and services merging that there should be also be a corresponding reduction in the number of elected members and committees.

I am surprised that the report does not make any comment about this and think at the very least figures should be produced to show the potential cost and efficiency savings that could be made by both authorities from a merger of the committee structures and resultant reduction in the number of elected members for both authorities.

As was discussed at today's meeting it is clear that this process will only be a temporary reprieve from what is the next logical step, i.e. a merger of functions with other authorities within Somerset, in fact the report does hint at this.

I would suggest that some thought should be given to this now, rather than a solution than only offers a short term fix.

For example, if the Districts shared services like Housing Benefit, which operate to statutory regulation, there could be just one Housing Benefit service for the whole of Somerset operated through one call centre. Other services that operate to national

statutory regulations could also be considered for this 'sharing 'of services'

This I believe is where real long term savings could be made rather than a short term fix which will only provide a time limited solution to this very difficult issue.

# **RESPONSE**

The comments about number of elected members are noted – the Project Mandate did not include a review of democratic arrangements.

The Business Case will be looking at sharing services widely and this could include sharing with the other Somerset districts where appropriate.

2 The objective of this project appears to be to make financial savings by creating 'a single fully joined officer structure'.

I would like to comment that far more savings could be made by aligning the Members and Councillors of each Authority. It must cost a lot of money to run 2 Full Councils, 2 Scrutiny committees, 2 Executive committees etc etc etc as well as preparing and producing 2 sets of accounts.

I feel that the 'political' side of both Councils should be looked at as well as officer structure.

I also feel it is very unfair that the Members can decide to push ahead with this project but not be prepared to be part of the solution!!

# **RESPONSE**

The comments are noted – it should however be noted that the Project Mandate did not include a review of democratic arrangements.

According to the Corporate Scrutiny Report September 2013 Medium Term Financial Plan Update & Approach To Budget Setting 2014/15 under stated aims number 14.

'We will seek to reduce the cost of democracy and internal governance; Review the cost of democracy and internal governance arrangements and redesign to achieve a minimum saving of 10%.'

In light of above, I would suggest that if this is a stated aim of the Council it does not appear to have been a consideration when making the business case for the Joint Management and Shared Services.

Perhaps Elected Members should be reminded of this aim when considering the Business Case for Joint Management & Shared Services?

# **RESPONSE**

The comments are noted and will be provided to elected members.

#### 4 General

The underlying principle behind the comments, observations and suggestions given below is that the process of joining the two administrative arms of West Somerset and Taunton Deane is; *not only fair but, seen to be fair*. Not only to the staff of both Local Authorities but to anyone coming to the new administration and those observing on 'the outside'.

#### Para. 1.14

Why is WSC having to pay a greater proportion of the one-off transition costs (26.29%) when compared to its contribution to staffing costs in the current set up (17.3%)? - see also para. 15.13)

# **RESPONSE**

Each and every transition cost has been looked at by finance (and other) professionals, and an appropriate ratio to share these costs between TDBC and WSC has been agreed. Each Council's Section 151 Officer has signed-off the sharing ratios, and these have also been agreed by JMAP.

# Para. 4.3

1<sup>st</sup> sentence is inaccurate and misleading in its reference to the availability of developable land. It is not about the availability of land but the perceived desirability of West Somerset as a location for development amongst non-local and/or national developers/operators. The second part of the sentence is accurate in that there is a feeling (both perceived and, actual) that West Somerset is not a desirable location due to its accessibility to the strategic communications networks (e.g. West of England main railway, M.5/A.303).<sup>1</sup> Also, an important characteristic of the area and its workforce/business-structure is the

<sup>1</sup> EDAW Plc.; Western Somerset Economic Development and Access Strategy – February 2003; Somerset County Council; 2003

predominance of micro-business units (employing <5 staff). This is reflected in the proportion of people who are self-employed (27.15%²) compared with its neighbour Taunton Deane (16.12%³) and nationally (15.71%⁴)

# **RESPONSE**

Comments noted.

# Para. 14.21

The deadline for the creation of a fully operational Senior Management Team for the new administrative organisation is unrealistic and unachievable if one of the posts concerned is subject to an external recruitment process. Given all the stages that will have to be gone through, it is unlikely that the appointed person will be in-post, before April at the earliest.

# **RESPONSE**

The Business Case sets out when the new arrangements for the Joint Management Team becomes operational – it is acknowledged that not all posts will be in place by 1 January 2014.

#### Para. 15.3

This refers to Directors and Assistant Directors determining between them the 4<sup>th</sup> tier of management. Given the imbalance in staffing numbers between the existing Local Authorities, there is the high probability of both these upper levels being occupied by Taunton Deane staff. They may wish to 'play-safe' in the identification of roles lower down the structure and the appointment of people to fill them (the expression, "better the devil-you-know than the devil-you-don't" springs to mind). This could give the impression (perceived or actual) of 'favouritism'. In order to avoid this situation arising, it might be prudent to include a relevant West Somerset line-manager (in the existing structure) as part of the structure creation and appointment, in order to provide balance to the decision- making aspect of the process. A case could be made in terms of the emerging structure and positions where individuals have already been 'slotted-in' in relation to the posts of, Director of Growth & Development and Assistant Director, Planning and Environment.

# **RESPONSE**

<sup>&</sup>lt;sup>2</sup> Office for National Statistics; Neighbourhood Statistics: West Somerset – Census 2011: Quick Statistics – Economic Activity (Table QS601EW); Office for National Statistics; 2013. (data-set)

<sup>&</sup>lt;sup>3</sup> Office for National Statistics; Neighbourhood Statistics: Taunton Deane – Census 2011: Quick Statistics – Economic Activity (Table QS601EW); Office for National Statistics; 2013. (data-set)

<sup>&</sup>lt;sup>4</sup> Office for National Statistics; Neighbourhood Statistics: West Somerset – Census 2011: Quick Statistics – Economic Activity (Table QS601EW); op. cit.

<sup>&</sup>lt;sup>5</sup> Taunton Deane Borough Council and West Somerset Council; Business <u>Case – Joint Management & Shared Services v1.2: Appendix D</u>; Taunton Deane Borough Council; 2013.

The comments are noted and the authorities will continue to work with UNISON to ensure that processes used in the creation of the shared workforce are fair and equitable.

# Paras. 15.6 & 15.7

These refer to Assistant Directors and 4<sup>th</sup> tier Managers determining the staffing structures beneath them. The time-scale for implementation may need to be adjusted given that following the briefing sessions on 21<sup>st</sup> October, it was identified that at least four of the Assistant Director posts were intended to go through the external recruitment process. The alternative would be for those 4<sup>th</sup> tier Managers who could be identified from the relevant pool of existing people and 'slotted-in' to carry out the creation of the new staffing structures beneath them and the 'new' Assistant Directors be presented with an already agreed set of structures when they take up their appointments – it would be prudent to inform the applicants that this would be happening 'intheir-absence'.

This refers to Assistant Directors 4<sup>th</sup> tier Managers determining between them the lower tiers the structure (e.g. Team-Leads', specialists, others). Given the imbalance in staffing numbers between the existing Local Authorities, there is the high probability of both these upper levels being occupied by Taunton Deane staff. They may wish to 'play-safe' in the identification of roles lower down the structure and the appointment of people to fill them (the expression, "better the devil-you-know than the devil-you-don't" springs to mind). This could give the impression (perceived or actual) of 'favouritism'. In order to avoid this situation arising, it might be prudent to include a relevant West Somerset line-manager (in the existing structure) as part of the structure creation and appointment, in order to provide balance to the decision-making aspect of the process.

In filling the lower levels beneath the 4<sup>th</sup> tier Managers, there is concern that use of existing job-titles and pay-scales may be used as proxies for determining where individuals from each Local Authority should 'fit' in the new structure. West Somerset staff are used to working in a much 'flatter' structure than their Taunton Deane equivalents if compared in terms of job-titles, resulting in greater levels of responsibility for similar or less pay. This needs to be taken account of in any selection/appointment process.

# **RESPONSE**

The comments are noted and the authorities will continue to work with UNISON to ensure that processes used in the creation of the shared workforce are fair and equitable.

### Para. 15.13

The data used in this paragraph does not directly relate to that provided in Appendix F from which it is assumed it was drawn as there is reference to, General Fund in both. The figures in the paragraph appear to be lower than those given in the appendix with no explanation as to why.

#### **RESPONSE**

The figures in 15.13 refer to the number of employees outside of the senior management tier, as explicitly stated in this paragraph. The figures in Appendix F relate to staff *at all tiers*.

# **Para. 15.14** – 1<sup>st</sup> element

It is unclear as to what is meant by the use of the phrase, "...reflects the modest staffing numbers at WSC compared to other districts which have shared services." It could be suggested that this means WSC is being more successful in being prudent with finances whilst at the same time delivering those services. In these circumstances it could be interpreted that WSC is being penalised for being successful!

# **Para. 15.14** – 2<sup>nd</sup> element

It is unclear how the figure of 37 (Full-Time Equivalent - FTE) has been arrived at. There is no direct reference to any other part of the Business Case document. The data in Appendix F does not reflect this unless one makes the unstated assumption that only the General Fund posts in both Local Authorities apply (see comments on Para. 15.13 above). Given that the real number of posts funded through the General Fund has to be higher because, in the case of West Somerset only 72% are Full-Time<sup>5</sup> (the equivalent proportion for Taunton Deane cannot be calculated due to different presentation of the data), it would seem to be more sensible to present the number as a range (FTE's to notional number of actual posts). Some clarification, amending of data and/or Cross referencing is required.

It is unclear as to how a reduction of 37FTE posts equates to a financial saving of £1.162m. Surely it depends on where the savings are made from combining the two Local Authority staff particularly in relation of the mix of posts to be deleted. The removal of more higher-paid posts would result in greater savings than if the same number were deleted from those people lower down the structure. This point needs to be clarified.

# **RESPONSE**

It is true that the first element of paragraph 15.14 refers to the differing current positions of TDBC and WSC, which have arisen from the different priorities chosen by democratically-elected Councillors, using the financial resources that each Council has.

Paragraph 15.14 states that "it is anticipated that a 10% saving is credible and deliverable for this staff cohort".

Paragraph 15.13 establishes that this staff cohort comprises 367.31fte. 10% of 367.31fte is 37fte, to the nearest 1fte.

Until the whole structure is designed and implemented, it is impossible to know at which level staff reductions will be

made. Therefore, a simple 10% reduction of the total of £11.620m (as given in 15.13) has been used to calculate the expected on-going saving of £1.162m. It is true that the accuracy of this figure will depend on which posts in the structure are removed.

#### Para. 15.15

The use of proportions expressed as percentages is potentially misleading especially where one is derived from another. It is assumed that the reference to 2.5% at the end of the first sentence should be 25% of the 10% mentioned at the start.

It is unclear what is meant by the phrase, "..voluntary turnover.." in the first sentence. Suggest it is replaced with more familiar terminology such as "..average turnover of staff (e.g. retirement, staff-moving-on, etc.,)"

# **RESPONSE**

To phrase the paragraph in other words, we are expecting a reduction in posts of 10%, but only 7.5% will need to be found through redundancies due to other factors, as listed in the paragraph.

The phrase 'voluntary turnover' has been used to differentiate between staff leaving of their own volition and decisions being made by the Council on remaining posts. It is left that the intentions of the paragraph as written are clear.

### Section 16

It is unclear as to what happens regarding discrete geographically-based activities (e.g. Local Plan) that could not be easily rationalised as a piece of work in the short to medium-term.

# **RESPONSE**

In the first instance services will be joined together and following this all services will undertake a transformation review issues such as the one listed above will be considered at this time.

# Para. 16.4

Caution is required when using some of these data sources. With the exception of the Census, most of this type of data-source is based on sample surveys and in the case of West Somerset the size of the cohort used is often too small to be providing a statistically reliable set of figures/numbers/information. Even the 2011 Census has encountered confidentiality/reliability issues in respect of seven of its Parishes as the numbers involved do not exceed the minimum threshold and therefore the data is suppressed.

# **RESPONSE**

SPARSE and CIPFA utilise data from financial returns and service information sourced from data collected via central government returns. These sources of information, together with LG Inform (referred to in para. 18.7 & 8) are considered the best option available for reliable, consistent and comparative performance information

Elected Members have been given the opportunity to review the background data.

The business case predicts savings from non-pay budgets of £0.5M for the period 2015/16, which are apportioned on an 80:20 ratio between both Taunton and West Somerset. The basis of this is set out in 15.18 of the Business Case, which explains that 'learning from research and experience of others who have undertaken similar service sharing arrangements supports the potential for realising additional savings from non-pay budgets. Driving out these additional savings will be a key objective for the newly appointed shared service managers, to ensure delivery.'

These potential savings are to come from areas such as renegotiated third-party contracts and reduced ICT costs through rationalising applications and third party suppliers.

Whilst the Local Partnership Review Report (Appendix B) agrees that 5% non-pay savings is realistic, it does not appear to refer to the proportion of pre-existing contracts which are going to be excluded.

Will it be explained to the members and staff up to the end of this business case period (end of 2018) the potential savings of any *renegotiated third-party contracts and reduced ICT costs through rationalising applications and third party suppliers*. There should be detailed information on these contractual arrangements to ensure maximum savings can be made from non-pay, as opposed to staff budgets.

# **RESPONSE**

The Business Case is supported by a range of learning and background data/analysis. Details of contractual arrangements and the potential for savings from these will be taken into account at the appropriate stage of sharing services and will be a key element in the review and transformation of services.

In relation to the final point, these projected saving figures are currently indicative. As the programme progresses, more detail will become available, commercial confidentiality and related issues not withstanding.

6 Why keep 100+ Councillors for population of approx 30,000 when North Somerset, a larger pop, have only approx 60 elected

members?

#### RESPONSE

The comments are noted – it should however be noted that the Project Mandate did not include a review of democratic arrangements.

I would have hoped that the strong links between Strategic Housing/Benefits/Revenues (particularly between Housing and Benefits) could be maintained. I was also hoping that the same links could be developed in Taunton.

The proposed structure indicates that it will not.

The Strategic Housing Service operated by West Somerset Council and Taunton Deane has little in common with the landlord function of Taunton Deane. I feel it should be separate as West Somerset and Magna West Somerset are separate.

# **RESPONSE**

Your thoughts are noted. There will continue to be the need for services to work together on policy development and service delivery, irrespective of where the services appear within the structure. Both council's already have experience of services working collaboratively across structures and this will be essential going forward.





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Report to a Meeting of: SPECIAL COUNCIL MEETINGS

To be Held on: 12<sup>th</sup> November, 2013

# TAUNTON DEANE BOROUGH COUNCIL AND WEST SOMERSET COUNCIL PROPOSED GOVERNANCE ARRANGEMENTS – INTER AUTHORITY AGREEMENT

#### 1. PURPOSE OF REPORT

1.1 The report outlines the proposed inter authority agreement setting out the governance arrangements to be put in place in the event of the Taunton Deane Borough and West Somerset Councils agreeing to approve the Business Case for Joint Management and Shared Services.

# 2 CONTRIBUTION TO CORPORATE PRIORITIES

2.1 The report proposes governance arrangements for a Joint Management and Shared Services Project to help deliver the ambition of both councils to secure financially sustainable futures whist maintaining democratic independence.

#### 3. **RECOMMENDATIONS**

- 3.1 That, subject to both Councils agreeing to approve the Business Case for Joint Management and Shared Services, the Inter Authority Agreement attached as Appendix A to this report be adopted by both authorities to provide the governance framework for implementing the joint arrangements between the Taunton Deane Borough and West Somerset Councils.
- 3.2 That, subject to 3.1 above, each Council to nominate its four members to serve on the Joint Partnership Advisory Group with the two Leaders of Council.

# 4. RISK ASSESSMENT (IF APPLICABLE)

#### **Risk Matrix**

Description	Likelihood	Impact	Overall
The project does not maintain momentum and focus in the event of the business case being approved	3	5	15
Clear governance arrangements are put in place ensuring close member engagement in driving the project forward into the implementation and delivery stage	2	5	10

The scoring of the risks identified in the above table has been based on the scoring matrix. Each risk has been assessed and scored both before the mitigation measurers have been actioned and after they have.

# 5. BACKGROUND INFORMATION

- 5.1 As part of the project mandate agreed by the West Somerset and Taunton Deane Borough Councils in early 2013 it was agreed to establish a Joint Members Advisory Panel (JMAP) consisting of four members from each council to ensure close democratic involvement in the project development.
- 5.2 The Business Case for shared Management and Services is predicated on the two councils remaining as separate entities and retaining their existing democratic structures and processes. Nevertheless experience from elsewhere demonstrates that clear governance is vital to maintain the momentum, focus and commitment to delivering the improvements sought by the councils involved. The recent Local Partnerships Assurance Review stated that the establishment of a joint member vehicle to oversee the implementation phase is 'sound and follows good practice elsewhere'.
- 5.3 The Business Case therefore makes reference to governance in Section 17 and this paper sets out detailed proposals to take this aspect of the project forward.
- 5.4 If the Business Case is approved, it will represent a significant step forward in the joint working relationship between the two councils and it is recommended that this is reflected by the adoption of an Inter Authority Agreement that will be the overarching document that enshrines the principles under which the joint arrangements will operate for the councils going forward. A draft of the document that is submitted to the councils for discussion and adoption is attached at Appendix A to this report.
- 5.5 The document makes reference to the legal basis for any joint arrangements including the Section 113 Agreement relating to the sharing of a Chief Executive. It sets out the context for the joint arrangements including the key principles that will underpin implementation and delivery of the joint arrangements between the two councils set out in section 3 of the document.
- 5.6 The key element in terms of on-going member engagement is covered in section 4 relating to governance. In recognition of the vital role that JMAP has provided to date it is proposed that a Joint Partnership Advisory Group (JPAG) be established to supplement to the existing democratic structures. Its main roles would be to:-
  - Oversee the delivery of the approved Business Case ensuring that all members of both councils are kept informed of progress;
  - Make comments on detailed business cases for joint services and/or proposals for the involvement of other councils in the shared joint arrangements; and

- Attempt to resolve any issues/concerns raised by either council or in respect of the joint arrangements.
- 5.7 The appendix to the draft agreement sets out the proposed responsibilities for the proposed JPAG in more detail.
- 5.8 As suggested by the name, the JPAG is 'advisory' and so is a non decision making body which would report to both councils ensuring that the wider membership of the councils retain ultimate decision making power. The diagram on page 37 of the Business Case makes it clear that the JPAG is additional to the existing democratic processes and does not, for example, replace the respective roles of the current Scrutiny Committees. Whilst one of the key actions of the group would be to broker resolutions to any issues/concerns that may arise from the implementation of the joint arrangements, if the process operates effectively then the group should be key to ironing out any potential difficulties at an early stage. In essence the group would act as an early 'sounding board' to provide a member perspective and be able to cover both potential cross party and cross boundary issues and, if necessary, help to broker solutions should there be any disagreements between the parties.
- One of the strengths of the existing JMAP process is the ability to discuss issues frankly in private and the proposal as drafted will enable this level of discretion to be maintained. Nevertheless, any key notes and comments/suggestions emerging from the JPAG would be made available to all members of both authorities to ensure transparency internally. If adopted the Agreement would be a 'living document' and could be amended/adapted in the future should both authorities agree to, for example, establish a more formal 'joint committee' process.
- 5.10 For the implementation phase to be successfully delivered it is considered essential that the two Leaders are central to the process and so it proposed that the composition of the group should specify that both Leaders should be core members of the JPAG plus four additional members from each council to be appointed annually. This then provides each council with the freedom to appoint its representatives on the basis that it wishes without it necessarily needing to be politically proportional. The intention is that the venue for meetings of the JPAG will alternate between the authorities' offices with the Leader of the host authority chairing each meeting (if the host Leader cannot attend then the Leader will appoint one of the host members of the JPAG to Chair the meeting in his/her absence).
- 5.11 JPAG meetings will be considered quorate if at least three elected members from each authority are present including at least one of the two Leaders, with substitutes being permitted by clear prior arrangement.
- 5.12 The Scrutiny and Corporate Scrutiny Committees of the two Councils considered these draft proposals at their respective meetings on 24<sup>th</sup> October, 2013.
- 5.13 At the Taunton Deane Corporate Scrutiny Committee one specific amendment was suggested to the effect of deleting the words 'politically and' from the final line of 3.2.5 so that the key requirement of any proposal was to be economically viable and this change has been provisionally included in Appendix A. Overall the Committee welcomed the clarity and brevity of the document.
- 5.14 The West Somerset Scrutiny Committee suggested the insertion of the word 'proposed' before 'transformation' in 2.1 to reflect that there were no specific proposals in regard to the transformation of services phase at present and this amendment has been provisionally incorporated in Appendix A. The Committee also asked that the wording of Clause 13 relating to Insurance was checked to ensure that it applied to the situation where eventually all staff would be employed by one of the authorities and so the latest draft has the word 'each' deleted from the first sentence to clarify that the respective 'authorities' will provide

the necessary insurance cover as and when it is appropriate. The Committee welcomed the establishment of the proposed JPAG in principle, were happy that the membership should be left to the politicians of each authority to establish and requested that all elected members be kept fully informed of progress which is listed as one of the key objectives of the Group in Appendix One of the Inter Authority Agreement.

- 5.15 During the debate at the West Somerset Scrutiny Committee, there was a request for clarity on when matters would be referred back to the two councils on the partnership working going forward. In essence, if the Business Case is agreed, then the two Councils have sanctioned the necessary actions being undertaken to deliver the savings set out in the Business Case to implement the Joint Management and Shared Workforce phases of the project without any further reference back. The JPAG process will ensure that such actions are undertaken in accordance with the Business Case and report back on progress. It is at the transformation of services phase of the project where both Councils will have further decisions to take following referrals from the JPAG before the implementation of any detailed proposals to transform particular services.
- 5.16 The respective Councils are requested to consider adopting the Inter Authority Agreement as set out in Appendix A with or without amendments and, if so, to also appoint its four members to represent their Authority on the JPAG together with the two Leaders. To proceed on this basis, both Councils will need to agree these proposals and the outcome of the West Somerset Council debate on this item can be reported orally at the Taunton Deane meeting. In the event of any significant deviation between the two Councils on this matter, then it is suggested that the Monitoring Officers prepare a further paper for consideration by the two Councils via the existing JMAP process.

#### 6. FINANCIAL/RESOURCE IMPLICATIONS

6.1 None in respect of this report.

# 7. <u>SECTION 151 OFFICER COMMENTS</u>

7.1 The proposal to have clear and transparent governance arrangements for the implementation and delivery phase of the Business Case, should it be approved, is to be welcomed.

# 8. EQUALITY & DIVERSITY IMPLICATIONS

Members need to demonstrate that they have consciously thought about the three aims of the Public Sector Equality Duty as part of the decision making process.

The three aims the authority **must** have due regard for:

- Eliminate discrimination, harassment, victimisation
- Advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it
- Foster good relations between persons who share a relevant protected characteristic and persons who do not share it

#### 9. CRIME AND DISORDER IMPLICATIONS

9.1 None in respect of this report.

# 10. CONSULTATION IMPLICATIONS

10.1 The Project Board, Joint Members Advisory Panel and Joint Unison Branch Meetings were all consulted and briefed on the proposal. The Scrutiny and Corporate Scrutiny Committees

of both Councils considered these proposals at their meetings held on 24<sup>th</sup> October, 2013 and the views expressed have been taken into account when finalising this report.

# 11. ASSET MANAGEMENT IMPLICATIONS

11.1 None in respect of this report.

# 12. ENVIRONMENTAL IMPACT IMPLICATIONS

12.1 None in respect of this report.

# 13. **LEGAL IMPLICATIONS**

13.1 The legal basis for the proposed inter authority agreement is set out in the draft Agreement.

Version 9 28/10/13

#### DRAFT

#### INTER AUTHORITY AGREEMENT

#### Between

- (1) TAUNTON DEANE BOROUGH COUNCIL of The Deane House, Belvedere Road, Taunton, TA1 1HE ("Taunton Deane")
- (2) WEST SOMERSET COUNCIL of West Somerset House, Killick Way, Williton, Taunton, TA4 4QA ("West Somerset")

together called "the Authorities"

#### **BACKGROUND**

- (A) The Taunton Deane and West Somerset Councils have agreed to establish Joint Arrangements to work together to share a Joint Chief Executive and a Joint Senior Team and then to examine the opportunities for further savings by the joining together of services, assets, officer posts and officer teams.
- (B) The Taunton Deane and West Somerset Councils agreed on the 23<sup>rd</sup> July 2013 to share a Joint Chief Executive as set out in the Agreement dated 23<sup>rd</sup> September 2013. .
- (C) The parties have agreed a joint Statement of Intent, a set of aims and a set of general principles and values to underpin the implementation of the Joint Arrangements under this Inter Authority Agreement ("the Agreement").
- (D) The legal basis for the Inter Authority Agreement is
  - Section 101 of the Local Government Act 1972 (Arrangements for the discharge of functions by a local authority);
  - b. Section 102 of the Local Government Act 1972 (Appointment of Committees);
  - c. Section 112 of the Local Government Act 1972 (duty to appoint officers);
  - d. Section 113 of the Local Government Act 1972 which enables each Authority to place staff at the disposal of another Authority;
  - e. Section 3 of the Local Government Act 1999 (duty to secure best value);
  - f. Section 2 of the Local Government Act 2000 and The Local Authorities (Arrangements for the Discharge of functions) (England) Regulations 2000/2851 (joint arrangements for the exercise of executive functions).
  - g. and all other enabling powers.

#### IT IS AGREED AS FOLLOWS

#### 1 DEFINITIONS AND INTERPRETATION

1.1 In the Agreement the following words and phrases shall have the following meanings:

"Agreed Costs Split" has the meaning set out at Clause 8.1.

"Authority" means Taunton Deane, or West Somerset and "Authorities" means Taunton Deane, and West Somerset;

"Business Case" means the business case approved by the Authorities on the 12<sup>th</sup> November 2013

"Confidential Information" has the meaning set out at Clause 10.2;

"Conflict of Interest" means a significant conflict of interest between the Authorities which is of such a nature or scale that it is not tenable for the Joint Chief Executive to continue to advise and support both parties in dealing with the issue:

"Exit Strategy" means a strategy and details to facilitate an exit from this Agreement and an end to some or all Joint Arrangements;

"Joint Arrangements" means the arrangements for joint working set out in Background paragraph (A) and (D) of this Agreement;

"Joint Chief Executive" means the post established as the senior officer and Head of Paid Service for Taunton Deane and West Somerset;

"Joint Partnership Advisory Group" ("JPAG") means the Joint Partnership Advisory Group established by the Authorities as set out in clause 4.1 and Appendix One.

"Joint Decision" has the meaning set out at Appendix One;

"Joint Posts" means the Joint Chief Executive and the Joint Senior Management Team;

"Joint Senior Team" means the officer posts to be established as the senior management team for Taunton Deane and West Somerset;

"Joint Service Proposal" means a proposal put forward by the Authorities to share a service with each other and/or with other authorities.

"Loss" means any loss and liability directly suffered by the Authorities together or by either Authority arising as a result of the Joint Arrangement with any damage, expense, liability or costs reasonably incurred in contesting any claim to liability and quantifying such loss and liability;

"Member Working Group" ("MWG") means an advisory working group created by the Joint Partnership Advisory Group to carry out certain responsibilities as set out in clause 4.2;

"Monitoring Officer" means the officer(s) designated by the Authorities as their monitoring officer pursuant to section 5 of the Local Government and Housing Act 1989

"New Arrangement" has the meaning set out at Clause 2.3;

"Personal Data" has the meaning set out at Clause 11.3

"Receiving Party" has the meaning set out at Clause 10.2

"Section 151 Officer" means the officer(s) having responsibility, for the purposes of section 151 of the Local Government Act 1972, for the administration of an Authority's financial affairs;

"Shared Service" means a service provided for Taunton Deane, and West Somerset by a single team of officers employed by one of the Authorities:

"Start Date" has the meaning set out at clause 5.1

"Statement of Intent" means the commitment between the Authorities to work closely together to establish Joint Arrangements across both Authorities.

"Working Day" means any day on which the Authorities' offices are normally open for business

- 1.2 Words importing the singular number shall include the plural and vice versa.
- 1.3 Titles and headings to clauses are for convenience only and shall not affect the construction or interpretation of the Agreement.
- 1.4 Notwithstanding any breach of this Agreement by any Authority, and without prejudice to any other rights which the other Authority may have in relation to it, the other Authority may elect to continue to treat this Agreement as being in full force and effect and to enforce its or their rights under this Agreement. The failure of either Authority to exercise any right under this Agreement, including any right to terminate this Agreement and any right to claim damages, shall not be deemed a waiver of such right for any continuing or subsequent breach.

