CABINET

Meeting to be held on 6 August 2014 at 4.30 pm

Council Chamber, Williton

AGENDA

1. Apologies for Absence

2. Minutes

Minutes of the Meeting of Cabinet held on 2 July 2014 to be approved and signed as a correct record – **SEE ATTACHED.**

3. Declarations of Interest

To receive and record declarations of interest in respect of any matters included on the agenda for consideration at this meeting.

4. Public Participation

The Leader to advise the Cabinet of any items on which members of the public have requested to speak and advise those members of the public present of the details of the Council's public participation scheme.

For those members of the public wishing to speak at this meeting there are a few points you might like to note.

A three-minute time limit applies to each speaker and you will be asked to speak before Councillors debate the issue. There will be no further opportunity for comment at a later stage. Your comments should be addressed to the Chairman and any ruling made by the Chair is not open to discussion. If a response is needed it will be given either orally at the meeting or a written reply made within five working days of the meeting.

5. Forward Plan

To approve the latest Forward Plan published on 22 July 2014 – **SEE ATTACHED.**

6. Cabinet Action Plan

To update the Cabinet on the progress of resolutions and recommendations from previous meetings – **SEE ATTACHED.**

7. Revenue and Capital Outturn 2013/14

To consider Report No. WSC 113/14, to be presented by Councillor K Kravis, Lead Member for Resources and Central Support – **SEE ATTACHED**.

The purpose of the report is to provide the Cabinet with details of the Council's financial outturn position for both revenue and capital budgets, together with information regarding end of year reserve balances.

8. Corporate Performance Monitoring – Quarter 4: April 2013 – March 2014

To consider Report No. WSC 114/14, to be presented by Councillor T Taylor, Leader of Council – **SEE ATTACHED**.

The purpose of the report is to provide Members with an update on progress in delivering the corporate priorities and performance of council services covering the period from 1st April 2013 to 31st March 2014.

COUNCILLORS ARE REMINDED TO CHECK THEIR POST TRAYS

The Council's Vision:

To enable people to live, work and prosper in West Somerset

The Council's Corporate Priorities:

- Local Democracy:
 - Securing local democracy and accountability in West Somerset, based in West Somerset, elected by the people of West Somerset and responsible to the people of West Somerset.
- New Nuclear Development at Hinkley Point
 Maximising opportunities for West Somerset communities and businesses to benefit from the development whilst protecting local communities and the environment.

The Council's Core Values:

- Integrity
- Fairness
- Respect
- Trust

CABINET

MINUTES OF THE MEETING HELD ON 2 JULY 2014

AT 4.30 PM

IN THE COUNCIL CHAMBER, WILLITON

Present:

Councillor T Taylor Leader

Councillor K V Kravis
Councillor C Morgan
Councillor A H Trollope-Bellew
Councillor D J Westcott
Councillor C Morgan
Councillor S J Pugsley
Councillor K H Turner

Members in Attendance:

Councillor M J Chilcott
Councillor B Heywood
Councillor E May
Councillor D D Ross
Councillor D J Sanders

Councillor A P Hadley
Councillor A F Knight
Councillor P H Murphy
Councillor K J Ross

Officers in Attendance:

Chief Executive (P James)
Assistant Chief Executive (B Lang)
Assistant Director – Resources (P Fitzgerald)
Assistant Director – Business Development (I Timms)
Assistant Director – Property & Development (K Ibezi)
Economic Regeneration and Tourism Manager (C Matthews)
Divisional Manager (Estates) (T Child)
Meeting Administrator (K Kowalewska)

CAB12 Apologies for Absence

No apologies for absence were received.

CAB13 Minutes of the Meeting held on 4 June 2014

(Minutes of the Meeting of Cabinet held on 4 June 2014 - circulated with the Agenda.)

RESOLVED that, subject to amending the first line in paragraph 3 of CAB9 to read 'The Lead Member for Environment – General presented the item....', the Minutes of the Meeting of Cabinet held on 4 June 2014 be confirmed as a correct record.

CAB14 <u>Declarations of Interest</u>

Members present at the meeting declared the following personal interests in their capacity as a Member of a County, Parish or Town Council:

| Name | Minute No. | Member of | Action Taken |
|-------------------------|------------|----------------|-----------------|
| Councillor K H Turner | All | Brompton Ralph | Spoke and voted |
| Councillor D J Westcott | All | Watchet | Spoke and voted |
| Councillor P H Murphy | All | Watchet | Spoke |
| Councillor K J Ross | All | Dulverton | Spoke |

In addition, Councillor A H Trollope-Bellew declared a personal interest relating to Item 7 – Request for Allocation of Planning Obligations Funding as he owned the land on which the Crowcombe play equipment was situated.

CAB15 <u>Public Participation</u>

No member of the public had requested to speak.

CAB16 Forward Plan

(Copy of latest Forward Plan published 19 June 2014 – circulated with the Agenda.)

The purpose of this item was to approve the latest Forward Plan published 19 June 2014.

RESOLVED that the latest Forward Plan published 19 June 2014 be approved.

CAB17 Cabinet Action Plan

(Copy of the Action Plan – circulated with the Agenda.)

RESOLVED that CAB89 – Tobacco Declaration be carried forward.

CAB18 Request for Allocation of Planning Obligations Funding

(Report No. WSC 98/14 – circulated with the Agenda.)

The purpose of the report was to make proposals for the allocation of monies secured through planning obligations to individual schemes.

The Lead Member for Resources and Central Support presented the report and provided details on the proposals that had been considered by the Planning Obligations Group and updated Members on specific projects. She went on to propose the recommendations contained in the report which were seconded by Councillor D J Westcott.

RESOLVED (1) that the allocation of £6,250 for play equipment at Culvercliffe Play area to be added to the Capital Programme and funded from planning obligation contributions be agreed.

RESOLVED (2) that the minor changes to the project being delivered by ARTlife have been made in agreement with the appropriate consultees and partners be noted.

CAB19 Allocation of HPC Section 106 Tourism Information Funds

(Report No. WSC 100/14 – circulated with the Agenda.)

The purpose of the report was to consult with Cabinet on a suggested approach for the allocation of the HPC Section 106 Phase 2 (Part 1) Visitor Information funds.

The Lead Member for Regeneration and Economic Growth presented the report and advised that the way Tourist Information Centres were funded and supported by local authorities had changed and it was now the towns that hold them that take the main responsibility, and as a result needed support from Section 106 monies. She went on to propose the recommendations which were duly seconded by Councillor C Morgan.

Members appreciated the hard work undertaken by the Economic Regeneration and Tourism Manager and thanked all who had been involved in continuously securing large funding pots to support the visitor information centres. A thank you was extended to all the volunteers involved in helping to provide an excellent tourism service. The point was also raised that it was important to support tourism going forward as it was key to West Somerset's economy.

In response to a question as to whether HPC Section 106 monies were available for applications received from other tourist related ventures, the Economic Regeneration and Tourism Manager confirmed that there was a separate allocation for tourism mitigation and the Hinkley Point Tourism Action Partnership was currently formulating a strategy to identify priorities and needs. She advised that there would be an opportunity for Members to have an input on the matter at the next Economic Development and Tourism Policy Advisory Group meeting on 24 July, which would start at 11am.

RESOLVED (1) that it be recommended to Council to agree that the allocation of the Phase 2 (Part One) Section 106 Tourism allocation of £50,000 to those local authorities and visitor centres named within the Section 106 Agreement as follows:

- i. £20,000 to West Somerset Council for the purposes of supporting Minehead, Porlock and Watchet Tourism Information Centres.
- ii. £15,000 to Sedgemoor District Council for the purposes of supporting Burnham-on-Sea Tourism Information Centre.
- iii. £15,000 to Somerset County Council for the purposes of supporting the Sedgemoor Services Visitor Centre (located on the M5).

RESOLVED (2) that in respect of this allocation it be recommended to Council to approve an additional expenditure budget of £50,000 to the Revenue Budget for Tourism Information Centres with a corresponding income budget of £50,000 for the Section 106 contribution.

CAB20 Exclusion of the Press and Public

RESOLVED that the press and public be excluded from the meeting during consideration of CAB21 on the grounds that, if the press and public were present during that item, there would be likely to be a disclosure to them of exempt information of the class specified in Paragraph 3 of Part 1 of Schedule 12A of the Local Government Act 1972 as amended as follows:

The item contained information that could release confidential information relating to the financial or business affairs of any particular person (including the authority holding that information). It was therefore proposed that after consideration of all the circumstances of the case, the public interest in maintaining the exemption outweighs the public interest in disclosing the information.

CAB21 Sale of Barnsclose Business Units, Dulverton

(Report No. WSC 101/14, circulated with the Agenda.)

The purpose of the report was to approve the freehold sale of the Barnsclose Business Units, Dulverton.

The Lead Member for Resources and Central Support presented the item and provided Members with the background information. She proposed the recommendations contained within the report which were duly seconded by Councillor C Morgan.

A discussion took place on the reasons for selling the business units and clarification was sought on the overage clause.

Members articulated particular concerns regarding recommendation 3.2 of the report and asked some detailed questions about the financial and resource implications on the asset disposal, and deliberated on how to make the best use of the capital receipt. It was suggested that it would be prudent if the decision on the capital receipt be made when the business units were sold.

An amendment was proposed and seconded that recommendation 3.2 of the report be withdrawn in order to further consider the financial implications. On being put to the vote the amendment was CARRIED. This then became the new substantive motion on which there was no further debate.

RESOLVED that the Barnsclose Business Units be sold subject to existing tenancies for £105,000 (one hundred and five thousand pounds) plus VAT with each party being responsible for their own costs.

Weekly version of Forward Plan published on 22 July 2014

| Forward Plan Ref / Date proposed decision published in Forward Plan | Date when decision due to be taken and by whom | Details of the proposed decision | Documents and background papers to be available to decision maker | Does the decision contain any exempt information requiring a resolution for it to be considered in private and what are the reasons for this? | Contact Officer for any representations to be made ahead of the proposed decision |
|--|--|--|---|---|---|
| FP/14/9/01 24/09/2013 | 3 September 2014 By Councillor T Taylor – Leader of Council and Councillor K V Kravis – Lead Member Resources & Central Support | Title: Corporate Performance & Budget Monitoring Report 2014-15 – Quarter 1 Decision: to provide Members with an update on progress in delivering corporate priorities, performance of council services | | No exempt / confidential information anticipated | Bruce Lang, Assistant Chief Executive 01984 635200 |
| FP/14/9/02 24/09/2013 | 3 September 2014 By Councillor D Westcott – Lead Member for Community and Customer | including budgetary information and customer satisfaction. Title: Consideration of nomination/s received under the Community Right to Bid Legislation Decision: To approve community listing | | No exempt / confidential information anticipated | Bruce Lang, Assistant Chief Executive 01984 635200 |
| FP/14/9/03 6/02/2014 | 3 September 2014 By Councillor C Morgan – Lead Member for Environment – Hinkley Point | Title: Hinkley Point Decision: to consider key issues relating to Hinkley Point | | No exempt / confidential information anticipated | Andrew Goodchild, New Nuclear Programme Manager 01984 635245 |
| FP/14/9/04 29/04/2014 | 3 September 2014 By Councillor K V Kravis – Lead Member Resources & Central Support | Title: Hinkley Point C Community Impact Mitigation Fund Decision: to agree the release of funding for the Community Impact Mitigation Fund | | No exempt / confidential information anticipated | James Holbrook, Major Projects Manager (Hinkley Point) 01984 635218 |

| Forward Plan Ref / Date proposed decision published in Forward Plan | Date when decision due to be taken and by whom | Details of the proposed decision | Documents and background papers to be available to decision maker | Does the decision contain any exempt information requiring a resolution for it to be considered in private and what are the reasons for this? | Contact Officer for any representations to be made ahead of the proposed decision |
|--|---|--|---|---|---|
| FP/14/9/05 23/05/2013 | 3 September 2014 By Councillor K V Kravis – Lead Member Resources & Central Support | Title: Medium Term Financial Plan Update Decision: to present the updated Medium Term Financial Plan. | | No exempt / confidential information anticipated | Shirlene Adam, Section 151 Officer 01984 635259 |
| FP/14/10/01 24/09/2013 | 1 October 2014 By Councillor K V Kravis – Lead Member Resources & Central Support | Title: Allocation of Section 106 funds held – Quarter 2 Decision: to make proposals for the allocation of monies secured through planning obligations to individual schemes, and to update members with the current funding position. | | No exempt / confidential information anticipated | Ian Timms, Assistant Director Business Development 01984 635271 |
| FP/14/10/02 24/09/2013 | 1 October 2014 By Councillor D Westcott – Lead Member for Community and Customer | Title: Consideration of nomination/s received under the Community Right to Bid Legislation Decision: To approve community listing | | No exempt / confidential information anticipated | Bruce Lang, Assistant Chief Executive 01984 635200 |
| FP/14/10/03 6/02/2014 | 1 October 2014 By Councillor C Morgan – Lead Member for Environment – Hinkley Point | Title: Hinkley Point Decision: to consider key issues relating to Hinkley Point | | No exempt / confidential information anticipated | Andrew Goodchild, New Nuclear Programme Manager 01984 635245 |
| FP/14/10/04 5/06/2014 | 1 October 2014 By Councillor K V Kravis – Lead Member Resources & Central | Title: Proposed Shared Legal Services Partnership Decision: to consider a proposal to establish a shared legal | | Exempt information relating to staffing matters | Bruce Lang, Assistant Chief Executive 01984 635200 |

| Forward Plan Ref / Date proposed decision published in Forward Plan | Date when decision due to be taken and by whom | Details of the proposed decision | Documents and background papers to be available to decision maker | Does the decision contain any exempt information requiring a resolution for it to be considered in private and what are the reasons for this? | Contact Officer for any representations to be made ahead of the proposed decision |
|--|--|---|---|---|---|
| | Support | services partnership between Taunton Deane Borough Council, West Somerset Council and Mendip District Council | | | |
| FP/14/11/01 6/02/2014 | 5 November 2014 By Councillor D Westcott – Lead Member for Community and Customer | Title: Consideration of nomination/s received under the Community Right to Bid Legislation Decision: To approve community listing | | No exempt / confidential information anticipated | Bruce Lang, Assistant Chief Executive 01984 635200 |
| FP/14/11/02 6/02/2014 | 5 November 2014 By Councillor C Morgan – Lead Member for Environment – Hinkley Point | Title: Hinkley Point Decision: to consider key issues relating to Hinkley Point | | No exempt / confidential information anticipated | Andrew Goodchild, New Nuclear Programme Manager 01984 635245 |
| FP/14/11/03 29/04/2014 | 5 November 2014 By Councillor K V Kravis – Lead Member Resources & Central Support | Title: Hinkley Point C Community Impact Mitigation Fund Decision: to agree the release of funding for the Community Impact Mitigation Fund | | No exempt / confidential information anticipated | James Holbrook, Major Projects Manager (Hinkley Point) 01984 635218 |
| FP/14/12/01 6/02/2014 | 3 December 2014 By Councillor K V Kravis – Lead Member Resources & Central Support | Title: Review of Financial Regulations [FR2] Decision: to offer comment on the Financial Regulations | | No exempt / confidential information anticipated | Shirlene Adam, Section 151 Officer 01984 635259 |
| FP/14/12/02 6/02/2014 | 3 December 2014 By Councillor T Taylor – Leader of Council and | Title: Corporate Performance & Budget Monitoring Report 2014-15 – Quarter 2 | | No exempt / confidential information anticipated | Bruce Lang, Assistant Chief Executive 01984 635200 |