# 2 SCOPE OF JOINT ARRANGEMENTS

- 2.1 Establishment of a Joint Senior Team, a shared workforce and the <u>proposed</u> transformation of services to provide joint service arrangements for the two councils.
- 2.2 The Joint Partnership Advisory Group shall be responsible for the monitoring of the implementation of the joint arrangements with the Business Case.
- 2.3 There shall be no restriction on the Authorities continuing, or entering, new shared services or outsourcing arrangements with any other Authority, public body or private sector provider ("a New Arrangement") subject to 2.4 and 2.5 below.
- 2.4 If either of the Authorities is considering entering into a New Arrangement which is of sufficient scale and significance to affect potential future options for Joint Arrangements, that Authority shall notify the other Authority in writing about the new Arrangements sufficiently in advance of its proposed implementation to enable it to be discussed at the JPAG.
- 2.5 The JPAG shall consider the proposal for a New Arrangement as soon as practical following the notification in order to review whether there are different or revised options which the Authorities could take forward which would better achieve the overall aims of the Joint Arrangements

#### 3 PRINCIPLES

- 3.1 The Authorities will work together to seek to achieve the vision of the Statement of Intent which is that the Authorities intend, under the management of the Joint Chief Executive, to identify and establish Joint Arrangements in a number of areas and a shared approach to the delivery of certain agreed services.
- 3.2 The following key principles will underpin the operation of this Agreement:

3.2.1	the sovereignty and identity of all Authorities will be preserved
3.2.2	councillor independence and leadership in all Authorities will be retained
3.2.3	all Authorities will retain clear accountability to the councillors and residents of each Authority with no detriment to the local taxpayers of either Authority in the delivery of the Joint Arrangements
3.2.4	no one Authority will take an overall lead – all Authorities are of equal status and have equality of influence in the Joint Arrangements (although the Authorities recognise that there may be a requirement for one Authority to take a role as "employing Authority" or "contracting Authority" to facilitate the delivery of the Joint Arrangements)
3.2.5	services and assets will be considered for sharing where there is a robust Business Case for doing so and where the proposed shared

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- 3.2.6 accountability for services delivered through the Joint Arrangements remains with the Authority with whom the statutory responsibility lies.
- 3.3 The Authorities will work together to develop and implement the Business Case under which the following aims of the Statement of Intent will be delivered:

arrangements are economically viable

- 3.3.1 to save money for local taxpayers
- 3.3.2 to improve service resilience
- 3.4 The Authorities will work together in accordance with the following general values underlying this Agreement:
  - 3.4.1 acting reasonably and in good faith at all times
  - 3.4.2 providing information to each other as and when required to achieve the aims of the Joint Arrangements
  - 3.4.3 identifying issues and problems early and working constructively to achieve solutions
  - 3.4.4 actively seeking to resolve any political difficulties

- 3.4.5 actively co-operating to ensure the smooth running of the Joint Arrangements, for example, in payment of inter Authority invoices and recharges
- 3.4.6 keeping all councillors, residents, staff and other stakeholders informed about the arrangements
- 3.5 The Authorities recognise that the commitment to the Joint Arrangements is long term and that the development of shared services will take place in an incremental way as outlined in the Business Case.

#### 4 GOVERNANCE

#### 4.1 The Joint Partnership Advisory Group

- 4.1.1 The Authorities have established the Joint Partnership Advisory Group ("JPAG") and the terms of reference of the JPAG are set out in Appendix One of this Agreement.
- 4.1.2 The JPAG shall be responsible for overseeing and driving forward the Joint Arrangements and associated transformation of the services.
- 4.1.3 The primary functions of the JPAG are as follows:
  - 4.1.3.1 to hear and resolve any disputes which have not already been resolved by the Joint Chief Executive;
  - 4.1.3.2 oversee and monitor the progress and achievement of the Joint Arrangements;
  - 4.1.3.3 make any necessary comments on joint policy work to each Authority;
  - 4.1.3.4 receive reports from the Joint Chief Executive and Joint Senior Management Team on the implementation of the Business Case; and
  - 4.1.3.5 review the Business Cases for Joint Service Proposals.
- 4.1.4 The JPAG shall meet a minimum of 4 times per year unless otherwise unanimously agreed.
- 4.1.5 The Authorities may amend the terms of reference of the JPAG from time to time as the Agreement develops. Any such amendment shall be agreed in writing by each Authority, taking into account any comments from the JPAG and could include the establishment of a Joint Committee in accordance with the provisions of Section 102 of the Local Government Act, 1972.

# 4.2 Member Working Groups

4.2.1 The JPAG may from time to time create time limited task and finish groups of Members from each Authority ("Member Working Groups") to advise the JPAG on specific issues. The JPAG shall determine the

membership of each Member Working Group and the terms on which each Member Working Group carries out its responsibilities.

4.2.2 The arrangements for the proposed Member Working Groups are set out in Appendix Two of this Agreement.

#### 5 TERM

- 5.1 This Agreement shall commence on 13<sup>th</sup> November 2013 ("the Start Date") and shall continue until terminated by either Authority in accordance with the provisions of Clause 16 of this Agreement or by mutual consent.
- 5.2 The Authorities confirm their commitment to the long term nature of the Joint Arrangements and recognise that withdrawal by one Authority will therefore create significant implications for service delivery and for staff.

#### 6 REVIEW AND EXPANSION OF JOINT ARRANGEMENTS

- 6.1 The Authorities shall keep the terms of this Agreement and the operation of the Joint Arrangements under review and the JPAG shall receive an annual report on the progress and performance of the Joint Arrangements no later than 1st October in each calendar year.
- 6.2 The Authorities will consider requests from other local authorities to join the Joint Arrangements.
- 6.3 Any local authorities wishing to join the Joint Arrangements shall submit a proposal to the JPAG. The JPAG shall consider the request and shall make comments to the Authorities as to whether, and if so on what terms, the request should be considered.

### 7 STAFFING ARRANGEMENTS

- 7.1 The authorities shall consider and agree arrangements for the purposes of carrying out the Joint Arrangements relating to staffing and employment arrangements including:
  - 7.1.1 the transfer of employment of any officer;
  - 7.1.2 the making available to the Authorities of any officer employed by another Authority;
  - 7.1.3 the terms and conditions of any officer involved in the Joint Arrangements;
  - 7.1.4 the creation or dissolution of any posts:
  - 7.1.5 arrangements for the creation of, recruitment to and employment of the Joint Posts
- 7.2 The Authorities shall apply the following principles to such Joint Arrangements:

- 7.2.1 Each Authority will comply with all relevant employment legislation and requirements in considering and consulting on potential shared services:
- 7.2.2 The Authorities will comply with all relevant HR policies and protocols and constitutional delegations when implementing staffing arrangements of the Joint Arrangements.

#### 8 COST OF JOINT ARRANGEMENTS AND SAVINGS

8.1 The Cost of the Joint Arrangements will be shared as set out in the agreed Business Case.

#### 9 INTELLECTUAL PROPERTY

- 9.1 All intellectual property and material created by or on behalf of any Joint Arrangements shall be owned jointly by the Authorities and shall be available equally to each Authority subject to any terms with third parties under which the intellectual property and material was commissioned. The Authorities shall use their best endeavours to reflect the intention of the Authorities to jointly own these items in any terms used when commissioning third party work on the Joint Arrangements.
- 9.2 Each Authority warrants that any intellectual property created by its officers for the purposes of the Joint Arrangements will not infringe any third party's intellectual property rights.
- 9.3 Each Authority shall indemnify the other Authority against any Loss arising out of any dispute or proceedings brought by a third party alleging infringement of its intellectual property rights by use of the first Authority's intellectual property for the purpose of the Joint Arrangements.
- 9.4 Each Authority hereby authorises the other Authority to use its logo on documents and signage relating to the Joint Arrangements for such period as this Agreement remains in force save that this provision shall not apply after an Authority has withdrawn from this Agreement.

# 10 CONFIDENTIAL INFORMATION AND PUBLICITY

- 10.1 The Authorities shall at all times use their reasonable endeavours to keep confidential (and to procure that their respective employees agents consultants and sub-contractors shall keep confidential) all Confidential Information concerning the Joint Arrangements or the business and affairs of the other Authority which may now or at any time be in its possession and shall not disclose it except with the consent of the other Authority, such consent not to be unreasonably withheld.
- 10.2 For the purpose of this Agreement "Confidential Information" means any information imparted to any Authority or their employees agents consultants or sub-contractors ("the Receiving Party") which was imparted to the Receiving Party on the basis that it is to be kept confidential or would by its nature normally be regarded as being confidential or which to the knowledge of the Receiving Party was obtained by the other Authority on the basis that it was to be kept

- confidential or is of commercial value in relation to the Joint Arrangements but shall not include any information which is for the time being in the public domain otherwise than by reason of its wrongful disclosure by the Receiving Party.
- 10.3 This Clause 10 shall continue without limit of time and shall survive the termination of this Agreement.
- 10.4 This Clause 10 shall not prevent the disclosure of any Confidential Information relating to the Joint Arrangements which is reasonably disclosed for the furtherance of the Joint Arrangements or the promotion of the Joint Arrangements; provided that the Authority or person disclosing the information takes all steps that are commercially practicable to preserve the confidentiality of the information and shall not prevent the disclosure of any Confidential Information where required by law.
- 10.5 No Authority shall issue any media release publicity concerning or affecting the Joint Arrangements unless previously agreed with the other Authority.
- 10.6 Any formal statements or communications to staff and/or members concerning the Joint Arrangements shall be agreed between the Authorities in advance.

#### 11 COMPLIANCE WITH LAWS

- 11.1 The Authorities shall at all times comply with all laws including but not limited to the Data Protection Act 1998 and will, where appropriate maintain a valid and up to date registration or notification under such Laws.
- 11.2 Each Authority shall indemnify and keep indemnified the other Authority against all Losses, claims, damages, liabilities, costs and expense (including reasonable legal costs) incurred by the other Authority in respect of any breach of this Clause 11 by the Authority and/or any act or omission of any sub-contractor.
- 11.3 Each Authority shall grant to the other Authority the right of reasonable access to all records of Personal Data relevant to the Joint Arrangement, as defined and as permitted in the Data Protection Act 1998, and shall provide reasonable assistance at all times during the currency of this Agreement to ensure the quality and security of Data collected.

#### 12 FREEDOM OF INFORMATION

- 12.1 Each Authority acknowledges that the other Authority is subject to the requirements of the Freedom of Information Act 2000 and the Environmental Information Regulations 2004 and each Authority shall, where reasonable, assist and co-operate with the other Authority (at its own expense) to enable the other Authority to comply with these information disclosure obligations.
- 12.2 Where an Authority receives a request for information under either the Freedom of Information Act 2000 ("FOIA") or the Environmental Information Regulations 2004 ("EIR") in relation to information which it is holding on behalf of the other Authority in relation to the Joint Arrangements, it shall:
  - 12.2.1 transfer the request for information to the other Authority as soon as practicable after receipt and in any event within two Working Days of receiving a request for information;

- 12.2.2 provide the other Authority with a copy of all information in its possession or power in the form that the Authority requires within ten Working Days (or such longer period as the Authority may specify) of the Authority requesting that information; and
- 12.2.3 provide all necessary assistance as reasonably requested by the other Authority to enable that Authority to respond to a request for information within the time for compliance set out in the FOIA or the EIR.
- 12.3 Where an Authority receives a request under FOIA or EIR which relates to the Joint Arrangements, it shall notify the other Authority and afford it an opportunity to make any comments or representations in respect of the disclosure of the information sought. The other Authority shall respond within five Working Days of receipt of this notification. The Authority responding to the request shall take into account any such comments or representations in so doing and shall not respond to the request until the 5 day response period referred to above has passed.

#### 13 INSURANCE

The Authorities will take out and maintain in full force with a reputable insurance company adequate employee liability insurance cover in respect of officers employed by the Authority and those seconded to it in accordance with this Agreement.

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#### 14 CONFLICTS

- 14.1 If any situation arises where there is a potential or actual conflict of interest or a perceived conflict of interest between TDBC and WSC, the Joint Chief Executive shall:
  - 14.1.1 Draw such conflict to the notice of the monitoring officer(s) of the Authorities;
  - 14.1.2 Remove himself/herself from all aspects of the decision-making process in relation to the situation;
  - 14.1.3 Nominate a senior officer or officers in the Authorities or from the Joint Senior Team to deal with the issue on behalf of the Authorities;
  - 14.1.4 Provide the nominated senior officer(s) with such resources as they require to ensure that the interests of each Authority are appropriately represented including taking independent professional advice or seeking independent third party support if appropriate.
- 14.2 The Authorities shall ensure that procedures and safeguards are in place to identify such conflicts at an early stage.
- 14.3 The Authorities shall keep a written record of any such conflicts which have been identified and how such conflicts have been resolved.

#### 15 DISPUTE RESOLUTION

9

- 15.1 If the Authorities are unable to agree a matter arising under the terms of this Agreement or any other concerns arising over any aspect of the Joint Arrangements, the Authorities shall adopt the following procedure in respect of each matter:
  - 15.1.1 the matter shall be referred to the Joint Chief Executive for discussion and resolution.
  - 15.1.2 If the matter remains unresolved, it shall be referred to the JPAG for discussion and resolution.
  - 15.1.3 In the event that a matter in dispute cannot be resolved under 15.1.1 or 15.1.2 above the matter may be referred to an arbitrator under clause 15.1.4
  - 15.1.4 The arbitrator shall be appointed with the agreement of the Authorities or in the event that agreement cannot be reached by the president or other chief officer of The Chartered Institute of Arbitrators or such other professional body appropriate to the matter in dispute.
  - 15.1.5 If the matter still remains unresolved, the Joint Arrangements shall come to an end by mutual consent and this Agreement will terminate in accordance with clause 16.

#### 16 WITHDRAWAL, TERMINATION AND EXIT STRATEGY

- 16.1 If any Authority wishes to consider withdrawal from the Joint Arrangements in whole or in part, it shall first raise the matter with the JPAG for discussion.
- 16.2 If any Authority then wishes to continue with withdrawal from the Joint Arrangements in whole or in part, it shall give at least one year's notice of such withdrawal in writing to the other Authority and to the JPAG, such notice to expire on 31st May in any year. (For the avoidance of doubt this means that the earliest date an Authority is able to give one year's notice of withdrawal shall be 31st May 2014 and the earliest date any such notice shall take effect is 31st May 2015).
- 16.3 On withdrawal of one Authority from the Agreement, that Authority shall be liable to pay to the other Authority a sum to recompense them for the costs it will incur consequent on cessation of the Joint Arrangements. Such costs shall not exceed the estimated annual cost to the withdrawing Authority of their share of the Joint Arrangements.
- 16.4 Upon termination of this Agreement whether by mutual consent or withdrawal of one Authority in accordance with clause 16.22 or otherwise the Authorities shall agree an Exit Strategy to include determination of issues relating to:
  - 16.4.1 employment and redundancy;
  - 16.4.2 asset management;
  - 16.4.3 IT;
  - 16.4.4 documents and information compiled or acquired by the parties during the Term of the Agreement.

- 16.5 If the Authorities are unable to agree an Exit Strategy the Authorities shall agree to appoint an independent arbitrator who shall prepare an Exit Strategy on behalf of the Authorities and which the Authorities shall implement.
- 16.6 The Authorities agree that the key principles in the preparation and implementation of any Exit Strategy shall be continuity of service delivery and fair treatment of staff.

#### 17 VARIATION AND WAIVER

The Inter Authority Agreement may be varied at any time by the written agreement of the Authorities.

#### 18 THIRD PARTIES

It is agreed for the purposes of the Contract (Rights of Third Parties) Act 1999 that this Agreement is not intended to and does not give to any person who is not a party to this Agreement any rights to enforce any provisions contained in this Agreement.

#### 19 GOVERNING LAW AND JURISDICTION

This Agreement shall be governed by and construed in accordance with the law of England and Wales.

**IN WITNESS** hereof the parties hereto have executed this Agreement as a Deed the day and year first written

The Common Seal of **Taunton Deane Borough Council** was affixed hereto in the presence of

The Common Seal of **West Somerset Council** was affixed hereto in the presence of

#### **APPENDIX ONE**

#### Joint Partnership Advisory Group "JPAG"

#### **MEMBERSHIP AND ADMINISTRATION**

- The JPAG is a non decision making body whose membership is drawn from the Authorities, comprising ten (10) members, including the Leader from each Authority and four other members to be appointed annually by each council.
- The venue for meetings of the JPAG will alternate between the Authorities' offices and the Leader of the host Authority will chair each meeting; if the host leader cannot attend then that leader will appoint one of the host members of the JPAG to chair the meeting in his/her absence.
- The JPAG meetings will be considered quorate if at least three elected members from each Authority are present including at least one of the two leaders; substitutes will be permitted by clear prior arrangement.

#### **RESPONSIBILITIES**

The specific responsibilities of the JPAG are

- To review frequently (and at least on an annual basis as required by this Agreement) the
  operation of the Inter Authority Agreement between the Authorities and the overall
  delivery of the Joint Arrangements by the Authorities;
- To oversee the implementation of the approved business case for the provision of shared services between the Authorities:
- To note, and if necessary, make comments to each Authority in respect of Business cases setting out the detail of a Joint Service Proposal;
- To make comments to each Authority in respect of Joint Decisions and on the overall way forward for the Joint Arrangements;
- To consider and address by brokering between the parties any concerns about the Inter Authority Agreement or about the Joint Arrangements in general raised by each Authority;
- To ensure that members of each Authority are regularly updated on the operation and progress of the Joint Arrangements including arranging for all members of both authorities to be kept informed of the nature of discussions at JPAG meetings.
- To consider any new arrangements as appropriate under clause 2.4 and 2.5.

#### **OBJECTIVES**

The prime purpose of the JPAG is to drive forward and oversee the Joint Arrangements between Taunton Deane, and West Somerset. To achieve this overall aim, the JPAG shall (as part of its responsibilities):

- Oversee the delivery of the approved business case for the joint management and shared services to serve the districts of Taunton Deane and West Somerset and present conclusions and comments to the Authorities both initially and on an ongoing basis.
- Understand the benefits gained and lessons learned from other similar successful and also failed attempts to integrate District Councils and present the findings to the Authorities.
- Detail the risks, dependencies and resource and policy implications to the Authorities of taking this step and suggest any mitigating actions.
- Propose a communications plan to inform elected members, staff and managers in the Authorities, the media and (where and when appropriate) to residents in the relevant Districts.
- Subsequently, consider the next stages of delivering efficiencies through service integration, make any necessary suggestions on the future governance of that process and if requested identify suitable services and a timetable for integration and report accordingly.

#### **APPENDIX TWO**

# Member Working Groups ("MWGs")

- The Joint Partnership Advisory Group ("JPAG") may create and disband specific Member Working Groups ("MWGs") to advise the JPAG on specific issues.
- The JPAG shall decide the terms on which each of the MWGs are created and disbanded.
- The MWGs will operate as task and finish groups with a clear set of terms of reference and a target date for reporting to the JPAG and disbandment.
- Each MWG shall consist of the same number of members from each Authority.
- The MWGs shall not have decision making powers. Each MWG shall report to the JPAG with clear comments/suggestions which the JPAG shall consider and deliberate on, or shall refer to each Authority for consideration.
- Each MWG has no power to commit any of the Authorities financially but may be allocated a budget to facilitate efficient and timely working.
- Each MWG must update the JPAG after every MWG meeting and at other times as required.
- The venue for meetings of the MWGs will alternate between the Authorities' offices and will be chaired by a member of the host authority as agreed by the MWG.





# Taunton Deane Borough Council and West Somerset Council

# Full Council – 12 November 2013

# **Creating a Shared Workforce and Transition Redundancy Policy**

# Report of the Retained HR Manager

(This report is the responsibility of the Leader of Council, Cllr Taylor and Lead Member Cllr Kravis for West Somerset and the Leader of Council Cllr Williams and Executive Member Cllr Stock-Williams for Taunton Deane)

# 1 Executive Summary

This report outlines the proposals for the creation of a shared workforce for the West Somerset and Taunton Deane Shared Services Project and a Transition Redundancy Policy to be adopted during the creation of this shared workforce.

The proposal has been developed following the Local Partnerships comments on job evaluation in the Assurance Review, negotiation and consultation with UNISON Branches in West Somerset and Taunton Deane and the need for the proposal to deliver the 'one team' ethos as well as the other aspirations as set out in the Business Case.

The report is supported by a Collective Agreement that has been agreed as part of the consultation and negotiation with UNISON subject to the necessary approvals from elected members.

Scrutiny Committees in both Councils considered the report at their meetings of 24 October 2013.

# 2 Background

- 2.1 As part of the TDBC and WSC shared services project, there is a proposal put forward in the Business Case to use the 'host employer' model and create 'one team' delivering services for the benefits of customers in both Councils. The 'host employer' model has been previously considered by the Joint Project Board, Joint Member Advisory Panel and the Joint UNISON Board.
- 2.2 This was considered and supported by Local Partnerships in their Assurance Review and the proposal has been further developed following the comments they made in relation to job evaluation and the consultation responses received from UNISON from, and on behalf of, staff.
- 2.3 The responses from UNISON have included:
  - the need for staff to have clarity on pay scales at the appropriate time so that they can make informed decisions;
  - ii) the need to avoid significant upheaval for staff with a new job evaluation scheme;
  - the need for changes to be made within a reasonable timescale without this taking too long;
- 2.4 The proposals have also been influenced by the need to maintain control over affordability, and negotiations with UNISON on the Transition Redundancy Policy on matters such as pay protection and 'trickle down'.
- 2.5 Attached at Appendix A is a copy of a negotiated Collective Agreement developed in consultation with UNISON which covers the creation of the shared workforce, the Transition Redundancy Policy and the review of terms and conditions of employment.

# 3 Summary of Proposals

- 3.1 The proposal being put forward provides clarity on how the structure of the shared services will be implemented and has been developed in consultation with UNISON and after negotiations to ensure that staff views are taken into account.
- 3.2 As stated above feedback from UNISON and staff is one of concern relating to clarity on timings, clarity on salary levels and pay protection. This proposal addresses these concerns and also the concern about a Job Evaluation review and the impacts this might have on the shared services project and achieving the level of savings identified.

- 3.3 A summary of advantages and disadvantages is set out after the proposal.
- 3.4 It should be noted that the process set out would run alongside the review of terms and conditions of employment and staff would need to be made fully aware of this. UNISON have already agreed to engage positively with this process and it is expected that this would be completed by 1 April 2015.
- 3.5 In addition to this, consultation and negotiation has been taking place on a Transition Redundancy Policy that would be applied throughout this process and is now contained within the overarching collective agreement as a final version for member consideration.
- 3.6 It should be noted that the full detail of each stage in the processes has not been set out e.g. there will be the need for recruitment processes or redundancy selection processes to be defined and there will be the need to make some variations to the timeline in services where circumstances dictate.
- 3.7 Phase 1 from 1 January 2014
- 3.7.1 Directors and Assistant Directors in post.
- 3.7.2 Requirement for Directors and Assistant Directors to draw up 4<sup>th</sup> tier management structures for their services.
- 3.7.3 Requirements for overall affordability envelope to be mapped for Assistant Director service areas with identification of posts included in each Council
- 3.7.4 Requirement for Job Descriptions, Person Specifications and Job Evaluation forms to be done where required and where the jobs are not substantially the same as posts already evaluated under the Taunton Deane Borough Council Job Evaluation Scheme.
- 3.7.5 All posts within this phase to be 'sore thumbed' (checked for consistency) across the organisation before being finalised and released. This stage to be completed by 31 January 2014
- 3.7.6 'At risk' and consultation with affected staff during February 2014
- 3.7.7 Appointments/slot-ins confirmed by 31 March 2014.
- 3.7.8 New posts in place by 1 April 2014 and all posts to be employed by TDBC as the 'host employer'.

3.7.9 This means that the Taunton Deane Job Evaluation Scheme will be used alongside the Taunton Deane pay scales (with amendments for Grades A and B)

# 3.8 Phase 2 – from 1 April 2014

- 3.8.1 Assistant Directors and 4<sup>th</sup> Tier Managers required to draw up structures for Lead, Supervisors etc by 31 May 2014.
- 3.8.2 Requirements for overall affordability envelope to be mapped for Assistant Director service areas with identification of posts included in each Council
- 3.8.3 Requirement for Job Descriptions, Person Specifications and Job Evaluation forms to be done where required and where the jobs are not substantially the same as posts already evaluated under the Taunton Deane Borough Council Job Evaluation Scheme.
- 3.8.4 All posts within this phase to be sore thumbed across the organisation before being finalised and released. This stage to be completed by 31 May 2014
- 3.8.5 'At risk' and consultation with affected staff during June 2014.
- 3.8.6 Appointments/slot-ins confirmed by 31 July 2014.
- 3.8.7 New posts in place by 1 August 2014 and all posts to be employed by TDBC as the 'host employer'.

# 3.9 Phase 3 - from 1 August 2014

- 3.9.1 Assistant Directors, 4<sup>th</sup> Tier Managers and Leads/Supervisors required to draw up structures for teams/services by 31 October 2014.
- 3.9.2 Requirements for overall affordability envelope to be mapped for Assistant Director service areas with identification of posts included in each Council
- 3.9.3 Requirement for Job Descriptions, Person Specifications and Job Evaluation forms to be done where required and where the jobs are not substantially the same as posts already evaluated under the Taunton Deane Borough Council Job Evaluation Scheme.
- 3.9.4 All posts within this phase to be sore thumbed across the organisation before being finalised and released. This stage to be completed by 31 October 2014
- 3.9.5 'At risk' and consultation with affected staff during November 2014

- 3.9.6 Appointments/slot-ins and any final TUPE transfers\* from WSC to be confirmed by 31 January 2015.
- 3.9.7 Complete structure, all new posts and final TUPE transfers in place by 1 February 2015 with all staff employed by TDBC as the 'host employer'.
- 3.9.8 \*Where job has not changed in joint structure and there is no TDBC comparison, ring fence etc there would be no option to take redundancy as it is a TUPE transfer but we would seek to offer TDBC terms at point of transfer.

# 3.10 Phase 4 – from 1 April 2014 until 31 March 2015

3.10.1 Terms and Conditions review completed and implemented on 1 April 2015.

# 4 Advantages and Disadvantages of the Proposal

# 4.1 Advantages

- 4.1.1 Delivers complete service restructures and creation of 'one team' by 1 February 2015.
- 4.1.2 Maintains the emphasis on creating one team ethos and 'host' employer model which will bring the staff together into an effective new organisation.
- 4.1.3 Provides certainty on grades up front for staff competing for posts or being slotted in.
- 4.1.4 Same process as senior management review.
- 4.1.5 Uses the TDBC Job Evaluation Scheme (with amendments etc) and therefore removes the need for a Job Evaluation Scheme Review.
- 4.1.6 Ensures that posts in the new structure are paid on the correct rate for the job.
- 4.1.7 Provides more control on costs through the use of 'affordability envelope' for each stage.
- 4.1.8 As the Greater London Provincial Council Job Evaluation Scheme is used by both Councils there are trained staff that can be used (with others being trained to ensure capacity) to deliver the job evaluation requirements. This will continue to involve local UNISON trained employees in the evaluation and other stages of the process.
- 4.1.9 Provides for the 'Living Wage' at the bottom of the TDBC pay scales.

- 4.1.10 Negotiations with UNISON have helped resolve the issue of 'pay protection' as staff will have a full understanding of applicable grades and posts within the new structures.
- 4.1.11 This proposal also brings the conclusion of the two major HR workstreams to a conclusion a year earlier than originally anticipated.

# 4.2 Disadvantages

- 4.2.1 Potential perceived unfairness of WSC staff being required to take TDBC terms on appointment.
- 4.2.1 Finance led, not service led, although overall savings from an area can still be directed by Directors and Assistant Directors towards elected members aspirations.

# 5. Changes to Pay Scales

- 5.1 As part of the proposal Grade A of the TDBC pay scales would be deleted as well as the first three increments of Grade B would also be deleted.
- 5.2 What is now the fourth point of Grade B would be recalculated to match the 'living wage' of £14,420pa and this first grade would have only two points.
- 5.3 There would be no change to the maximum salary level on the TDBC pay scales.
- 5.4 Across both authorities there is one employee that would be affected by these proposed changes to Grades and therefore the additional cost, when weighed up against the benefits is manageable.

# **6** Financial Implications & Comments

- 6.1 The proposals included in this report will deliver the joint staff structure sooner than anticipated within the business case for Joint Management and Shared Services. This may have cost implications in terms of resources required to implement an earlier timescale, but, as a result, will allow the Councils to realise savings earlier than previously planned; proving beneficial from a financial perspective.
- 6.2 Job Evaluation could have a positive or negative effect on the affordability of the proposals as they are developed but as these will be taken into account when delivering to the affordability envelope for each phase of implementation this has been mitigated against.
- 6.3 As part of the overall negotiations with UNISON on the creation of the shared workforce and the Transition Redundancy Policy agreement has been reached that no pay protection and no trickle down will apply.

These agreements ensure that the financial risk that could delay the realisation of savings in the shorter term that the Councils will need to take into account in their respective financial plans, have been mitigated against.

- 6.4 An important consideration with a host employer model is the liability for existing and future pension liabilities. In essence it would be recommended that
  - accrued liabilities at the agreed transfer point would remain with each home authority i.e. the current employer
  - new accrued liabilities following from an agreed transfer point would be shared on the agreed service cost-sharing basis between the Councils
- 6.5 The Collective Agreement and Transition Redundancy and Redeployment Policy are based on the use of existing redundancy payments but these issues are included within the review of terms and conditions of service, benefits and main HR policies which is scheduled for completion by 31 March 2015.

#### 7 Comments from Scrutiny and Corporate Scrutiny Committees

7.1 The following is a summary of the comments made by the Scrutiny Committee at West Somerset at their meeting on 24 October 2013.

An explanation was given as to why the host employer model was being recommended and confirmation was given that other models had been considered

A **request** that members need clarity as to how the two authorities would be branded from a customer perspective should the project go ahead.

Confirmation that the Joint UNISON committee had agreed to the proposals

Detailed concern about TUPE and a recognition that this would not be a straightforward process. A **suggestion** to further explore the timing of any arrangements

Confirmation given by officers that the apportionment of recruitment and redundancy costs would be as set out in the Business Case

The proposal to become a 'Living Wage' authority(ies) was welcomed by members.