| Forward Plan Ref / Date proposed decision published in Forward Plan | Date when decision due to be taken and by whom | Details of the proposed decision | Documents and background papers to be available to decision maker | Does the decision contain any exempt information requiring a resolution for it to be considered in private and what are the reasons for this? | Contact Officer for any representations to be made ahead of the proposed decision |
|--|--|--|---|---|---|
| | Councillor K V Kravis – Lead Member Resources & Central Support | Decision: to provide Members with an update on progress in delivering corporate priorities, performance of council services including budgetary information and customer satisfaction. | | | |
| FP/14/12/03 6/02/2014 | 3 December 2014 By Councillor D Westcott – Lead Member for Community and Customer | Title: Consideration of nomination/s received under the Community Right to Bid Legislation Decision: To approve community listing | | No exempt / confidential information anticipated | Bruce Lang, Assistant Chief Executive 01984 635200 |
| FP/14/12/04 6/02/2014 | 3 December 2014 By Councillor C Morgan – Lead Member for Environment – Hinkley Point | Title: Hinkley Point Decision: to consider key issues relating to Hinkley Point | | No exempt / confidential information anticipated | Andrew Goodchild, New Nuclear Programme Manager 01984 635245 |
| FP/15/1/01 6/02/2014 | 7 January 2015 By Councillor K V Kravis – Lead Member Resources & Central Support | Title: Fees and Charges Decision: to propose levels of fees and charges for the period 1 April 2015 to 31 March 2016 (in some cases fee increases will be implemented earlier, this will be stated in the relevant sections of the report). | | No exempt / confidential information anticipated | Shirlene Adam, Section 151 Officer 01984 635259 |
| FP/15/1/02 6/02/2014 | 7 January 2015 By Councillor K V Kravis – Lead Member Resources & Central Support | Title: Allocation of Section 106 funds held – Quarter 3 Decision: to make proposals for the allocation of monies secured through planning obligations to individual schemes, and to | | No exempt / confidential information anticipated | Ian Timms, Assistant Director Business Development 01984 635271 |

| Forward Plan Ref / Date proposed decision published in Forward Plan | Date when decision due to be taken and by whom | Details of the proposed decision | Documents and background papers to be available to decision maker | Does the decision contain any exempt information requiring a resolution for it to be considered in private and what are the reasons for this? | Contact Officer for any representations to be made ahead of the proposed decision |
|--|--|---|---|---|---|
| | | update members with the current funding position. | | | |
| FP/15/1/03 | 7 January 2015 | Title: Draft Capital Programme 2014-15 and Capital Strategy | | No exempt / confidential information anticipated | Shirlene Adam, Section 151 Officer |
| 6/02/2014 | By Councillor K V Kravis – Lead Member Resources & Central Support | Decision: to present the draft Capital Programme 2014/15 and draft Capital Strategy for recommendation to Council. | | and an analysis | 01984 635259 |
| FP/15/1/04 | 7 January 2015 | Title: Consideration of nomination/s received under the | | No exempt / confidential information anticipated | Bruce Lang, Assistant Chief Executive |
| 6/02/2014 | By Councillor D Westcott – Lead Member for Community and Customer | Community Right to Bid Legislation Decision: To approve community listing | | inomation anticipated | 01984 635200 |
| FP/15/1/05 | 7 January 2015 | Title: Hinkley Point | | No exempt / confidential information anticipated | Andrew Goodchild, New Nuclear Programme |
| 6/02/2014 | By Councillor C Morgan – Lead Member for Environment – Hinkley Point | Decision: to consider key issues relating to Hinkley Point | | anticipated | Manager 01984 635245 |
| FP/15/1/06 | 7 January 2015 | Title: Hinkley Point C Community Impact Mitigation | | No exempt / confidential information anticipated | James Holbrook, Major Projects Manager |
| 29/04/2014 | By Councillor K V Kravis – Lead Member Resources & Central Support | Fund Decision: to agree the release of funding for the Community Impact Mitigation Fund | | , | (Hinkley Point) 01984 635218 |
| FP/15/2/01 | 4 February 2015 | Title: Annual Budget & Council Tax Setting 2015-16 | | No exempt / confidential information anticipated | Shirlene Adam, Section 151 Officer |
| 6/02/2014 | By Councillor K V Kravis – Lead Member | Decision: to provide Members | | antiopated | 01984 635259 |

| Forward Plan Ref / Date proposed decision published in Forward Plan | Date when decision due to be taken and by whom | Details of the proposed decision | Documents and background papers to be available to decision maker | Does the decision contain any exempt information requiring a resolution for it to be considered in private and what are the reasons for this? | Contact Officer for any representations to be made ahead of the proposed decision |
|--|---|---|---|---|---|
| | Resources & Central Support | with all the information required for Council to approve the revenue budget and capital programme for 2015/16 for recommendation to Council. | | | |
| FP/15/2/02 | 4 February 2015 | Title: Draft Corporate Plan for 2015-16 | | No exempt / confidential | Penny James, Chief |
| 6/02/2014 | By Councillor T Taylor – Leader of Council | Decision: to introduce the draft West Somerset Council Corporate Plan 2015/16 for recommendation to Council. | | information anticipated | Executive 01984 635246 |
| FP/15/2/03 | 4 February 2015 | Title: Consideration of nomination/s received under the | | No exempt / confidential information anticipated | Bruce Lang, Assistant Chief Executive |
| 6/02/2014 | By Councillor D Westcott – Lead Member for Community and Customer | Community Right to Bid Legislation Decision: To approve community listing | | inomation anticipated | 01984 635200 |
| FP/15/2/04 | 4 February 2015 | Title: Hinkley Point | | No exempt / confidential information anticipated | Andrew Goodchild, New Nuclear Programme |
| 6/02/2014 | By Councillor C Morgan – Lead Member for Environment – Hinkley Point | Decision: to consider key issues relating to Hinkley Point | | inomation antioipated | Manager 01984 635245 |
| FP/15/3/01 | 4 March 2015 | Title: Corporate Performance & Budget Monitoring Report | | No exempt / confidential information anticipated | Bruce Lang, Assistant Chief Executive |
| 22/04/2014 | By Councillor T Taylor – Leader of Council and Councillor K V Kravis – Lead Member Resources & Central Support | 2014-15 – Quarter 3 Decision: to provide Members with an update on progress in delivering corporate priorities, performance of council services including budgetary information and customer satisfaction. | | | 01984 635200 |

| Forward Plan Ref / Date proposed decision published in Forward Plan | Date when decision due to be taken and by whom | Details of the proposed decision | Documents and background papers to be available to decision maker | Does the decision contain any exempt information requiring a resolution for it to be considered in private and what are the reasons for this? | Contact Officer for any representations to be made ahead of the proposed decision |
|--|---|--|---|---|---|
| FP/15/3/02 22/04/2014 | 4 March 2015 By Councillor D Westcott – Lead Member for Community and Customer | Title: Consideration of nomination/s received under the Community Right to Bid Legislation Decision: To approve community listing | | No exempt / confidential information anticipated | Bruce Lang, Assistant Chief Executive 01984 635200 |
| FP/15/3/03 22/04/2014 | 4 March 2015 By Councillor C Morgan – Lead Member for Environment – Hinkley Point | Title: Hinkley Point Decision: to consider key issues relating to Hinkley Point | | No exempt / confidential information anticipated | Andrew Goodchild, New Nuclear Programme Manager 01984 635245 |
| FP/15/4/01 22/04/2014 | 1 April 2015 By Councillor K V Kravis – Lead Member Resources & Central Support | Title: Allocation of Section 106 funds held – Quarter 4 Decision: to make proposals for the allocation of monies secured through planning obligations to individual schemes, and to update members with the current funding position. | | No exempt / confidential information anticipated | Ian Timms, Assistant Director Business Development 01984 635271 |
| FP/15/4/02 22/04/2014 | 1 April 2015 By Councillor D Westcott – Lead Member for Community and Customer | Title: Consideration of nomination/s received under the Community Right to Bid Legislation Decision: To approve community listing | | No exempt / confidential information anticipated | Bruce Lang, Assistant Chief Executive 01984 635200 |
| FP/15/4/03 22/04/2014 | 1 April 2015 By Councillor C Morgan – Lead Member for Environment – Hinkley Point | Title: Hinkley Point Decision: to consider key issues relating to Hinkley Point | | No exempt / confidential information anticipated | Andrew Goodchild, New Nuclear Programme Manager 01984 635245 |

Note (1) – Items in bold type are regular cyclical items.

Note (2) – All Consultation Implications are referred to in individual reports.

The Cabinet comprises the following: Councillors T Taylor, K V Kravis, K M Mills, C Morgan S J Pugsley, A H Trollope-Bellew, K H Turner and D J Westcott.

The Scrutiny Committee comprises: Councillors P H Murphy, R Lillis, M J Chilcott, M O A Dewdney, G S Dowding, J Freeman, P N Grierson, B Heywood and K J Ross.

CABINET ACTION PLAN

| Date/Minute Number | Action Required | Action Taken |
|---|---|---|
| CAB89 – Tobacco Declaration | RESOLVED that Cabinet wholeheartedly support the intentions of the Local Government Declaration on Tobacco Control and would continue working with the Health and Wellbeing Board to clarify detailed expectations and requirements to enable the document to be signed on behalf of the authority prior to it being recommended to Council for approval. | At the Council meeting on 23 July 2014, it was RESOLVED (1) that the Health and Wellbeing Board recommendations be endorsed. RESOLVED (2) that the Local Government Declaration on Tobacco Control be signed. RESOLVED (3) that the SCC request to the Pensions Committee to reconsider its investment policy in relation to the tobacco industry be supported. |
| CAB19 – Allocation of HPC Section 106 Tourism Information Funds | RESOLVED (1) that it be recommended to Council to agree that the allocation of the Phase 2 (Part One) Section 106 Tourism allocation of £50,000 to those local authorities and visitor centres named within the Section 106 Agreement as follows: i) £20,000 to West Somerset Council for the purposes of supporting Minehead, Porlock and Watchet Tourism Information Centres. ii) £15,000 to Sedgemoor District Council for the purposes of supporting Burnham-on-Sea Tourism Information Centre. iii) £15,000 to Somerset County Council for the purposes of supporting the Purposes of supporting the Sedgemoor Services Visitor Centre (located on the M5). RESOLVED (2) that in respect of this allocation it be recommended to Council to approve an additional expenditure budget of £50,000 to the Revenue Budget for Tourism Information Centres with a corresponding income budget of £50,000 for the Section 106 contribution. | At the Council meeting on 23 July 2014, it was RESOLVED (1) that the allocation of the Phase 2 (Part One) S106 Tourism allocation of £50,000 to those Local Authorities and Visitor Centres named within the Section 106 Agreement be approved, as follows: (i) £20,000 to West Somerset Council for the purpose of supporting Minehead, Porlock and Watchet Tourism Information Centres. (ii) £15,000 to Sedgemoor District Council for the purpose of supporting Burnham-on-Sea Tourism Information Centre. (iii) £15,000 to Somerset County Council for the purposes of supporting the Sedgemoor Services Visitor Centre (located on the M5). |

15

Report Number: WSC 113/14

Presented by: Cllr K V Kravis, Lead Member for Resources
Author of the Report: Paul Fitzgerald, Assistant Director Resources

Contact Details:

Tel. No. Direct Line 07774 335746

Email: p.fitzgerald@tauntondeane.gov.uk

Report to a Meeting of: Cabinet

To be Held on: 6 August 2014

Date Entered on Executive Forward Plan
Or Agreement for Urgency Granted:

REVENUE AND CAPITAL OUTTURN 2013/14

1. PURPOSE OF REPORT

1.1 The purpose of this report is to provide the Cabinet with details of the Council's financial outturn position for both revenue and capital budgets, together with information regarding end of year reserve balances.

2. CONTRIBUTION TO CORPORATE PRIORITIES

- 2.1 The Council's financial performance is directly linked to the 'Local Democracy' priority in terms of local accountability and maximising government funding.
- 2.2 Additionally, financial performance and monitoring of financial information is crucial to monitoring the progress being made in delivering all Council services.

3. RECOMMENDATIONS

3.1 That Cabinet notes the financial outturn and reserves position for 2013/14.

4. RISK ASSESSMENT (IF APPLICABLE)

Risk Matrix

| Description | Likelihood | Impact | Overall |
|--|------------|--------|---------|
| That the Authority overspends against the approved budget | 3 | 4 | 12 |
| Regular budget monitoring reports are produced and managers actively manage the budgets under their responsibility | 1 | 4 | 4 |

4.1 The scoring of the risks identified in the above table has been based on the scoring matrix. Each risk has been assessed and scored both before the mitigation measures have been actioned and after they have.

5. BACKGROUND INFORMATION

- 5.1 Members have received financial performance information throughout the year, with reports submitted to Scrutiny and Cabinet on a quarterly basis. This report provides details of the position at the end of the financial year, and enables Members to compare in year forecasts with the actual outturn (end of year) position. It also describes how the year end position impacts on the important objective for achieving financial sustainability.
- 5.2 Effective financial management forms an important part of the Council's overall performance management framework. It is also vital that the Council maintains strong financial management and control in the face of continuing and unprecedented financial pressures as funding for council services is squeezed, and our community continues to face up to the effects of wider economic pressures.
- 5.3 The Outturn figures in this report are provisional (pending end of year audit) and have been used as part of the completion of the Unaudited Statement of Accounts, which has been approved by the S151 Officer on 30 June 2014. Should the External Auditor identify any changes to the Accounts these will be reported to the Audit Committee in September 2014.
- 5.4 This report provides some detail behind the financial performance for the year. The high level headline information can be summarised as follows:
 - The Outturn against the Revenue Budget is a net underspend of £101,000. The Final Budget included an allocation of £102,000 from General Reserves in the year, however the underspend means that only £1,000 has been used.
 - The General Reserves Balance at the end of the financial year (subject to audit) is £992k, which is above the recommended minimum balance of £500,000.
 - Total Capital Expenditure for the year is £1,101,000. After taking into account the
 use of funding from capital grants plus S106 contributions, the outturn produces a
 £75,000 overspend against budget. This overspend has been funded using the
 Capital Receipts Reserve. A more detailed breakdown of the capital schemes can
 be found in Appendix D to this report.
- 5.5 2013/14 has seen the introduction of Business Rates Retention. This has introduced new risks and opportunities for the Council, as reported to Members previously. This report provides a summary of the overall impact during the year.
- 5.6 The financial outturn was considered by Scrutiny and the following comments/questions were raised at the Committee in respect of the outturn:
 - JMASS Transformation Costs clarification is sought in respect of the funding for the £25,000 project costs underwritten by the Council regarding preparation of the business case.
 - Clanville Housing clarification was sought in respect of arrangements to market
 the three units for sale. It is confirmed that the three units are being marketed for
 sale. In the meantime two of the units are being used to provide short term lets as
 affordable housing, which is on the basis that the units can be sold with vacant
 possession. It was suggested an option for the future capital receipt from the sale of
 these units could be to support the provision of affordable housing;
 - Open Spaces further information was sought in respect of the reported underspend in this budget line. This was largely attributable to unbudgeted income for services provided to Watchet Town and Williton Parish Councils, which offset costs for staff and equipment. There was also savings due to a staffing vacancy, with some cover provided via temporary agency work. Maintenance was generally underspent, with staff focussed in the winter on flood and storm repair works. This underspend helps to offset overspends in other areas as identified in this report and per earlier forecasts, and also supports the request to allocate funds from 2013/14 underspend to undertake the proposed maintenance in Blenheim Gardens this year.