- 7.2 The following is a summary of the comments made by the Corporate Scrutiny Committee at Taunton Deane Borough Council at their meeting on 24 October 2013.
  - Difference of living wage and minimum wage explained it was requested that TDBC should be pursuing/achieving the living wage irrespective of the Business Case.
  - Increased pay for those staff left with a larger workload following shared workforce proposals was questioned and concerns were raised on the impacts on staff and the support being provided. The Employee assistance programme was explained to demonstrate one of the ways support is given to those employees affected
  - More information was requested in relation to the Host Employer model (all staff employed by TDBC working across both councils)
  - Assurance was sought so that posts in the new structure are sufficiently graded to assure no loss of quality.
  - The pension costs of West Somerset were questioned and whether TDBC would as the 'host employer' incur any West Somerset pension deficit. Members were reassured that historical pension deficit costs would remain with the respective Council.
  - EDF funded posts were discussed in relation to the employment status of those postholders.
  - Confirmation of when redundancy payments were to be reviewed and this was confirmed as part of the Collective Agreement covering the review of terms and conditions of employment, benefits and main HR policies.

#### 8 Links to Corporate Aims and the Health and Wellbeing Strategy

8.1 The progression of Joint Management and Shared Services fits with the agreed objective of "Achieving Financial Sustainability" and the clear ambition in the Project Mandate of maintaining democratic independence.

#### 9 Risk Management

Risk	Consequence	Probability	Impact	Treatment
That the proposals contained within this report, which have been negotiated with UNISON, are varied by Council.	Further negotiations would need to take place with UNISON delaying the savings from shared services.	Possible	High	These proposals have previously been considered by JPB, JMAP and JUB and revised timescales would need to be drawn up.

#### 10 Equalities Issues

10.1 During negotiations with UNISON information has been shared on a range of issues such as the demographics of temporary staff within the organisation and consideration given to the need to review arrangements and outcomes on a regular basis with UNISON.

#### 11 Partnership Implications and Consultation

11.1 During negotiations with UNISON information has been shared on a range of issues such as the demographics of temporary staff within the organisation and consideration given to the need to review arrangements and outcomes on a regular basis with UNISON.

#### 12 UNISON Comments

12.1 There are no specific comments from UNISON as the overarching collective agreement covers the issues which members are being asked to comment on.

#### 13 Recommendations

- 13.1 That Council note the negotiated overarching Collective Agreement with UNISON which is set out as Appendix A
- 13.2 That Council approve the Redundancy and Redeployment (transition) Policy as set out in Appendix 3 of the Collective Agreement.
- 13.3 That Council approve the process and methodology for the creation of the shared workforce and in particular;
  - approve that Taunton Deane BC will be the host employer;
  - approve that the Taunton Deane BC Job Evaluation Scheme will be used to assess grades of any revised or new posts;
  - approve that Grade A and the first three points of Grade B of the current Taunton Deane pay structure will be deleted and that the fourth point of Grade B will be increased to £14,420 per annum to provide for the 'Living Wage'.

#### 14 Appendices

Appendix A Collective Agreement

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# TAUNTON DEANE BOROUGH COUNCIL AND WEST SOMERSET COUNCIL

#### **COLLECTIVE AGREEMENT**

## TERMS AND CONDITIONS OF EMPLOYMENT, TRANSITION REDUNDANCY POLICY AND CREATING THE SHARED WORKFORCE

#### **13 November 2013**

#### **PURPOSE**

- This is a Collective Agreement between Taunton Deane Borough Council (TDBC) and West Somerset Council (WSC) and the recognised Trade Union, UNISON, in respect of the implementation of:
  - the creation of a shared workforce;
  - a transition redundancy policy;
  - new terms and conditions of employment for all employees employed by both councils under a joint management and shared services partnership.

#### **BACKGROUND**

TDBC and WSC are seeking to enter into a joint management and shared service partnership for the delivery of services across the two councils. This will seek to create a reorganised shared workforce with TDBC acting as the host employer as well as new terms and conditions of employment to meet the business needs of the partnership.

#### SCOPE AND OPERATION OF THIS AGREEMENT

- 3. This collective agreement is the product of negotiations between Taunton Deane BC, West Somerset and UNISON on the development of the shared services Business Case and is based on the proposals that will be considered by elected members at both Councils on 12 November 2013.
- 4. Should the proposals be altered materially by either Council then this Collective Agreement would be subject to renegotiation.
- 5. In respect of terms and conditions of employment it is a condition of employment for all the Councils' Local Government Service employees, as expressly stated in their Contracts of Employment, that their terms and conditions of employment will be in accordance with collective agreements negotiated from time to time by the National Joint Council for Local Government Services (commonly known as the "Green Book") (or other relevant recognised national negotiating group), as supplemented by local collective agreements reached with the Trades Unions recognised by the Councils.

6. The principles around which the negotiation on terms and conditions will take place are set out in Appendix 1.

#### ITEMS COVERED BY THIS AGREEMENT

- 7. In respect of the creation of the shared workforce and agreed proposal is contained as Appendix 2.
- 8. In respect of the Transition Redundancy Policy the agreed policy is attached as Appendix 3.
- 9. The terms and conditions of employment covered by this agreement are set out in Appendix 4.
- 10. Some elements of the terms and conditions package are subject to further detailed operational guidance and implementation arrangements. These detailed arrangements will be subject to further agreement by all parties.

#### **IMPLEMENTATION DATES**

- 11. The terms of this collective agreement will take effect from 13 November 2013 unless either Council materially alter the proposals for the creation of the shared workforce or the Transition Redundancy Policy. Such a material change will see the need for the Agreement to be renegotiated.
- 12. The implementation date for the Transition Redundancy Policy will be 13 November 2013.
- 13. The implementation dates for the commencement of the creation of the shared services proposal will be 13 November 2013 and detailed dates for the three identified phases are set out in Appendix 2.
- 14. The implementation date for each component part of the terms and conditions package will be subject to agreement by all parties.

#### **FUTURE ARRANGEMENTS**

15. All agreements covered will be jointly monitored and will be subject to a formal review in April 2015.

#### INTENTION OF THE PARTIES

- 16. It is the intention of the parties to this agreement to create a legally binding agreement which enables the two councils to introduce new terms and conditions of employment, thereby incorporating these terms and conditions of employment into the contracts of employment of all employees within its scope.
- 17. It is the intention of the parties to this agreement to work in partnership to deliver the shared workforce ensuring all legal obligations are met.

#### **FAILURE TO AGREE**

- 18. In respect of terms and conditions of employment where agreement is not possible, either party may refer the failure to agree to the provincial joint secretaries (or other mutually agreed persons) for conciliation. If the provincial conciliation is unsuccessful, the provincial secretaries may recommend further procedures for resolution of the difference, including external conciliation, mediation or binding ACAS arbitration.
- 19. The only exception to this is Part 3.2 Working Arrangements of the Green Book, if no agreement is reached the premium rates will be as set out in Part 3, paragraphs 2.6 and 2.7.

Signed:				Date:					
J	Joint (		Executive West Some		behalf of				
	Journe	ii aiiu	West John	<i>-</i> 136	Council				
Signed:					Date:			2013	
_			UNISON						

# Principles of negotiation on terms and conditions of employment for employees of Taunton Deane Borough Council and West Somerset Council ('the Councils') and UNISON

- 1. The purpose of the negotiation of the Councils' terms and conditions is to have a single set of terms and conditions that apply to all employees with no derivations for specific services.
- 2. The aim is not to make a budget saving therefore the basis of the negotiation is for the overall change of terms and conditions to be cost neutral.
- 3. The Councils will remain within the National Framework for terms and conditions as set out by the National Joint Council for Local Government Services ('the Green Book').
- 3.1 The terms and conditions set out in Part 2, Key National Provisions of the Green Book are out of scope for negotiation, namely;
  - i) Sickness Scheme and entitlements to sick pay
  - ii) Maternity Scheme
  - iii) Minimum periods of notice from employee and employer
  - iv) Minimum entitlements to annual leave
- 3.2 The terms and conditions set out in Part 3, Other National Provisions of the Green Book may be locally determined and therefore are in scope for negotiation, namely;
  - i) Training and Development provisions
  - ii) Job Evaluation
  - iii) Timing of statutory days, e.g. fixed or added to annual leave
  - iv) Car Allowances
  - v) Reimbursement of expenditure
  - vi) Trade Union Facilities
  - vii) Premium rates
- 4. Certain benefits are excluded from this review:

Care First/Westfield

Occupational Health

Eye tests relating to the use of Display Screen Equipment

5. Appendix 2 outlines

**Part 1: Terms and Conditions** as set out in the National Provisions.

Part 2: Benefits that are not in the National Provisions and may or may not be contractual

Part 3: Policies that set out an entitlement to an allowance or time off

Part 4: Miscellaneous items that may or may not be contractual

#### **Creating a Shared Workforce**

The following proposal is being put forward to provide clarity on how the structure of the shared services will be implemented.

As stated above initial feedback from UNISON and staff is one of concern relating to clarity on timings, clarity on salary levels and pay protection. This approach attempts to address these concerns and also some of the concern about JE and the impacts this might have on the shared services project.

A summary of strengths and weaknesses is set out after the proposal.

It should be noted that this process would run alongside the review of terms and conditions of employment and staff would need to be made fully aware of this. UNISON have already agreed to engage positively with this process and it is expected that this would be completed by 1 April 2015.

Subject to the agreement of the Transition Redundancy Policy with UNISON and then elected members at Council that Policy would be applied throughout this process.

It should be noted that the full detail of each stage in the processes has not been set out in detail eg there will be the need for recruitment processes or redundancy selection processes to be defined.

#### Phase 1

1 January 2014

Directors and Assistant Directors in post. Requirement for Directors and Assistant Directors to draw up 4<sup>th</sup> tier management structures for their services.

Requirements for overall savings to be mapped for Assistant Director area with comparisons of posts to be included.

Requirement for Job Descriptions, Person Specifications and Job Evaluation forms to be done where required and where the jobs are not substantially the same as posts already evaluated under the Taunton Deane Borough Council Job Evaluation Scheme.

All posts within this phase to be sore thumbed (checked for consistency) across the organisation before being finalised and released. This stage to be completed by 31 January 2014

At risk and consultation with affected staff during February 2014

Appointments/slot-ins confirmed by 31 March 2014.

New posts in place by 1 April 2014 and all posts to be employed by TDBC as the 'host employer'.

This means that the Taunton Deane Job Evaluation Scheme will be used alongside the Taunton Deane pay scales (with amendments for Grades A and B)

#### Phase 2

Assistant Directors and 4<sup>th</sup> Tier Managers required to draw up structures for team leaders, supervisors etc by 31 May 2014.

Requirements for overall savings to be mapped for Assistant Director area with comparisons of posts to be included.

Requirement for Job Descriptions, Person Specifications and Job Evaluation forms to be done where required and where the jobs are not substantially the same as posts already evaluated under the Taunton Deane Borough Council Job Evaluation Scheme.

All posts within this phase to be sore thumbed across the organisation before being finalised and released. This stage to be completed by 31 May 2014

At risk and consultation with affected staff during June 2014.

Appointments/slot-ins confirmed by 31 July 2014.

New posts in place by 1 August 2014 and all posts to be employed by TDBC as the 'host employer'.

#### Phase 3

Assistant Directors, 4<sup>th</sup> Tier Managers and Leads/Supervisors required to draw up structures for teams/services by 31 October 2014.

Requirements for overall savings to be mapped for Assistant Director area with comparisons of posts to be included.

Requirement for Job Descriptions, Person Specifications and Job Evaluation forms to be done where required and where the jobs are not substantially the same as posts already evaluated under the Taunton Deane Borough Council Job Evaluation Scheme.

All posts within this phase to be sore thumbed across the organisation before being finalised and released. This stage to be completed by 31 October 2014

At risk and consultation with affected staff during November 2014

Appointments/slot-ins and any final TUPE transfers\* from WSC to be confirmed by 31 January 2015.

Complete structure, all new posts and final TUPE transfers in place by 1 February 2015 with all staff employed by TDBC as the 'host employer'.

\*Where job has not changed in joint structure and there is no TDBC comparison, ring fence etc there would be no option to take redundancy as it is a TUPE transfer but we would seek to offer TDBC terms at point of transfer.

#### Phase 4

Terms and Conditions review completed and implemented on 1 April 2015.



Implementation date of policy	
Review date	

#### Redundancy and Redeployment (transition) Policy

#### Introduction

This policy covers any redundancy situations that may arise following the approval of the business case for joint management and shared services between Taunton Deane Borough Council and West Somerset Council (the Councils).

The Councils recognise a responsibility to safeguard the job security and prospects of their employees as far as possible. They also recognise that they must adapt to change and that this process of combining two sets of employees will inevitably affect the structure and size of the workforce.

#### Scope

The policy applies to the employees of both of the Councils and will cover the period following the approval at Full Council of the business case for joint management and shared services between the Councils.

The policy will be reviewed in April 2015 with UNISON to ensure its continued relevance and effectiveness. An extension may be applied with agreement of UNISON.

#### **Aims**

The aim of this policy is to set out one procedure that will be followed by both Councils throughout the transition period. In doing so, it ensures employees,

managers and UNISON are clear of the procedure that is being followed through any redundancy process.

As far as possible, the Councils will seek to avoid or minimise the need for compulsory redundancies, this policy sets out the ways in which the Councils will do this.

#### **Redundancy Procedure**

#### Consultation

Where the possibility of redundancies is identified the Councils will inform and consult with the relevant trade union representatives as early as possible and before any formal decisions have been made. As part of the consultation the Council will provide the following information:

- the reasons for the proposed redundancies;
- the numbers and descriptions of employees it proposes to make redundant:
- the total number of employees of those descriptions employed at the establishment in question;
- the proposed method of selecting those who may be dismissed;
- the proposed method of carrying out the dismissals, including the period over which the dismissals are to take effect;
- the proposed method of calculating any redundancy payments;
- the number of agency workers working temporarily for, and under the supervision and direction of, the employer;
- the parts of the employer's business in which the agency workers work;
   and
- the type of work that the agency workers carry out.

Formal consultation shall be deemed to commence on the date when these details are given in a letter to the Branch Secretaries of both Branches.

Consultation timescales will depend upon the scale of potential redundancies and will be as follows:

- A minimum of 30 days before the first dismissal takes affect, where up to 99 employees are to be made redundant over a period of 90 days or less, or,
- A minimum of 45 days before the first dismissal takes affect, where more than 100 employees are to be made redundant over a period of 90 days or less

Any consultation responses received in time will be included in any committee reports to be considered by the appropriate Committee.

#### Measures to avoid or minimise compulsory redundancies

The Councils will, in consultation with the appropriate trade union representatives explore any options to avoid or minimise the need for compulsory redundancies. Alternatives may include (not in order of priority):

- Reductions through natural staff turnover (i.e. not automatically replacing employees who leave)
- Seeking volunteers for redundancy
- Redeployment, including retraining where appropriate
- Stopping or reducing overtime other than contractual or emergency overtime
- Restrictions on permanent and/or external recruitment
- Termination of casual or agency worker arrangements
- Flexible retirements/voluntary reduction in hours

#### **Employees 'at risk' of redundancy**

#### Notification of 'at risk' status

As soon as practicable after the unions have been informed of the potential for redundancies, any individuals affected will be informed that they are 'at risk' of redundancy and that consultation has commenced. An individual will be identified as being 'at risk' of redundancy if their current post does not exist in a new structure or there will be a reduction in the number of the same post in a new structure. This will be confirmed in writing with an estimate of any redundancy payment and if applicable, pension payment due.

Throughout the consultation period, further meetings (usually mid consultation and at the end of the consultation period) will be arranged with individuals 'at risk' of redundancy to discuss any concerns, redeployment opportunities, any selection processes etc. Records of any discussions will be kept on the employee's personal file.

#### Rights of employees 'at risk'

Employees 'at risk' of redundancy have certain rights. The Councils will make every effort to redeploy the individuals within the Councils services.

Employees are entitled to reasonable paid time off to look for alternative employment. This may include time off to attend interviews or attend relevant training courses. A reasonable amount of time is considered to be up to two days per week (pro rata for part-time employees). Such time off must be arranged in advance with the line manager.

A central register of employees 'at risk' of redundancy will be held in HR and those employees put 'at risk' will be informed by HR of all relevant vacancies arising within the Councils. Efforts will be made to redeploy employees within the Councils to retain skills, knowledge and experience and reasonable training will be provided if necessary.

The Councils will make every effort to facilitate employees search for new employment, either through in-house support or, on occasions, outplacement specialists. Support may include; advice on writing application forms or preparing CVs, interview tips, coaching etc.

#### **Selection for redundancy**

Once a proposal for a restructure or reduction in headcount is approved and where compulsory redundancies are unavoidable, the ring fence arrangements and process of selection for redundancy will be agreed with UNISON. It may include some or all of the following criteria:

- Attendance records (other than absences covered by the Equality Act 2010)
- Disciplinary records ('live' warnings only)
- Skills and experience
- Past performance records
- A selection interview

If a function or service is to be discontinued all employees directly related to the provision of that function will automatically be selected for redundancy.

If there is to be a reduction in the number of posts but the job descriptions remain largely unchanged, (i.e. duties are more than 80% the same). Selection will be based on agreed criteria and made by a selection panel that comprises of a higher level of management, at least 1 member of CMT and a representative from HR.

If a restructure involves the creation of new roles, selection for redundancy will be dependant on success at interview for those new roles. A new role is one where the duties are more than 20% different. A ring fence of employees that can apply for the new posts will be agreed with UNISON and will be based on job type, grade and/or salary levels. The appointment panel should consist of managers from a higher level of management, at least 1 member of CMT and a representative from HR.

This appointment process does not apply to posts named as Scheduled Posts on the constitution, (i.e. Joint Chief Executive, Strategic Directors, Corporate Directors, Theme Managers and Corporate Managers). as these appointments require an Appointments Committee, comprising of at least one member of each of the Councils Executive/Cabinet Committees.

The employee/s selected for redundancy will receive written notification of the reasons for their selection as well as their proper contractual notice in accordance with their contract of employment or statutory notice whichever is greater.

NB – The cost of redundancy is not a factor that will be taken into account when selection for redundancy is made.

#### Calculation of redundancy payments

Employees will be notified personally about their redundancy entitlements as soon as possible after they have been notified that they are 'at risk' of redundancy, including the compensation/severance payment in writing and details of any pension due where applicable.

The qualifying service in respect of redundancy payments is two years continuous local government service (in accordance with the Redundancy Payments (Local Government) Modification Order. Reckonable service is limited to the last 20 years before redundancy.

Statutory redundancy payments are made according to the following scale:

- (a) one and a half week's pay\* for each year of employment during which the employee was aged 41 and over;
- (b) one week's pay\* for each year of employment during which the employee was aged 22 to 40 inclusive;
- (c) half a week's pay\* for each year of employment in which the employee was aged 21 and under.
- \* A week's pay is based on contractual pay and does not include occasional overtime or additional payments.

Appendix one includes a table with the number of statutory weeks entitlement according to age and continuous service.

If prior to the expiry of the employee's notice of dismissal an individual receives an offer of employment with a related employer (in accordance with the Redundancy Payments Continuity of Employment in Local Government Modification Order 1999) to start immediately or within four weeks of the end of the previous employment, a redundancy payment cannot be made by the Council.

#### **Compensation/severance payments**

The Councils operate a discretionary enhanced redundancy payment scheme under the Local Government (Early Termination of Employment) (Discretionary Compensation) Regulations 2006, as compensation for the loss of employment on redundancy grounds. Details of the Council's schemes are available from the HR representatives.

Employees will be entitled to the discretionary compensation/severance payments in accordance with the existing policy of their employing Council.

Redundancy and compensation/severance payments will be made to employees within 4 weeks of the date of leaving employment.

#### **Local Government Pension Scheme Payments**

Employees that have been members of the LGPS for 3 month's or more and are aged 55 or over, are entitled to the immediate unreduced payment of their LGPS benefits if dismissed on the grounds of redundancy.

#### **Redeployment Procedure**

Wherever possible employees will be redeployed to avoid compulsory redundancy.

The Councils reserve the right in agreement with UNISON to apply a ring fence to new roles that are created as a result of any proposed restructures and offer them in the first instance to those employees at a similar job type grade/salary level within the existing structure and who have the relevant skills and experience that match the job description or person specification.

Where there is only one individual matched with the new position they will be slotted in.

Where there is more than one employee that matches the role or a group of employees to more than one role, a selection procedure panel will take place that involves a formal interview and other recruitment selection procedures.

All other vacancies arising within the Council where a suitable ring fence is not identified will be offered to employees 'at risk' of redundancy in the first instance. Such vacancies will be sent initially to the HR Team who will check them against the 'at risk' register for any suitable candidates. Employees will be matched according to the essential criteria on the person specification, salary levels and preferred hours of work. Consideration must also be given to any reasonable appropriate training that will enable them to perform the duties of the role.

Any employees that meet the essential criteria will be made an offer of redeployment. Where more than one employee is matched to a vacancy a selection process will apply.

Any offer of redeployment will be made in writing and will include reference to a trial period, any training available, terms and conditions and protection arrangements if applicable.

Any employees that are redeployed into a new role will be given a 4 week trial period. This period may be extended by mutual agreement.

If the trial period is successful the employee will be sent written confirmation of any changes to terms and conditions. If the trial period is deemed unsuccessful by the manager, contractual notice will be reduced by the length of the trial period.

If an offer of redeployment is made by the Councils and the employee decides during the trial period that they wish to reject the offer, they must advise HR in writing within the trial period.

An employee who believes that a job offer is not suitable alternative employment may claim a redundancy payment. However, this will only be paid where the Councils agree that the job is unsuitable. The decision will be made by a Member of CMT, taking account of any changes to terms and conditions and the level of seniority.

#### **Pay Protection and Trickle Down**

As part of this policy there will be no protection for employees who are redeployed into another post.

Once agreed, ringfences will operate distinctly from one another without the ability to trickle down or across.

#### **Appeals**

If an employee is aggrieved about their selection for redundancy they have the right of appeal. The appeal must be received in writing by HR within 10 working days of the decision being made. Refer to Council Appeal Procedure.

If the selection for redundancy was made by the Joint Chief Executive the employee with have the right of appeal to be heard by an Appeal Committee comprising of at least one member of each of the Councils Executive/Cabinet Committee.

If the selection for redundancy was made by a Member of CMT other than the Joint Chief Executive the employee will have a right of appeal to be heard by the Joint Chief Executive.

All decisions made by the appeal panel are final.

### Appendix one – Table to show entitlement to statutory weeks redundancy based on age and continuous service

										Ye	ars S	ervic	9							
		2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20
	18																			
	19																			
	20	1	1	1	1															
	21	1	1.5	1.5	1.5	1.5														
	22	1	1.5	2	2	2	2													
	23	1.5	2	2.5	3	3	3	3												
	24	2	2.5	3	3.5	4	4	4	4											
	25	2	3	3.5	4	4.5	5	5	5	5										
	26	2	3	4	4.5	5	5.5	6	6	6	6									
	27	2	3	4	5	5.5	6	6.5	7	7	7	7								
	28	2	3	4	5	6	6.5	7	7.5	8	8	8	8							
	29	2	3	4	5	6	7	7.5	8	8.5	9	9	9	9						
Age	30	2	3	4	5	6	7	8	8.5	9	9.5	10	10	10	10					
<	31	2	3	4	5	6	7	8	9	9.5	10	10.5	11	11	11	11				
	32	2	3	4	5	6	7	8	9	10	10.5	11	11.5	12	12	12	12			
	33	2	3	4	5	6	7	8	9	10	11	11.5	12	12.5	13	13	13	13		
	34	2	3	4	5	6	7	8	9	10	11	12	12.5	13	13.5	14	14	14	14	
	35	2	3	4	5	6	7	8	9	10	11	12	13	13.5	14	14.5	15	15	15	15
	36	2	3	4	5	6	7	8	9	10	11	12	13	14	14.5	15	15.5	16	16	16
	37	2	3	4	5	6	7	8	9	10	11	12	13	14	15	15.5	16	16.5	17	17
	38	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	16.5	17	17.5	18
	39	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	17.5	18	18.5
	40	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17.0	18.0	18.5	19.0
	41	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17.0	18.0	19.0	19.5
	42	2.5	3.5	4.5	5.5	6.5	7.5	8.5	9.5	10.5	11.5	12.5	13.5	14.5	15.5	16.5	17.5	18.5	19.5	20.5
	43	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17.0	18.0	19.0	20.0	21.0

			Years Service																	
		2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20
	44	3.0	4.5	5.5	6.5	7.5	8.5	9.5	10.5	11.5	12.5	13.5	14.5	15.5	16.5	17.5	18.5	19.5	20.5	21.5
	45	3.0	4.5	6.0	7	8	9	10	11	12	13	14	15	16	17.0	18.0	19.0	20.0	21.0	22.0
	46	3.0	4.5	6.0	7.5	8.5	9.5	10.5	11.5	12.5	13.5	14.5	15.5	16.5	17.5	18.5	19.5	20.5	21.5	22.5
	47	3.0	4.5	6.0	7.5	9.0	10	11	12	13	14	15	16	17.0	18.0	19.0	20.0	21.0	22.0	23.0
	48	3.0	4.5	6.0	7.5	9.0	10.5	11.5	12.5	13.5	14.5	15.5	16.5	17.5	18.5	19.5	20.5	21.5	22.5	23.5
	49	3.0	4.5	6.0	7.5	9.0	10.5	12.0	13.0	14.0	15	16	17.0	18.0	19.0	20.0	21.0	22.0	23.0	24.0
	<b>50</b>	3.0	4.5	6.0	7.5	9.0	10.5	12.0	13.5	14.5	15.5	16.5	17.5	18.5	19.5	20.5	21.5	22.5	23.5	24.5
	51	3.0	4.5	6.0	7.5	9.0	10.5	12.0	13.5	15	16	17.0	18.0	19.0	20.0	21.0	22.0	23.0	24.0	25.0
	<b>52</b>	3.0	4.5	6.0	7.5	9.0	10.5	12.0	13.5	15.0	16.5	17.5	18.5	19.5	20.5	21.5	22.5	23.5	24.5	25.5
Щ	53	3.0	4.5	6.0	7.5	9.0	10.5	12.0	13.5	15.0	16.5	18.0	19.0	20.0	21.0	22.0	23.0	24.0	25.0	26.0
AG	54	3.0	4.5	6.0	7.5	9.0	10.5	12.0	13.5	15.0	16.5	18.0	19.5	20.5	21.5	22.5	23.5	24.5	25.5	26.5
	55	3.0	4.5	6.0	7.5	9.0	10.5	12.0	13.5	15.0	16.5	18.0	19.5	21.0	22.0	23.0	24.0	25.0	26.0	27.0
	56	3.0	4.5	6.0	7.5	9.0	10.5	12.0	13.5	15.0	16.5	18.0	19.5	21.0	22.5	23.5	24.5	25.5	26.5	27.5
	57	3.0	4.5	6.0	7.5	9.0	10.5	12.0	13.5	15.0	16.5	18.0	19.5	21.0	22.5	24.0	25.0	26.0	27.0	28.0
	58	3.0	4.5	6.0	7.5	9.0	10.5	12.0	13.5	15.0	16.5	18.0	19.5	21.0	22.5	24.0	25.5	26.5	27.5	28.5
	59	3.0	4.5	6.0	7.5	9.0	10.5	12.0	13.5	15.0	16.5	18.0	19.5	21.0	22.5	24.0	25.5	27.0	28.0	29.0
	60	3.0	4.5	6.0	7.5	9.0	10.5	12.0	13.5	15.0	16.5	18.0	19.5	21.0	22.5	24.0	25.5	27.0	28.5	29.5
	61	3.0	4.5	6.0	7.5	9.0	10.5	12.0	13.5	15.0	16.5	18.0	19.5	21.0	22.5	24.0	25.5	27.0	28.5	30.0
	62	3.0	4.5	6.0	7.5	9.0	10.5	12.0	13.5	15.0	16.5	18.0	19.5	21.0	22.5	24.0	25.5	27.0	28.5	30.0
	63	3.0	4.5	6.0	7.5	9.0	10.5	12.0	13.5	15.0	16.5	18.0	19.5	21.0	22.5	24.0	25.5	27.0	28.5	30.0
	64	3.0	4.5	6.0	7.5	9.0	10.5	12.0	13.5	15.0	16.5	18.0	19.5	21.0	22.5	24.0	25.5	27.0	28.5	30.0

### Appendix 4

	Part 1: Terms ar	and Conditions					
Туре	WSC	TDBC					
Annual leave	23 days increasing to 27 days after 5 years' continuous service plus statutory holidays	Grades	Under 5 years continuous service	5 years continuous service			
	Chief Officers (CEO and Corporate Directors) 30 days	Up to SCP 28	22 (+1)	26 (+1)			
	Leave year runs from 1 October to 30 September	SCP 29-32	23 (+1)	26 (+1)			
	Carry Over - 5 days and must be taken within first calendar	SCP 33+	25 (+1)	28 (+1)			
	month  Leave for part timers is pro rata into hours and includes BH/Stat days	CE, Directors and Theme Managers	33 (+1)	33 (+1)			
			ch the employee's birthday in the leave entitlement and				
		Additional entitlement to bank holidays, pro rata for part timers.					
		In exceptional circumstances, a Theme Manager may exercise discretion to allow a limited number of days to be carried over.					
Annual leave - Christmas Closedown	2013 - The offices will be closed from 1pm on Tuesday 24th December and reopen on Thursday 2nd January. The two extra statutory days will be Friday 27th December and Monday 30th December. It was agreed by CMT that staff would be given Tuesday 31st December as an extra day off.	The offices will be closed from 1pm on 24 <sup>th</sup> December or if this is on a weekend then the nearest Friday and reopens on 2 <sup>nd</sup> January or nearest Monday. One of the statutory days is fixed between Christmas and Ne Year staff are expected to take annual leave or flexi leave for the other					
Change of work base	Standard statement of particulars state: "Your main place of work will be at West Somerset House, Williton.	appropriate to your sc	Standard statement of particular states: "Place of work XXX or in any post appropriate to your scale point at such other place of employment in the Council's service as may be required"				
	However, you may be required to work at any of the Council's establishments. If West Somerset Council requires						

	you to transfer from you	r current place of work on a					
	permanent basis full consu	ultation will take place with you					
	and the relevant trade unior	าร."					
JE/Pay	GLPC scheme based on N	IJC SCPs.		CPs. Pay protection as a result of down			
protection	Pay protection is currently		grading associated with re-grading of the same post is 2 years.				
Maternity	National scheme used for	maternity leave and pay.	National scheme used for maternity leave and pay.				
Notice periods	From the Employer		From the Employer				
	Period of Continuous Employment One month or more but less than two years. Two years or more, but less than 12 years.  12 years or more.  From the Employee 1 month for grades WS 1 tfor everyone above WS 7	Minimum Notice  One week. One additional week for each year of continuous employment. Not less than 12 weeks notice.  To WS 6 (SCP 28) and 2 months (SCP 29)	Period of Continuous Employment One month or more but less than two years. Two years or more, but less than 12 years. 12 years or more.  From the Employee Below SCP 33 – One calendar SCP 33 and above – Three mo  New Employees (Posts from SCP 4 – 36 – One calendar mo	Dec 2010) onth			
Paternity	2 weeks full pay offered fo	r paternity leave.		endar months  SPP and 5 days full pay (called Maternity			
			Support Leave).				
Premium rates:	As Green Book:		From Tartan Book, other than DI	LO:			
Occasional	Monday to Saturday Time		Monday to Saturday – Time and	a half.			
overtime and TOIL		xtra Statutory holidays - Double	Sundays and Public and Extra S (minimum two hours).				
	only at times and in circum	entitled to these enhancements instances in which full-time inment would qualify. Otherwise a	(A full working week for full-time employees shall be worked by a part-time employee before these enhancements apply).				

	full working week for full-time employees shall be worked by a part-time employee before these enhancements apply).	Employees paid at scale point 29 and above will not qualify for these enhancements. Time off with pay on a time for time basis will be allowed.  Deane DLO:  Monday to Saturday – Time and a half Sunday and Bank Holiday – Double time  Callouts between 12.00 am and 4.00 am are paid at double time regardless of the day. You are required to participate in a call-out rota to provide emergency out-of-hours cover for responsive repairs as directed by your line managers. You will usually receive adequate notice of this requirement but there may be occasions when short notice will have to be given.
Premium rates  – Shift Allowances	No Scheme	As Tartan Handbook
Premium rates - Standby	No Scheme	Payments apply to Emergency Response Officers
Premium rates - Unsocial Hours	As Green Book:	Tartan Book, other than DLO:
Payments	Saturday and Sunday: Saturday Time and a half Sunday Time and a half - basic pay above point 11 Double time - basic pay at or below point 11  Night Work: Employees who work at night as part of their normal working week are entitled to receive an enhancement of	Saturday and Sunday: Saturday - time and a half Sunday - time and a half SCP 11 and above. Double time basic pay below SCP 11  Night Work: Employees, other than those employed by Deane DLO who work at night as part of their normal working week are entitled to receive an
	time and one third for all hours worked between 8.00 pm and 6.00 am.  Public holidays  Employees required to work on a public or extra statutory holiday shall, in addition to the normal pay for that day, be paid at plain time rate for all hours worked within their	enhancement of time and one third for all hours worked between 8.00 pm and 6.00 am.  Public holidays  Employees required to work on a public and extra statutory holiday as part of their normal working week shall, in addition to the normal pay for that day, be paid at plain time rate for all hours worked within their normal

	normal working hours for that day. In addition, at a later date, time off with pay shall be allowed as follows: Time worked less than half the normal working hours on that day Half Day  Time worked more than half the normal working hours on that day Full Day	working hours for that day. Other than for Deane DLO employees, in addition, at a later date, time off with pay shall be allowed as follows: Time worked less than half the normal working hours on that day Half Day  Time worked more than half the normal working hours on that day Full Day  Work on that day outside of normal working hours shall be paid for at double time in complete recompense  Deane DLO:  Work completed between 8.00 pm and 6.00 am is subject to an additional 20% of the standard (not enhanced) hourly rate.
Probationary periods	6 months for all employees	6 months.  Tartan book: Employees transferring from another authority will not be required to undertake a probationary period, though their performance will be evaluated during the first six months of their appointment.
Sickness	National scheme used for pay.	National scheme used for pay.
Absence Scheme	Self cert for 7 days, Fit note from 8 <sup>th</sup> day onwards.	Self cert for 7 days, Fit note from 8 <sup>th</sup> day onwards.
	Trigger Point – 4 episodes or a total of 10 days short term sickness absence within 12 months.	Trigger points – 3 episodes or total of 10 days sickness absence in 3 months or a pattern of sickness absence.
	Long term sick trigger is normally 20 working days (FT), however this is on a case by case basis – OH referral at this point.	Long term sickness after 28 calendar days, OH referral at this point
Subsistence	Agreed locally:	Agreed locally:
	Breakfast - £5.93 Lunch - £8.61 Tea =- £3.26 Dinner - £10.76.	Breakfast £6.72 Tea £3.64 Lunch £9.24 Evening meal £11.44
	Not payable out on site/normal business.	Out of Pocket Allowances (Residential Training Courses)

		£5.00 per night					
Trade Union agreements	Reasonable time off granted	£20.46 per week Facilities agreement in pla	ace				
Training – External Qualifications	Employees who are approved to undertake external qualification training are granted: Paid leave to attend the approved course Paid leave to sit examinations Paid leave to prepare for examinations (normally to a maximum of the amount granted for attendance at examinations but with a minimum of one half day per examination)  Course fees paid and other agreed expenses.	Employees who attend approved training have paid leave to attend the course.  Employees are entitled to paid leave to sit approved exams and leave may be granted for the purpose of final revision. One day per exam up to a maximum of 3 days.  Approved correspondence courses with no day release or evening classes, employees may take one half day per week for studying in the office.					
Travel claims	As per HMRC rates – 0.45p per mile  Essential users allowance £950 per annum paid monthly	Essential Users  Lump sum per annum  Per mile first 8,500  Per mile after 8,500  Casual Users	451-999 Cc £846 36.9p 13.7p	1000-1199 cc £963 40.9p 14.4p	1200-1450 cc £1,239 50.5p 16.4p		
		Per mile first 8,500	Cc 46.9p	52.2pp	65.0p		

Per mile after 8,500	13.7pp	14.4pp	16.4p
The out of district mileage	rate is 33.6p	I	
The car lease rate is 14.8	p per mile		
Bicycle rate 20p per mile			

	Part 2: Be	nefits
Туре	WSC	TDBC
Car loans	For Essential Car Users, if emissions are equal to or below 120g/km CO <sub>2</sub> is interest free. Over 120g/km CO <sub>2</sub> emissions interest rate is Bank of England base rate at start of loan. The maximum loan will not exceed 90% of the cost of the new vehicle. The maximum loan figure, which the Chief Executive is empowered to approve is £15,000 and any application exceeding this amount is a CMT decision. Maximum period of the loan - five years.	The Council may provide a loan to purchase either a second hand or new car at beneficial rates of interest 4.5% to employees who occupy a post designated "Essential User", up to the value of £7,000.
Car Parking	Free for all staff as part of the WSC Travel Plan. System administered by a smart card, one day of the week car park cannot be used. Not available to employees living in Williton.  Staff are encouraged to car share, walk, cycle, public transport etc. There are spaces dedicated for car sharers.	Staff pay £1 per day and can park four days a week in the Deane House Car Park. Staff must have a car free day per week. There are free car share spaces.  Onsite parking at Deane House protected for current users and only eligible for new staff designated as essential users.
Childcare vouchers	Edenred Scheme administered by WSC Finance	Administered by SWOne, Vouchers scheme is through Edenred
Cycle Saver Scheme	Available on request	In line with Government Bike to Work Scheme, employees who use their bicycle to commute to work, can obtain a bicycle through this scheme and pay back a percentage of the cost over 18 months. At the end of the payback period employees may purchase the bicycle based on a professional valuation.
Employee Assistance Programme	Care First and counselling through Westfield	Care First:- includes counselling, information and advice.
Eyetests – VDU users only	Eyesight test paid via Westfield if a member, if not, test paid for by the authority.  If glasses required specifically for VDU use only will pay for the cost of a BASIC pair of corrective glasses.	Eyesight tests reimbursed up to the value of £25. If glasses are required specifically for VDU use TDBC refund up to £50.
First Aid	Training paid for either 4 days or 1 day. 3 fully qualified, plus 10 others. No allowance paid to staff.	£11.75 per month for named First Aiders, training paid plus refresher training

Flexitime	In any 4-week period a credit/debit balance of 10 hours will be allowed for full-time employees. For employees who work part-time the credit/debit balance will be pro-rata. In any 4-week period a maximum of 1 day or 2 half days may be taken as flexi leave.	Can be accrued from 7:30am – 7:00pm. Maximum deficit is four hours a month and maximum carry over is 20 hours a month pro rata for part timers. Maximum of two days flexi leave in a month pro rata for part timers.
	Flexitime hours can only be credited for work undertaken between 7.30am and 6.30pm or where the manager has given prior approval with core hours of 10am – 12pm and 2pm – 4pm.	Flexi time is operated on a local basis depending on the service requirements of the department. Not all departments operate the flexi system.
Flexible working	As per legislation	As per legislation
Health Scheme Cash Plan	Westfield Health Scheme Foresight Level 1 for all employees after 6 months service. Paid for by WSC.	No scheme
Home working	Scheme in place across the authority. Agreed by Corporate/Line Managers. Council provide basic equipment (not chairs). A Designated Home worker allowance is £25 per month and the Ad-Hoc Home worker allowance is £10 per month.	Policy in place. Agreed by Theme Managers. The Council provides essential equipment for use at home.
Leisure	N/A	Corporate rate for Tone Leisure Buzz card  Get Active Scheme – employees can take one hour paid leave (pro rata for part timers) to swim, attend a gym or an exercise class with Tone Leisure. Or other agreed activities TDBC running or cycling club.
Long service	£250 for a gift of employees choice for 25 years service	Gift up to the value of £100 after 25 years and gift up to the value of £200 after 40 years continuous service.
Occupational Health contract	Contract with Serco, pay as you go	Contract with Serco
Pool cars	N/A	Available to all employees
Professional Subs	One sub paid if required on job spec.	TDBC will reimburse employees the cost of membership of one professional institute, where their performance in the job would be enhanced by membership of an appropriate professional body.

Refreshments	Employee can opt to pay into scheme, £2.50 a month for full	Employees provide own.
	time.	

Part 3: Main Policies				
Туре	WSC	TDBC		
Adoption leave	As Maternity Scheme	As legislation		
Appraisal system	PDR – Performance Development Review	PRED – Performance Review and Employee Development		
Market Supplements	Policy in place with joint annual review (UNISON/Management)	Protected Market Supplements plus new policy with annual review		
Parental leave	Parental Leave and Time off for Dependants as per legislation	Parental leave as per legislation		
Redeployment / Pay protection	As contained within the redundancy policy. Pay protection will be considered	No salary protection if employee agrees to redeployment as a result of redundancy, locally agreed. Note – redundancy policy contains different terms.		
Redundancy (Pay)	2 x actual weekly pay	3 x actual weekly pay		
Relocation for new recruits	Policy in place can claim up to £5,500 for cost of relocating	Up to £5,000 inclusive of VAT for SCP 24 and above if they live more than 30 miles away from their workplace (to encourage new recruits to move to the area).		
Retirement in the interests of efficiency	Number of statutory weeks as redundancy calculation x actual weeks pay	2 x actual weekly pay		
Retirement	No upper age limit	No set retirement date, employees choose when they want to retire.		
	Early retirements is at employer discretion	Early retirement under age 60 is at employer discretion		
Flexible Retirement	Policy in place for employees aged over 55s – case by case basis	Policy in place for employees aged over 55s. Employer discretion to agree,		
Special leave	Bereavement Leave – 5 days paid leave	Compassionate leave – 10 days in a rolling 12 month period		
	Voluntary/Charitable Work – 1 day per quarter			

Part 4: Miscellaneous items				
Туре	WSC	TDBC		
Attendance at evening meetings	Meetings start at 4:30pm Employees can take TOIL/Flexi	Many Member meetings take place in the evening. There is an expectation that employees will attend evening meetings as required. Senior employees can take TOIL/Flexi		
Car Leasing and cash alternatives	N/A	Frozen scheme. Employees who are in scheme receive a car with less than 120 g/km CO <sub>2</sub> emissions or a £112 per month cash alternative		
Duty Officer rota	Staff volunteer to go on rota and receive training and £150 per week	CMT plus Civil Contingencies Manager, no payment.  Also, Duty Officer in Housing		
Pay date	15th of each month or Friday before if 15th falls on a weekend.	22nd of each month, unless 22nd falls on a weekend then paid on Friday before		





## **Taunton Deane Borough Council and West Somerset Council**

### Full Council – Tuesday 12 November 2013

#### **Taunton Deane and West Somerset Joint Management Proposal**

#### Report of the Chief Executive, Penny James

(This matter is the responsibility of the Leaders of the Council – Cllr Tim Taylor and Cllr John Williams)

#### **A** Executive Summary

This report builds on the original report on Joint Management Structure for Taunton Deane Borough Council (TDBC) and West Somerset Council (WSC) presented to both Councils' Scrutiny meetings on 24 October 2013. The Scrutiny report is appended for ease of reference (Appendix B).

This report reflects feedback from Scrutiny, UNISON and staff. As a consequence the following amendments are being proposed to the original report.

- The inclusion of a new post of New Nuclear Programme Manager for WSC. An amended structure chart is appended (Appendix A).
- All posts originally recommended for external advertisement will be made available to all "at risk" employees, and, if no expression of interest is received will be advertised internally in the first instance.

All of the other aspects of the original Joint Management proposal – as set out in the report to Scrutiny - are recommended to Full Council for approval.

#### B Background

1. Both Councils approved a mandate to explore joint management and shared services in March 2013. The resultant Business Case for the

- overarching project has been completed and will be considered immediately before this report. If the Business Case is not approved this report will not be considered.
- 2. The Business Case requires the creation of a Joint Management Team and structure for both Councils. This final report builds on the report presented to both Councils Scrutiny meetings on the 24<sup>th</sup> October 2013. It has been amended to take account of the debates at these meetings and consultation feedback from UNISON and individual members of staff.

#### B Feedback from West Somerset Council Scrutiny Meeting

- 1. The principal concern recorded during the discussion related to the need to secure a permanent, dedicated post with the appropriate expertise and experience to manage the proposed Hinkely Point C Development.
- 2. This debate led to the following specific recommendation:
  - 'Some recognition is allowed in the structure that recognises that Hinkley Point A,B,C,D and everything to do with it past, present and future is the expertise of West Somerset and needs to remain the responsibility of somebody who has 100% West Somerset responsibility'
- 3. The strong view was held that this post whilst accepting it had to work closely with the Director Growth and Development, should report directly to the Chief Executive. This post would effectively undertake the functions of 'Programme Management Hinkley Point' as set out in Section 1(b)3 3.12 3/14, and Section 2(c) 3.7 3.11 of the original report.
- 4. A suggestion that members should have involvement in "slot ins" of staff just as if there had been a recruitment process was also made.

## C Feedback from Taunton Deane Borough Council's Corporate Scrutiny Meeting

- 1. No formal recommendations were made. However, there was significant debate over the principle of "slot-ins" and whether all posts should be externally advertised.
- 2. Alternative options were discussed on whether the Assistant Director Planning and Environment needed to be a planner and whether or not the most senior planner position could sit at a lower level in the structure.

#### **D** UNISON Consultation Response

- 1. UNISON have been consulted on the proposed management structure and "slot-in" arrangements and made no adverse comments or suggestions.
- 2. They have questioned whether the post of Assistant Director Resources, should be advertised internally in the first instance, giving internal staff who meet the job requirements/specification the opportunity to apply and be interviewed.

#### **E** Staff Consultation Response

- A Taunton Deane Borough Council employee from the senior management ring-fence has challenged the fact they have not been "slotted-in" to the position of Assistant Director – Business Development.
- 2. A Taunton Deane Borough Council employee from the senior management ring-fence has challenged the fact they have not been "slotted-in" to the position of Assistant Director Property and Development.
- 3. A full copy of the staff consultation responses received with comments is appended at Appendix C.

#### F Response to Feedback and Consultation

- 1. I have reflected on the recommendation from the West Somerset Council Scrutiny meeting.
- 2. I am now proposing that a new post of "New Nuclear Programme Manager" be created. This post will not be a part of the Joint Management Team and will, therefore, not have corporate responsibilities. It is, however, a very important role and will report directly to the Chief Executive. On a day-to-day basis the post will need to integrate with the work planning of the Director Growth and Development and their other teams.
- I have amended the proposed structure chart (Appendix A) to show how this post would fit into the structure. As this is a new post it will need to be job evaluated and made available to internal applicants who meet the essential criteria. The post will be funded by WSC from the Tier 4 affordability envelope and/or specific Hinkley Point or National Grid funding and will, therefore, not impact on the financial implications of the original Scrutiny report.
- 4. I have reflected on the discussions at Taunton Deane Borough Council Corporate Scrutiny on the principle of slot-ins.

- 5. I have taken formal written advice from the Retained HR Manager and Legal Services Manager. This sets out clearly the risks involved in departing from the "slot-in" recommendations in the original report to Scrutiny. In summary these are:-
  - Failure to follow agreed policies and procedures would give rise to a significant risk of legal challenge.
  - Failure to follow agreed policies and procedure would damage UNISON and staff confidence in the project.
  - Material changes made to the original proposals would give rise to a significant risk of legal challenge unless further consultation takes place on these changes with UNISON and affected staff.
  - Failure to adopt the proposals may increase the costs assumed within the Business Case.
  - Impact on the timetable for the delivery of the shared service project.
  - The process impact it is impossible to ever get to a situation where the postholders recommended for "slot-in" are not treated as "at risk" and, therefore, given a priority interview. If they prove they are competent (against the agreed job description and person specification) and they are not appointed the Councils are at significant risk of breaching their own policy and of legal challenge.
- 6. In addition HR staff at WSC and TDBC have reviewed all of the slot-ins against the job criteria and competencies and confirmed that the original "slot-in" recommendations are sound.
- 7. A "match" of 80% or above between the existing post and the new post is the figure required for a "slot in" match in the Councils' redundancy policy. The proposed slot-ins range from a 89% to 97% match.
- 8. On the basis of paragraph 5 to 7 above I do not intend to make any changes to my original proposal with respect to the 4 "slot ins" that were included for Member consideration.
- 9. I believe that the Councils need to have a qualified planner as part of the Joint Management Team, especially given the size of the growth agenda at Taunton Deane Borough Council and the importance of infrastructure delivery at both Councils. I do not, therefore, intend to make any chanages to my original proposal.
- The original proposals suggested that three posts including the Assistant Director – Resources specifically mentioned by UNISON – go immediately to external recruitment.

- 11. The original proposals were based on an assessment of existing posts and postholders covered by the ringfences. This assessment has been reviewed by HR staff at WSC/TDBC.
- 12. Based on these assessments I remain confident in our ability to propose that certain posts can be advertised externally as these are new posts and the experience and skill set is not completely available within the ring fence or the wider Council.
- 13. However, it is accepted that there may be staff within the ring fence who possess some of the skills and experience to do parts of each job. They may also be some staff outside of the ring fences who have the relevant qualifications to apply for posts where there is no one qualified within the ring fence to apply or where no one in the ring fence chooses to apply.
- 14. On this basis and in response to Scrutiny, UNISON and the staff consultation feedback I am now recommending that all of the non slotin posts be offered as internal appointments in the first instance.
- 15. Where there is no expression of interest from "at risk" employees it would then be possible to ask WSC or TDBC employees to express an interest in these jobs. This may also assist in reducing any future severance costs as the Shared Services are developed. If no expression of interest or internal appointment is made the post(s) would then be advertised externally.
- 16. Finally, HR staff at WSC and TDBC have reviewed the post of Assistant Director Property and Development and Assistant Director Business Development. Based on this assessment I continue to be satisifed that there is not a suitable existing postholder in the ringfence for "slot-in" to either roles. The "match" for both posts is under 65% with the requirement for a "slot in" match being 80%.
- 17. However, given the revised proposal set out in Paragraph 14 above the two indivdual postholders who have challenged the fact that they have not been "slotted –in" to posts originally proposed for external recruitment will now be able to apply for these roles in the first instance as they are all "at risk" of redundancy.

#### **G** Conclusion

- 1. The original proposals are recommended to Full Council with the following changes:
  - a) Inclusion of a post of "New Nuclear Programme Manager" for West Somerset Council.
  - b) All non slot-in posts to be offered internally in the first instance. This will be to those "at risk" in the ring fence first and if no expression of interest is received, or appointment made, any

WSC or TDBC employee could then express an interest in these jobs. If no appointment is made at this stage the jobs will be advertised externally.

- 2. The financial impacts remain the same as the "New Nuclear Programme Manager" role will be funded from the Tier 4 affordability envelope / dedicated WSC resources.
- 3. The cost of the new Joint Management Team comfortably fits within the affordability envelope for the combined General Funds of the Councils. There is an additional cost to the TDBC HRA for the strengthened housing management structure. The financial implications are as set out in section J of the Scrutiny report appended. Financial approvals for the transition costs are included in the main Business Case report, whilst this report includes a recommendation to increase the HRA Budget for enhanced housing management included in this structure.
- 4. All other aspects of the report to Scrutiny remain unchanged.

#### H Recommendations

- 1. It is recommended that:
  - a) The original JMT proposal as amended in paragraph G.1 of this report to be approved.
  - b) That the Chief Executive be authorised to implement the proposals
  - c) That Group Leaders nominate representatives to attend the South West Councils Recruitment and Selection training to allow them to then be available for the Member Appointments Panels.
  - d) That the Pay Policy Statement of each Council be ammended to reflect the recommendations of South West Council as set out in this report.
  - e) That the TDBC HRA budget is increased by £77,600 to fund the enhanced management capacity in the Housing Service.

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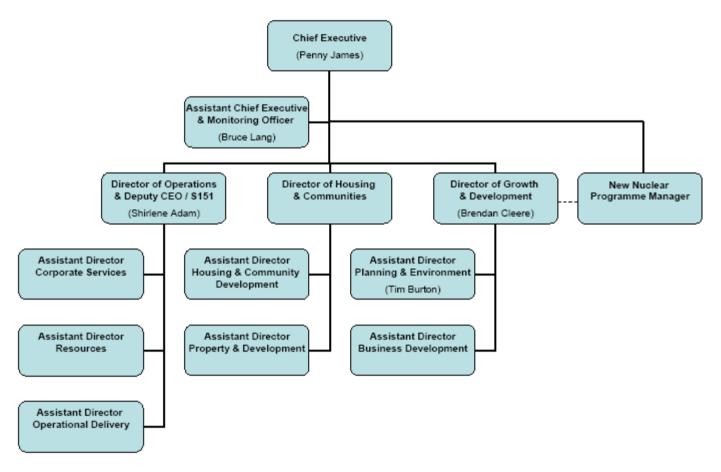
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### APPENDIX A – Revised Proposed Joint Structure (Taunton Deane Borough Council & West Somerset District Council)



# **West Somerset Council and Taunton Deane Borough Council**

## **Corporate Scrutiny Meeting – 24 October 2013**

# Joint Management Structure for West Somerset Council and Taunton Deane Borough Council

#### **Report of the Chief Executive, Penny James**

(This matter is the responsibility of the Leaders of the Council – Cllr Tim Taylor and Cllr John Williams)

#### A. Executive Summary

This report proposes the creation of a joint management team that will serve both TDBC and WSC.

This proposal is predicated on the Joint Business Case for joint management and shared services being approved along the same time line. If this does not happen then the final report will be withdrawn at Full Council.

The report proposes a joint management structure and a way forward in terms of implementing and recruiting to the structure. A mixture of slot-ins, internal and external recruitment is proposed.

The proposal (if approved) will generate a joint ongoing saving to the General Funds of the Councils of £267.2k. The ongoing saving to TDBC is £277.8k and the annual cost to WSC is £10.6k.

As well as generating an overall saving the proposal brings:-

- greater resilience, critical mass, access to a broader range of skills and experience, and greater ability to drive forward the shared services project whilst protecting 'business as usual' and the focus needed on other initiatives to achieve financial sustainability
- greater ability to drive forward the ambitious agenda of both Councils in relation to the proposed development at Hinkley Point and Taunton's growth agenda
- greater ability to drive forward both Councils' other corporate and community priorities

In addition the proposal seeks to build leadership capacity for the Housing service to maximize the opportunities (and manage the financial risks) that the HRA Business Plan has given TDBC. The additional on-going cost to the HRA is £77.6k per annum.

Based on an average cost of redundancy at this level, the estimated total redundancy figures are projected to be £357k, which would likely be incurred £93k WSC, £233k TDBC GF and £31k TDBC HRA. However, in the worse case scenario, where everyone 'at risk' was made redundant the total one-off costs associated with this proposal would be around £1m, including external recruitment costs.

#### The views of scrutiny are sought.

The Leaders, together with the Joint CE will take these, together with the individual staff and UNISON consultation responses into account before a final proposal is put to Full Council at both Councils on 12 November 2013

#### B. Background

- Both Councils approved a mandate to commence a joint project to explore joint management and shared services at their respective Full Councils in February and March 2013.
- The Business Case for the overarching project has been completed and is reported to this meeting as a separate agenda item for Members to consider.
- The Joint CE has already been appointed and formally commences her role from the 24 October 2013. The CE was required to bring forward a proposal for the creation of a Joint Management Team (JMT) as part of the overarching Business Case.
- If the Business Case is not approved this proposal will not be progressed. Both Councils will then have to consider their own arrangements going forward.

#### C. Current position

- Both Councils have Corporate Management Teams (CMT) and a joint Chief Executive (CE) has been appointed.
- The current WSC CE will act from 24 October 2013 as an interim Executive Director until the end of March 2014. The Executive Director post is funded by WSC with a view to focusing on work around Hinkley and the sale of assets and in ensuring a safe transition and handover to the new members of the Joint Management Team (JMT).
- The CMT at WSC consists of the CE, a Corporate Director and two Corporate Managers.
- The CMT at TDBC consists of the CE, three Strategic Directors (2.6FTE) and six Theme Managers and two Regeneration Managers who are graded at Theme Manager level, and, are therefore part of this proposal. These two posts are currently funded from TDBC growth reserves until May 2015. One of these posts the post focused on the commercial aspects of the work is a temporary post with the current post holder on a contract that finishes in July 2014. The other Regeneration post is a permanent post.
- WSC currently enjoys support from SCC in the provision of a Section 151 Officer / Chief Finance Officer. WSC have a budget of £20K to provide these services on an

ongoing basis and this has been included in the affordability envelope for the JMT. A Strategic Director currently holds the Section 151 role at Taunton Deane Borough Council.

- The WSC and TDBC Monitoring Officer function are held at a senior level. At WSC the role is held by the Corporate Director and at TDBC by the Theme Manager Legal and Democratic Services Manager.
- A range of PA and support teams provide services to each CMT. At this stage it is not intended to suggest any changes to these arrangements. They will be reviewed as part of the shared services phase of the Business Case implementation.
- The current structure at TDBC is set out in Appendix 1.
- 9 The current structure at WSC is set out in Appendix 2.

#### D. Key challenges and issues considered in developing the proposal

#### 1 Reflecting Members' Priorities

- 1.1 The first challenge is to ensure that the structure is Member-led. By this I mean that the structure must reflect the Member priorities for both Councils. I have taken guidance on this from both Councils' Corporate/Business Plans and stated priorities and from conversations with JMAP and other leading Members. I have reflected these conversations in both the structure and the key roles and competencies of each post.
- 1.2 The new JMT also has to be robust and capable of delivering Member priorities and day-to-day services to a standard that is acceptable to both Councils. It is also recognized by Members that whilst the savings from the Business Case are significant they are not the sole answer to the MTFP challenges at both Councils. The JMT needs to drive and implement other Member solutions to the on-going budget gaps.
- 1.3 The JMT must be able to operate across both Councils whilst also recognising that they are serving two separate democratic entities who may continue in the future to have different priorities and different services and service standards.
- 1.4 The team must also collectively drive the transformation or change agenda of both Councils including the implementation of the Business Case, continuing also to seek further opportunities to maximize income and control costs whilst delivering priorities and protecting services that are important to the Councils and their communities.
- 1.5 It is important that Members approve both the structure and the appointment of post holders.
- 1.6 I have recommended 'slot-ins' to some posts to Members where there is either only one member of staff with the relevant qualification and skills within the existing teams or where there is only one applicant following other potential applicants declaring their intention not to apply for a new post in the proposed joint structure.

#### 2 The Affordability Envelope

2.1 The second challenge is to ensure that the structure is deliverable within the affordability envelope set in the business case for Joint Management and Shared Services considered earlier in the agenda.