- Empty Homes it was commented that bringing Empty Homes into use is important
 as, as well as generally improving housing provision in the area, there are financial
 benefits in terms of council tax and new homes bonus income. The council
 previously approved the deletion of the Empty Homes Officer post, but comments at
 this meeting requested that efforts be made to reduce the number of Empty Homes
 prior to October 2014.
- 5.7 The Scrutiny report also included details of recommendations for two Supplementary Estimates in respect of Blenheim Gardens (£5,500) and Minehead seafront drain clearance works (£10,000). Members queried whether there is a solution to prevent the build-up of sand in future, which will be explored to determine if an affordable longer term solution is feasible. The recommendation were supported by Scrutiny, and subsequently approved by Council on 23 July 2014.

6. REVENUE BUDGET OUTTURN 2013/14 AND RESERVES

- 6.1 The Council has historically measured performance against a Net Expenditure Budget, which has been the basis of reporting during the year. For this year-end report, the outturn position covers the whole of the revenue account including those items that have traditionally been treated as "below the line" such as reserve transfers and government funding.
- 6.2 The Council has reported a net underspend against budget for Net Expenditure of £53,794. In addition, there is a further underspend in respect of surplus grant funding received during the year of £48,297. This leads to a combined overall underspend of £102,091 (1.9%) against Net Budget of £5,306,377.
- 6.3 The forecast outturn as at Q3 (April to December 2013) was a projected underspend of £60,951. The main areas that have seen changes between the Q3 forecast and the outturn are:
 - NDR Cost of Collection: The budget for this reimbursement was removed when the 2013/14 budget was set, on the assumption it was incorporated in the net funding from Business Rates Retention (BRR). However, it is now clear that the Council continues to receive this income separately to BRR and therefore provides additional income of £74,427 above budget for the year.
 - The final **Waste Contract** costs position is lower than estimated throughout the year.
 - Hinkley Central Support Recharges: Cost of management support and overheads for
 posts funded from EDF contributions, totalling £103,612. This income was not included
 in the Original Budget assumptions on the basis that the contribution does not represent
 ongoing funding for annual base costs.
 - **Government Grants**: Additional grant funding has been received (historically "below the line") providing a surplus of £40,389. This surplus is in respect of West Somerset's share of unused Capitalisation monies set aside of £8,327, a Local Authority Transition Grant of £23,156 and additional New Homes Bonus monies received of £8,906.
 - **Tourism and Housing**: Staff costs in respect of Tourism and Housing not eligible for funding via Hinkley S106 funding, therefore identified as unfunded costs. A reimbursement of the S106 account in respect of costs incurred in 2012/13 has also been made, producing an unplanned overspend against budget of £136,379 in the year.
- 6.4 A detailed breakdown of the main differences between the outturn and budget amounts is provided in **Appendix A**. Table 1 below provides a summary the revenue budget and outturn for the year.

Table 1 - Summary Revenue Outturn 2013/14

| rable i Gainnary Nevenue Gattarn 2010/14 | Budget £ | Outturn £ | Variance £ |
|---|------------|------------|------------|
| Housing, Economy and Welfare | 884,760 | 919,140 | 34,380 |
| Environment and Community | 2,591,110 | 2,577,206 | -13,904 |
| Corporate Services | 1,279,087 | 1,232,733 | -46,354 |
| Corporate Management | 169,383 | 149,165 | -20,218 |
| Joint Management Team (gross – see 6.6 below) | Incl above | 89,378 | 89,378 |
| Joint Management and Shared Services Transition | 133,017 | 133,017 | 0 |
| Hinkley Central Support Recharges | 0 | -103,612 | -103,612 |
| Subtotal - Net Service Costs | 5,057,357 | 4,997,027 | -60,330 |
| Interest costs and income | 50,150 | 56,686 | 6,536 |
| Provision for capital debt repayment | 24,900 | 24,900 | 0 |
| Subtotal – Net Costs before reserve transfers | 5,132,407 | 5,078,613 | -53,794 |
| Transfers from Earmarked Reserves | -448,790 | -448,790 | 0 |
| Transfers to Earmarked Reserves | 724,405 | 724,405 | 0 |
| Transfers to/from General Reserves | -101,645 | -101,645 | 0 |
| NET BUDGET AND EXPENDITURE | 5,306,377 | 5,252,583 | -53,794 |
| "Below the line" Funding items: | | | |
| Business Rates Funding | -1,241,521 | -1,249,429 | -7,908 |
| Revenue Support Grant | -1,579,297 | -1,579,297 | 0 |
| New Homes Bonus | -383,956 | -383,956 | 0 |
| Other Grants | -328,990 | -369,379 | -40,389 |
| Council Tax | -1,772,613 | -1,772,613 | 0 |
| TOTAL FUNDING | -5,306,377 | -5,354,674 | -48,297 |
| NET UNDER(-)/OVERSPEND FOR THE YEAR | 0 | -102,091 | -102,091 |
| Underspend Transferred to General Reserves | 0 | 102,091 | 102,091 |

- 6.5 The Net Budget for the year included approved transfers from General Reserves of £101,645, effectively providing income to the Revenue Budget. As the outturn produces a net underspend of £102,091 at the year end, this underspend will be transferred to General Reserves. In effect this means that the Council didn't need to use reserves to fund expenditure in the year, and in the end added a very minor surplus of £446 to the reserve balance.
- In respect of Joint Management Team costs, the above table shows the part-year gross cost for the new management team (as previously reported). However, Members are advised that this cost is largely offset by savings included in the previous lines in Table 1 in respect of the 'old' management team posts, so that the net increase in Management Team costs in the year is £9,890. This is broadly in line with the Business Case expectations, and Members are also reminded that the additional management costs will be offset within the overall net savings in respect of the JMASS Business Case, which is on track.
- 6.7 There have been some significant value transfers to and from Earmarked Reserves during the year, as seen in Table 1. These are set out in some detail later in this report.
- 6.8 Our net Business Rates Retention funding has performed well against budget for the year. An additional £100,000 has been transferred to the Business Rates Reserve (included in net transfers to earmarked reserves figure in Table 1), and in addition a small surplus of £7,908 has been reported. Business Rates information is set out in further detail later in this report.

General Reserves

6.9 The following table summarises the movement on the General Reserves Balance during the year. The reserves balance as at 31 March 2014 is £991,866, which is very similar to brought forward balance, and is comfortably above the current recommended minimum

balance within the Council's financial strategy. Members are reminded that the 2014/15 Budget uses £321,108 of General Reserves, and Supplementary Budgets have been approved on 23 July, therefore the current **forecast balance in 2014/15 is £655,258**. This will potentially provide Members with a modest contingency/flexibility in the short term to address one-off low value budget pressures and/or support one-off low value spending plans. However, a review of the appropriate minimum balance will be undertaken by the S151 Officer during the summer and any changes to the proposed minimum will be reported to Members later this year.

Table 2 - General Reserves Balance 31 March 2014

| | Actual |
|---|----------|
| | £ |
| Balance Brought Forward 1 April 2013 | 991,420 |
| Original Budget | -16,265 |
| Supplementary Estimates: | |
| Home Improvement Agency Contract | -62,030 |
| Carousel Public Conveniences | -1,050 |
| East Wharf Interest | -22,300 |
| 2013/14 Underspend | 102,091 |
| Balance Carried Forward 31 March 2014 | 991,866 |
| 2014/15 Original Budget Use of Reserves | -321,108 |
| Supplementary Estimates (see 5.7 above) | -15,500 |
| Forecast Balance as at March 2015 | 655,258 |

Earmarked Reserves

6.10 Earmarked Reserves are amounts that have been set aside for specific purposes from existing resources, where the expenditure is expected to be incurred in future years. The table below provides a summary of the movement in earmarked reserve balances during 2013/14 financial year, highlighting that earmarked reserve balances have increased during the year by £275,615, to a total of £1,375,939 as at 31 March 2014. Further detail is provided in **Appendix B**.

Table 3 - Earmarked Reserves Balance 31 March 2014

| | Actual £ |
|---------------------------------------|-------------|
| Balance Brought Forward 1 April 2013 | 1,100,324 |
| Transfers to Revenue Account | -448,790 |
| Transfers from Revenue Account | 724,405 |
| Balance Carried Forward 31 March 2014 | 1,375,939 |

Joint Management and Shared Services

- During 2013/14 Members will be aware that the implementation of Joint Management and Shared Services (JMASS) has commenced. As part of the Business Case the Council set aside £358,000 to support the costs of implementing shared management and services. Of this sum, £133,017 has been used in 2013/14 to fund initial transition costs, and the balance of £224,983 has been transferred to a JMASS Earmarked Reserve to support the remainder of estimated transition costs in 2014/15.
- 6.12 At the end of March 2014 the Councils were successful in obtaining a £750,000 Transformation Grant from central Government, to help meet some of the costs of implementing the new management and service structure, and related service transformation costs. Applying the default 80:20 split used in the Business Case, £150,000 of this grant has been recognised as income to WSC, and has also been allocated to the

JMASS Earmarked Reserve as part of the outturn for the year, providing funds for 2014/15 and/or later years to support the project and implementation of the Business Case.

Business Rates Retention

- 6.13 At a meeting of Cabinet held on 8 June 2013 a number of recommendations from Scrutiny Committee were approved regarding the monitoring of the impact on the Council's financial position of the new Business Rates Retention Scheme. These included:
 - An updated estimate of the amount to be retained
 - An aged debtor report in respect of unpaid Non-Domestic Rates
- 6.14 2013/14 is the first year of operating the business rates retention scheme. The 'rules' and supporting guidance have been updated through the year, right through to the financial year end, making accurate forecasting difficult. The required accounting arrangements result in some unexpected 'timing differences' for when elements of the funding system impact on the funding position across financial years. It is therefore appropriate to revise the way information is incorporated into financial reports to Members. A summary of the Business Rates Collection Fund is included in **Appendix C**. The amounts credited to the General Fund Revenue Budget in 2013/14 are based on different sources a combination of the 2013/14 NNDR1 (Original Budget Estimate) and the 2013/14 NNDR3 (End of Year position):

| Heading | Fixed or | Source |
|---|----------|---------------|
| | Variable | |
| 40% Standard Share of BR Income | Fixed | 2013/14 NNDR1 |
| Tariff to Government | Fixed | 2013/14 NNDR1 |
| Levy Payment to Government | Variable | 2013/14 NNDR3 |
| Safety Net Receipt from Government | Variable | 2013/14 NNDR3 |
| Share of Previous Year's Collection Fund Surplus | Fixed | 2013/14 NNDR1 |
| Section 31 Grant (Government-funded Reliefs/ Discounts) | Variable | 2013/14 NNDR3 |

- 6.15 At the end of the financial year there will be a Surplus or Deficit on the Business Rates Collection Fund, and this sum will be distributed in future years based on Standard Shares so 40% for West Somerset Council.
- 6.16 The following table summarises the gain/loss for the council under the retention scheme by comparing the retained business rates income with the Funding Baseline set by Government. This will determine business rates income growth, which directly relates to the calculation of the Levy or Safety Net Payment due to/from central Government.

Table 5 – West Somerset Council Gain/Loss under the Retention Scheme

| | Collection | WSC General |
|--|------------|-------------|
| | Fund | Fund |
| Non Domestic Rating Income (Yield) | 10,470,678 | |
| *Add back ½ Small Business Rates Relief plus Other | 623,009 | |
| Reliefs– funded by S31 Grant | | |
| Adjusted Non Domestic Rating Income (Yield) | 11,093,687 | |
| 40% Standard Share for WSC | | 4,437,475 |
| Tariff to Government (fixed amount) | | -2,922,502 |
| Total Retained Income | | 1,514,973 |
| WSC Business Rates Baseline | | 1,050,663 |
| Net Business Rates Growth v Baseline | | 464,310 |
| 50% Levy Payment to Government | | 232,155 |
| Retention of Growth by WSC | | 232,155 |

^{*}The funding baseline is adjusted to avoid double-funding for the costs of enhanced Small Business Rates Relief, which is reimbursed to the Council via Section 31 Grant; and for Localism Reliefs to guard against authorities awarding reliefs to the extent that the authority trips into the safety net position.

6.17 The following table summarises the net position in respect of retained business rates funding for the Council in 2013/14. It has become clear as part of the year end accounting guidance received from CIPFA that the 40% share of Business Rates Income is based on the original NNDR1 estimate. During the year the forecast was based on an assumption that this figure would be changeable according to actual income.

Table 6 - Business Rates Funding Outturn for West Somerset Council

| | Forecast Sept 2013 £ | Forecast Dec 2013 £ | Actual For 2013/14 £ |
|---|----------------------------|---------------------------|----------------------|
| 40% Share of Business Rates Income (see above) | 4,218,028 | 4,292,091 | 4,154,882 |
| Tariff to Government (fixed amount) | -2,922,502 | -2,922,502 | -2,922,502 |
| Section 31 Grant Funding for enhanced Small Business Rates Relief / Flooding Relief | 0 | 0 | 249,204 |
| 50% Levy Payment to Government | -122,431 | -159,463 | -232,155 |
| Previous Year's Collection Fund Surplus | 0 | 0 | 0 |
| Total Retained Business Rates Funding 2013/14 | 1,173,095 | 1,210,126 | 1,249,429 |

- 6.18 The introduction of the Business Rates Retention system has introduced new financial risks for the Council. The council's share of business rates funding is directly linked to the total amount of business rates due and collected in the area. A potentially significant risk exists in respect of the costs of refunds and appeals, particularly where this results in refund that is back-dated to 2010 (or even earlier in a small number of cases). The total Gross Rateable Value of outstanding appeals with the Valuation Office as at 31 March 2014 = £14,072,475.
- 6.19 By far the biggest risk to the Council's financial position is any successful appeal/refund in respect of Hinkley B, as this accounts for almost half of the total business rates income in the district. A financial provision of £740,000 has been included within the above rates yield figures for the year in respect West Somerset's share of appeals, based on a best estimate (see "Refunds and Appeals Costs and Provision" in Table A above). The outcome of appeals and valuation tribunals are beyond the control of the Council.
- 6.20 Taking into account the inherent risks and uncertainties within the retention system, together with accounting timing differences referred above, it is recommended to maintain a contingency balance in a Business Rates Smoothing Account Reserve. A sum of £100,000 has been set aside in the Outturn, which adds to the £169,663 that was transferred with the

Original Budget for the year, providing a total reserve balance of £269,633 to provide some protection against a larger than estimated appeals refund that could arise, and any other cause that leads to a future deficit in the Business Rates Collection Fund. The requirement for this reserve will continue to be monitored as the retention system 'matures' and our level of certainty improves.