2.2 The overarching Business Case requires, for joint management proposals, a saving of 22% against current General Fund costs. This equates to an envelope of £825k per annum of GF resources being available to fund the new JMT giving an effective savings target of £227k.

#### 3 Existing issues to be taken into account and resolved in this proposal

- 3.1 The third challenge is to be sure I have critically evaluated the existing arrangements to ensure that any current issues and gaps at either Council are also addressed. There are four key issues I have considered:-
- (a) The temporary nature of the TDBC regeneration staff funding
- 3.1.1 TDBC needs to ensure this funding is sustainable going forward by properly integrating these posts into the affordability envelope so the funding and the posts all become permanent reflecting Members growth and regeneration ambitions.
- (b) <u>Hinkley Point (HP)</u>
- 3.1.2 WSC needs to ensure it has the capacity to truly maximise the economic and community benefits of the proposed Hinkley Point development whilst mitigating adverse impacts, particularly during the construction period.
- 3.1.3 There is currently a temporary arrangement in place where the WSC Planning Manager is taking on significant additional responsibilities as the effective Programme Manager for the HP project. He advises Members and the CE on all Hinkley matters. He also engages regularly, at a senior level, with Central Government, other key stakeholders and EDF.
- 3.1.4 This additional role should to be recognised even if on a temporary basis and properly remunerated going forward.
- (c) The HRA Business Plan and TDBC's landlord function
- 3.1.5 TDBC currently lacks sufficient Officer resources to effectively and safely deliver the HRA Business Plan and TDBC members clear ambitions to develop new HRA properties in the future.
- 3.1.6 TDBC has taken on circa £90 million of debt to enable the HRA to become self-financing and to deliver significant head room to fund a development programme. It would be possible for TDBC to take on further debt in the future should it choose too. This is an exciting opportunity for the Council and the community which needs to be progressed at pace. With every opportunity comes risk that must also be managed, as the debt needs to be serviced through rent collection. It is therefore critical that TDBC has sufficient leadership capacity to safely and creatively drive the HRA Business Plan and deliver the ambitious development programme.

#### (d) Financial risk

3.1.7 Both Councils face greater financial risk going forward from the new local government funding streams. We are increasingly reliant on Business Rates in particular and New Homes Bonus. Not only do we need to do all we can to develop these income streams; critically we need to protect and collect what we both currently have. The same can be said of the HRA and the reliance on sustaining, collecting

and growing the rent base. Welfare reform and the general economic pressures hitting our communities and businesses are also a risk to our own financial position.

#### 4 Conclusion

4.1 Overall the proposal has to meet the Members ambitions, be affordable and be robust and fit for the future. Not only does it deliver overall savings; it will also deliver other benefits. These benefits will need to justify additional costs where they fall to either Council or to the HRA.

#### 4.2 The key benefits are: -

- Greater resilience than either Council could have on their own
- Greater critical mass and capacity
- Access to a broader range of skills and experience
- A combined saving to the Council General Funds of £287.6k per annum
- Sufficient leadership and senior operational capacity to deliver Members priorities, the transformation agenda, a sustainable future for both Councils and "business as usual"
- Greater leadership capacity for the HRA at TDBC and the ability to recruit for new skills and experience for delivery of the development programme
- Provide the capacity to maximize the community and economic benefits of the proposed Hinkley Point development.
- Sustainable funding for the delivery of the regeneration of Taunton
- Provides a model for further sharing with other Local Authorities / partners moving forward
- Good fit with current government policy for local government
- The shared JMT will have greater influence at a County, regional and national level

#### E. The proposed structure

#### 1 The overall approach

- 1.1 The proposed Joint Management Structure is set out in Appendix 3.
- 1.2 The overall approach is to replicate the current structure of Tier 1 (joint CE), Tier 2 (currently the Directors and proposed to remain Directors with the addition of the Assistant CE and MO) and Tier 3 (currently the Theme Managers and Corporate Managers and proposed to become the Assistant Directors).
- 1.3 All of the proposed posts will be part of the Joint Management arrangement for both Councils and all of the posts and post holders will serve both Councils.
- 1.4 The proposed Director posts will deliver the strategic leadership and will support key Members and partners / stakeholders in the delivery of Members' priorities.
- 1.5 The Assistant Directors will make a contribution to collective leadership and will support PFH's / Cabinet Leads and their Shadows in service development and delivery.
- 1.6 The Business Case suggests that the cost of Tier 2 posts should be shared 50:50 and the Tier 3 posts should be shared 80:20 (TDBC:WSC).

- 1.7 The current s151 officers have validated this modelling. It has been discussed with both Councils' External Audit Manager. It has also been independently endorsed by the Assurance Review conducted by Local Partnerships (an organisation jointly funded by the LGA and the Treasury).
- 1.8 This proposal broadly takes this approach but does depart from it where there is a strong and justified case to do so.
- 1.9 For TDBC the costs are also defrayed across the two funds General Fund and Housing Revenue Account. The apportioning of costs across TDBC's funds has also been validated by the s151 officer at Taunton Deane Borough Council.
- 1.10 The proposed Joint Management posts have been independently evaluated by South West Councils using relevant market data. These posts will all sit within the JNC for Chief Officers and the post holders will be appointed on spot salaries. The report from SWC is attached at Appendix 4.
- 1.11 The retained HR Manager for both Councils supports the recommendations in the report and these are therefore featuring as part of the proposal and any increases will be funded within the approved affordability envelope.
- 1.12 As set out in the Business Plan TDBC will be the host employer on behalf of both Councils.

#### 2 The detailed proposal for the Joint Management Team

- (a) Proposed Director and Tier 2 roles
- 2.1 The proposed Director roles will all have some generic corporate roles. Collectively with the CE they will be responsible for the strategic leadership of the Councils.

#### 2.2 These roles include: -

- The strategic leadership of the Councils as part of the wider JMT and specifically as part of the Senior Leadership Team (SLT).
- Supporting Members in developing policy and strategy relating to Directors' key responsibilities.
- Promoting the Councils externally to enhance their image, reputation and status.
- Engaging with key partners and stakeholders to progress the key policies and priorities of the Councils.
- Leading and driving change and results focussed culture that maximises performance against the Councils priorities.
- To provide specific leadership to and contribute to any specific corporate project allocated to them by the CE.
- To represent the Councils at sub-regional, regional and national level, negotiating on their behalf and making appropriate strategic decisions.
- To ensure the Councils fulfil their statutory duties.
- Holding the Assistant Directors to account for responsibilities they have been allocated and have accepted.
- To support the Assistant Directors to deliver results
- To promote equality of opportunity in service provision and employment practices.

- To champion all of the Councils' approved governance arrangements and ensure they are adhered to.
- Responsibility for own personal performance development and learning.
- Promote the democratic values and priorities of both Councils and support respective Councillors in fulfilling their leadership and representational role. Work with Councillors to find solutions and options.
- To contribute to the process of organisational change required to bring together the new shared service arrangement whilst maintaining the distinctiveness, quality and constitutional sovereignty of each partner council.
- To be fully committed to maintaining the success and enhancing the strength of the shared services arrangements moving forward.
- To manage performance through coaching and to ensure Assistant Directors develop a coaching culture within services.
- To act as the Councils representative from time to time in relation to civic functions.
- The post holder will make themselves available out of hours should this be required to lead and manage a response to an emergency situation, major civil contingencies or internal Business Continuity issue.
- 2.3 They will then also have some specific roles as set out below:

#### (b) <u>Director - Operations</u>

- 2.4 The key strategic role for this post is to act effectively as the 'Finance Director' for both Councils' and formally as the S 151 Officer for both Councils'. The post will also direct the key corporate, business, and support services as well as the direct front line services with the exception of those relating to housing, planning and economic development. In addition the postholder will have the role of Deputy Head of Paid Service carrying out this statutory function in the absence of the Chief Executive.
- 2.5 The key responsibilities of this post are: -
  - Section 151 Officer for both Councils
  - Leadership of Corporate, Resource and Direct Services
  - Deputise for Joint Chief Executive in the Head of Paid Services role
- 2.6 This post has been evaluated at a salary of £85k. This will be allocated on an 80:20 basis and the TDBC proportion will be split 65:35 to the GF and HRA. The Business Case model is 50:50, but recognising the scale of the WSC business and my later proposal for the AD Resources to be 50:50 ensuring more resource is dedicated to WSC underneath the Director I believe 80:20 offers both Councils the cover they need at this level.

#### (c) Director - Housing and Communities

- 2.7 This post will principally deliver the extra capacity needed to provide strategic leadership to the landlord function at TDBC. The post also takes a wider view on housing and community issues taking responsibility for the strategic housing functions and community development. Similarly with the Asset Management strategy and property this post will provide leadership for all assets across both the HRA and GF ensuring both funds maximise the use of return from our asset base.
- 2.8 The key responsibilities of this post are: -

- Leadership of HRA Business Plan
- Leadership of Strategic Housing, private sector housing, community development and Community Partnerships
- Leadership of all housing and community development based services
- Working with the Director of Growth and Development to ensure that the community impact of Hinkley Point is managed
- 2.9 This post has been evaluated at a salary of £80k. As this role has a primary focus on the HRA at TDBC it will not be funded 50:50 but will be allocated on a 90:10 basis and the TDBC proportion will be split 80:20 to the HRA and GF, respectively.
- (d) Director Growth and Development
- 2.10 This post is an externally focussed post providing strategic leadership and direction to the growth and development functions. The post will balance the need to ensure that the Councils and their areas are providing the planning framework and right environment for growth and development which will required close work with a range of partners and the need to be externally focussed seeking new investment into the Council areas and maintaining the relationships needed to support and retain existing businesses.
- 2.11 The key responsibilities of this post are: -
  - Leadership of overarching growth and economic prosperity agenda for both Councils, including the proposed Hinkley Point development and the regeneration of Taunton
  - Maximising inward investment and business retention
  - Maximising planned housing delivery
  - Protecting quality and sustainability of development
- 2.12 This post has been evaluated at a salary of £80k. This will be allocated on an 80:20 basis and the TDBC proportion will be wholly funded by the GF. This reflects the scale of the WSC and TDBC growth and regeneration ambitions.
- (e) Assistant CE and Monitoring Officer
- 2.13 It is proposed to have a role at Tier 2 that is not a Directors role (which will reflect in the remuneration and therefore does not share the Directors generic corporate roles) but is a key Tier 2 role in terms of providing on-going support to Members and the CE and importantly is the Monitoring Officer for both Councils. It is my view that having the two other statutory officers reporting directly to the CE/Head of Paid Service is the best arrangement for the effective governance of both Councils.
- 2.14 The key responsibilities of this post are: -
  - Monitoring Officer for both Councils
  - Member / Democratic development and support
  - Scrutiny development and support
  - Leadership of Corporate Governance agenda
  - Development and delivery of sound constitutions
  - Support to Town and Parish Councils
  - Support to WSC Area Panels and Taunton Deane LSP
  - Support to CE in Head of Paid Service role
  - Legal Services
  - Communications and PR

- Elections
- 2.15 This post has been evaluated at a salary of £63.5k. This will be allocated on a 50:50 basis and the TDBC proportion will be split 65:35 to the GF and HRA. The Business Case model for Tier 2 posts is 50:50 and this is replicated in my proposal. The Monitoring Officer role split reflects the same thinking as the cost sharing of the CE. They both exist to serve both democratic bodies and each deserves and will need similar support. Each Council regardless of the number of Members has to fulfil obligations, and will have Full Council and Cabinet/Executive meetings taking key decisions. This all needs support and reflects the Members desire to remain as separate democratic bodies.
- (f) Proposed Assistant Director / Tier 3 posts
- 2.16 The proposed Assistant Directors roles and Assistant Chief Executive role will all have same generic corporate roles as follows: -
  - Individual and collective responsibility for the corporate management of the Councils as part of the wider JMT and specifically the Senior Management Team (SMT).
  - Delivery of a results focussed culture which maximises performance in allocated service areas.
  - To hold service leads and any contractors/partners delivering services to the Council to account for the responsibility they have been allocated and have accepted
  - To support the service leads to deliver results
  - To deliver equality of opportunity in service provision and employment practices
  - To deliver all of the Councils' approved governance arrangements and ensure they are adhered to
  - Resource management and delivery of financial targets
  - To lead and contribute to any specific corporate project allocated to them by the CE or Directors
  - To support the joint management and shared services arrangements through effective management of the political relationships with Members across the Councils, supporting all aspects of the democratic process
  - To lead on ensuring all PFH's/Cabinet Members and their Shadows are briefed and involved in service issues, as appropriate
  - To actively participate and promote a "one team" culture, promoting and supporting the Councils' values and achievements to staff, partners and the wider community
  - Identify and implement new practices and technologies to continuously develop services also ensuring good value for money
  - To work collaboratively, flexibly and with any services of the Councils
  - To be responsible for own personal performance, development and learning
  - Supporting and contributing to Council meetings and good governance
  - To manage performance through coaching and to assist Service Heads/Leads to develop a coaching culture within their teams/services
  - To act as the Councils representative from time to time in relation to civic functions
  - The post holder will make themselves available out of hours should this be required to lead and manage a response to an emergency situation, major civil contingencies or internal Business Continuity issue

- 2.17 These Assistant Director posts have all been evaluated at a salary of £60k and are allocated and proportioned according to their functions.
- 2.18 They will then also have some specific roles as set out below: -
- (g) <u>Assistant Director (AD) Corporate Services</u>
- 2.19 This post will be responsible for all of the traditional corporate support and business services irrespective of how the Councils' currently deliver them. Specifically the post will be responsible for the following functions and the staff delivering them:-
  - Senior Responsible Officer (SRO) for the SWOne partnership
  - Client for SWOne Partnership
  - HR and Payroll
  - Customer Services
  - ICT and information/data management
  - Complaints and FOI
  - Performance and Risk Management
  - Audit
  - Corporate Strategy and Business Planning
  - Facilities Management
  - Programme Management
- 2.20 This post has been evaluated at a salary of £60k. This will be allocated on an 80:20 basis and the TDBC proportion will be split 65:35 to the GF and HRA.
- (h) <u>Assistant Director (AD) Operational Delivery</u>
- 2.21 This post will be responsible for all of the front line operational services (with the exception of housing, planning and economic development) irrespective of how the Councils' currently deliver them. Specifically the post will be responsible for the following functions and the staff delivering them:-
  - Environmental Health
  - Community Protection & Community Safety (including Corporate Health & Safety function)
  - DLO including
    - Building services
    - Parks and open spaces
    - Highways
    - Street cleansing, litter collection and public convenience cleaning including Vieola client
  - Building Control
  - Community Leisure, including Tone Leisure Client
  - Waste, including Somerset Waste Partnership Client
  - Car Parking, including Somerset County Council Client
  - Business Continuity and Civil contingencies
  - Harbours, beaches and coast protection
  - Crematorium
  - Cemeteries
  - Deane Helpline

- 2.22 This post has been evaluated at a salary of £60k. This will be allocated on an 80:20 basis and the TDBC proportion will be split 80:20 to the GF and HRA as there are less HRA funded services in this area.
- (i) <u>Assistant Director (AD) Resources</u>
- 2.23 This post will be responsible for the services important to the financial health of the Councils. Strategically the post will help manage the new and on going financial risks the Councils' face.
  - Deputy s151 Officer
  - Accounting
  - Budgeting and forecasting
  - Treasury Management
  - Exchequer Services (creditors and debtors)
  - Insurance
  - Procurement
  - Benefits
  - Revenues
  - Fraud Prevention & Detection
- 2.24 This post has been evaluated at a salary of £60k. This will be allocated on a 50:50 basis as explained in Para 2.5 and the TDBC proportion will be split 65:35 to the GF and HRA.
- (j) Assistant Director (AD) Housing & Community Development
- 2.25 This post will be responsible for all strategic housing; the people based landlord housing services and community development within our key estates and within other geographical areas where we are not the major landlord. Specifically the post will be responsible for the following functions and the staff delivering them:-
  - Homelessness
  - Housing Advice
  - Private Sector Housing
  - Housing strategy
  - Community Strategy (including Priority Area Strategy, HRA and GF)
  - Community Development (HRA & GF)
  - Health and well being
  - Family Focus
  - Climate Change (HRA & GF)
  - Housing Management (HRA)
    - o Estates
    - Supported Housing
    - Lettings
    - Income
    - Tenants' Empowerment
- 2.26 This post has been evaluated at a salary of £60k. This will be allocated on an 80:20 basis and the TDBC proportion will be split 20:80 to the GF and HRA.
- (k) Assistant Director (AD) Property and Development
- 2.27 This post will be responsible for all of the property and the asset management functions, both for the HRA and for the GF. This means this post, whilst sitting in the

"housing area" needs to operate corporately in terms of asset management, also contributing to our broader regeneration ambitions. In addition it will also be responsible for the affordable / social housing development the Councils' deliver directly through the HRA or in conjunction with RSL partners. Specifically the post will be responsible for the following functions and the staff delivering them:-

- Property Services (HRA and GF)
- Asset Management (HRA & GF)
- Development (HRA & GF)
- Housing Enabling
- 2.28 This post has been evaluated at a salary of £60k. This will be allocated on a 90:10 basis reflecting the greater HRA focus in this role compared to the others, and the TDBC proportion will be split 20:80 to the GF and HRA.
- (I) Assistant Director (AD) Planning & Environment
- 2.29 This post will be responsible for creating an environment necessary for growth and prosperity leading on all of the planning strategy and functions and the infrastructure delivery needed to ensure our 'places' are ready to attract and embrace growth. The post will also be responsible for ensuring that growth and development is sustainable and the nature and quality of our environment is protected. Specifically the post will be responsible for the following functions and the staff delivering them:-
  - Development Management
  - Planning Policy
  - Master planning
  - Major regeneration schemes
  - Major urban extensions
  - Planning obligations including CiL and Section 106
  - Infrastructure
    - Strategy
    - Delivery
  - Heritage and Landscape
- 2.30 This post has been evaluated at a salary of £60k. This will be allocated on an 80:20 basis and the TDBC proportion will be wholly funded by the GF.
- (m) Assistant Director (AD) Business Development
- 2.31 This post will be a strong business advocate who is outward focussed, creative and commercial. They will be responsible for attracting, sustaining and developing business and inward investment. This post will be externally focussed and will bring wider commercial skills to the Councils. Specifically the post will be responsible for the following functions and the staff delivering them:-
  - Inward Investment
  - Business support and retention
  - Tourism
  - Marketing and Events
  - Economic development
  - Cultural development
  - Providing commercial input across both Councils
  - Economic Partnerships
    - o Into Somerset

- Town Centre Company
- Chambers of Commerce
- 2.32 This post has been evaluated at a salary of £60k. This will be allocated on an 80:20 basis and the TDBC proportion will be wholly funded by the GF.

#### 3 Other structural issues

- (a) Business / Corporate Support
- 3.1 Each "directorate area" should be supported by robust Business Support functions. This will be a priority for the Directors to progress as an early phase of the shared service proposals. They will be reviewed as part of the shared services phase of the Business Case implementation.
- (b) <u>Programme Management Transformation</u>
- 3.2 Whilst the on going transformation and project work will be led by the CE and the new JMT the work also needs to be supported at both Councils by robust programme and project management arrangements.
- 3.3 I believe a permanent programme management function will be required to not only support the delivery of the Business Case implementation but also the other projects currently important to both Councils now and in the future.
- 3.4 This function would report to the AD Corporate Services.
- 3.5 This function should be shaped and delivered as an early part of the Tier 4 element of the shared services proposal once the AD Corporate Services is in post. The funding will come from the affordability envelope allocated to this area.
- 3.6 As this function is needed immediately to ensure continuity of support for the Business Case implementation sufficient funding was included in the "transition" costs to allow this role to be carried out on a temporary basis until April 2014.
- (c) Programme Management Hinkley Point
- 3.7 The proposed Hinkley Point C development is one of the biggest construction projects in Western Europe.
- 3.8 WSC is also involved in work of the National Grid to connect up to the Bristol area. For WSC they have the sole responsibility for being the Planning Authority and a shared responsibility with Central Government and other Local Authority partners in securing much wider economic and community benefits. Whilst collaborative working is vital, it is equally important that WSC punches above its weight in terms of securing what is right and fair for its local community.
- 3.9 To date WSC have been successful in engaging with the different tiers of government, EDF, other stakeholders and its local communities. This has been to the credit of Members and staff and, in particular, the CE, the Planning Manager and staff that have been funded by EDF.
- 3.10 At this point in time there is a hiatus in progress on site as Central Government and EDF continue to negotiate on the "strike price" which is essentially the price the

government will "guarantee" for the electricity generated. There are in addition a number of other issues that will require a resolution prior to the Board of EDF making a 'Final Investment Decision (FID). However, I believe it is important that WSC continue to ensure they are best positioned to take up the challenges should Hinkley Point C progress to full construction.

3.11 As part of this proposal the Director of Growth and Development will be the senior lead on Hinkley Point. Supporting roles will be needed similar in nature to those currently deployed by WSC. In the interim whilst we await the FID I would recommend that WSC extend their current arrangements for programme management and recognise the role that their Planning Manager has had and will continue to have in this regard.

#### F. Implementation of the proposal

- In HR terms all of the current post holders, from both Councils CMTs, apart from those recommended as direct slot-ins, are effectively "at risk" and are therefore within the "pool" or "ring fence" for any of the new roles in the proposed JMT. The ring fence effectively has two levels those post holders currently occupying the Tier 2 posts and those occupying the Tier 3 posts.
- The implementation proposal set out below deals with Tier 2 posts first, the Monitoring Officer posts that effectively straddle the tiers and the Tier 3 posts.
- 3 <u>Tier 2 posts and the Monitoring Officer role</u>
- 3.1 As stated earlier in this report, the appointments to the new JMT are ultimately Member appointments and any direct recommendations for appointment that I make in this report via the "slot in" mechanism will require formal approval by both Full Councils. This is effectively the mechanism used to appoint the current Joint Chief Executive.
- 3.2 In recommending "slot ins" to Members it is essential to ensure that the individuals involved meet the required competencies.
- 3.3 In some circumstances the ability to propose a "slot-in" arises because there is only one suitable candidate in the pool. This may occur through accepting at this early point any declaration from another member of staff at risk that they do not to intend apply for a new role in the JMT.
- 3.4 In these circumstances I have ensured that neither Council is in effect accepting a declaration that would leave the Council needing to recruit externally for the skills and competencies these people have.
- 3.5 I am proposing for consideration by Scrutiny before final recommendation to Full Council the following "slot ins" and internal recruitment: –
- (a) <u>Director Operations</u>
- 3.6 This post will need to have an approved professional financial qualification to take up the role of s151 Officer.
- 3.7 There is only one suitably qualified officer in the ring-fence and this is Shirlene Adam. I also believe that she meets the full requirements of the Job Description and Person Specification (which includes the key competencies).

3.8 I am therefore proposing to recommend to Full Council on the 12 November 2013 that Shirlene Adam be "slotted in" and appointed to this role. She would commence this new role from the 1 January 2014.

#### (b) <u>Director - Growth and Development</u>

- 3.9 During the course of informal consultation on the creation of a new JMT two of the current post holders in the ring fence for a new Director role, (Joy Wishlade and Bruce Lang) have made it clear that they do not wish to take up a new post at this level, or at all.
- 3.10 As a consequence Brendan Cleere is the only candidate in the ring fence for this new post.
- 3.11 He is currently the Strategic Director at TDBC responsible for the Growth & Development area. The new joint role is also focused on this business area. I believe that he meets the requirements of both the new Job Description and the Person Specification.
- 3.12 I am therefore proposing to recommend to Full Council on the 12 November 2013 that Brendan Cleere be "slotted in" and appointed to this role. He would commence this new role from the 1 January 2014.
- (c) <u>Director Housing and Communities</u>
- 3.13 There are no candidates in the Tier 2 element of the ring fence that meet the requirements of this post.
- 3.14 I believe that the required skills and experience does exist in the wider JMT ring fence and therefore I am proposing that Members approve an internal recruitment process ring fenced to the Officers at Tier 3 in the first instance.
- 3.15 If a successful internal recruitment from the ring fence pool were not to be made I would recommend the post then be advertised externally.
- (d) Assistant CE and Monitoring Officer (MO)
- 3.16 It is essential this post holder has experience of the Monitoring Officer role and of supporting Members and the CE.
- 3.17 There are two Officers in the ring fence who meet this requirement and the requirements of the Job Description and Person Specification.
- 3.18 During the course of informal consultation on the creation of a new JMT one of the Monitoring Officers, in the ring fence, Tonya Meers, has made it clear that she does not wish to take up a new post in the new JMT.
- 3.19 As a consequence Bruce Lang is the only candidate in the ring fence for this new post.
- 3.20 He is currently the MO at WSC responsible for the range of services the new joint post will also have under their control. I believe that he meets the requirements of both the new Job Description and the Person Specification.

- 3.21 In addition, in terms of blend of experience and knowledge, this slot in enables Members at WSC and the Joint CE to have some guaranteed 'continuity' at a senior level within the JMT from the existing Tier 2 level of the WSC CMT.
- 3.22 I am therefore proposing to recommend to Full Council on the 12 November 2013 that Bruce Lang be "slotted in" and appointed to this role. He would commence this new role from the 1 January 2014.
- 3.23 The role of Solicitor to the Council for West Somerset Council will continue to be delivered as part of their current Legal Services partnership with Mendip District Council pending the consideration of a wider Business Case for shared legal services. For Taunton Deane Borough Council this role will be carried out in the interim by the current Legal Services Manager, again pending the consideration with Mendip and West Somerset Council of a wider legal shared service.

#### 4 Tier 3 Assistant Director posts

4.1 I am proposing that these posts are recruited internally from the ring fence of those Officers remaining at risk within the JMT pool with the exception of the following four posts: -

#### (a) AD – Planning and Environment

- 4.2 This post will need to have an approved professional planning qualification.
- 4.3 There is only one suitably qualified Officer in the ring-fence and this is Tim Burton. I also believe that he meets the full requirements of the new Job Description and Person Specification (which includes the key competencies).
- 4.4 I am therefore proposing to recommend to Full Council on the 12 November 2013 that Tim Burton be "slotted in" and appointed to this role. He would commence this new role from the 1 January 2014.

#### (b) AD – Business Development

- 4.5 I am proposing that this post should go straight to external recruitment.
- 4.6 The closest match to this role is the current TDBC Regeneration Manager role that focuses on the commercial aspects of the TDBC regeneration programmed. This is a temporary post due to end in July 2014.
- 4.7 The new role also has a wider brief than any existing post in either organisation.

#### (c) AD – Resources

- 4.8 I am proposing that this post should go straight to external recruitment.
- 4.9 The post holder must have a suitable financial qualification to take up the proposed Deputy s151 role and none of the post holders at risk at Tier 3 level are suitably qualified.

#### (d) AD – Property and Development

4.10 I am proposing that this post should go straight to external recruitment.

4.11 This is a role and post new to both Councils and none of the post holders currently at risk have the full range of skills and experience required for the new role.

#### G. Appointment process

- 1 Members will be involved in all appointments either by approving all or some of the proposed slot ins at Full Council and through involvement in all internal and external recruitments.
- 2 Appendix 5 sets out the procedure for the implementation of these proposals.

#### H Consultation and support arrangements

- The joint CE supported by the WSC CE has carried out informal consultation with all individuals affected by the proposal. I have also consulted with JMAP members and with the Leaders and relevant PFH's.
- Formal consultation took place at the Joint UNISON Board of the 6 September 2013 on the implementation arrangements and on the 9 October 2013 on the substantive proposals. Branch Secretaries were formally notified in writing of the proposals, procedures to be followed etc on the 1 October 2013.
- Formal consultation has also commenced with all affected staff based on the detail in this proposal. As a consequence a number of staff are formally at risk of redundancy on 1 October 2013.
- 4 Formal consultation will close on the 31 October 2013 and will be used to inform the final proposal going to Full Council at both Authorities. Any interim responses received will be verbally reported to the scrutiny meetings.
- 5 Support is being given to all staff affected by the proposal.

#### I HR consequences of the proposal

- The slot-ins proposed arise in some circumstances due to other at risk individuals expressing their intent not to apply for certain posts or any post in the new JMT.
- Current policy encourages the Councils to actively consider these expressions, some of which are essentially requests for voluntary redundancy. It is however important that the Councils are certain they can safely accept these requests in terms of the skills no longer being needed or being able to be found elsewhere in the establishment without incurring additional on going or one off termination costs than is strictly necessary.
- In developing this proposal I have taken the policies and requests into account. The consequence is that should this proposal ultimately go forward intact to Full Council with a recommendation for approval the following members of staff will be made redundant on a voluntary basis: -
  - Strategic Director TDBC Jov Wishlade
  - Theme Manager TDBC Legal & Democratic Services and MO Tonya Meers
  - Corporate Manager, WSC Steve Watts
- These requests have facilitated the proposed slot ins to the Director of Growth & Development and Assistant CE and MO posts.

- The post holders named above will be made redundant, Joy Wishlade and Tonya Meers will leave the authority on the 31 March 2014. Steve Watts will leave on the 31 December 2013. In the interim they will facilitate hand-overs, completion of projects due before they leave and the development of the shared services proposals.
- The one off cost of this proposal is therefore £213k, to be borne £64k by WSC, £131k by TDBC's GF and £18k by TDBC's HRA. The details are set out in the confidential appendix 7.
- If the slot-ins are not approved then external recruitment will be required and the four post holders where slot ins are proposed will then be at risk of redundancy and formal consultation with them will begin.
- The potential additional one off cost should Members not approve any of the slot ins and the current post holders be made compulsory redundant would be approximately £419k, which would be borne £186k by WSC, £202k by TDBC's GF and £31k by TDBC's HRA.
- 9 Should the slot ins not be approved and the internal recruitment process not be successful, the maximum one-off cost for redundancy and external recruitment could be almost £1m.
- However, based on an average cost of redundancy at this level, the estimated total redundancy figures are projected to be £357k, which would likely be incurred £93k WSC, £233k TDBC GF and £31k TDBC HRA.
- Provision would also need to be made for the cost of external recruitment. As the proposal stands there are three posts recommended for external appointment and the costs of the process can probably be found from existing budgets. Should this number rise to six then Members may be requested to approve a one off supplementary estimate to fund the costs. As an indicator this would cost circa £18k for a set of appropriate national advertisements.
- Increasing the scale of external recruitment beyond the implementation proposal set out here could also delay the implementation of the entire JMT as it would make sense to complete the recruitment to Tier 2 posts before recruiting to Tier 3 posts. This could mean the entire team would not be in place until July 2014, which would have a knock on effect on the pace of implementation of the Business Case and shared services.

#### J Finance Comments

- The cost of the new Joint Management Team comfortably fits within the affordability envelope that was recommended by the Joint Project Board and approved by the Joint Members Advisory Panel. This affordability envelope of £825k gives the combined General Funds of TDBC and WSC a saving of £227k from the current total GF cost of senior management of £1.052m.
- The proposals contained within this report would cost the combined GFs £784.7k, producing a total saving of £267.2k. Although there is a total saving to the combined GFs of this amount, WSC will actually incur an additional cost of £10.6k under this proposal, due to the current relatively low level of remuneration for their senior management and the small size of the management team. TDBC's GF, on the other hand, will save £277.8k.

- The impact on TDBC's HRA of this proposal will be an additional cost of £77.6k. This additional on-going cost to the HRA will provide greater resilience to the Housing Revenue Account at a time when both its size and its importance to TDBC are growing.
- If the proposed slot-ins and redundancies contained within this report are approved, there will be a one-off cost of £213k, to be borne £64k by WSC, £131k by TDBC's GF and £18k by TDBC's HRA. The potential additional one-off cost should Members not approve any of the slot-ins and the current four post holders were to be made compulsorily redundant would be approximately £419k, which would be borne £186k by WSC, £202k by TDBC's GF and £31k by TDBC's HRA.
- Should the slot-ins not be approved and the internal recruitment process not be successful, the maximum one-off cost for redundancy and external recruitment could be almost £1m. However, based on an average cost of redundancy at this level, the estimated total redundancy figures are projected to be £357k, which would likely be incurred £93k WSC, £233k TDBC GF and £31k TDBC HRA.
- The financial assumptions made and impacts of this proposal have all been signed off by the s151 Officer at each Council.

#### **K** Engagement with Members

- 1 Members will play a pivotal role in the success of the new JMT.
- The proposed structure and posts together with their accompanying job descriptions and competency based person specifications have been based around Member priorities.
- It is important leading Members support the CE in ensuring that annual appraisals and resultant delivery plans for each member of JMT set clear strategic direction and targets based on Members aspirations, priorities and requirements.
- All Members hold an important role in helping the new JMT to be a success and in supporting all of the new arrangements that will be driven by the Business Case. This ranges from keeping abreast of the changes, influencing where they can, through briefings and other communications. There will be specific work streams notably connected to the broader transformation agenda and future of service provision that it is critical all Members steer and become fully involved in.
- There is a renewed opportunity to put effort and emphasis into Member development across, within and at an individual level at each Council.
- The independent sovereignty of the two Councils must absolutely be respected and maintained.
- 7 This does not mean however that there is no need for Members to also change the way they interact with each other and Officers.
- There is more capacity in the JMT than there would be in two separate CMTs of the future but there is inevitably less capacity than there is now. Members can assist the JMT in particular by accepting that accessibility does not always mean face to face visibility and in accepting that joint work / briefings on common areas of importance are sensible

#### L Conclusion

- I believe that this proposal delivers against the objectives and challenges I have been given.
- They deliver a robust and effective JMT within the General Fund affordability envelope.
- It also delivers resilience, capacity and an ability to deliver both Councils' wider ambitions whilst also ensuring there is sufficient capacity to manage both "business as usual" and the further transformation that will be required to ensure a sustainable future for both Councils'.
- It also addresses the issue of lack of capacity in the HRA function at TDBC albeit at an additional cost to the HRA. This is appropriate in view of the ambitions of Members to further progress development.
- The ability to recommend what I believe to be excellent slot in proposals would allow the new JMT to get off to a flying start given that the majority of Tier 2 posts would be able to be filled quickly enabling the Business Case implementation and recruitment to the remaining posts to go forward quickly. This also minimises the key risk to business continuity. It also minimises compulsory redundancies and recruitment costs.
- The majority of posts will require the establishment of Member recruitment panels and we have an agreed process for establishing these quickly.
- I believe that it is possible to have the vast majority of the proposed JMT up and running by the 1 January 2014. The external recruitment proposed will take longer and it is probable that these posts will not be able to be in place until March/April 2014. If any external recruitment becomes required as a result of internal recruitment not being successful or slot ins not being approved these posts may not be in place till July 2014.

#### M <u>Legal Comments</u>

- 1 There are no direct legal implications arising from this report.
- The report deals with all of the statutory roles the Councils' need to have on the establishment.

#### N Links to Corporate Aims

1 This report proposes a structure which reflects the current corporate priorities of both Councils.

#### O Environmental Implications

- 1 There are no direct environmental implications arising from this report.
- P <u>Community Safety Implications</u> (if appropriate, such as measures to combat anti-social behaviour)
- 1 There are no direct community safety implications arising from this report.

#### Q Equalities Impact

- 1 Under the Public Sector Equality Duty, there is a requirement to carry out an analysis of the effects on equality of existing and new policies and practices. This includes the effect on employees as well as the community.
- 2 An Equality Analysis has been carried out and is reproduced at Appendix 6.

#### R Risk Management

- The risks associated with the creation and implementation of the overarching Business Case are set out in the proceeding report and at Appendix H to the Business Case document. Many also relate to the creation of the Joint Management Structure. Members should take these into consideration as part of this proposal as well.
- 2 The key risks I would highlight are:-
  - Breakdown in relationships between Leaders and Leaders and the Chief Executive.
  - Loss of local political support for shared services
  - Not meeting Member's expectations
  - Existing projects and priorities impacted by Shared Services (and joint management) implementation
  - The project takes focus away from other actions/projects needed to resolve the MTFP
  - Loss of knowledge/key personnel
  - Individuals workload increases
- These risks will need to be continually reviewed and actively managed with respect to the overarching Business Case and the implementation of the Joint Management proposals.

#### **S** Recommendations

1 The views of Corporate Scrutiny are requested on the overall proposal.

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# **APPENDIX C: Staff Consultation Response with Comments**

Ref	TDBC / WSC	Comments	Management response
MSA1	TDBC	The AD Direct Services post appears to have a considerable amount of services and whilst I can see the links that connect these services I could equally see that the client arrangements for Car Parking and the Waste Partnership could be managed by the AD for Corporate Services.	Although there is a client car parking function for TDBC, car parking services for WSC are still delivered 'inhouse' therefore, it makes sense to keep the two together under the AD – Operational Delivery. The Waste partnership is seen as part of operational service delivery therefore will stay with the AD – Operational Delivery.
		The title of AD Direct Services does not really explain what the role does; perhaps AD Operations Delivery might be more appropriate.	Your comment on the job title is noted and this has been changed.
		I think that the statement at 4.11 could be reworded as it seems harsh when people will be able to identify who that relates to.	This is not a statement on the capabilities of any of the employees within the ring fence but refers to the wider corporate role that the post holder would need to undertake.
MSA2	TDBC	I am writing to confirm that I am of the firm opinion that my role could and should be "slotted in" to the one above. I have read the job description and other material time and time again and am struggling to see where this differs from what I do on a day to day	The new role of Assistant Director - Business Development is fundamentally different to any of the current posts within the Councils. This post will form part of the Joint Management Team and as such will have a number of corporate roles to fulfil which are

		basis to any significant extent at all. The role incorporates most of the issues I feel have been lacking in the past, some of which I have tried to fulfil, and seems to be a very robust one. As you are aware, my current role is a diverse one and as well as being in place to deliver the major regeneration schemes and to handle the major and complicated negotiations that these entail, I have involvement with all manner of other council issues and more particularly the commercial aspects.	significant in addition to the functions that are specific to the role.  Having taken consultation feedback into consideration, these posts will not go straight to external recruitment but employees at risk of redundancy will be given an opportunity to apply for the positions in the first instance.
MSA2	TDBC	As far as suggested new Structure as a whole is concerned I am concerned that the delivery of the major and mid range regeneration projects is not really allowed for. These projects, Firepool, Orchard, TYCC, The Market House, Brewhouse "restaurant" and probably the Rethink need a really concentrated and focussed effort if they are to be delivered satisfactorily or at all. Delivery of schemes such as these is a job role on its own. The values are high, the legal agreements and the development process are complicated, the national "marketing" is vital, and our partners are usually going to be significant organisations represented at a senior or very senior level. It is also my view that, though this hasn't worked well to date, there should be a close tie between this role with the ED function which in its turn, and as acknowledged in the draft, needs to put more emphasis on Inward Investment rather than concentrate so much on local and minor issues. This is all a matter of effective leadership.	Management believe that the proposed structure does give adequate capacity at a senior leadership level for the delivery of important regeneration projects. Growth is a priority area for TDBC and WSC, and has been reflected in the proposals.

MSA3	TDBC	On the whole I think the structure is right and is robust to deliver the services in the future.  Just a couple of points which I'm not sure may be covered in individual job descriptions but just in case they've been missed.  AD for Corporate Services. I noted that there was no mention of the Data Protection Officer and the Link officer for the Ombudsman and I'm assuming that these roles will also be incorporated with this role but perhaps should be made clear as there is personal responsibility attached to the role of the Data Protection Officer.  AD Operational Delivery. I'm assuming the Land Charges is being incorporated with Building Control but as it's a statutory function perhaps should have a specific mention.  Otherwise I hope the structure is approved as set out.	Your comments are noted and changes made where appropriate
MSA4	TDBC	General  The need for restructuring at all levels in the organisation is clear and unarguable; whether as part of any joint working arrangements with WSC or otherwise. I argued the case for this as long ago as 2005/6 when Steve Hughes was first tasked with looking at organisational issues and the case is much more compelling now than then  I support the general arrangements proposed at Tier	Management believe that the proposed structure does give adequate capacity at a senior leadership level for the delivery of important regeneration projects. Growth is a priority area for TDBC and WSC, and has been reflected in the proposals.

2 level with regard to the suggested number of posts and their broad range of responsibilities.

I do not support the suggested slot in for the post of Director of Growth and Development. This is the most important 'outward facing' role in the entire council and is the post responsible for improving the council's currently poor (in my view) relationship with and perception by the business community and other key external partners. This is not a simple and 'generic' management role and requires someone with particular understanding of the wider business environment, together with broad commercial and entrepreneurial skills and the ability to present a credible 'face' to all of the wide range of the council's external business partners involved in the delivery of growth and development. The postholder also needs to be able to manage and drive forward the delivery of and maximise the benefit from ambitious and very complex growth and regeneration proposals: particularly in Taunton town centre. This requires a detailed understanding of practical delivery and viability issues; something which only comes with considerable real and practical experience of working in these areas.

In addition, the postholder needs to ensure that both councils maximise the benefits from the delivery of Hinckley 'C'. This requires experience of major inward investment and development proposals and an ability to co-ordinate partner engagement with key external stakeholders.

In my view, this post should be advertised externally for competition to ensure that a full range of candidates with a variety of relevant skills and backgrounds can be properly and objectively considered and evaluated.

At tier 2 level, I have a number of general concerns:

- Positioning the Assistant Director Property and Development under 'housing' may appear to make sense in that (for instance) a small majority of the day to day work undertaken by the SW1 property services team is currently for the HRA (52% HRA vs. 48% GF). This, however, ignores the fact that most of the council's most valuable assets are in the GF and that the team currently have relatively little involvement in the major town centre regeneration schemes. If that were to change as a result of the planned restructuring then this balance/split would change fundamentally and any logic of positioning that post and the supporting team within 'housing' would, in my view, be very significantly weakened
- Positioning responsibility for major regeneration schemes under the post of Assistant Director Planning and Environment makes absolutely no sense at all in my view. Presumably, and amongst many other things, this includes all of the major regeneration projects currently delivered under the banner of 'Project Taunton', together with all of the

This post will be required to manage the ambitious Housing Development Programme for TDBC, this is a major project and therefore it is logical that this post reports to the Director of Housing and Communities.

Your comments on the conflict between landowner and LPA are noted. We know of examples in other local authorities where this does work, however, we do need to be mindful of the potential for conflict.

various further projects which may arise from the currently ongoing town centre 'rethink'. Not only does the relevant experience and expertise not exist either in post or in the wider existing team structure, the CAPACITY to deliver (or manage the delivery of) a wide range of very complex schemes most certainly does not exist within the proposed structure. Moreover, many of the town centre regeneration sites are owned by TDBC and this presents an immediate potential 'conflict' between the council in its role as landowner and in its role as LPA. Avoiding that conflict should be a matter of real concern for the council and is something which these proposals seem to ignore completely.

From studying the proposed job descriptions for the posts of Assistant Directors Property and Development, Planning and Environment and Business Development; there is absolutely no clarity whatsoever about which role will be responsible for the practical and/or detailed delivery of anything! All of the very large and complex regeneration projects seem to fall completely between the cracks with no suggestion that it will be anyone's particular responsibility to either deliver or manage the delivery of specific projects such as Firepool, the High Street retail scheme, the strategic flood project, the delivery of strategic employment sites, etc, etc, etc. When achieving many of these project contributes so Much of the detail of who will take ownership for specific projects will be decided as the Joint Management Team is implemented. It is not always possible or feasible to list all workstreams and projects in job descriptions as these will change over time.

significantly to the delivery of the highest priorities within the council's Corporate Business Plan AND offers the potential to transform the council's financial and business position, that seems a very startling and peculiar omission.

My overriding concern is to ensure the ongoing availability of adequate capacity at an appropriate level and with sufficient experience and expertise to deliver all of the regeneration and property work; both currently underway AND that which is likely to arise as a result of the shortly to conclude town centre 'rethink'. I am genuinely concerned that the proposals completely fail to recognise the quantity, range and complexity of work currently being undertaken by the two existing posts of Regeneration and Delivery Manager.

I can see no suggestion that this capacity, experience or expertise is either retained or recreated within the proposed structure. As a result, I see little or no realistic prospect of the structure being fit for purpose and able to maintain the successful delivery of complex regeneration and growth projects achieved to date. Certainly, it may be possible to buy in that capacity, experience and expertise; but at a very considerable price and one which is very unlikely to represent good value for money compared with existing arrangements.

Clearly, I fully accept the need to ensure that structures are fit for purpose and delivery both good

Your comments are noted.

value for money and the delivery of corporate priorities. I would suggest that, as currently proposed, this structure does neither.

Maybe, an alternative model where delivery of key growth and regeneration schemes is achieved through the retention of dedicated resources on temporary contracts largely or wholly funded from the proceeds of delivering that growth (land sale receipts, growth in business rates achieved, etc) might be another model worthy of further consideration.

#### **Personally**

I find the suggestion that there is no-one internally capable of fulfilling the role of Assistant Director Property and Development very strange. As the council's current corporate/GF property client and with my experience and expertise in this area of activity (including in HRA elsewhere), I am quite certain that I adequately fulfil all of the requirements of the JD/person specification.

I find the suggestion that there is no-one internally capable of fulfilling the role of Assistant Director Business Development equally strange. Ignoring the fact that the role seems to mirror almost exactly that of the current post of Economic Development

The new role of Assistant Director – Property and Development is different to any of the current posts within the Councils. This post will form part of the Joint Management Team and as such will have a number of corporate roles to fulfil which are significant in addition to the functions that are specific to the role.

Having taken consultation feedback into consideration, these posts will not go straight to external recruitment but employees at risk of redundancy will be given an opportunity to apply for the positions in the first instance.

The role of Economic Development Manager is outside of the ring fence for the Joint Management Team. Again it is considered that this new role of Assistant Director – Property and Development is different to any of the current posts within the Councils. This post will form part of the Joint Management Team and as such will have a number of corporate roles to fulfil which are

		Manager, it would appear to be a lesser role (scope, managerial responsibility, etc) than the one to which I was appointed at TDBC in 2003. In the circumstances, I find the assertion that there is noone in house possessing the relevant experience and expertise entirely wrong.	significant in addition to the functions that are specific to the role.  However, if the post is still vacant after 'at risk' employees have had the opportunity to apply the position will be advertised to all internal employees of WSC/TDBC.
MSNA1	TDBC	Under the proposed structure, the Revenues and Benefits Service (that currently includes Fraud Prevention and Detection) would report through the Assistant Director for Resources. I have concerns the "positioning" of the Revenues and Service in the proposal would not be appropriate. I hold this concern because the service (including Fraud) is not just a "transactional" or financially led but is strongly "customer focussed". To separate Customer Services (which is to be managed within the Corporate Services Assistant Directorship) from Revenues and Benefits is in my opinion, creating barriers. My understanding is that in WSC, some of the customer interaction for Revenues and Benefits is currently delivered through their Customer Contact Service, so splitting leadership for this function in future may well hamper opportunities for economies of scale and potential savings when the Councils come together.  While I accept the Revenues and Benefits Service has an enormous impact on the finances of the respective Councils, engagement with our customers	The comments are noted and as the member of staff has pointed out the importance of Revenues and Benefits to both customer services and the financial position of the Council is accepted.  All posts within the Joint Management Structure will be required to operate corporately and fully embrace the needs for customer service and cross service working to be a high priority.

hugely influences that performance. In former managerial relationships, a focus purely on the finance had a detrimental effect. The new Assistant Director leadership needs to have a deep understanding of customer behaviour and how services are delivered to maximise return. This is especially important as the service will be increasingly affected by future Welfare Reform, e.g. Universal Credit.

The Revenues & Benefits Service needs to be led by an Assistant Director to ease co-ordination across other similarly affected services. It is unfortunate there is no proposal to create a structure whereby "front-line" service delivery is a consideration. In addition, due to the nature of the HRA, there can be no coming together of Housing Services with Revs & Bens, ICT, Customer Services and Facilities. At the very least, even if Housing cannot be part of a combined structure, splitting off Revs and Bens from similar services within the Corporate Services structure, would in my opinion be a huge step backwards.

MSNA2	WSC	I would have hoped that the strong links between Strategic Housing/Benefits/Revenues (particularly between Housing and Benefits) could be maintained. I was also hoping that the same links could be developed in Taunton.	Your comments are noted, the new Joint Management Team will be strongly encouraged to embrace cross service working so that links between services under the direction of different managers are maintained.
		The proposed structure indicates that it will not.  The Strategic Housing Service operated by West Somerset Council and Taunton Deane has little in common with the landlord function of Taunton Deane. I feel it should be separate as West Somerset and Magna West Somerset are separate.	

U1	TDBC/	UNISON Branches and the Regional Officer have	UNISON comments are noted and having taken these
	WSC	been consulted on the development of the Business Case for Shared Services and the Joint Management proposals.	and other comments into account all posts (not subject to slot in) will be advertised internally (to 'at risk' employees in the first instance) then if not filled to all WSC/TDBC employees.
		Regular meetings have taken place during the year with representatives from West Somerset, Taunton Deane and the Regional Officer which have culminated in the collective agreement.	WOO/ 1220 cmployees.
		UNISON has conducted a survey of staff (members and non members) to gain their views on a range of issues.	
		In respect of the Joint Management proposals these have been shared with UNISON along with the proposals for gradings and implementation.	
		Although there are recommended salary increases for these new posts UNISON note that these have been evaluated against the market through South West Councils. From a UNISON perspective it is important that such an evaluation has taken place and that going forward new posts below the joint management structure will be evaluated against the agreed TDBC Job Evaluation Scheme.	
		UNISON has also noted the implementation plans for these posts and have no comments to make nor have we received any representations from affected staff.	
		There are three posts that are recommended to go 'straight to external recruitment'.	

The agreement in the past at West Somerset Council has been that jobs are advertised internally in the first instance, giving existing staff who meet the job requirements/specification the opportunity to apply and be interviewed and the post would only then be advertised externally if the internal candidates are unsuccessful.

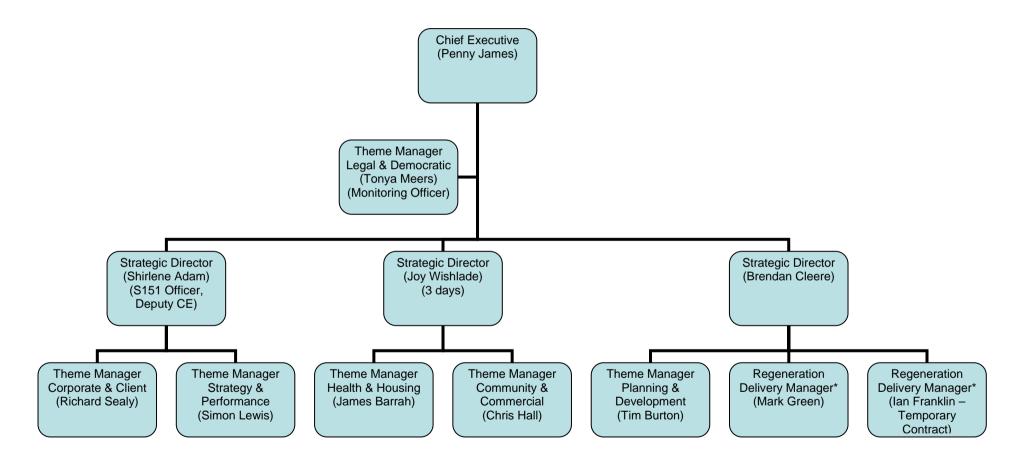
In Tier 3 for instance there is an Assistant Director – Resources post which potentially has at least three internal candidates from within Taunton Deane and West Somerset who are not ring-fenced as they are currently in a lower tier.

If the job goes to an external applicant potentially one or more current members of staff from West Somerset and/or Taunton Deane could be made compulsory redundant if there aren't sufficient posts at the lower tier for those employees. Therefore increasing the severance costs for the Councils.

## **APPENDICES**

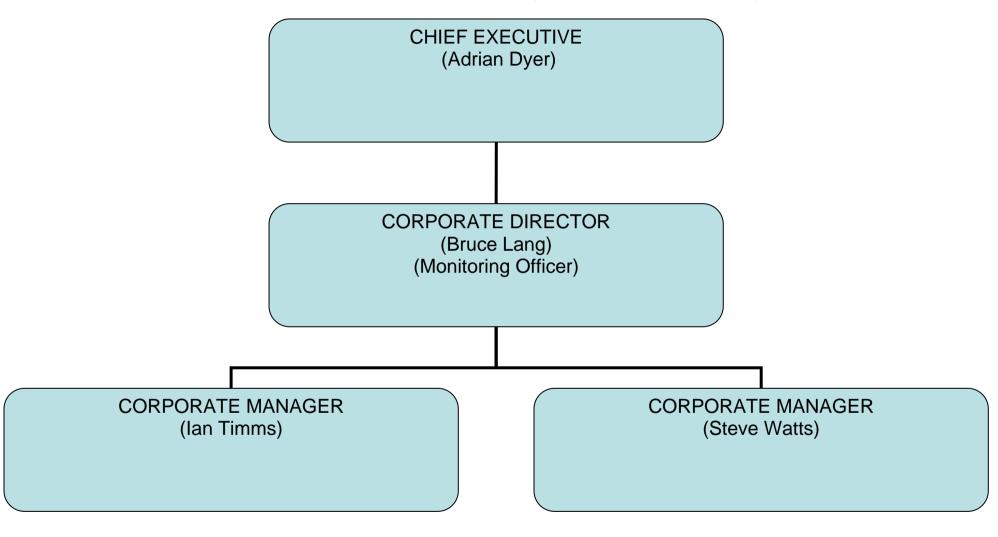
APPENDIX	TITLE
1	Current Structure (Taunton Deane Borough Council)
2	Current Structure (West Somerset Council)
3	Proposed Joint Structure (Taunton Deane Borough Council & West Somerset Council)
4	SWC report on Remuneration of Shared Management Team
5	Detailed Implementation Plan
6	EIA
7	Separate to Main Report - Confidential Financial Implications

## **APPENDIX 1 – CURRENT STRUCTURE (TAUNTON DEANE BOROUGH COUNCIL)**

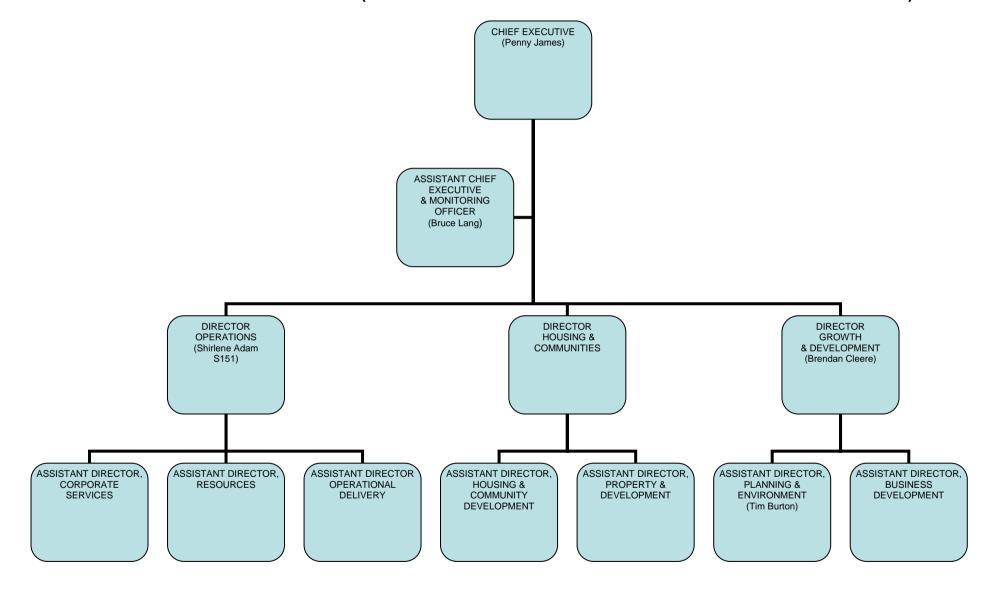


\* Posts currently funded from Taunton Deane Borough Council Growth Reserves

## APPENDIX 2 – CURRENT STRUCTURE (WEST SOMERSET COUNCIL)



## APPENDIX 3 – PROPOSED JOINT STRUCTURE (TAUNTON DEANE BOROUGH COUNCIL & WEST SOMERSET COUNCIL)



#### **APPPENDIX 4**



# TAUNTON DEANE BOROUGH COUNCIL & WEST SOMERSET COUNCIL

## **Remuneration of Shared Management Team**

### 1. Introduction

1.1 South West Councils was commissioned to produce a report for the Joint Member Advisory Panel outlining options regarding the remuneration of the management structure following the recent decision of both Taunton Deane Borough Council and West Somerset Council to share a Chief Executive and Management Team.

## 2. Methodology

2.1 The following potential joint management structure has been provided:

Chief Executive
Deputy Chief Executive & S151 Officer

Strategic Director (x3)

Assistant Chief Executive & Monitoring Officer (reporting directly to the CE) Assistant Directors (x8 including the Transformation Manager and Head of Finance)

- 2.2 In 1997 the Joint Negotiating Committee (JNC) for Chief Executives of Local Authorities agreed a framework for determining the pay and grading of Chief Executives. The relevant components are:-
  - (a) The relationship of the Chief Executive's current salary to the National Benchmark salaries.

- (b) Consideration of any special market forces.
- (c) Comparisons with other relevant authorities.
- (d) Special local factors not common to authorities of similar size and type.
- (e) Special adjustments to reflect contractual terms such as a fixed term contract, or performance considerations.
- (f) Consideration of special payments, such as election fees.
- 2.3 In recent years it had been found more informative to utilise the data from the LGA's annual 'Salaries and Numbers Survey of Chief Executives and Chief Officers' when considering the remuneration for the JNC for Chief Executives and the JNC for Chief Officers. However, this data is no longer formally collected in light of the Government's transparency agenda which requires all public sector employers to publish the salaries of its top earning employees. In essence this means that individual employers need to undertake their own data collection exercise. Clearly with over 350 local authorities it is difficult for any single organisation to resource data collection across this group, however, the regional employers' organisations of which South West Councils is one, have worked collaboratively to develop an online pay benchmarking system (Epaycheck) to enable local authorities to upload their own data and in return they gain access to data within the system through a series of standard or customised reports. This data will be used to inform this review.