Business Rates – Outstanding Liabilities as at 31 March 2014

6.21 The following table summarises the balance of business rates arrears due to be collected from rate payers as at 31 March 2014.

Table 8 - Business Rates Arrears as a 31 March 2014

| | | 240///000 / tates / 11/04/04 do a o / 11/4/04/04 20 / 1 | | | | | | | | | |
|---------|-------------|---|-----------------|---------|-------------|---------|--------|--|--|--|--|
| | Total Net | Costs | Gross Amount | Write | Net Amount | Arrears | | | | | |
| | Liability | Raised | Collectable | Offs | Collectable | Balance | | | | | |
| Year | £ | £ | £ | £ | £ | £ | % O/S | | | | |
| 2000-08 | 116,811,235 | 21,497 | 116,832,732 | 373,253 | 116,459,479 | 8,627 | 0.007% | | | | |
| 2009 | 7,607,485 | 4,386 | 7,611,871 | 82,389 | 7,529,482 | 3,828 | 0.050% | | | | |
| 2010 | 8,499,167 | 3,987 | 8,503,154 | 46,939 | 8,456,215 | 17,203 | 0.202% | | | | |
| 2011 | 9,382,905 | 3,377 | 9,386,282 | 76,040 | 9,310,242 | 49,960 | 0.532% | | | | |
| 2012 | 10,492,214 | 3,282 | 10,495,496 | 12,890 | 10,482,606 | 111,515 | 1.063% | | | | |
| | 152,793,006 | 36,529 | 152,829,535 | 591,511 | 152,238,024 | 191,133 | 0.125% | | | | |
| 2013 | 11,659,196 | 3,212 | 11,662,408 | 438 | 11,661,970 | 184,366 | 1.581% | | | | |
| | 164,452,202 | 39,741 | 164,491,943 | 591,949 | 163,899,994 | 375,499 | 0.229% | | | | |

6.22 The balance outstanding for the years 2000 – 2012 is £191,133 which is £53,133 less than the figure at 31st December 2013 of £249,266. The overall balance of arrears as at 31 March 2014 is £375,499, which is a small but positive of £6,084 compared to position at the end of the previous financial year.

Discretionary Housing Payment Scheme and Council Tax Rebate Discretionary Scheme

- 6.23 At Full Council on the 27 March 2013 the policies for Discretionary Housing Payment and Council Tax Reduction Scheme were approved. On consideration of the report, it was confirmed that expenditure under the schemes would be monitored as part of the quarterly service plan monitoring. The schemes are designed to help those households / families in the locality that require additional support whilst adjusting to the impact of Welfare Reform.
- 6.24 The following table shows the position for the 2013/14 financial year. As the table shows, the Council has remained within budget for the year, and has been able to support a number of households that meet the criteria with financial assistance during the year.

| | Discretionary Housing Payment Scheme | Council Tax Reduction Discretionary Scheme |
|-----------------|--------------------------------------|--|
| 2013/14 Budget | £150,303 | £22,500 |
| Full Year Costs | £83,779 | £7,365 |

7. CAPITAL BUDGET OUTTURN 2013/14

7.1 The approved Capital Budget for the year totals £608,336 – based on planned expenditure to be funded from Capital Receipts Reserve. For the purposes of the Outturn Report – and to reflect recommended practice in future – this budget has been increased to reflect other capital expenditure that has been incurred by the Council based on approved use of capital

- grants and contributions received. This gives a notional updated Total Budget of £1,026,035 for the year.
- 7.2 Total Capital Expenditure including expenditure funded by grants and contributions in the year is £1,101,574, resulting in a net overspend of £75,539 (7.3%).
- 7.3 This net variance to budget comprises a number of underspends and overspends against the approved capital budgets within the overall Programme. The main reason for the net overspend is in respect of unbudgeted expenditure on the acquisition under covenant of 3 units in Clanville Housing scheme. This added £194,256 of unavoidable costs in 2013/14 which has been funded from the Capital Receipts Reserve. As the Council is actively seeking to sell the properties to new buyers, it is anticipated that capital receipts will be generated in 2014/15 which will help to replenish the Capital Receipts Reserve. The Council has also reported larger underspend amounts against schemes for asset disposals, investment in Decent Homes, East Wharf Warehouse, Watchet Harbour and Public Conveniences. A summary of the 2013/14 Outturn by Scheme is set out in **Appendix D**.
- 7.4 The overall capital funding position remains limited for the Council, pending the generation of capital receipts through planned asset disposals. The total spending in 2013/14 has been funded from capital receipts and capital grants and contributions (including S106). There has been no increase in the underlying capital borrowing requirement during the year.

8. FINANCIAL/RESOURCE IMPLICATIONS

8.1 Contained within the body of the report.

9. COMMENTS ON BEHALF OF SECTION 151 OFFICER

9.1 Contained within the body of the report.

10. EQUALITY & DIVERSITY IMPLICATIONS

Members need to demonstrate that they have consciously thought about the three aims of the Public Sector Equality Duty as part of the decision making process.

The three aims the authority **must** have due regard for:

- Eliminate discrimination, harassment, victimisation
- Advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it
- Foster good relations between persons who share a relevant protected characteristic and persons who do not share it
- 10.1 None directly in this report.

11. CRIME AND DISORDER IMPLICATIONS

11.1 None directly in this report.

12. CONSULTATION IMPLICATIONS

12.1 None directly in this report.

13. <u>ASSET MANAGEMENT IMPLICATIONS</u>

13.1 None directly in this report.

14. ENVIRONMENTAL IMPACT IMPLICATIONS

14.1 None directly in this report.

15. **HEALTH & WELLBEING**

Demonstrate that the authority has given due regard for:

- People, families and communities take responsibility for their own health and wellbeing;
- Families and communities are thriving and resilient; and
- Somerset people are able to live independently.
- 15.1 None directly in this report.

16. <u>LEGAL IMPLICATIONS</u>

16.1 None directly in this report.

SUMMARY OF REVENUE VARIANCES TO BUDGET 2013/14

| Group and Detail | Q3 Forecast Variance £ | Variances To Budget £ | Comments | |
|-----------------------------------|------------------------------|-----------------------------|---|--|
| Housing, Economy & Welfare | | | | |
| Tourism HPC S106 | 0 | 76,036 | Funding of salary costs not permitted as part of the S106 agreement. Includes an adjustment in respect of costs incurred during 2012/13 | |
| Housing HPC S106 | 0 | 60,343 | Funding of salary costs not permitted as part of the S106 agreement. Includes an adjustment in respect of costs incurred during 2012/13 | |
| Licensing | -18,221 | | Underspend in respect of salary costs due to the retirement of the Licensing Officer during 2013/14. | |
| Housing (Temporary Accommodation) | 27,590 | 30,816 | Overspend in relation to all property costs due to non-occupation. | |
| Planning Policy | 4,404 | 11,958 | Overspend on Local Development Framework and Ecology consultation. | |
| Housing Staff | 3,580 | 13,673 | Saving on salary costs during 2013/14 due to maternity leave, however funding of salary not permitted as part of S106 agreement and therefore an adjustment made in respect of 2012/13. | |
| GM Housing & Communities | -11,302 | -11,596 | Underspend on salary costs. Costs included as part of the JMASS costs. | |
| Housing Benefits | -65,855 | -114,042 | Underspend on statutory payments together with income received from overpayment invoices. | |
| Benefits Staff | 540 | 17,300 | Contribution to salary costs not realised. | |
| Benefits Administration | 6,720 | 51,341 | Overspend on external processing and grant monies received during the year agreed to be earmarked. | |
| Council Tax Administration | 1,485 | -17,976 | Underspend on external processing and increased court costs received. | |
| Revenues Staff | -13,829 | -15,080 | Underspend on salary costs. | |
| NDR Administration | 5,497 | -69,253 | Cost of collection grant. | |
| Private Sector Renewal | 2,178 | 13,460 | Adjustment to previous year accrual in respect of the Home Improvement Agency contract. | |
| Other variances | -15,472 | -1,778 | | |
| Group Total | -72,685 | 34,380 | | |

| Group and Detail | Q3 Forecast Variance £ | Variances To Budget £ | Comments |
|---------------------------|------------------------------|-----------------------------|--|
| Environment & Community | | | |
| Estates – Assets | -1,643 | -30,103 | Underspend on maintenance, asset disposal fees and assets of community benefit. |
| West Somerset House | -7,329 | -24,019 | Credit adjustment to accrual carried over from 2012/13, together with an underspend on cleaning costs and wood pellets. |
| Development Control | -93,720 | -44,728 | Underspend on salary costs due to post being vacated, increased application fees together with an overspend on consultant fees. |
| Building Control | 26,848 | 41,112 | Overspend on consultant fees together with reduced application fees. |
| Parking – Off Street | 345 | -12,668 | Underspend on general maintenance and ticket machine maintenance. |
| Public Conveniences | 40,485 | 33,843 | General overspend due to the non-closure of some sites. |
| Open Spaces | -32,520 | -38,921 | Underspend on salaries and non-contract maintenance, Increased income from agency work |
| Waste | 47,620 | 9,420 | Overspend on contract offset by green waste bin renewal income. |
| Street Cleansing | -15,535 | 10,013 | Debit adjustment in respect of an accrual carried over from 2012/13 offset by reduced cost of bin emptying contract. |
| GM Environment & Services | -14,231 | -14,295 | Underspend on salary costs. |
| Community Development | 12,299 | 12,392 | Overspend on salaries due to Hinkley contribution now not being received and an officer working increased hours for part of the year. |
| Community Safety | 21,052 | 41,371 | Overspend on salaries due to Hinkley contribution now not being received as well as an adjustment in respect of costs incurred during 2012/13. |
| Information Technology | 6,964 | -14,038 | Overspend on annual maintenance & support and corporate security, offset by underspend on salaries and GCSX payments |
| Other variances | 12,804 | 16,717 | |
| Group Total | 3,439 | -13,904 | |
| Corporate Services | | | |
| Legal | -6,090 | -22,514 | Underspend on Mendip contract together with compensation payment being received. |
| Land Charges | -8,237 | 22,991 | Earmarked reserve set up. |
| Human Resources | 19,173 | 10,546 | Overspend in relation to the vacancy rate due to underspends being recorded in specific services rather than centrally. |
| Finance | -38,305 | -40,880 | Underspend on salaries due to vacant post, past service costs and bailiff fees. |

| Group and Detail | Q3 Forecast Variance £ | Variances To Budget £ | Comments | |
|--|------------------------------|-----------------------------|--|--|
| Internal Audit | -9,686 | -9,686 | Underspend on fees due to redistribution of partnership surplus from previous years. | |
| Other variances | 1,083 | -6,811 | | |
| Group Total | -42,062 | -46,354 | | |
| Corporate Management | | | | |
| Corporate Director | -19,664 | -20,218 | Underspend on salary costs. Costs included as part of the JMASS costs. | |
| Group Total | -19,664 | -20,218 | | |
| Other Variances | | | | |
| Joint Management & Shared Services Project | 68,841 | 89,378 | Costs of joint management structure. | |
| Hinkley Central Support Recharges | 0 | -103,612 | Recovery of overhead charges in respect of Hinkley employed staff. | |
| Interest and other income | 1,179 | 6,536 | Public Works Loan Board and other brokerage fee costs. | |
| Business Rates Funding | 0 | -7,908 | | |
| Other Grants | 0 | -40,389 | | |
| Total Variances to Budget | -60,952 | -102,091 | | |

SUMMARY OF EARMARKED RESERVES 2013/14

| Earmarked Reserve Account | 1 April Balance £ | Transfers In | Transfers Out | Transfers Between Accounts | 31 March Balance £ | Comments |
|----------------------------------|-------------------------|-----------------|------------------|----------------------------|--------------------------|---|
| Economic Regeneration | 27,500 | | | -27,500 | 0 | Remains of foot & mouth fund, transferred to the Sustainability Reserve |
| Area Based Grant | 159,747 | | -43,749 | -2,364 | 113,634 | |
| Community Safety | 7,395 | 700 | -3,640 | | 4,455 | External funding specifically earmarked for community safety initiatives |
| Land Charges | 32,898 | | -4,368 | | 28,530 | Government grant specifically earmarked for providing refunds when due |
| Tourism | 19,139 | | -3,227 | | 15,911 | Specifically earmarked for tourism and is topped up by ENPA |
| Seaside Towns | 96,425 | | -80,337 | 3,995 | 20,083 | Specifically earmarked for initiatives in Minehead |
| Corporate Perfomance Improvement | 19,419 | | -19,419 | | 0 | This will be transferred in year to the general fund as per the approved MTFP |
| New Homes Bonus | 193,892 | | -60,164 | -19,878 | 113,850 | Mainly earmarked for Rural Housing project and HIA contract. £60,164 to be transferred to the general fund in year as per approved MTFP. The remainder will remain earmarked for sustainability projects |
| Washford Lorry Park | 46,000 | | -8,335 | -37,665 | 0 | Money paid by EDF to remove covenants. Was to be used in 12/13 to fund capital, £8,335 to be transferred to the general fund as per MTFP (replacing use of LSP reserve). Remainder to be earmarked for sustainability projects. |
| LSP | 1,321 | | -120 | -1,201 | 0 | Earmarked for sustainability projects |
| DCO Reserve | 47,902 | | | -47,902 | 0 | Earmarked for sustainability projects |
| Sustainability Reserve | 325,296 | | -169,125 | -98,473 | 57,698 | Earmarked for initiatives that have a positive impact upon the long term sustainability of the Council |
| Mortgage Rescue | 34,500 | | -18,380 | -16,120 | 0 | Government Grant – earmarked |
| Minehead Events | 20,000 | _ | -6,354 | -3,995 | 9,651 | Mary Portas grant – specifically earmarked |