### 3. Chief Executive

Dealing with each of the above components in turn:-

- 3.1 Taunton Deane Borough Council has a population of approximately 109,000 and West Somerset District Council has a population of approximately 36,000, and the Joint Chief Executive's existing salary of £100,786.
- 3.2 The relevant national and regional data available through Epaycheck is as follows:

Average salary of Local Authority Chief Executives: £134,031

(83 authorities)

Average salary of SW Local Authority Chief Executives: £122,058

(15 authorities)

Average salary of District Authority Chief Executives: £106,857

(36 authorities)

Average salary of SW District Authority Chief Executives: £100,171 (7 authorities)

Average salary of SW District Authority Joint Chief Executives: £111,400 (5 joint arrangements) (excluding PRP)

Average salary of SW District Authority Joint Chief Executives: £113,400 (5 joint arrangements) (including PRP)

3.3 Members will be acutely aware of the significant financial pressures currently affecting Local Authorities. Inevitably these pressures and public perception at a time where services are often being affected by cuts have a considerable influence on decisions made around the region in relation to senior salaries. I believe it is important that Members gain an appreciation of the current context within the region. The resignation/retirement of a Chief Executive gives an authority the opportunity to review the remuneration attached to the post and gives us an indication of market trends. There have been a few Chief Executive appointments within the last year, as follows:

### Bournemouth Borough Council (July 2012)

Incoming Chief Executive' salary the same as outgoing £125,000

## Torbay Council (August 2012)

Outgoing Chief Executive's salary £150,000

Appointed an interim Head of Paid Service – a part time appointment added to an existing Strategic Director role

£125,000 pro rata

## **Dorset County Council (November 2012)**

Outgoing Chief Executive's salary £145,235 - £164,306

Incoming Chief Executive's salary £140,000 - £155,000

## North Somerset Council (July 2013)

Incoming Chief Executive's salary the same as outgoing £145,000

## Bath & North East Somerset Council (July 2013)

Outgoing Chief Executive's salary £171,000

Incoming Chief Executive's salary £150,000

- 3.4 Based on this information it would appear that the previous trend for a general upward drift of Chief Executive salaries has ceased and the reverse is currently being experienced in a number of authorities.
- 3.5 Members will be aware of a number of authorities within the region that operate shared arrangements at Chief Executive and Management Team levels. It is suggested that salary data relating to these arrangements are likely to have most relevance, as follows:

West Devon Borough Council/South Hams District Council £115,000 (combined population approximately 136,000)

South Somerset District Council/East Devon District Council £121,000 (combined population approximately 291,000)

East Dorset District Council/Christchurch Borough Council £110,000 (combined population approximately 132,000) + £5000 PRP

West Dorset District Council/Weymouth & Portland Borough Council (combined population approximately 132,000) £110,000 + £5000 PRP

Cotswold District Council/West Oxfordshire District Council £94,000 -(combined population approximately 189,000) £101,000

- 3.6 The next component is that which invites members to take into account local factors not common to authorities of similar type and size. In this respect I am sure that Members will be well aware of the Hinkley project and the Council's growth ambitions as set out in the Core Strategy.
- 3.7 So far as the component relating to special contractual terms is concerned, I do not regard the contractual arrangements between the Councils and the Joint Chief Executive as being worthy of any attention in this regard. The Chief Executive is not employed under a fixed term

- contract, nor as I understand it are there any current pay related performance considerations.
- 3.8 So far as the special payments such as election fees are concerned, I am unaware of any particular reason to suggest that you should vary the existing practice of paying such fees as and when they become payable following elections.

### 4. Conclusion Regarding Chief Executive

- 4.1 Taking all the above data into account, when compared to other existing joint arrangements in place within the region in a market which is experiencing a slight contraction in salaries it is recommended that a salary of £110,000 should be used.
- 4.2 It is also recommended that the Joint Chief Executive remains on the terms and conditions as determined by the JNC for Chief Executives.

### 5. Other Senior Management Posts

- 5.1 Determining appropriate remuneration levels for senior management posts beneath the level of Chief Executive is notoriously difficult as it is harder to make any direct comparison with other authorities due to the variations in structure resulting from an individual authority's requirement to address local considerations. Furthermore it is difficult to ascertain whether posts at this level have been formally job evaluated when the appropriate level of remuneration is determined, when comparing market data.
- 5.2 A preferred approach is to consider the pay differentials between the senior management posts and the Chief Executive's salary. Therefore if existing differentials (using averages where there are a range of salaries at each level) between senior management posts within Taunton Deane Borough Council's current structure and the Chief Executive were applied to the new salary for the Joint Chief Executive as recommended in paragraph 4.1, the result would be as follows:

Strategic Director	£80,500
Assistant Chief Executive & Monitoring Officer	£63,500
Assistant Directors	£59,800

5.3 There is currently no post equivalent to the proposed Deputy Chief Executive & S151 Officer in the existing structure, however, it is suggested that a salary of £85,000 would compare with the arrangement at Tewkesbury Borough Council (Chief Executive £110,000 and Deputy Chief Executive £78,000 - £85,000) and fit with the salaries for the other posts as outlined above.

5.4 As previously referenced in paragraph 3.4 there are a number of authorities within the region that operate shared arrangements at Chief Executive and Management Team levels. It is suggested that consideration should be given to salary data relating to these arrangements, as follows:

## West Devon Borough Council/South Hams District Council

 $\begin{array}{ll} \text{Chief Executive} & £115,000 \\ \text{Directors (x2)} & £72,000 \\ \text{Heads of Service (x7)} & £62,000 \\ \end{array}$ 

## West Dorset District Council/Weymouth & Portland Borough Council

Chief Executive £110,000 (+£5000 PRP) Directors (x3) £85,000 - £90,000

Heads of Service (x10) £64,000

### East Dorset District Council/Christchurch Borough Council

Chief Executive £110,000 (+£5000 PRP)

Directors (x2) £74.000 - £82.000

Heads of Service (x6) £60,000 -£66,000 (most are at £62K)

### Cotswold District Council/West Oxfordshire District Council

Chief Executive £100,000 - £105,000
Directors (x3 but 2 are shared) £70,000 - £75,000
Heads of Service (x6 but 2 are shared) £50,000 - £55,000
(x1) £45,000 - £50,400

### 6. Conclusion Regarding Other Senior Management Posts

6.1 Taking all the above data into account, when compared to other existing joint arrangements in place within the region and the existing relativities between these posts and the Chief Executive it is recommended that the following salaries should be used:

Deputy Chief Executive & S151 Officer	£85,000
Strategic Director	£80,000
Assistant Chief Executive & Monitoring Officer	£63,500
Assistant Directors	£60,000

6.2 It is also recommended that these posts are placed on the terms and conditions as determined by the JNC for Chief Officers.

### 7. Other Considerations

- 7.1 Members will have noticed that both the joint arrangements between East Dorset District Council and Christchurch Borough Councils and West Dorset District Council and Weymouth & Portland Borough Council include a performance related pay (PRP) element relating to the Chief Executive's pay.
- 7.2 Anecdotally I can report that both partnerships have found it difficult to implement the PRP element satisfactorily by virtue of the fact that it is difficult to identify appropriate objectives against which performance can be robustly measured. Furthermore it is suggested with the benefit of hindsight such arrangements are unlikely to have been recommended had the authorities been aware of this difficulty when originally establishing the arrangements.
- 7.3 Members should also note that there is unfortunately little evidence of other more flexible approaches to remuneration packages for senior managers being operated in the region which could be used to inform arrangements for Taunton Deane Borough Council and West Somerset Council.

### 8. Recommendations

8.1 That Members consider implementing the following remuneration levels:

Chief Executive	£110,000
Deputy Chief Executive & S151 Officer	£85,000
Strategic Director	£80,000
Assistant Chief Executive & Monitoring Officer	£63,500
Assistant Directors	£60,000

8.2 That the Joint Chief Executive remains on terms and conditions as determined by the JNC for Chief Executives and the other posts listed above receive terms and conditions as determined by the JNC for Chief Officers.

Ian Morgan Head of HR Services South West Councils 17<sup>th</sup> September 2013

#### **APPENDIX 5**

### JOINT MANAGEMENT IMPLEMENTATION ARRANGEMENTS

### APPOINTMENTS SUB COMMITTEE

It is recommended that Group Leaders have the opportunity to nominate members to be part of the Appointment Sub-Committees and that the respective Monitoring Officers ensure that the Sub-Committee is representative.

All nominated Members will be required to attend training prior to sitting on the Appointments Sub-Committee.

For the majority of shared management posts it is proposed that the Appointments Sub Committee is comprised as follows:

Three Members from TDBC at least one from the Executive;

- 1 Conservative
- 1 Liberal Democrat
- 1 Labour/Independent

Three Members from WSC at least one from Cabinet

- 2 Conservative
- 1 Democratic Alliance

Chief Executive and/or Director if previously appointed plus a representative from HR.

**However** the Appointments Sub Committee may be comprised as follows where the particular post is predominantly funded by the Taunton Deane HRA.

Five Members from TDBC at least one from the Executive:

- 2 Conservative
- 2 Liberal Democrat
- 1 Labour/Independent

Two Members from WSC at least one from Cabinet

- 1 Conservative
- 1 SDemocratic Alliance

Chief Executive and/or Director if previously appointed plus a representative from HR.

### **Selection Process**

Recommend using the following selection methods:

Face-to-face interview
Occupational Personality Questionnaires
Management Scenarios
Written Report
Presentation

Where only one suitably qualified applicant has applied for a ring fenced post the Chief Executive/Director will discuss with Appointments Sub Committee Panel Members whether all of the above selection process elements will be used.

### **Support through the Process**

Professional support for senior managers will be made available which may include 1:1 coaching, a workshop to prepare individuals for interview and selection or other approved actions.

The final arrangements for this to be delegated to the Chief Executive.

### Finance

Budgetary provision of £10,000 to be made available from existing Project and training resources at WSC and TDBC, respectively.

This expenditure to be split on an 80/20 basis based on assumed numbers of affected staff.

## **APPENDIX 6**

## Equality Impact Assessment –Joint Management Proposals

Responsible person		Martin Griffin	Job Title	Retained HR Manage	er/HR Consultant
Why are you completing		Proposed new policy or se			
the Equality Impact Assessment? (Please		Change to Policy or Service	e		
mark as appropriate)		Budget/Financial decision	✓		
		Part of timetable			
What are you completing a Assessment on (which pol proposal)			Joint Management Propo	on Deane Borough Council	
Section One - Scope of	Section One - Scope of the assessment				
What are the main purposes/aims of the proposal?	1 2	<ul><li>Reduce the cost of senior financial reduction).</li><li>Bring greater resilience shared services project</li></ul>	nent Team to serve both Wor management within the eand critical mass for WSO and the separate and amb	e guidelines set out in the guidelines set out in the graph of the capa of both Control of Bot	city to drive forward the Councils in relation to Hinkley
Which protected groups are targeted by the proposal?					

What evidence has been used in the assessment - data, engagement undertaken - please list each source that has been used The information can be found on....

Data - what does this tell you

1. Characteristics of the affected staff group – clear numbers involved for each category

Engagement undertaken that has been used to support data and identify impacts:

- 1. Consultation with UNISON on development of proposals and plans for implementation
- 2. Consultation with affected staff group

Data available within HR systems and with Project Team

**Section two – Conclusion drawn** about the impact of proposal on different groups highlighting negative impact, unequal outcomes or missed opportunities for promoting equality

The proposals reduction may have the following impact:

#### Women

- 1. Based on the known volunteers for redundancy there may be a reduction in the number of female senior managers within the top three tiers of the organisation (TDBC) albeit there will be an increase in the number of female senior managers within the top three tiers at WSC.
- 2. The final percentages will not be known until after recruitment to vacant posts which includes some external advertisements.

I have concluded that there is/should be:	No major change - no adverse equality impact identified	
	Adjust the proposal	
	Continue with the proposal	But ensure that final outcomes are monitored and that external adverts are placed in media which will ensure that female, ethnic minority and candidates with a disability are reached. Ensure HR policies and procedures are adhered to.

	Stop and remove the	oroposal			
Reasons and documentation to support conclusions adhered to.  The negative impacts will be mitigated by the actions set out above whilst ensuring HR policies are adhered to.					
Section four – Implement	ation – timescale for in	nplementation			
Consultation with a	ffected staff group and	UNISON during	the period 1 to 31 October 2013		
<ul> <li>Corporate Scrutiny</li> </ul>	meetings in WSC and T	DBC on 24 Octo	ober 2013		
<ul> <li>Full Council meetin</li> </ul>	gs in WSC and TDBC or	12 November	2013		
•	acil decisions to approv anuary 2014 except for		rvices Business Case the Joint Management proposals will be ntments.		
Section Five - Sign off					
Responsible officer: Martin Date: 24/09/2013	Griffin	Management Date	Team		
Section six - Publication a	and monitoring	•			
Published on					
Next review date			Date logged on Covalent		

**Action Planning -** The table should be completed with all actions identified to mitigate the effects concluded.

Actions table							
Service area Joint Management Proposals				24 Sept	tember 2013		
Identified issue drawn from your conclusions	Actions needed	Who is responsible?	By when?		How will this be monitored?	Expected outcomes from carrying out actions	
Impacts on reduction on females within senior management	Ensure recruitment follows approved procedures and external advertisements encourage applicants from under represented groups.	Retained HR Manager	Before externa recruitment and during all internal processes		Monitoring of final outcomes and ongoing consultation with UNISON	Unknown	
Need to ensure HR Policies are adhered to.	SW1 HR to implement against agreed policies.	SW1 HR Manager	During impleme phase 13 Novemb Decemb (and bey external advertis	3 er to 31 er 2013 yond for	Monitoring by Retained HR Manager and ongoing consultation with UNISON	Compliance with policy and free from challenge.	

## **Taunton Deane Borough Council**

## **Council Meeting – 12 November 2013**

## **Councillor Mrs Stock-Williams**

### **Southwest One Services Review**

Back in April 2013 The Corporate Scrutiny Committee received details of a review to be undertaken by the Corporate and Client Services Team of the services provided by Southwest One (SWO).

The review followed the SWO contract changes made by Somerset County Council (SCC), as well as the Avon and Somerset Police (ASP) taking back their Property Service. It also considered the previous changes made by SCC a year earlier.

The review has largely focussed on those services and areas of services, which SCC (and ASP in the case of the Property Service) have taken back in-house. The review has been undertaken with the co-operation and support of SWO.

Detailed discussions have taken place with SWO to understand the financial, operational and staffing implications of the services considered for return.

The review considered the following in detail for each service:-

- The benefits expected;
- Financial Assessment;
- Operational Assessment;
- o Contractual Issues;
- Other options; and
- o Risks.

The review has concluded that there is an overall business case to transfer back the following services to Taunton Deane:-

- (1) Property;
- (2) HR Advisory (including Learning and Development);
- (3) Finance Advisory;
- (4) Facilities Management;
- (5) Design and Print; and
- (6) Corporate Administration.

In addition the Council also needs to make changes to the performance mechanism within the contract resulting from changes agreed by SCC and to ensure it remains fit for purpose.

The main rationale for returning the services selected is that Taunton Deane is no

longer benefiting from a shared services environment in wider expertise and resilience. The changes will also realign Taunton Deane's contract with SWO so that it is broadly for the same services as SWO's contract with SCC. The remaining services will be largely transactional and more easily measureable. It also returns direct control of costs and services to the Council.

The final list of services has been arrived at following discussions with SWO and reflects both the Council's and SWO's priorities for service return. The recommendations being made reflect a provisional 'agreement in the round' that has been reached with SWO, which minimises the costs of terminating these services.

The Council would be taking back financial risk in some areas, but believes that this is outweighed by the overall benefits of the agreement. However, it is important to realise that Taunton Deane cannot 'cherry pick' the services or areas of services we wish to bring back. To do so could prejudice and unbalance the provisional agreement that has been reached.

If it is decided to terminate the services the Council will need to finalise and agree the contract and financial changes with SWO. This will need specialist legal support.

The provisional high level timetable for exit (assuming a 1 February 2014 return of service) is as follows:-

- November 2013 to January 2014
   — preparation for service transfer;
- December 2013 complete commercial and contractual negotiations;
- 1 February 2014 service transfer date;
- February to April 2014 service integration.

A full change and transition plan will be developed in conjunction with SWO to support staff during the transfer. This will be similar to the plan that was successfully implemented earlier this year in relation to the Revenues and Benefits service return.

A series of Commercially Confidential Appendices to this recommendation are attached for the attention of Members. These relate to:-

Appendix A – Southwest One Review Summary;

Appendix B – Summary of the cost/budget impact;

Appendix C – Contractual implications;

Appendix D – Summary of feedback from the staff consultation exercise; and

Appendix E – Proposed recommendations to Full Council.

The Southwest One Review report and recommendations were considered by the Corporate Scrutiny on 22 October 2013. Although Members recommended that the report and proposals for the return of further services should be referred to Full Council for a decision on 12 November 2013, an amendment to the confidential recommendation to Full Council was requested which is shown in Confidential Appendix E.

In the circumstances, Full Council is recommended to:-

- 1. Terminate and return to the Council the Corporate Administration, Design and Print, Facilities Management, Finance Advisory, HR Advisory and Property services elements of the Southwest One contract;
- 2. Authorise the use of funding as set out in the Confidential Appendix B to meet the one-off costs; and
- 3. Delegate authority to the Corporate and Client Services Manager, in consultation with the Leader of the Council and the Chairman of the Corporate Scrutiny Committee (or nominated substitutes), to complete the necessary contractual discussions and agreement with Southwest One to facilitate the return of the above services, subject to the forecast budget requirement set out in Confidential Appendix E.

## Motion to Full Council – 23 July 2013

## The Impact of Borrowing through High Cost Lenders

# Motion proposed by Councillor Simon Coles and seconded by Councillor Alan Wedderkopp

Taunton Deane Borough Council expresses deep concern about both the proliferation of high cost, short term lenders on our high streets and the increasing number of people becoming trapped in a cycle of long-term debt due to extortionate interest rates charged by these companies.

Members reiterate their commitment to work to tackle this problem in Taunton and welcome the recent move to block access to websites of pay day and high interest lenders via the Council network.

However, with an estimated one million families a month taking out pay day loans, including many families in Taunton Deane, Council instructs the Chief Executive to lobby the Coalition Government to:-

- Look again at introducing a cap on interest rates charged by high cost, short term lenders;
- Introduce restrictions around the practice of 'rolling over' loans given the Office
  of Fair Trading's recent findings regarding the proportion of revenue generated
  through charges associated with this practice; and
- Re-designate such lenders with the Town and Country Planning Act so as to require planning permission to be granted before certain establishments can be converted into pay day or high interest loan shops.

Council further requests that officers produce a report for consideration by the Executive which explores the possibility of working with our partners to restrict the advertising of high interest or pay day lenders in public spaces – for example, on billboards and in bus stops.

This Council commits to extending its current activity in order to increase awareness of the potential impact of borrowing through high costs lenders. Council also reiterates its commitment to work with partner organisations to increase the accessibility and visibility of alternative mainstream financial institutions such as the Credit Union.

### **Taunton Deane Borough Council**

At a meeting of Taunton Deane Borough Council held in the John Meikle Room, The Deane House, Belvedere Road, Taunton on 12 November 2013 at 6.30 pm.

## **Present** The Mayor (Councillor Ms Lisgo)

The Deputy Mayor (Councillor D Durdan)
Councillors Mrs Adkins, Mrs Allgrove, Mrs Baker, Bowrah, Cavill,
Coles, Denington, Miss Durdan, Edwards, Farbahi, Mrs Floyd,
Mrs Gaden, Gaines, A Govier, Mrs Govier, Hall, Henley, Mrs Herbert,
C Hill, Mrs Hill, Horsley, Hunt, Miss James, R Lees, Mrs Lees, Meikle,
Mrs Messenger, Morrell, Nottrodt, Ms Palmer, Prior-Sankey, D Reed,
Mrs Reed, Ross, Gill Slattery, T Slattery, Miss Smith, Mrs Smith,
P Smith, Mrs Stock-Williams, Stone, Swaine, Tooze, Mrs Warmington,
Watson, Mrs Waymouth, Ms Webber, A Wedderkopp, D Wedderkopp,
Williams and Wren

### 1. Minutes

The minutes of the meeting of Taunton Deane Borough Council held on 1 August 2013, copies having been sent to each Member, were signed by the Mayor.

## 2. Apologies

Councillors Bishop and Hayward.

### 3. Public Question Time

(a) Mr Orr stated that this evening the Council would witness the sunset of shared services with IBM in South West One and the dawning of a new adventure in shared services with West Somerset Council

Back in 2007, we were confidently told that Somerset would collectively receive "assured savings" of £192,000,000 from Southwest One.

In 2013, Somerset had collectively paid out £50,000,000 more to IBM, than had been saved through Southwest One.

In this Council, the six year old debt for a £3,000,000 share of the SAP IT system in Southwest One was still not fully repaid.

Southwest One promised:-

- massive efficiency savings for the taxpayer;
- the economic regeneration of Taunton Deane and Somerset;
- new jobs in a shared service centre; and

an iconic building on the derelict Firepool site.

None of these things had come to pass and the economic downturn could not be used to explain them all away.

Tonight, the latest shared service proposal, with the smallest District Council in Britain, West Somerset, is before us. Nothing new. Nothing innovative.

If Sedgemoor was to somehow join you at a later date, without being a founder partner, would Penny James remain Chief Executive or would Kerry Rickards compete for the post against her?

Would the proposed and mainly Taunton Deane Senior Management Team be set in stone now or will further upheavals be required, to accommodate Sedgemoor's highly successful management team, in an open competition for posts?

If you pass the Business Case with just West Somerset tonight, you will be shutting the door on Sedgemoor Council joining as a founder partner and enjoying an equal and equitable footing.

I am in favour of public partnerships, so, why do I not support your proposal for shared services with just West Somerset as a founder partner?

The Leader of the Council, Councillor Williams, thanked Mr Orr for his statement and questions. He would arrange a written response to Mr Orr.

(b) Mr Doug Lowe, Chairman of Ruishton and Thornfalcon Parish Council stated that he was very frustrated and was not sure the Council knew what was going on after sending out five Consultations at once.

In the Statement of Community Involvement reference was made to the Council:-

- Aiming for the highest standard of consultation practice;
- Seeking the community's views as an essential part of the evidence base for its decision making; and
- Working towards full involvement of all elements of the community and recognising different viewpoints via appropriate consultation techniques;

Mr Lowe thought that this should have been in place before doing anything else.

With regard to the Site Allocations and Development Management Plan – Preferred Options it seemed no one thought that it was worth putting in the large development at Henlade – 25 hectares – in its own right rather than burying it within the Taunton information which is over 100 pages in length. Why was there originally no proposal to undertake a consultation on this site at the Ruishton Village Hall?

Thankfully one had now been arranged but only after e-mail exchanges with Councillor Mark Edwards. Who was running this Council......which was aiming for the highest standard of consultation practice!

The other consultations in respect of Policy Guidance for the change of use of rural service provision and conversion of existing buildings, the Affordable Housing Supplementary Planning Document Consultation 2013 and the Taunton Deane Site Allocations and Development Management Plan Preferred Options - draft Sustainability Appraisal Volumes 1 and 2 were referred to. Mr Lowe wondered how many Councillors would read all these?

These consultations would shape the way Taunton grew in the future. In the past Hankridge and Blackbrook Business Park had been built with no thought to over a 1000 cars going into Blackbrook each day.

The Ruishton and Thornfalcon Parish Council – like many others – only met once a month. So how were we all supposed to give these Consultations our full attention and undertake the rest of the parish business too?

Mr Lowe also felt it was the officers who had driven the proposed allocation at Henlade as a response to all the new building going on at Junctions 24 and 23.

Last but not least, Henlade needed a bypass first before any further major development with the A358 having 36,000 users daily going through it and spending up to an hour some mornings going into the County Town of Somerset. So I wonder what visitors would think about a further 25 hectares of massive warehouses on this road which was the gateway to Taunton. Would you still want to go there or maybe carry on to Exeter?

In response, Councillor Edwards confirmed that he had agreed to a consultation event being held at Ruishton Village Hall. A written response to the other points raised by Mr Lowe would also be arranged.

- (c) Mrs Dorothea Bradley raised the following questions:-
  - In view of the changing circumstances of the C21st what brain storming sessions were taking place with Councillors on the future direction of Taunton Deane?
  - Were discussions taking place at Councillor level betweenTaunton Deane, West Somerset and Sedgemoor? If not why not?
  - What training sessions were taking place for Councillors and officers jointly on communication and promotion of Taunton Deane and its future direction?
  - In the last ten years how many of the Planning Committee Councillors have taken themselves off to the Summer Planning School organised I believe by the Town and Country Planning Association/Local Government Association given that they received a four figure allowance to include such activities?
  - Why had the idea of a new settlement not been pursued given that such an idea/policy would absorb future requirements for new houses and thus effectively block any opportunistic applications for prime sites by developers? It would fit in nicely with the new bottom up/localist approach that focuses on identity, community links and quality of life.

The Leader of the Council, Councillor Williams, thanked Mrs Bradley for her questions. He would arrange a written response to Mrs Bradley.

### 4. **Declaration of Interests**

Councillors Mrs Baker, Coles, A Govier, Hunt, Prior-Sankey, A Wedderkopp and D Wedderkopp declared personal interests as Members of Somerset County Council. Councillor Henley declared personal interests both as a Member of Somerset County Council and as an employee of Job Centre Plus. Councillors Mrs Hill and Stone declared personal interests as employees of Somerset County Council. Councillor T Slattery declared a personal interest as an employee of Sedgemoor District Council. Councillor Tooze declared a personal interest as an employee of the UK Hydrographic Office. Councillor Wren declared personal interests as an employee of Natural England and as Clerk to Milverton Parish Council. Councillor Ross declared a personal interest as one of the Council's representatives on the Somerset Waste Board. Councillor Ross also declared a personal interest as the alternate Director of Southwest One. Councillor Nottrodt declared a personal interest as a Director of Southwest One. Councillor Swaine declared a personal interest as a part-time swimming instructor. Councillors D Durdan and Stone declared prejudicial interests as Tone Leisure Board representatives. Councillor Gill Slattery declared personal interests as a member of the Board of Governors at Somerset College and as a Patron of the Supporters of Taunton Women's Aid. Councillor Farbahi declared a personal interest as a local owner of land in Taunton Deane. Councillor D Reed declared a personal interest as a Director of the Taunton Town Centre Company.

## 5. Borough Council By-Election – 3 October 2013

The Democratic Services Manager and Corporate Support Lead, on behalf of the Returning Officer, reported that Federica Roberta Diana Smith of 8 Bourne Grove, Taunton had been elected as a Councillor at the By-Election held on 3 October 2013 to fill the vacancy in the Halcon Ward of Taunton.

# 6. Taunton Deane Borough Council and West Somerset Council – Joint Management and Shared Services Business Case

Prior to the presentation of the report, proposed by Councillor Horsley, seconded by Councillor Coles, that Standing Orders be suspended for the duration of the meeting.

The motion was put and was lost.

Considered report previously circulated that detailed the Business Case for Joint Management and Shared Services for Taunton Deane Borough Council (TDBC) and West Somerset Council (WSC).

The financial position of both Councils was well documented with both

Councils presenting Medium Term Financial Plans that showed significant financial challenges ahead.

In February/March 2013, both Councils had agreed to mandate a project to review the potential to deliver joint management and shared services arrangements. The key driver for this was the need to find savings.

A Project Team was formed to ensure a Business Case was developed safely, and asked that this came back to Members in October 2013. Over the summer both Councils agreed to move to a shared Chief Executive who took up post with effect from 24 October, 2013.

More recently, both Councils had updated their Medium Term Financial Plans to reflect the reductions now forecast in Central Government funding over the next few years. As a result, the context in which this project was originally commissioned was still very relevant and perhaps more pressing than ever.

The Business Case considered the case for creating a single officer management and staffing structure (with associated budgets) to provide services to 147,000 residents and 5,600 businesses located in, and thousands of visitors to, the areas governed by TDBC and WSC.

The proposal was to permanently change the officer structures. It did not alter the ability of the 84 Members of the two Councils to play their full representational and leadership roles on behalf of their communities. It did however propose joint Member arrangements to govern the implementation of the Business Case.

By joining up management and service delivery it was envisaged that both Councils could benefit from financial savings and increased service resilience together with more effective, efficient and affordable service delivery. The ambition was to help deliver a sustainable financial future for both democratically independent organisations. By reducing the overall cost of senior management and by sharing service delivery, both Councils could mitigate the impact of Government funding cuts on their front-line services.

The ambition was to deliver a single, fully integrated affordable Officer structure serving two separate, sovereign Councils.

If implemented, the Business Case highlighted a number of key decisions that would affect the 637 FTE staff currently employed by the two Councils. It identified further work that needed to be carried out to ensure this was implemented smoothly, and work that needed to take place in the longer term to harmonise terms and conditions.

Both Councils had recognised that the Business Case alone would not resolve the entirety of the financial challenges ahead. This project needed to be seen in the wider context of each Council's Corporate Business Plans and ambitions.

The detailed Business Case for Joint Management and Shared Services had

previously been circulated to all Councillors for consideration in advance of the various meetings and briefings that had been arranged prior to the meeting of Full Council.

The governance arrangements for the project had required the Joint Project Board (officers) and Joint Member Advisory Panel to meet monthly to review project progress and discuss the detail of the project. Representatives from the UNISON branches of the Councils had also been meeting jointly (Joint UNISON Board) to engage on key staffing matters on the project.

The Joint Project Board had had representation from other Councils in Somerset too. Mendip had progressed political approval for work with TDBC and WSC on "shared service" options in July 2013.

Sedgemoor (SDC) had recently reviewed its interest in the project to the extent that the Leaders of the three Council had met to discuss the project in depth. As a consequence, the Leader of SDC had been invited to seek a formal mandate from that Council to demonstrate SDC's express desire to explore a Business Case for the three Councils for Joint Management and Shared Services. To date this mandate had not been forthcoming.

TDBC and WSC had learnt from other Councils who had progressed similar shared service arrangements. This learning had been significant to the project and provided some comfort that the proposal set out in the Business Case was reasonable in both approach and assumptions, and importantly, was deliverable.