| Earmarked Reserve Account | 1 April Balance £ | Transfers In | Transfers Out | Transfers Between Accounts | 31 March Balance £ | Comments |
|-----------------------------------|-------------------------|-----------------|------------------|----------------------------|--------------------------|--|
| COOL Reserve | 368 | | -368 | | 0 | Government Grant – earmarked to create low impact, environmentally friendly sustainable tourism projects |
| Housing Benefit Admin | 15,536 | | -3,754 | | 11,782 | Government Grant – specifically earmarked to provide support in times of recession |
| Council Tax Reform | 25,542 | 32,680 | -8,914 | | 49,308 | Government Grant – specifically earmarked to support implementation of Council Tax Reforms |
| Benefits External Processing | 4,755 | | -3,098 | | 1,657 | Government Grant – specifically earmarked to provide support in times of recession |
| DHP Reserve | 11,424 | 44,861 | -11,424 | | 44,861 | Government Grant – specifically earmarked for Discretionary Hardship Payments |
| District Election Reserve | 10,000 | 10,000 | | | 20,000 | Earmarked for costs of 2015 elections |
| Water Bathing Signs | 1,266 | | | | 1,266 | Environmental grant specifically earmarked |
| Other Election Reserve | | 15,107 | | | 15,107 | Funds to meet the additional costs of IER. |
| IER Reserve | | 11,664 | | | 11,664 | Funds to meet the additional costs of IER |
| Land Charges Surplus / Deficit | | 31,547 | | | 31,547 | Surplus for the year. Service should self-finance over a 3 year period |
| Inspire | | 7,131 | | | 7,131 | Earmarked for costs under the Inspire Directive |
| Transparency Code | | 2,588 | | | 2,588 | Earmarked to meet the cost of complying with the transparency code |
| Exmoor at your Fingertips | | 1,780 | | | 1,780 | LARC Fund to fund the Exmoor at your fingertip project |
| Roughmoor Signage | | 1,011 | | | 1,011 | Contribution from business to fund sign for Roughmoor Enterprise centre |
| Minehead Town Centre Signage | | 885 | | | 885 | Contribution from Minehead Chamber of Trade and Morrision s106 to fund the signs |
| Our Place | | 2,500 | | | 2,500 | Contribution for the Our Place project |
| Eat Exmoor | | 500 | | | 500 | Contribution from SCC for the Eat Exmoor Project |

| Earmarked Reserve Account | 1 April Balance £ | Transfers In | Transfers Out | Transfers Between Accounts | 31 March Balance £ | Comments |
|--------------------------------|-------------------------|-----------------|------------------|----------------------------|--------------------------|---|
| National Grid PPA | | 16,911 | | | 16,911 | Earmarked to part fund the post of Nuclear Programme Manager |
| CCTV | | 4,000 | | | 4,000 | Underspend in 13-14 earmarked to fund the purchase of a new CCTV camera |
| Homelessness Prevention | | 50,000 | | 16,120 | 66,120 | £50,000 Homeless Prevention Grant (part of RSG) plus reminder of Mortgage Rescue Grant |
| Section 31 - Flooding | | 17,500 | -4,014 | | 13,486 | Funds to support businesses after the winter flooding. |
| Watchet Harbour Dredging | | 7,500 | | | 7,500 | Underspend in 13-14 earmarked to fund additional dredging in 14-15 |
| Planning Staff Salary | | 6,000 | | | 6,000 | Part of the 13-14 planning application fees income earmarked to fund additional salary costs in the planning service in 14-15 |
| Coast Protection | | 2,275 | | | 2,275 | Underspend in 13-14 earmarked to fund sand clearance costs in 14-15 |
| Morrison's Footpath | | 6,000 | | | 6,000 | Earmarked to part fund the footpath upgrade |
| JMASS Reserve | | 150,000 | | 224,983 | 374,983 | £150,000 in respect of Central Government (Transformation Challenge Grant) received. The other £224,983 is the remainder of the £358,000 allocated as part of the Business Case report following the payment of redundancy costs. |
| Council Tax Discount Scheme | | 5,000 | | | 5,000 | Funds to support households after the winter flooding. |
| Community Right to Challenge | | 8,547 | | | 8,547 | Monies set aside for potential claims. |
| Assets of Community Value | | 7,855 | | | 7,855 | Monies set aside for potential claims. |

| Earmarked Reserve Account | 1 April Balance £ | Transfers In | Transfers Out | Transfers Between Accounts | 31 March Balance £ | Comments |
|--|-------------------------|-----------------|------------------|----------------------------|--------------------------|--|
| Business Rates Retention Smoothing Account | | 269,663 | | | 269,663 | £169,663 transferred as part of the setting of the 2013/14 budget. An extra £100,000 has also been set aside as the estimated surplus on the NNDR collection fund for 13-14 was higher than the actual year end surplus and this will aid cashflow for the payments to major preceptors. |
| JMASS Project Reserve | | 10,200 | | 10,000 | 20,200 | Monies set aside as agreed as part of the Business Case approval. |
| Totals | 1,100,325 | 724,405 | -448,790 | 0 | 1,375,940 | |

BUSINESS RATES COLLECTION FUND ACCOUNT 2013/14

| | NNDR3 | NNDR3 | NNDR3 | Comments |
|---|-------------|-------------|-------------|-----------------------------------|
| | Forecast | Forecast | Actual For | |
| | Sept 2013 | Dec 2013 | 2013/14 | |
| | £ | £ | £ | |
| Gross Business Rates Yield (Income) | -14,393,691 | -14,421,388 | -14,880,132 | |
| Less Deductions: | | | | |
| Refunds and Appeals Costs and Provision | 1,500,000 | 1,365,000 | 1,849,500 | |
| Write-Offs | 100,000 | 100,000 | 16,110 | |
| Mandatory Relief | 1,697,891 | 1,736,196 | 2,228,751 | |
| Discretionary Relief | 219,892 | 228,430 | 240,666 | |
| Other Deductions | 330,839 | 261,536 | 74,427 | |
| Net Business Rates Yield (Income) | -10,545,069 | -10,730,226 | -10,470,678 | |
| 2013/14 Distribution Of Business Rates Income – | | | | |
| based on 2013/14 NNDR1: | | | | |
| 50% Central Share to Government | 5,272,535 | 5,365,113 | 5,193,603 | |
| 40% Share to West Somerset Council | 4,218,028 | 4,292,091 | 4,154,882 | Standard Shares transferred to |
| 9% Share to Somerset County Council | 949,056 | 965,720 | 934,848 | General Fund / Government / |
| 1% Share to Devon & Somerset Fire & Rescue | 105,450 | 107,302 | 103,872 | SCC / Fire in 2013/14 |
| | 10,545,069 | 10,730,226 | 10,387,205 | |
| 2013/14 Surplus(-)/Deficit on BR Collection | | | -83,473 | |
| Share of Surplus(-)/Deficit distributed in 2014/15 | | | | The 2014/15 NNDR1 included an |
| – based on 2014/15 NNDR1 Estimate: | | | | estimate of the 2013/14 Surplus, |
| 50% Central Share to Government | | | 149,779 | which will provide the actual |
| 40% Share to West Somerset Council | | | 119,823 | amounts distributed in 2014/15. |
| 9% Share to Somerset County Council | | | 26,960 | |
| 1% Share to Devon & Somerset Fire & Rescue | | | 2,996 | |
| Surplus(-)/Deficit Residual Balance | | | 299,558 | |
| Share of Residual Surplus(-)/Deficit distributed in | | | | Any difference between the actual |
| 2015/16 – based on 2015/16 NNDR1 Estimate: | | | | 2013/14 Surplus, and the |
| 50% Central Share to Government | | | -108,043 | estimate of this included in the |
| 40% Share to West Somerset Council | | | -86,434 | 2014/15 NNDR1 will be |
| 9% Share to Somerset County Council | | | -19,447 | distributed in 2015/16. |
| 1% Share to Devon & Somerset Fire & Rescue | | | -2,161 | |
| Balance Cleared to Nil | | | 0 | |

CAPITAL PROGRAMME OUTTURN 2013/14

| | Budget (from Capital | Budget (from Grants / Conts) | Total | Total | Variance | |
|--|----------------------------|---------------------------------------|-------------|------------|----------|---|
| Scheme | Receipts) | £ | Budget £ | Spend £ | £ | Comments |
| Clanville Housing | 0 | 0 | 0 | 194,256 | 194,256 | Agreement means that Authority has to buy back properties when put up for sale. Bought 2 Houses during 2013/14 (No 7 & 15), that remain under Council's ownership. The council intend to sell these properties – generating capital receipt in future year. |
| Disabled Facilities Grants | 96,000 | 144,000 | 240,000 | 232,974 | -7,026 | Spend on providing grants. Government grant received in 2013/14 of £175,717 and £30,727 grant unapplied as a result of spending less than the total grant received last year. Cost to the authority was £26,530. |
| Disposal - Seaward Way Housing Land | 50,000 | 0 | 50,000 | 62,931 | 12,931 | Sale has been delayed – currently undergoing legal action. |
| Disposal – Seaward Way Leisure Land | 0 | 0 | 0 | 1,020 | 1,020 | Sale is going through (£50,000 budget cover both area in Seaward Way) |
| Disposal – Aquasplash Site | 50,000 | 0 | 50,000 | 8,356 | -41,644 | Sale is going through (later than planned) |
| Disposal – Simonsbath Site | 5,000 | 0 | 5,000 | 0 | -5,000 | Sold to the Exmoor National Park. |
| Disposal – Townsend Farm | 5,000 | 0 | 5,000 | 9,870 | 4,870 | Sale is going through (later than planned) |
| Disposal – VIIC | 0 | 0 | 0 | 4,318 | 4,318 | Costs incurred linked to planned disposal of asset |
| Decent Homes | 84,000 | 0 | 84,000 | 33,686 | | Demand not as much as projected |
| East Wharf Warehouse | 34,000 | 0 | 34,000 | 8,518 | -25,482 | Budget to make building safe and secure to let. However negotiations are taking place with Watchet Marina Limited regarding the future of the Warehouse. £7,000 spent on replacement railings |
| Watchet Harbour Safety Initiatives* | 0 | 0 | 0 | 0 | 0 | Virement of budget |
| Roughmoor – CCTV * | 0 | 0 | 0 | 0 | 0 | Virement of budget |
| Car Parks Resurfacing * | 0 | 0 | 0 | 0 | 0 | Virement of budget |
| Watchet Harbour | 29,500 | 0 | 29,500 | 11,067 | -18,433 | Impounding Wall work not progressed |
| Quay Street Cliffs | 7,000 | 0 | 7,000 | 6,619 | -381 | |

| | Budget (from Capital Receipts) | Budget (from Grants / Conts) | Total Budget | Total Spend | Variance | |
|---|---|---------------------------------------|-----------------|----------------|----------|--|
| Scheme | £ | £ | £ | £ | £ | Comments |
| Dulverton Mill Leat | 10,000 | | 10,000 | 14,964 | 4,964 | Costs as a result of winter storm damage |
| Coast Protection | 5,000 | | 5.000 | 0 | -5,000 | Works funded from revenue resources |
| Public Conveniences | 50,000 | | 50,000 | 24,782 | -25,218 | Only two projects completed in year |
| Replacement Lanterns | 2,000 | | 2,000 | 2,160 | 160 | Minehead and Watchet Harbours |
| PCN Hand Computer | 2,500 | | 2,500 | 0 | -2,500 | Car Parks, opened negotiations with County (NSI) |
| Beach Rake | 8,000 | | 8,000 | 9,083 | | Actual cost of works was more than estimated |
| Blue Anchor Hotel – Coast Protection | 0 | | 0 | 13,389 | 13,389 | If the project is successful monies will be reimbursed by Environment Agency. Application to the Environment Agency is ongoing. It will be a cost to the |
| | | | | | | Authority if the application turned down |
| TASK Financial System | 50,000 | | 50,000 | 62,725 | | Implementation costs of bring the system back inhouse |
| Hardware Replacement | 65,000 | | 65,000 | 58,734 | -6,266 | Hardware costs cheaper than indicative budget costs |
| Backup Solution | 18,000 | | 18,000 | 11,981 | -6,019 | Decision to implement a different solution than was originally included for in the budget |
| MS Exchange Upgrade | 5,700 | | 5,700 | 6,175 | 475 | Project workshop day was chargeable |
| 2003 Domain Upgrade | 7,000 | | 7,000 | 6,175 | -825 | Fewer implementation days required |
| Microsoft Licence | 13,636 | | 13,636 | 13,636 | 0 | Annual Microsoft licence costs |
| Oracle Upgrade | 11,000 | | 11,000 | 11,000 | | Project was originally dropped from the capital programme, however a supplementary estimate was put before cabinet to support the upgrade of the Building Control/Environmental Health and Gazetteer systems as the current Oracle database was to be desupported during 13-14 |
| CCTV Equipment | 0 | | 0 | 19,456 | | Settlement of the payment due to ADT in respect of the Warren Road CCTV equipment. It was agreed back in 2010/11 that this would be fund from the capital receipt received in respect of Vulcan Road. |
| Affordable Housing | 0 | 161,500 | 161,500 | 161,500 | | Beach Hotel capital development funding (S106) |
| Other Capital Grants | 0 | 112,199 | 112,199 | 112,199 | 0 | Other Capital Grants (Unapplied and Receipts In Advance – S106) |

| | | Budget | Budget | | | | |
|----|--------|-----------|----------|-----------|-----------|----------|----------|
| | | (from | (from | | | | |
| | | Capital | Grants / | Total | Total | | |
| | | Receipts) | Conts) | Budget | Spend | Variance | |
| | Scheme | £ | £ | £ | £ | £ | Comments |
| TC | OTAL | 608,336 | 417,699 | 1,026,035 | 1,101,574 | 75,539 | |

^{*} Budget virement completed in order to fund the installation of railings at Watchet Harbour.

Report Number: WSC 114/14

Presented by: COUNCILLOR T TAYLOR, LEADER OF THE

COUNCIL

Author of the Report: KIM BATCHELOR, EFFICIENCIES & PERFORMANCE

MANAGER

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Report to a Meeting of: CABINET

To be Held on: 6 AUG 2014

Date Entered on Executive Forward Plan
Or Agreement for Urgency Granted:

CORPORATE PERFORMANCE REPORT – QUARTER 4: APR 13 – MARCH 14

1. PURPOSE OF REPORT

1.1 The purpose of this report is to provide Members with an update on progress in delivering the corporate priorities and performance of council services covering the period from 1st April 2013 to 31st March 2014.

2. CONTRIBUTION TO CORPORATE PRIORITIES

2.1 The performance report monitors and reports on the delivery of the corporate priorities, the associated objectives and actions.

3. **RECOMMENDATIONS**

- 3.1 That Cabinet notes the progress in delivering the corporate priorities for 2013/14 and recommend any mitigating actions where there are concerns over their delivery.
- 3.2 That Cabinet notes the performance against key performance Indicators, and recommends any mitigating actions where there is concern that performance is not on track

4. RISK ASSESSMENT (IF APPLICABLE)

Risk Matrix

| Description | Likelihood | Impact | Overall |
|---|-----------------|--------------|---------------|
| The key risk is that the Council fails to manage its performance and use the subsequent information to inform decisions and produce improved services for customers | Likely (4) | Major (4) | High (16) |
| The mitigation for this will be the continued strong leadership from Lead Members and JMT to ensure that performance management remains a priority | Unlikely (2) | Major (4) | Medium (8) |

The scoring of the risks identified in the above table has been based on the scoring matrix. Each risk has been assessed and scored both before the mitigation measurers have been actioned and after they have.

5. BACKGROUND INFORMATION

- 5.1 Monitoring our performance is a key element in the Council's Performance Management Framework. The quarterly report is attached.
- 5.2 **Appendix A** provides a summary of the key actions with detail for the 'red' actions, this detail includes the reason why the action is considered 'red' (missed the target or milestone date), also any mitigating action put in place as a result and any lessons learnt.
- 5.3 For priority Local Democracy, 84% (38 no.) of the actions were completed and within the target date. Those actions not delivered were savings actions that had not achieved the expected savings and 2 affordable housing schemes that are behind schedule. Details of these are included in appendix A
- 5.4 For priority New Nuclear, 51% (16 no.) of the actions were completed and within the target date. The majority of actions that were not delivered within the target date ('red' status) were those associated with Hinkley Point. These actions have been affected by the delay of Phase 2 earthworks on the main site. Work has now re-commenced on site and the CIM (Community Impact Mitigation) funding was released in May subsequently the actions not delivered in 2013/14 have been moved forward to 2014/15 and are now expected to progress.
- 5.5 **Appendix B** provides detail of all key actions including their status (red/amber/green/blank) at the end of the year (2013/14).
- 5.6 **Appendix C** provides a summary of progress against the key performance indicators and details of all key indicators. Of the 32 performance measures due to be reported in quarter 4, 27 achieved their target. Details of the 5 measures that missed their target performance are included in appendix C.

5.7 Finance & Budget Information

Budget outturn information for 2013/14 is covered in the report being presented to Cabinet as Agenda item 7.

6. FINANCIAL/RESOURCE IMPLICATIONS

6.1 As set out in the financial report as agenda item 7

7. COMMENTS ON BEHALF OF SECTION 151 OFFICER

7.1 As set out in the financial report as agenda item 7

8. EQUALITY & DIVERSITY IMPLICATIONS

Members need to demonstrate that they have consciously thought about the three aims of the Public Sector Equality Duty as part of the decision making process.

The three aims the authority **must** have due regard for:

- Eliminate discrimination, harassment, victimisation
- Advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it

• Foster good relations between persons who share a relevant protected characteristic and persons who do not share it

9. CRIME AND DISORDER IMPLICATIONS

9.1 None directly in this report.

10. CONSULTATION IMPLICATIONS

10.1 None directly in this report.

11. ASSET MANAGEMENT IMPLICATIONS

11.1 None directly in this report.

12. ENVIRONMENTAL IMPACT IMPLICATIONS

12.1 None directly in this report.

13. **HEALTH & WELLBEING**

Demonstrate that the authority has given due regard for:

- People, families and communities take responsibility for their own health and wellbeing;
- Families and communities are thriving and resilient; and
- Somerset people are able to live independently.

14. <u>LEGAL IMPLICATIONS</u>

14.1 None directly in this report.

CORPORATE PLAN Key Actions summary

A summary of the key actions with detail for the 'red' actions.

[Appendix A]

Corporate Priority: Local Democracy

Securing local democracy and accountability in West Somerset, based in West Somerset, elected by the people of West Somerset and responsible to the people of West Somerset

| Key Action Summary | | | | | | |
|--|---|---|---|---|---|--|
| RED actions are: | Total | Green | Amber | Red | Blank | |
| Objective 1 Local democracy and accountability remains within West Somerset by establishing a resilient operating model that is financially sustainable and delivers effective, efficient services | 32 | 29 (90%) | | 3 (10%) | | |
| Key Action 1.4.40 - Rent of space (D&S F&R) (£4000) | | | | | | |
| Key Action 1.4.44 - Closure of 5 public toilets (36,000) | progressed and there are no plans to do so. The work to close 5 Public toilets did not progress as quickly expected. Williton public conveniences have been converted to 2 unisex toilets and storage/workshop facility. Reduced running costs, NNDR saving & potential income will be realised in 2014/15 Kilve – taken over by East Quantoxhead Estate on 1st April cost savings from utility costs & NNDR savings will be realised in 2014/15. The Veolia cleaning resource will be moved to Carousel toilets for the summer season Discussions underway with the parish council regarding options for Wheddon Cross toilets. Discussions underway with Minehead Town Council regarding options for Minehead-Summerland Road and Quay West. | | | | | |
| Key Action 1.4.48 - 5% increase in fees and charges (£3.1k-Bld Control) | income budget projethe downturn in incompetition from the To mitigate this, the information and protection are also running speakers to present There is also the op | ch '14 remains less the ection was £130,250 at come is attributed to the private sector Approbability and booklets. In award scheme and on the first Weds of the portunity to improve the via the pre-application. | and actual income is a ne combined effect of oved Inspectors, who rice have promoted the d using sponsorship to the month and invite a he links with the plant | £95,436 the economy and mo now take 22% of the i eir services via adver o fund this. They arrai agents and clients to a | re aggressive market. tising, website nge technical attend. | |

V.1

| | Total | Green | Amber | Red | Blank |
|---|---|---|---|---|------------------------------------|
| Objective 2 Maximise the funding opportunities from Central Government | 12 | 9 (75%) | | 3 (25%) | |
| Key Action 2.1.1 - Undertake a review of planning decisions and their effect on increasing supply and report findings to Housing PAG | Other actions took p forward to 2014/15. | • | n being undertaken ar | nd this action has not | been carried |
| Key Action 2.2.3 - Facilitate the delivery of 20 additional affordable homes at Townsend Farm in Carhampton | The Legal documer They have rolled the notified regarding a There remains som resolved. | nts are drafted and Ha e HEA funding forwar n agreed exchange d e outstanding issues | efore not delivered winstoe are ready to except to ensure funding is ate. with the Crown Estate 14/15 as key action 5 | change contracts and savailable. WSC are and drainage easen | keen to progress. waiting to be |
| Key Action 2.2.4 - Facilitate the delivery of 19 additional affordable homes at Seaward Way in Minehead | enable them to make | the relevant decision | nas undertaken some ons to take it forward. 14/15 as key action 5 | , , | ng the site to |

| KEY TO ACTIONS: | |
|---|-------|
| Action not achieved within target date/milestone. | Red |
| There are concerns/issues that may mean that the action will not be achieved/within the target date/timescale | Amber |
| Action completed or on target to be achieved within the target date/milestone | Green |
| Blank – Milestone not due | Blank |

Priority: NEW NUCLEAR DEVELOPMENT AT HINKLEY

Maximising opportunities for West Somerset communities and businesses to benefit from the potential development whilst protecting local communities and the environment.

| Key Action Summary | | | | | |
|---|---|---|--|------------------------|--------------------|
| RED Actions are: | Total | Green | Amber | Red | Blank |
| Objective 3 Communities in West Somerset can access and understand the process for accessing funding opportunities provided for by the development at Hinkley Point and are supported in delivering funded projects and initiatives | 15 | 4 (27%) | | 9 (73%) | 2 |
| Key Action 3.1.1 – 3.1.6 . (6 Actions) Develop a process for communities and organisations to access and bid for funding, maximising the potential investment in West Somerset from Hinkley Point related funding by May 2013 | related to the develor earthworks on the m These actions have | opment at Hinkley Poi nain site | munities and organisant. These actions have to 2014/15 and expectis available. | e been affected by the | e delay of Phase 2 |
| Key Action 3.2.1 - Develop and operate an agreed communications strategy with the joint Planning Obligations Board | | | | | |
| Key Action 3.3.2 - Support appropriate bids from communities in West Somerset for funding at the Planning Obligations Board | This action was not completed during Qtr 4 (by 31 Mar 2014) but since release of the CIM funding in | | | | |
| Key Action 3.4.1 - Develop, using existing evidence, an investment programme for the leisure contribution | affected by the delag | d to the leisure funding y of Phase 2 earthwor been moved forward | | opment at Hinkley Poi | nt and has been |
| | Total | Green | Amber | Red | Blank |
| Objective 4 The economic opportunities that arise from the development and associated activities are maximised | 8 | 8 1 (100%) 44 | | - | Qtr \ |
| There are no 'Red' actions to report | | | | | |

| Red actions are: | Total | Green | Amber | Red | Blank |
|---|--|--------------------------|------------------------|--------------------------|-------------------|
| Objective 5 | | | | | |
| Using the Hinkley Point Housing Fund to provide | 13 | 8 | | 5 | |
| 100 additional bed spaces in the West Somerset | 13 | (62%) | | (38%) | |
| area by 31st Mar 2014 | | , , | | , | |
| Key Action 5.1.1 - Submit a bid for use of the Hinkley | This Hinkley related | housing actions that | have been delayed be | cause of the delay in | the release of |
| housing fund to the Planning Obligations Board detailing | Phase 2 funding. | · · | , | , | |
| the proposed interventions to deliver the key task. | This action has been | n rolled forward to 201 | 14/15 as key action 5. | 1.1. | |
| Key Action 5.1.3 - Support and enable Magna to deliver a | A small number of s | ites identified and plai | nning views sought or | n them. Magna Board | now need to make |
| portfolio of Garage Sites delivering 38 bed spaces | decisions as to what action, if any, they will take. | | | | |
| Key Action 5.1.6 - Provide empty property grants and | | housing actions that | have been delayed be | ecause of the delay in | the release of |
| advice to deliver an additional 30 bed spaces over and | Phase 2 funding. | | | | |
| above the requirements of Key task 5.3 | | n rolled forward to 201 | | | |
| Key Action 5.3.3 - Improving 50 privately rented | Missed its target to improve 50 privately rented properties to minimum standard – 43 have been | | | | |
| properties to the minimum standard | | | | | |
| Key Action 5.3.4 - Delivering the remaining 295 properties | | | | ributed to the lack of t | ake up of the |
| through other mechanisms | Green Deal. The lai | get to be amended fo | 1 2014/13. | | |
| Red actions are: | Total | Green | Amber | Red | Blank |
| Objective 6 | | | | | |
| The development at Hinkley Point is carried out in | | | | | |
| accordance with the approved plans and ensuing | 7 | 7 | | | |
| that the council actively monitors the development | <i>I</i> | (100%) | - | - | |
| and responds to any complaints received in a timely | | , , | | | |
| and sound manner | | | | | |
| There are no 'Red' actions to report | | | | | |
| | | | | | . . |
| | Total | Green | Amber | Red | Blank |
| Objective 7 | | | | | |
| The effects on the environment by working with | | | | | |
| partners to positively respond to opportunities to | 5 | 4 | _ | 1 | |
| enhance the environment in the affected | J 3 | (80%) | _ | (20%) | |
| communities using secured funding within Section | | | | | |
| 106 agreements are mitigated | | | | | |
| Key Action 7.1.3 | | ecotogy actions that I | have been delayed be | cause of the delay in | the release of Qt |
| Present [ecology] funding allocations to WSC Planning | Phase 2 funding. | 45 | | | |
| Obligations Group / Cabinet / Council for approval | This action has been | n folled forward to 201 | 14/15 as key action 7. | 1.2 | |

| KEY TO ACTIONS: | |
|---|-------|
| Action not achieved within target date/milestone. | Red |
| There are concerns/issues that may mean that the action will not be achieved/within the target date/timescale | Amber |
| Action completed or on target to be achieved within the target date/milestone | Green |
| Blank – Milestone not due | Blank |

CORPORATE PLAN Detail of key actions

Detail of all key actions including their status (red/amber/green/blank)

[Appendix B]

Corporate Priority: Local Democracy

Securing local democracy and accountability in West Somerset, based in West Somerset, elected by the people of West Somerset and responsible to the people of West Somerset

Objective 1:

Local democracy and accountability remains within West Somerset by establishing a resilient operating model that is financially sustainable and delivers effective, efficient services

| | native options for the future structure of the council where local ties remain within the district | Milestone | Action Status |
|--|---|------------------|----------------------|
| Key Action 1.1.1. Research/evaluate other possible models/options to 1.2 to meet objective | Otr 1 Update Work on a plan B is progressing and a paper will be presented to members at the end of September Different service delivery models will be reviewed as part of the WSC/TDBC Joint Management and shared services project. When shared services are reviewed (phase 3 of the proposal) different service delivery options will be considered. Otr 2 Update An independent 'Assurance Review' has established that the business case for shared management and services with TDBC is financially sound. If the business case is approved by Councils on 12th November 2013 then the reality will be that Plan B will convert to Plan A+ whereby the '+' equals additional reductions in net expenditure required to close the budget gap. Savings identified for 2014/15 will be presented to Cabinet/Council for consideration in Nov | End Sept 2013 | Green (Completed) |

| Key Action 1.1.2. Present any identified options to full Council for consideration | Otr 1 Update The partnership business case will not include specific proposals but provides assurance that all delivery options will be considered when service reviews are undertaken as part of Phase 3 Otr 2 Update These options will now focus on what savings initiatives are required to close the long term budget gap. This will include a review of methods of service delivery as well as a review of the affordability of services themselves. The urgency for a report to members on this subject has reduced following the identification of savings that can be delivered in 2014/15 to provide a balanced budget. | Oct 2013 | Green (Completed) |
|--|---|----------|----------------------|
|--|---|----------|----------------------|

| KEY TASK 1.2 Working with Taunton Deane | Borough Council to draft a business case for the commissioning or | Milestone | Action |
|---|---|------------------|----------------------|
| sharing of services, manager | | | Status |
| Key Action 1.2.1 Preparation of detailed business case for joint management arrangements | A bid application has been prepared and submitted to CLG on 11 th July for transformation funding. Joint Chief Executive proposals submitted to WSC & TDBC Councils in July. Business case being prepared and due to be available for an external assurance review –first week of Sept then to Scrutiny and Full Council at both WSC &TDBC Otr 2 Update Joint Chief Executive report presented and approved at WSC (& TDBC's) Full Council of 22nd July 2013. Joint CEO comes into effect on 24 th Oct 2013. Report detailing the Joint Management proposals prepared for presentation to WSC (& TDBC's) Scrutiny on 24 th Oct and Full Council on 12 th Nov. | End Sept 2013 | Green (Completed) |
| Key Action 1.2.2 Preparation of Strategic business case for high level joint service arrangements | Otr 1 Update The Business case being drafted will include details about the proposals for shared services. A joint WSC/TDCB service workshop was held in May 2013. Joint meetings have been held for the key services and some initial quick wins identified as a result. Service profiles have been drafted for all WSC & TDBC services, including information about the staffing structure, what the service delivers, Performance information, budget, contracts & ICT systems Otr 2 Update Business case has been completed and Local Partnerships have completed an assurance review during the first week of Sept. | End Sept 2013 | Green (Completed) |

| Key Action 1.2.3 Business cases from 1.2.1 and 1.2.2 presented to full council for approval | Qtr 1 Update The business case is still on schedule to be presented to full council in October 2013. Qtr 2 Update The business case and supporting reports (creating shared workforce and governance proposals) to be presented to WSC (& TDBC) Scrutiny on 24th Oct and to Full Council on 12th Nov | Oct 2013 | Green (completed) |
|---|--|----------|----------------------|
|---|--|----------|----------------------|