The Business Case did not set out a detailed staffing structure and service delivery solutions for each service. However it did offer a framework for delivering the overall joint staffing arrangements and the reduced budget position that would operate within.

The implementation of this proposal would progress the detailed arrangements for each service. The simple "joining up" would be progressed at pace if the Business Case was approved. That task would be driven by a new Joint Management Team to ensure the Business Case savings were delivered.

A Joint Partnership Advisory Group (JPAG) would be established to oversee this and ensure the intended outcomes were delivered from a Member perspective. The final phase of this project – the transformation phase – was where further detailed Member involvement would be required. This is where each service was reviewed and challenged on the most appropriate service delivery solution moving forward. Member Working Groups would be set up to support this.

The Business Case sought to achieve broadly the same level of service at less cost because:-

 Both Councils' Medium Term Financial Plans showed funding gaps in the years ahead;

- Government funding in future years was being cut, and there were limits on our tax raising powers; and
- Costs were already under pressure in each Council but, by joining together, savings could be made that could not be achieved on our own.

### The Business Case was based on:-

- A single, new shared officer structure;
- Two separate sovereign Councils each responsible for the Government of their areas:
- A JPAG being set up to monitor the delivery of the Business Case and help shape future policies on shared arrangements;
- A collective will to consider different ways of working to achieve efficiencies; and
- No detriment to the local tax payers of either authority.

### The impact on staff was:-

- New Joint Management arrangements would be implemented quickly;
- A single officer structure, hosted by TDBC, with pay and terms and conditions harmonised on a cost neutral basis; and
- There would be less staff employed in the future than at present.

#### The financial headlines were:-

- Minimum annual savings of £1,889,000 from 2015/2016 (£1,582,000 for TDBC and £307,000 for WSC);
- Further savings would be delivered during the "transformation" of services to improve this position; and
- One-off Transition Costs of £2,716,000 (£2,002,000 for TDBC and £714,000 for WSC). These can be funded by the Councils.

### The main risks detailed in the Business Case were:-

- The Councils did not deliver on the savings projections or timeline;
- Insufficient management resource to run the new structure effectively;
- · Lack of flexibility in existing key contracts and arrangements; and
- Existing projects and priorities were impacted by shared services implementation.

A full Implementation Risk Assessment and mitigation of the above main risks were set out within the Business Case.

Further reported that the Councils had submitted a bid to the Government for a Transformation Challenge Award Grant. It was disappointing that the application for the Joint Management and Shared Services Project was not among the successful bids. In total, 140 bids had been submitted and awards had been made to only 18 projects.

This funding would have been very welcome but it did not detract from the potential savings that this project could deliver. The Business Case stacked-up financially without external funding and had been drafted on the basis of no external funding being received.

The key decisions emerging from supporting the proposals were that:-

- On the basis of the potential savings contained within the Business Case, the two Councils support the Business Case for the Joint Management and Shared Service arrangements and that officers were tasked with delivering on time and to the financial targets;
- These arrangements were progressed under the host employer model, with TDBC as the host employer. The detailed planning for this would be overseen by the JPAG with appropriate consultation undertaken with staff and UNISON:
- A common set of employment terms and conditions were developed for approval by both Councils;
- The necessary financial approvals were made to fund the Transition (one-off) costs;
- The inter-authority agreement was approved, including the establishment of a JPAG, and operated in the spirit of the Business Case;
- The proposal for Joint Management arrangements supporting the operation of this Business Case be considered; and
- The proposals for the creation of a shared workforce and a Transition Redundancy Policy be adopted.

Submitted for the information of Councillors the comments on the Business Case made at the meetings of WSC's Scrutiny Committee and the Council's Corporate Scrutiny Committee which had both met on 24 October 2013.

Although the Corporate Scrutiny Committee had made no formal recommendations for consideration by Full Council, details were requested of the method used for calculating the split of ICT costs between WSC and TDBC. A briefing note regarding the Leader of the Council's recent meeting in London with the Secretary of State and Local Government Minister was also requested.

Moved by Councillor Horsley that all the recommendations in the report be deleted and replaced with the following:-

"We ask the officers to devote a further three months to examining in greater detail:-

- (a) The possibility of joining a three way management structure with SDC or another suitable District Council;
- (b) Greater clarity on the integration of the IT systems which would have to be brought together between WSC, TDBC and Southwest One;

- (c) A re-examination of TDBC's Corporate Priorities to identify more clearly if enough emphasis had been given to Economic Regeneration and Growth to meet the £3,000,000 hole which the Medium Term Financial Plan showed would still remain after implementation of the Business Case so far developed; and
- (d) A rethink on the revised proposed Joint Structure to accommodate concerns about its suitability to achieve the Corporate Priorities of the Council."

The proposed amendment was ruled out of order by the Mayor on the basis that it would negate the recommendations in the report.

Before the Mayor called for the vote on the recommendations Councillor Horsley, in accordance with Standing Order 18(2)(b) requested that a Recorded Vote be taken. This request was supported by the votes of at least a quarter of the Councillors present.

### Resolved that:-

- (a) On the basis of the potential savings contained within the Business Case, the implementation of the Joint Management and Shared Services arrangements, delivering a single officer structure providing a shared workforce to support both Taunton Deane Borough Council and West Somerset Council, be supported;
- (b) Officers be authorised to implement the proposals in accordance with the financial targets and timeline as set out within the Business Case, with the financial targets to be included in the Council's Budgets for 2014/2015 and Medium Term Financial Plans for later years;
- (c) Consideration be given to establishing new governance arrangements to safely manage the implementation phase of the Business Case. Such arrangements to include a framework to support the proposed Service Transformation Phase;
- (d) The shared workforce arrangements be progressed under the host employer model, with Taunton Deane Borough Council as the host employer, with the detailed planning being overseen by the proposed new governance arrangements referred to in (c) above together with appropriate consultation undertaken with staff and UNISON;
- (e) A common set of employment terms and conditions be developed for approval by both Councils in consultation and negotiation with UNISON;
- (f) The necessary respective financial approvals be hereby agreed to fund the Transition (one-off) costs:-
  - (i) For Taunton Deane Borough Council to fund their share of the transition costs (£2,002,000) by

- a supplementary estimate from General Fund Reserves of £900,000; plus
- by using unallocated Capital Resources of £800,000; plus
- by using £302,000 of 2014/2015 New Homes Bonus allocation.
- (ii) For West Somerset Council to fund their share of the transition costs (£714,000) by
  - A transfer of £358,000 from the Sustainability Earmarked Reserve; plus
  - By using unallocated Capital Receipts of £356,000.

The recommendations were carried with 30 Councillors voting in favour, 22 voting against, with two abstentions, as follows:-

Yes **Abstain** No Councillor Mrs Adkins Councillor Coles Councillor Mrs Baker Councillor Miss James Councillor Mrs Allgrove Councillor Farbahi Councillor Beaven Councillor Mrs Floyd Councillor Bowrah Councillor Mrs Gaden Councillor Cavill Councillor Henley Councillor Denington Councillor Mrs Hill Councillor D Durdan **Councillor Horsley** Councillor Miss Durdan Councillor R Lees Councillor Edwards Councillor Mrs Lees Councillor Gaines Councillor Mrs Messenger Councillor A Govier **Councillor Morrell** Councillor Mrs Govier Councillor Prior-Sankey Councillor Hall Councillor Gill Slattery Councillor Mrs Herbert Councillor T Slattery Councillor C Hill Councillor Miss Smith Councillor Hunt Councillor Mrs Smith Councillor Ms Lisgo Councillor P Smith Councillor Meikle Councillor Stone Councillor Nottrodt Councillor Swaine Councillor Ms Palmer Councillor Tooze Councillor D Reed Councillor A Wedderkopp Councillor Mrs Reed Councillor D Wedderkopp Councillor Ross Councillor Mrs Stock-Williams Councillor Mrs Warmington Councillor Watson Councillor Mrs Waymouth Councillor Ms Webber Councillor Williams

Councillor Wren

# 7. Taunton Deane Borough Council and West Somerset Council - Proposed Governance Arrangements – Inter Authority Agreement

Considered report previously circulated, that outlined the proposed inter authority agreement setting out the governance arrangements to be put in place in the event of the Taunton Deane Borough Council (TDBC) and West Somerset Council (WSC) agreeing to approve the Business Case for Joint Management and Shared Services.

As part of the project mandate agreed by both Councils in early 2013 it had been agreed to establish a Joint Members Advisory Panel (JMAP) consisting of four Members from each Council to ensure close democratic involvement in the project development.

The Business Case for shared Management and Services was predicated on the two councils remaining as separate entities and retaining their existing democratic structures and processes. Nevertheless experience from elsewhere had demonstrated that clear governance was vital to maintain the momentum, focus and commitment to delivering the improvements sought by the Councils involved.

If the Business Case was approved, it would represent a significant step forward in the joint working relationship between the two Councils and it was recommended that this was reflected by the adoption of an Inter Authority Agreement. This would be the overarching document that enshrined the principles under which the joint arrangements would operate for the Councils going forward. A draft of the document was submitted for the information of Members.

The document made reference to the legal basis for any joint arrangements including the Section 113 (of the Local Government Act 1972) Agreement relating to the sharing of a Chief Executive. It set out the context for the joint arrangements including the key principles that would underpin implementation and delivery of the joint arrangements between the two Councils.

The key element in terms of continuing Member engagement was set out in the Business Case. In recognition of the vital role that JMAP had provided to date it was proposed that a Joint Partnership Advisory Group (JPAG) be established to supplement the existing democratic structures. Its main roles would be to:-

- Oversee the delivery of the approved Business Case ensuring that all Members of both Councils were kept informed of progress;
- Make comments on detailed Business Cases for joint services and/or proposals for the involvement of other Councils in the shared joint arrangements; and
- Attempt to resolve any issues/concerns raised by either Council or in respect of the joint arrangements.

The JPAG was 'advisory' and so was a non decision making body which would report to both Councils ensuring that the wider membership of the Councils retained ultimate decision making power.

One of the strengths of the existing JMAP process was the ability to discuss issues frankly in private and the proposal as drafted would enable this level of discretion to be maintained. Nevertheless, any key notes and comments/suggestions emerging from the JPAG would be made available to all Members of both authorities to ensure transparency internally.

For the implementation phase to be successfully delivered it was considered essential that the two Leaders were central to the process. It was therefore proposed that the composition of the group should specify that both Leaders should be core members of the JPAG plus four additional Members from each Council to be appointed annually.

This would provide each Council with the freedom to appoint its representatives without it necessarily needing to be politically proportional. The intention was that the venue for meetings of the JPAG would alternate between the authorities' offices with the Leader of the host authority chairing each meeting.

JPAG meetings would be considered quorate if at least three Members from each authority were present including at least one of the two Leaders, with substitutes being permitted by clear prior arrangement.

Submitted for the information of Councillors the comments on the Inter Authority Agreement made at the meetings of WSC's Scrutiny Committee and the Council's Corporate Scrutiny Committee which had both met on 24 October 2013.

### Resolved that:-

- (1) Subject to both Councils agreeing to approve the Business Case for Joint Management and Shared Services, the Inter Authority Agreement attached as an Appendix to the report - be adopted by both authorities to provide the governance framework for implementing the joint arrangements between Taunton Deane Borough Council and West Somerset Councils; and
- (2) Each Council be requested to nominate its four Members to serve on the Joint Partnership Advisory Group with the two Leaders of Council.

# 8. Taunton Deane Borough Council and West Somerset Council - Creating a Shared Workforce and Transition Redundancy Policy

Considered report previously circulated, concerning the creation of a Shared Workforce and Transition Redundancy Policy.

As part of the Taunton Deane Borough Council (TDBC) and West Somerset

Council (WSC) Shared Services Project, there was a proposal put forward in the Business Case to use the 'host employer' model and create 'one team' delivering services for the benefits of customers in both Councils.

The 'host employer' model had been considered by the Joint Project Board, Joint Member Advisory Panel and the Joint UNISON Board.

The responses from UNISON had included:-

- i) the need for staff to have clarity on pay scales at the appropriate time so that they could make informed decisions;
- ii) the need to avoid significant upheaval for staff with a new job evaluation scheme;
- iii) the need for changes to be made within a reasonable timescale without this taking too long;

The proposals had also been influenced by the need to maintain control over affordability and negotiations with UNISON on the Transition Redundancy Policy on matters such as pay protection and 'trickle down'.

A copy of a negotiated Collective Agreement developed in consultation with UNISON which covered the creation of the shared workforce, the Transition Redundancy Policy and the review of terms and conditions of employment was submitted for the information of Members.

The proposal put forward provided clarity on how the structure of the shared services would be implemented and had been developed in consultation with UNISON and after negotiations to ensure that staff views were taken into account.

Noted that the process set out would run alongside the review of terms and conditions of employment and staff would need to be made fully aware of this. UNISON had already agreed to engage positively with this process and it was expected that this would be completed by 1 April 2015.

In addition to this, consultation and negotiation had been taking place on a Transition Redundancy Policy that would be applied throughout this process and was now contained within the overarching collective agreement as a final version for Member consideration.

The implementation of the Policy would be in four phases, as follows:-

### Phase 1 – from 1 January 2014

- Directors and Assistant Directors in post.
- Requirement for Directors and Assistant Directors to draw up 4<sup>th</sup> tier management structures for their services.
- Requirements for overall affordability envelope to be mapped for Assistant Director service areas with identification of posts included in each Council.

- Requirement for Job Descriptions, Person Specifications and Job Evaluation forms to be done where required and where the jobs were not substantially the same as posts already evaluated under the TDBC Job Evaluation Scheme.
- All posts within this phase to be checked for consistency across the organisation before being finalised and released. This stage to be completed by 31 January 2014.
- 'At risk' and consultation with affected staff during February 2014.
- Appointments/slot-ins confirmed by 31 March 2014.
- New posts in place by 1 April 2014 and all posts to be employed by TDBC as the 'host employer'.
- This meant that the TDBC Job Evaluation Scheme would be used alongside the TDBC pay scales.

## Phase 2 – from 1 April 2014

- Assistant Directors and 4<sup>th</sup> Tier Managers required to draw up structures for Lead, Supervisors etc by 31 May 2014.
- Requirements for overall affordability envelope to be mapped for Assistant Director service areas with identification of posts included in each Council.
- Requirement for Job Descriptions, Person Specifications and Job Evaluation forms to be done where required and where the jobs were not substantially the same as posts already evaluated under the TDBC Job Evaluation Scheme.
- All posts within this phase to be checked for consistency across the organisation before being finalised and released. This stage to be completed by 31 May 2014.
- 'At risk' and consultation with affected staff during June 2014.
- Appointments/slot-ins confirmed by 31 July 2014.
- New posts in place by 1 August 2014 and all posts to be employed by TDBC as the 'host employer'.

### Phase 3 – from 1 August 2014

- Assistant Directors, 4<sup>th</sup> Tier Managers and Leads/Supervisors required to draw up structures for teams/services by 31 October 2014.
- Requirements for overall affordability envelope to be mapped for Assistant Director service areas with identification of posts included in each Council.
- Requirement for Job Descriptions, Person Specifications and Job Evaluation forms to be done where required and where the jobs were not substantially the same as posts already evaluated under the TDBC Job Evaluation Scheme.
- All posts within this phase to be checked for consistency across the organisation before being finalised and released. This stage to be completed by 31 October 2014.
- 'At risk' and consultation with affected staff during November 2014.
- Appointments/slot-ins and any final TUPE transfers from WSC to be confirmed by 31 January 2015.
- Complete structure, all new posts and final TUPE transfers in place by 1
  February 2015 with all staff employed by TDBC as the 'host employer'.

### Phase 4 – from 1 April 2014 until 31 March 2015

Terms and Conditions review completed and implemented on 1 April 2015.

The Advantages and Disadvantages of the proposal were outlined in the report.

Further reported that as part of the proposal Grade A of the TDBC pay scales would be deleted as well as the first three increments of Grade B would also be deleted.

What was now the fourth point of Grade B would be recalculated to match the 'living wage' of £14,420pa and this first grade would have only two points.

There would be no change to the maximum salary level on the TDBC pay scales.

Across both authorities there was only one employee who would be affected by these proposed changes to Grades and therefore the additional cost, when weighed up against the benefits was manageable.

Submitted for the information of Councillors the comments on Creating a Shared Workforce and Transition Redundancy Policy made at the meetings of WSC's Scrutiny Committee and the Council's Corporate Scrutiny Committee which had both met on 24 October 2013.

#### Resolved that:-

- (1) The negotiated overarching Collective Agreement with UNISON, which was set out as Appendix A to the report, be noted;
- (2) The Redundancy and Redeployment (transition) Policy as set out in Appendix 3 of the Collective Agreement be approved; and
- (3) the process and methodology for the creation of the Shared Workforce be approved, in particular that:-
  - Taunton Deane Borough Council would be the host employer;
  - The Taunton Deane Borough Council Job Evaluation Scheme would be used to assess grades of any revised or new posts; and
  - Grade A and the first three points of Grade B of the current Taunton Deane Borough Council pay structure would be deleted and that the fourth point of Grade B would be increased to £14,420 per annum to provide for the 'Living Wage'.

### 9. Taunton Deane and West Somerset Joint Management Proposal

Considered report previously circulated, which built upon the original report on the proposed Joint Management Structure for Taunton Deane Borough

Council (TDBC) and West Somerset Council (WSC) presented to both Councils' Scrutiny meetings on 24 October 2013.

The report reflected feedback from Scrutiny, UNISON and staff. This was fully detailed for the information of Members.

The Joint Chief Executive's response to the feedback was as follows:-

- 1. Following the recommendation from the WSC Scrutiny meeting it was proposed that a new post of "New Nuclear Programme Manager" be created. This post would not be a part of the Joint Management Team and would, therefore, not have corporate responsibilities. It was, however, a very important role and would report directly to the Chief Executive. On a day-to-day basis the post would need to integrate with the work planning of the Director Growth and Development and the other teams.
- 2. The proposed structure chart had been amended to show how this post would fit into the structure. The post would need to be job evaluated and made available to internal applicants who met the essential criteria. The post would be funded by WSC from the Tier 4 affordability envelope and/or specific Hinkley Point or National Grid funding.
- 3. As a result of the discussions that took place at TDBC's Corporate Scrutiny Committee on the principle of slot-ins, the Joint Chief Executive had taken formal written advice from the Retained HR Manager and Legal Services Manager. This clearly set out the risks involved in departing from the "slot-in" recommendations in the original report to Scrutiny. In summary these were:-
  - Failure to follow agreed policies and procedures would give rise to a significant risk of legal challenge;
  - Failure to follow agreed policies and procedure would damage UNISON and staff confidence in the project;
  - Material changes made to the original proposals would give rise to a significant risk of legal challenge unless further consultation took place on these changes with UNISON and affected staff;
  - Failure to adopt the proposals might increase the costs assumed within the Business Case;
  - A possible impact on the timetable for the delivery of the shared service project; and
  - The process impact it was impossible to ever get to a situation where the postholders recommended for "slot-in" were not treated as "at risk" and, therefore, given a priority interview. If they proved they were competent (against the agreed job description and person specification) and they were not appointed, the Councils would be at significant risk of breaching their own policy and of legal challenge.

- 4. In addition HR staff at TDBC and WSC had reviewed all of the slot-ins against the job criteria and competencies and confirmed that the original "slot-in" recommendations were sound.
- 5. A "match" of 80% or above between the existing post and the new post was the figure required for a "slot in" match in the Councils' Redundancy Policy. The proposed slot-ins ranged from a 89% to 97% match.
- 6. On the basis of above it was not intended to make any changes to the original proposal with respect to the 4 "slot ins" that were included for Member consideration.
- 7. The Councils needed to have a qualified planner as part of the Joint Management Team, especially given the size of the growth agenda at TDBC and the importance of infrastructure delivery at both Councils. It was not, therefore, intended to make any chanages to the original proposal.
- 8. The original proposals suggested that three posts including the Assistant Director Resources specifically mentioned by UNISON should go immediately to external recruitment. The original proposals were based on an assessment of existing posts and postholders covered by the ringfences. This assessment had been reviewed by HR staff at TDBC/WSC.
- 9. Based on these assessments the Joint Chief Executive remained confident in the Councils' ability to propose that certain posts could be advertised externally as these were new posts and the experience and skill set was not completely available within the ring fence or the wider Council.
- 10. However, it was accepted that there might be staff within the ring fence who possessed some of the skills and experience to do parts of each job. There might also be some staff outside of the ring fences who had the relevant qualifications to apply for posts where there was no one qualified within the ring fence to apply or where no one in the ring fence chose to apply.
- 11. On this basis and in response to Scrutiny, UNISON and the staff consultation feedback, it was now recommended that all of the non slot-in posts be offered as internal appointments in the first instance.
- 13. Where there was no expression of interest from "at risk" employees it would then be possible to ask TDBC or WSC employees to express an interest in these jobs. This might also assist in reducing any future severance costs as the Shared Services were developed. If no expression of interest or internal appointment was made the post(s) would then be advertised externally.

14. Finally, HR staff at TDBC and WSC had reviewed the post of Assistant Director – Property and Development and Assistant Director – Business Development. Based on this assessment the Joint Chief Executive continued to be satisifed that there were no suitable existing postholders in the ringfence for "slot-in" to either roles. The "match" for both posts was under 65% with the requirement for a "slot in" match being 80%. However, given the revised proposal set out above, the two indivdual postholders who had challenged the fact that they had not been "slotted—in" to posts originally proposed for external recruitment would now be able to apply for these roles in the first instance as they were all "at risk" of redundancy.

Further reported that the financial impacts would remain the same as the "New Nuclear Programme Manager" role would be funded from the Tier 4 affordability envelope / dedicated WSC resources.

The cost of the new Joint Management Team comfortably fitted within the affordability envelope for the combined General Funds of the Councils. There was an additional cost to the TDBC Housing Revenue Account (HRA) for the strengthened housing management structure.

All other aspects of the report to Scrutiny remained unchanged.

#### Resolved that:-

- (a) The original Joint Management Team proposal as amended by the inclusion of a "New Nuclear Programme Manager" be approved;
- (b) The Joint Chief Executive be authorised to implement the Proposals;
- (c) Group Leaders be requested to nominate representatives to attend the South West Councils' Recruitment and Selection Training to allow them to then be available for the Member Appointments Panels;
- (d) The Pay Policy Statement of each Council be amended to reflect the recommendations of South West Councils as set out in the report; and
- (e) The Taunton Deane Borough Council Housing Revenue Account Budget be increased by £77,600 to fund the enhanced management capacity in the Housing Service.

### 10. Suspension of Standing Order

**Resolved** that Standing Order 28, Time limits for all meetings be suspended to enable the meeting to continue for a further half an hour.

# 11. Recommendation to Council from the Executive – South West One Service Review

Earlier in the year the Corporate Scrutiny Committee received details of a review to be undertaken by the Corporate and Client Services Team of the services provided by Southwest One (SWO).

The review followed the SWO contract changes made by Somerset County Council (SCC), as well as the Avon and Somerset Police (ASP), taking back their Property Service.

The review had largely focused on those services and areas of services, which SCC (and ASP in the case of the Property Service) had taken back inhouse.

Detailed discussions had taken place with SWO to understand the financial, operational and staffing implications of the services considered for return.

The review considered the following in detail for each service:-

- The benefits expected;
- o Financial Assessment:
- Operational Assessment;
- Contractual Issues;
- Other options; and
- o Risks.

The review has concluded that there was an overall business case to transfer back the following services to Taunton Deane:-

- (1) Property;
- (2) HR Advisory (including Learning and Development);
- (3) Finance Advisory:
- (4) Facilities Management;
- (5) Design and Print; and
- (6) Corporate Administration.

In addition the Council also needed to make changes to the performance mechanism within the contract resulting from changes agreed by SCC and to ensure it remained fit for purpose.

The main rationale for returning the services selected was that Taunton Deane was no longer benefiting from a shared services environment in wider expertise and resilience. The changes would also realign Taunton Deane's contract with SWO so that it was broadly for the same services as SWO's contract with SCC.

The final list of services had been arrived at following discussions with SWO and reflected both the Council's and SWO's priorities for service return.

The Council would be taking back financial risk in some areas, but believed

that this was outweighed by the overall benefits of the agreement.

If it was decided to terminate the services, the Council would need to finalise and agree the contract and financial changes with SWO.

The provisional high level timetable for exit would be:-

- November 2013 to January 2014– preparation for service transfer;
- December 2013 complete commercial and contractual negotiations;
- 1 February 2014 service transfer date;
- February to April 2014 service integration.

A full change and transition plan would be developed in conjunction with SWO to support staff during the transfer.

The SWO Review report and recommendations were considered by the Corporate Scrutiny on 22 October 2013. Although Members recommended that the report and proposals for the return of further services should be referred to Full Council for a decision on 12 November 2013, an amendment to the recommendation to Full Council was requested which was shown in Confidential Appendix E to the report.

On the motion of Councillor Mrs Stock-Williams, it was:-

#### Resolved that:-

- (1) The Corporate Administration, Design and Print, Facilities
  Management, Finance Advisory, HR Advisory and Property Services
  elements of the Southwest One Contract be terminated and returned to
  the Council:
- (2) The use of funding as set out in the Confidential Appendix B to the report considered by the Corporate Scrutiny Committee to meet the one-off costs be authorised; and
- (3) Authority be delegated to the Corporate and Client Services Manager, in consultation with the Leader of the Council and the Chairman of the Corporate Scrutiny Committee (or nominated substitutes), to complete the necessary contractual discussions and agreement with Southwest One to facilitate the return of the above services, subject to the forecast budget requirement set out in the Confidential Appendix E to the report considered by the Corporate Scrutiny Committee.

### 12. Motion - The Impact of Borrowing through High Cost Lenders

Moved by Councillor Coles, seconded by Councillor A Wedderkopp.

"Taunton Deane Borough Council expresses deep concern about both the proliferation of high cost, short term lenders on our high streets and the

increasing number of people becoming trapped in a cycle of long-term debt due to extortionate interest rates charged by these companies.

Members reiterate their commitment to work to tackle this problem in Taunton and welcome the recent move to block access to websites of pay day and high interest lenders via the Council network.

However, with an estimated one million families a month taking out pay day loans, including many families in Taunton Deane, Council instructs the Chief Executive to lobby the Coalition Government to:-

- Look again at introducing a cap on interest rates charged by high cost, short term lenders;
- Introduce restrictions around the practice of 'rolling over' loans given the
  Office of Fair Trading's recent findings regarding the proportion of revenue
  generated through charges associated with this practice; and
- Re-designate such lenders with the Town and Country Planning Act so as to require planning permission to be granted before certain establishments can be converted into pay day or high interest loan shops.

Council further requests that officers produce a report for consideration by the Executive which explores the possibility of working with our partners to restrict the advertising of high interest or pay day lenders in public spaces – for example, on billboards and in bus stops.

This Council commits to extending its current activity in order to increase awareness of the potential impact of borrowing through high costs lenders. Council also reiterates its commitment to work with partner organisations to increase the accessibility and visibility of alternative mainstream financial institutions such as the Credit Union."

The motion was put and was carried.

### 13. Business requiring to be considered as a matter of urgency

The Mayor certified that the item of business covered by Minute No.14 below was urgent and required a decision before the next scheduled meeting of the Council.

# 14. Somerset County Council Area 1 Education Grounds Maintenance Contract

Deane DLO currently carried out grounds maintenance works for Somerset County Council (SCC) in Area Two. This contract covered educational sites in Bridgwater, Burnham on Sea, Cheddar, Wells, Glastonbury, Frome, Wincanton, Yeovil and many of the surrounding villages.

This work was won under tender conditions and commenced on 1 January 2013. It was a five year contract with the possibility of a two year extension. Within the Area Two contract there was an option that Area One could be added when its current contract expired.

The Area One contract covered grounds maintenance within Taunton, Chard, Wellington and West Somerset. Deane DLO was operating this contract until it lost it under tender to an external contractor in January 2012. Due to the loss of this contract seven DLO employees were transferred to the other contractor under TUPE conditions. The contract was awarded for two years with the possibility of a one year extension.

The initial two year contract expired on the 31 December 2013 and was not being extended. Therefore SCC had asked whether Deane DLO would add this contract to the Area Two contract.

TUPE conditions would apply to any transfer/amalgamation of contracts. This would require Deane DLO to transfer in any employees associated with the delivery of this contract, estimated at up to seven. There was also a need to allocate a contract support officer to this large area of work. This was a role that could be allocated within current resources.

Since the transfer out of employees, the Terms and Conditions for everyone at Deane DLO had been changed. This would mean that employees being transferred into Taunton Deane would potentially be on different terms and conditions than our existing work force. Work would be undertaken with the HR Team to manage these changes and with a view to looking to standardise terms and conditions where possible across all DLO services.

The benefits of taking on the Area One contract were:-

- (a) It would bring in additional income, not just from the contracted routine maintenance work but other additional non tender work that would come to Deane DLO as the resident contractor;
- (b) It would increase staff results in fixed overheads/recharges being spread Across a wider employee base, which would benefit Deane DLO and Taunton Deane:
- (c) Deane DLO's position in Somerset would be consolidated; and
- (d) The possibility of creating shared services with West Somerset Council would be increased.

As this was a TUPE contract the Council was not able to accept the work without taking back the workforce. This meant that Deane DLO would have the employees ready to deliver the contract from day one.

**Resolved** that the increase in establishment required to take back the Somerset County Council Area 1 Education Grounds Maintenance Contract be approved.

(Councillors Mrs Baker, Ross and Stone left the meeting at 8.55 p.m.)

(The meeting ended at 9.43 p.m.)