| KEY TASK 1.3 Implement any actions agreed as a result of any decisions taken in regard to collaboration or commissioning for the provision of services | | Milestone | Action Status |
|--|---|------------------------------|----------------------|
| Key Action 1.3.1 If 1.2.1 business case approved (joint management),, undertake necessary actions to implement with effect from 1/4/14 | Qtr 1 Update The business case (including joint management) is still on schedule to meet the March 2014 milestone and current indications are that joint senior management will be in place by March 2014. The timelines are also dependent on the outcome of the transformation funding bid submission. Qtr 2 Update Joint Chief Executive will be in post 24th October 2013 . Pending approval of the business case and associated reports, the majority of the new joint senior management structure is scheduled to be in place by January 2013. | Oct 2013 to March 2014 | Green (completed) |
| Key Action 1.3.2 If 1.2.2 business case approved commence work on detailed business case for joint services | Otr 1 Update The business case (including shared services) is still on schedule to meet the March 2014 milestone and current indications are that some quick wins could be implemented sooner than March 2014. The timelines are also dependent on the outcome of the transformation funding bid submission. Otr 2 Update Pending approval of the business case and associated reports, joining staffing structures as scheduled to commence January 2014 and completed by Feb 2015. Service Transformation also scheduled between Jan 2014-Mar 2016. Work has commenced for Legal Services and Building Control identified as fast track services for sharing services. Otr 4 Update The approved business case included details for both Joint Management and Shared services An implementation programme plan has been drafted and project plans for specific workstreams Eg.HR, ICT, Communications and progress is monitored by the Joint Project Board and the Joint Partnership Advisory Group (JPAG) as part of the governance monitoring framework in place. | Oct 2013 to March 2014 | Green (completed) |

| Key Action 1.3.3 Undertake any other actions, as agreed, in respect of 1.3.2 | Awaiting completion of 1.3.2 Otr 2 Update The business case identifies HR, Governance, Communications and ICT actions to provide the corporate basis for joining management and sharing services. Pending approval of the business case, an implementation plan will be drafted detailing the required actions and associated timescales. Otr 4 Update Implementation plan in place to deliver Phases I & II of the business case and work underway Joint Management in place by 1st Jan 2014. Tiers 4 & 5 restructure underway. Still on track for phase I completion by 1st July '14, Phase II by 1st Aug '14 and the remaining structure in place by Feb '15. | Oct 2013 to March 2014 | Green (completed) |
|--|---|------------------------------|----------------------|
|--|---|------------------------------|----------------------|

| KEY TASK 1.4 Ensure that savings and income increases identified for the Medium Term Financial Plan for 2013/14 are achieved | | Milestone | Action Status |
|--|--|-----------------------------------|----------------------|
| Corporate Management - Savir | ngs | | |
| Key Action 1.4.10 Regularly monitor progress and report to members throughout the year £305,441 Total savings Shown as a breakdown below 1.40.20 – Housing & Economy 1.40.30 - Corporate Services 1.40.40 - Environment | Qtr 1 Update £160k savings confirmed as of end of Qtr 1. Also additional income identified from grounds maintenance/assets of £7.5k. Corporate PAG receive savings updates throughout the year Qtr 2 Update £195k savings confirmed as end of Qtr 2. Savings made since qtr1 realised are primarily attributed to the increased income from planning application fees. There is, at Qtr. 2 a predicted overall underspend for the 2013/14 financial year of £135,493 Qtr 3 Update Awaiting budget monitoring for end of year to be completed to confirm details below. There are some savings that not been realised but with the increase in planning fee income and some additional income from grounds maintenance the overall savings target is likely to be achieved. • Rental of office spaces to F&R not realised £4k savings not realised • Closure of 5 toilets − work all underway but savings of £34.5k not realised and £3k savings achieved during 20131/4 • BC fees income was £34,814 down on budget prediction (which incorporated expected increase from 5% fee increase) Benefits external processing costs were over the budget prediction (that incorporated an expected reduction of £6k from 2012/13) by £31,643 • PI.App fees £1108,030 over budgeted prediction (which included £16.5k increase) therefore £124,530 income increase/savings achieved) • Additional income during the year: Ords maintenance contracts (Williton PC/Watchet TC) totalling £3.9k income Additional rental (lime kiln stores) £300/year (3 year leases) | July 2013 Oct 2013 Jan 2014 | Green (completed) |

| | | Milestone | Action Status |
|----------------------------------|---|---------------|----------------------|
| Housing and Economy savings | - Achieve savings of £67,116 as a proportion of the overall savings (£305,441) | | |
| from the WSC budget | | | |
| Key Action 1.4.20 | Qtr 1 Update | | |
| Planning Policy - External | Savings of £28,0000 have been removed from budget book | | |
| specialist support not required | | April | Green |
| (£28,000) | | 2013 | (completed) |
| Ensure that savings have been | | | |
| removed from the budget book | | | |
| Key Action 1.4.21 | Qtr 1 Update | | |
| Housing - Reduction in | Savings of £6000 have been removed from budget book | | |
| prevention budget (£6000) | Budget will be monitored throughout the year | April | Green |
| Ensure that budget has been | Qtr 4 Update | 2013 | (completed) |
| reduced and monitor budget | This cost centre remained within budget. £13,830 spend of the £20k 2013/14 budget | | |
| throughout the year | | | |
| Key Action 1.4.22 | Qtr 1 Update | | |
| Re-tender contract for dog | Saving has been removed from budget book. Reduction achieved by the re-negotiation of the | | |
| warden service | combined Dog warden/pest control service provided by SDK. | | |
| Ensure that budget has been | Also In discussions with TDBC regarding a joint tendering proposal. | | |
| reduced by identified saving | Website information amended regarding the provision of a pest control service and customer services | | |
| (£11,700) | aware of the changes. | Λ wil | |
| Ensure customer information | | April 2013 | Green (completed) |
| (via customer services and | Qtr 2 update | 2013 | (completed) |
| website) are aware that the | Work on joint contracts will be progressed when there is clarity about the partnership proposals in | | |
| rodent & pest control service is | guarter 3. | | |
| no longer subsidised and are | | | |
| signposted to SDK as the | | | |
| approved contractor. | | | |
| Key Action 1.4.23 | Qtr 1 Update | | |
| Licensing - Staff costs - | Staffing budget has been reduced by £6220 in line with action | April | 0 |
| reduction in hours (£6220) | | April 2013 | Green (completed) |
| Ensure that the staffing budget | | 2013 | (completed) |
| has been reduced | | | |

| Key Action 1.4.24 Benefits - Reduce external processing capacity (£6000) Ensure that budget has been reduced and monitor budget throughout the year | Otr 1 Update Budget reduced by £6000 and monitoring is being carried out. Budget spend is less than 25% for quarter one.ie on track Budget will be monitored throughout the year Otr. 2 Update Although more than half the budget has been spent in the first half of the year, benefits enquiries have now steadied as there was significant demand in qtr2 as the reforms took hold. This cost centre is still expected to remain within budget by year end Otr 3 Update Spend to end Dec is £70,970 This cost centre is still expected to remain within budget by year end. Otr 4 update Unfortunately levels of work made this an unachievable objective. Backlogs rose sharply as a result of insufficient processing resource. This required an increase of resource, funded by the economic downturn grant. The final cost of remote processing was £107,643.21. | April 2013 | Green (completed) |
|---|---|---------------|----------------------|
| Key Action 1.4.25 Staff costs - reduction in hours (£6525) Ensure that the staffing budget has been reduced | Qtr 1 Update Staffing budget in Housing options has been reduced by £6525 | April 2013 | Green (completed) |

| | | Milestone | Action Status |
|-----------------------------------|--|-----------|------------------|
| Corporate Services savings - Ad | chieve savings of £115,421 as a proportion of the overall savings (£305,441) | | |
| from the WSC budget | | | |
| Key Action 1.4.30 | Qtr 1 Update | | |
| Health& Safety - cease annual | | | |
| subscription to technical indexes | £6000 has been removed from Budget book – cost centre 4305-50163 | April | Green |
| (£6000) | | 2013 | (Completed) |
| Ensure that savings have been | | | |
| removed from the budget book | | | |

| Key Action 1.4.31 | Qtr 1 Update | | |
|---------------------------------|--|---------------|----------------------|
| Staff costs -PR/Media post | | April | 0 |
| deleted (£41,125) | £41,125 has been removed from Budget Book – cost centre 4312-50182 | April 2013 | Green (Completed) |
| Ensure that savings have been | | 2013 | (Completed) |
| removed from the budget book | | | |
| Key Action 1.4.32 | Qtr 1 Update | | |
| Reduction in the number of | | | |
| audits (£10,000) | £10,000 has been removed from Budget Book - cost centre 4305-50153 | April | Green |
| Ensure that budget has been | Internal Audit plan reflects the reduction | 2013 | (Completed) |
| reduced and monitor budget | | | |
| throughout the year | | | |
| Key Action 1.4.33 | Qtr 1 Update | | |
| Reduction in LGA subscriptions | | April | Green |
| (£598) | £598 has been removed from Budget Book – cost centre 4305-50162 | 2013 | (Completed) |
| Ensure that budget has been | | 2013 | (00p.0.00) |
| reduced | | | |
| Key Action 1.4.34 | Qtr 1 Update | | |
| Reduction in cost of private | | April | Green |
| health care scheme (£1500 | £1500 has been removed from Budget Book – cost centre 4306-50190 | 2013 | (Completed) |
| Ensure that budget reduced | | | |
| Key Action 1.4.35 | Qtr 1 Update | | |
| Reduction in staff training | £5000 has been removed from Budget Book – cost centre 4306-50109 | | |
| (£5000) | Budget will need to be monitored throughout the year | April | Green |
| Ensure that budget is reduced | Qtr 2 Update | 2013 | (Completed) |
| and monitor budget throughout | Training budget - cost centre 4306-50109 is within budget as of end Sept (Qtr 2) | 2013 | (00p.0.00) |
| the year | Qtr 3 Update | | |
| | Training budget - cost centre 4306-50109 is within budget as of end Sept (Qtr 3) | | |
| Key Action 1.4.36 | Qtr 1 Update | | |
| Staff costs -Group Manager post | £11,198 has been removed from Budget Book – cost centre 4359 50182 | | |
| replaced part-time (£11,198) | Qtr 2 Update | April | Green |
| Ensure that budget is reduced | Finance salaries budget - cost centre 4359-50182 is within budget as of end Sept (Qtr 2) | 2013 | (Completed) |
| and monitor budget throughout | Qtr 3 Update | | |
| the year | Finance salaries budget - cost centre 4359-50182 is within budget as of end Sept (Qtr 3) | | |

| Key Action 1.4.37 Reduction in cost of financial management system (£40,000) Ensure that budget is reduced and monitor budget throughout the year | Qtr 1 Update £40,000 has been removed from Budget Book Work is still underway on the financial management system – in-house hosting and training but the predicted savings are still expected. Qtr 2 Update Bringing the hosting of the finance system back in house is currently underway. ICT Preparation work – Server has been bought and installed. Cut of information has been taken and testing has been carried out on the local server Associated training for the finance team and data rationalisation was undertaken by Consilium TotalMobile (system provider) in March 2013. It is envisaged that some more assistance will be provided once the system is hosted back in-house. Purchase Ordering and Debtor/Invoicing training has been arranged for week commencing 11th Nov 2013 for members of staff nominated by CMT to undertake those duties. Qtr 4 Update System hosting back in-house – work completed - Feb '14. | April 2013 | Green (completed) |
|---|---|---------------|----------------------|
|---|---|---------------|----------------------|

| | | Milestone | Action Status |
|---|---|---------------|------------------------------|
| Environment & Community sav (£305,441) from the WSC budge | ings - Achieve savings of £122,904 as a proportion of the overall savings et | | |
| Key Action 1.4.40 Rent of space (D&S F&R) (£4000) | Otr 1 Update Contract due to be signed in July. Sept to Move in therefore income will be less than expected ~ £2500 (of the annual £4.5k rent) expected. Otr 2 Update Lease has been signed but no rent payable until Fire &Rescue occupy the space, this is currently on hold due to ICT/Comms issues. Otr 4Update The proposals to rent office space to D&S fire and Rescue has not materialised therefore the £4k income will not be achieved. | Sept 2013 | Red (Milestone missed) |
| Key Action 1.4.41 Minehead TC contribution towards cost of plants (£3000) | Qtr 1 Update £3000 paid to WSC by MInehead Town Council as a contribution towards cost of planting | April 2013 | Green (Completed) |
| Key Action 1.4.42 Staff costs - car parking managers post deleted -(part yr in 2012/13 & part in 2013/14) (£8304) | Qtr 1 Update Removed from Budget | April 2013 | Green (Completed) |

| Key Action 1.4.43 Savings identified other than the permanent closure of public toilets (£22,000) | Qtr 1 Update Part year savings from the Veolia contract re-negotiation (£22k in 2012/13 & 322k in 2013/14 Veolia contract savings of £23k minus WSC expenses of £4k (for 6 months) Veolia contract savings of £25k (£15k discount + £10 fly-tip budget not required as absorbed into contract (for 6 months) | March 2014 | Green (Completed) |
|---|--|---------------|------------------------------|
| Key Action 1.4.44 Closure of 5 public toilets (36,000) | Qtr 1 Update Porlock -~£2k predicted savings/rental income. Watchet £3k income contribution. Discussions underway regarding Williton, Watchet, Minehead & Kilve Qtr 4 Update Williton - Convertion to 2 unisex toilets and storage/workshop facility completed Reduced running costs & potential income will only be realised from Qtr 1 2914/15 Wheddon Cross -No Further update Minehead-Summerland Rd/Quay West – Discussions underway with MInehead TC. Kilve - East Quantoxhead Estate taken over on 1st April. Savings from utility costs will only be realised in Qtr 1 2014/15 Planned savings of £36k will not be realised. Current predictions for savings/income are £5k. | Dec 2013 | Red (milestone missed) |
| Key Action 1.4.45 National increase in planning application fees (£16,500) | Qtr 1 Update £126.5k Budget for 2013/14 (including the predicted increase) April-June income of £67.45k is above target. Due to a large application received in Qtr 1 and a further one expected in Qtr 2. Qtr 2 Update £126.5k Budget for 2013/14 (including the predicted increase) April-June income of £146,954k is £20,454 above full year target. Due to large apps received in Qtr 1/2 Qtr 3 Update Income to end Dec 2014 £204,271 -£77,771 in excess of budget + £16,500 k increase income included Qtr 4 Update Income for the year was £234,530 against a budgeted income of £126,500, | April 2013 | Green (Completed) |
| Key Action 1.4.46 Introduction of pre-application advice fees (£20,000) | Qtr 1 Update Qtr income from pre-Application fees is £4458. £20k prediction did not take into account VAT component, but still broadly on track for the year Qtr 2 Update Qtr 1 & 2 income from pre-App, fees is £7805 Qtr 3 Update Income to End Dec from pre-App, fees is £18,310 (of the £20k expected for the full year) Qtr 4 Update pre-application advice income was £22,617 against a budgeted income of £20,000 | Dec 2013 | Green (Completed) |

| Key Action 1.4.47 Section 106 Administration fees (£10,000) | Qtr 1 Update - income from S 106 admin fees is £2.5k Qtr 2 Update - Qtr 1 &2 income from S 106 admin fees is £5400 and on track for predicted income Qtr Qtr 3 Update Income to End Dec from S 106 Admin fees is £9100 (of the £10k expected for the full year) Qtr 4 Update S106 monitoring income was £9,100 against a budgeted income of £10,000 – overall income was £118,847 above budgeted amounts | April 2013 | Green (Completed) |
|--|--|---------------|------------------------------|
| Key Action 1.4.48 5% increase in fees and charges (£3100-Building Control) | Qtr 1 Update Income from fees (applications & inspections) is generally down on previous year. Competition from Private Inspectors/companies having an impact Qtr 4 Update Income to End march '14 remains less than predicted budget , as reflected throughout the year. Annual income budget projection was £130,250 Actual income is £95,436 The downturn in income is attributed to the combined effect of the economy and more aggressive competition from the private sector Approved Inspectors | April 2013 | Red (Milestone missed) |

Objective 2:

Maximise the funding opportunities from Central Government

| KEY TASK 2.1 Enable and support new housing schemes to increase housing availability within West Somerset | | Milestone | Action Status |
|---|--|-----------------|------------------------------|
| Key Action 2.1.1 Undertake a review of planning decisions and their effect on increasing supply and report findings to Housing PAG. | Otr 1 Update This work will not commence till the autumn Otr 4 Update This action will not be completed in 2013/14 | January 2014 | Red (milestone missed) |
| Key Action 2.1.2 Prepare submission documentation and produce final Local Plan Publication draft for endorsement by council and submission to the Government Inspector | Otr 1 Update Finalised Strategic Housing Market assessment. Council agreed policies and documentation as basis for consultation. This round of consultation will commence in quarter 2 and will be used to produce the publication draft Otr 2 update The Local Plan to 2032 Revised Preferred Strategy consultation was carried out between 29th July and 23rd September including a full consultation list mail out, web based availability of documentation and Westsomersetsays, also including two consultation seminars and drop in sessions with officers in attendance Otr 3 Update The Revised Preferred Strategy consultation exercise responses were reported to the Local Development Panel on the 14th November. The need for three further pieces of evidence base work had been identified through the consultation and are now to be commissioned. As a result, the timescale for moving to Publication is now likely to be Summer 2014. Otr 4 Update No further update | March 2014 | Green (completed) |
| Key Action 2.1.3 Through partnership with the rural housing project carry out 4 housing need surveys to aid in identification of new housing sites for inclusion in the joint work plan | Otr 1 Update Six Parishes have been surveyed Carhampton & Withycombe –to support Townsend farm. To support work with the Crown estates in site identification Dunster, Old Cleeve, Treborough and Luxborough. Otr 2 update No new surveys in quarter but additional work was done in Brompton Ralph and Clatworthy to further clarify need based on a previous survey | March 2014 | Green (completed) |

| KEY TASK 2.2 Facilitate the delivery of 80 a | iffordable homes within the West Somerset area by 31st Mar 2014 | Milestone | Action Status |
|--|---|---------------|----------------------|
| Key Action 2.2.1 Facilitate the delivery of 33 additional affordable homes at Silvermead, Alcombe | Qtr 1 Update Development is on site and progressing well. For management reasons, Magna will be taking possession of the dwellings in batches between March and June 2014 Qtr 2 Update Development is still progressing well. The first batch of properties are due to be advertised on the Somerset Homefinder Choice Based Lettings system on 13th November 2013 Qtr 3 Update Ahead of schedule. Completions due to start in batches from January 2014 Qtr 4 Update 20 properties were completed and handed over during quarter 4. The remainder of the scheme is due to be completed by the end of the Summer 2014 | March 2014 | Green (completed) |
| Key Action 2.2.2 Facilitate the delivery of 5 additional affordable homes at Crowcombe | All ground works have now been completed on site. Build-work due to commence on 29th July with properties expected to be completed by Christmas 2013 Otr 2 Update Development is well under way. The properties have been advertised on the Somerset Homefinder Choice Based Lettings system and they are in the process of being allocated. Otr 3 Update On track for completion and occupation on 7th March 2014 Otr 4 Update Scheme is complete and occupied | March 2014 | Green (completed) |

| Key Action 2.2.3 Facilitate the delivery of 20 additional affordable homes at Townsend Farm in Carhampton | Qtr 1 Update Planning permission submitted and validated in July. It is hoped that this will be decided at August Planning Committee. It is anticipated that purchase of the site by Hastoe will take place within 1 month of Planning Approval being granted Qtr 2 Update Land Transfer and Planning Approval are due to be implemented on 18th November Qtr 3 Update Behind schedule. Issues still being resolved with land transfer. Planning approval not yet issued. As many pre-commencement conditions are being address prior to land transfer as possible Qtr 4 Update Scheme is still behind schedule. Hastoe are currently still negotiating issues with The Crown Estate and the Council. Hopefully this will be resolved in the next few weeks to enable the site to be sold, | March 2014 | Red (milestone missed) |
|---|--|---------------|------------------------------|
| Key Action 2.2.4 Facilitate the delivery of 19 additional affordable homes at Seaward Way in Minehead | planning approval issued and the scheme to start on site Qtr 1 Update Stalled awaiting developer to respond regarding site preparation costs Qtr 2 Update Developer reviewing proposals based on Environment Agency requirements, Still stalled. Qtr 3 Update No further progress Qtr 4 Update Site is still stalled, however, the Council has undertaken some viability work regarding the site to enable them to make the relevant decisions to take it forward | March 2014 | Red (milestone missed) |
| Key Action 2.2.5 Facilitate the delivery of 2 additional affordable homes in Watchet | Qtr 1 Update The Mill Street scheme is almost complete with many of the open market units associated with the development currently being marketed. Site should be completed by the end of the Summer Qtr 2 Update Scheme was completed during the first week in September and properties are now occupied | March 2014 | Green (completed) |

| Key Action 2.2.6 Facilitate the delivery of 5 affordable homes to rent at Watery Lane in Williton | Otr 1 Update Development is currently on site. Magna are due to sign contracts with Summerfield shortly. First press release for the scheme was released in July Otr 2 Update Development is well underway. Magna have agreed handover of the properties on 15th January 2014 Otr 3 Update Scheme on target to be handed over and occupied in January 2014 Otr 4 Update Properties now completed and occupied | March 2014 | Green (completed) |
|--|---|---------------|----------------------|
| Key Action 2.2.7 Facilitate the delivery of an additional 4 affordable homes for sale at Watery Lane in Williton | Other Development is currently on site. There is already a great deal of interest in the 4 Low Cost Housing Option units and it is anticipated that the first one will be reserved by the end of July. First press release for the scheme was released in July Otr 2 Update Development is well underway and interest is remaining high in the properties. Should be completed around March 2014 Otr 3 Update 3 of the 4 homes are reserved. Still on track to complete by March 2014 Otr 4 Update Progress slipped slightly, mainly due to the weather but properties should be completed early in 2014/15. Situation remains that three of the four properties have been reserved and the final one is being marketed heavily with significant response but nothing progressing to reservation | March 2014 | Green (completed) |

| KEY TASK 2.3 Understand the impact that business rate retention has on the Medium Term Financial Plan, monitor regularly and report this impact to members | | Milestone | Action Status |
|--|--|--------------|----------------------|
| Key Action 2.3.1 Establish a process to monitor the current gross yield and subsequent net yield of business rates and the impact on the amounts retained and paid to major precepting authorities | Otr 1 Update Report detailing the monitoring process was presented to Scrutiny and Cabinet and subsequently approved. Regular monitoring will be undertaken as part of the finance report component of the quarterly performance report. | June 2013 | Green (completed) |

| Key Action 2.3.2 Produce quarterly monitoring reports for consideration by members | Qtr 1 Update Regular monitoring will be undertaken as part of the finance report component of the quarterly performance report. Qtr 2 Update To provide improved clarity the financial element of the Performance Report has been extracted into a separate report. The Qtr. 2 report will be presented to Scrutiny in November 13 and Cabinet in December 13. Qtr 3 & 4 Update The quarterly performance report and finance report are presented to Scrutiny and Cabinet on the same agenda. | July 2013 Oct 2013 Jan 2014 | Green (completed) |
|--|---|-----------------------------------|----------------------|
|--|---|-----------------------------------|----------------------|

Priority: NEW NUCLEAR DEVELOPMENT AT HINKLEY

Maximising opportunities for West Somerset communities and businesses to benefit from the potential development whilst protecting local communities and the environment.

Objective 3:

Communities in West Somerset can access and understand the process for accessing funding opportunities provided for by the development at Hinkley Point and are supported in delivering funded projects and initiatives

| | ities and organisations to access and bid for funding, maximising the potential om Hinkley Point related funding by May 2013 | Milestone | Action Status |
|--|---|---------------|------------------------------|
| Key Action 3.1.1 Develop and publish an agreed Application Form for the community impact mitigation fund with the joint Planning Obligations Board | Qtr 1 Update A draft application form has been agreed by the joint Planning Obligations Board (POB) on the 22nd January 2013. However it has not been published yet as the joint POB have made a decision to postpone the publication until monies are available (subject to the commencement of Phase 2 earthworks on the main site). Qtr 2, 3 & 4 – No further update | April 2013 | Red (milestone missed) |
| Key Action 3.1.2 Develop and publish an agreed Expression of Interest Form for the community impact mitigation fund with the joint Planning Obligations Board | Qtr 1 Update A draft Expression of Interest (EoI) form has been agreed by the joint Planning Obligations Board on the 22 nd January 2013. However it has not been published yet as the joint POB have made a decision to postpone the publication until monies are available (subject to the commencement of Phase 2 earthworks on the main site). Qtr 2, 3 & 4 – No further update | April 2013 | Red (milestone missed) |
| Key Action 3.1.3 Develop and publish an agreed Funding Strategy for the community impact mitigation fund with the joint Planning Obligations Board | Qtr 1 Update A draft Funding Strategy has been agreed by the joint Planning Obligations Board on the 22 nd January 2013. However it has not been published yet as the joint POB have made a decision to postpone the publication until monies are available (subject to the commencement of Phase 2 earthworks on the main site). Qtr 2, 3 & 4 – No further update | April 2013 | Red (milestone missed) |

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| Key Action 3.1.4 Develop and publish an agreed set of Frequently Asked Questions for the community impact mitigation fund with the joint Planning Obligations Board | Otr 1 Update A draft Frequently Asked Questions document has been agreed by the joint Planning Obligations Board on the 22 nd January 2013. However it has not been published yet as the joint POB have made a decision to postpone the publication until monies are available (subject to the commencement of Phase 2 earthworks on the main site). Otr 2, 3 & 4 - No further update | April 2013 | Red (milestone missed) |
|---|---|---------------|------------------------------|
| Key Action 3.1.5 Develop and publish an agreed set of Guidance Notes for the community impact mitigation fund with the joint Planning Obligations Board (POB) | Otr 1 Update A draft set of Guidance Notes has been agreed by the joint Planning Obligations Board on the 22 nd January 2013. However it has not been published yet as the joint POB have made a decision to postpone the publication until monies are available (subject to the commencement of Phase 2 earthworks on the main site). Otr 2, 3 & 4 - No further update | April 2013 | Red (milestone missed) |
| Key Action 3.1.6 Develop and publish an agreed set of principles for the operation of the Board with the joint Planning Obligations Board | Otr 1 Update A draft set of principles has been agreed by the joint Planning Obligations Board on the 22nd January 2013. However it has not been published yet as the joint POB have made a decision to postpone the publication until monies are available (subject to the commencement of Phase 2 earthworks on the main site). Otr 2, 3 & 4 – No further update | April 2013 | Red (milestone missed) |

| KEY TASK 3.2 Improve the community's understanding of the funding available from WSC and Somerset Community Foundation through production of a communications strategy by July 2013 | | Milestone | Action Status |
|---|--|---------------|------------------------------|
| Key Action 3.2.1 Develop and operate an agreed communications strategy with the joint Planning Obligations Board | Otr 1 Update A draft Communications Strategy has been progressed and presented to the Board on two occasions. This strategy will be finalised and operating when the Community Impact Mitigation (CIM) Fund process goes live. Qtr 2, 3 & 4 – No further update | July 2013 | Red (milestone missed) |
| Key Action 3.2.2 Development and maintain the Councils website, hosting the funding information and outputs from Key Task 3.1 | Otr 1 Update The Major Projects Team, Communications teams and the website editor have produced draft webpages which have been uploaded (but are currently hidden from public view) until such time that the CIM Fund goes live. Otr 2, 3 & 4 - No further update | March 2013 | Green (Completed) |

| April '13-Mar '14 | | | |
|---|---|--------------|----------------------|
| Key Action 3.2.3 Work with key affected communities to advise explain process for accessing funding opportunities | All parish and town councils in the Quantock area have been met and information regarding the CIM funding has been shared. This is an on-going process as is the database of enquiries management. Hinkley CIM updates are a standing item at the Voluntary Sector Forums Otr 2 Update Work with key affected communities has continued with the Oral History project led by Stogursey Parish Council. Contact has remained with key affected parish Councils and with wider partnership colleagues through the Voluntary Sector Forum and Community Matters. Supported the WS Intercultural Group with their music event as part of the Watchet Harbour Festival, making useful contacts with the MECA Association regarding European support for workers and a future CIM application. Attended and supported the Housing Fair that drew projects and organisations to support a range of issues and local needs. Established in partnership with SCC the WS Youth Forum, a partnership aiming to provide projects to meet local young people's needs. There will be funding applications to the CIM fund from young people if services can be maintained during the hiatus where work has yet to start. Supporting the development of the WS Advice partnership following the success of the Lottery Bid. Following a request from St Andrews Church in Stogursey Food Cupboard at the Church in Stogursey Qtr 3 Update Commenced work with Stogursey Parish Council and SCC to create a new circular walk from the Coleridge Way to Shurton Bars. Also facilitated work between ARTlife and Stogursey Parish Council regarding the Landscape Art Project. | Sept 2013 | Green (completed) |

V.1

| April '13-Mar '14 | | | |
|--|---|---------------|----------------------|
| potential investment in West So | ng the bidding process, maximising the number of successful bids and omerset. | Milestone | Action Status |
| Key Action 3.3.1 Work with key affected communities to identify priorities for funding, along with identifying and help source match funding, for presentation to the Planning Obligations Board | Where there are project ideas that can be developed these are being worked up. The lottery funded oral history project in Stogursey being one, the advice project for all WS being another. Strategic work is also being completed to encourage co-ordination of ideas and plans so the community get the widest possible benefit. All delays are being communicated and other opportunities followed up including the database of enquiries where if funding is identified that fits any of the projects discussed the lead contact is notified and support to access the funding is offered. Qtr 2 Update Funding opportunities have been sent out to groups as relevant to aid them in developing their projects and in the absence of any CIM funding. Supported the co-ordination of the Health and Welling planning with partners to ensure future projects contribute to improving the health and wellbeing of the area as part of the quality of life improvement targets. Worked with Williton Parish Council and the FA to access various sources of funding for their planned new sports pavilion, Established a partnership with Ichoosr encouraging households to switch their gas and electricity bills and reduce their costs. This would put more money into people's pockets and create a small annual community fund for distribution by WS Council to support increased activity. Representing WS on the Social Enterprise Sub-group of the LEP with a view to encouraging new models of organisation in WS that will create a legacy and to strategically align with future funding opportunities that may be suitable forms of match for the Hinkley CIM. In total the Community role has supported £264k of funding to the area with some applications still awaiting decisions. This has more than covered the costs of the role which also leaves projects ready to apply for funding as soon as it becomes available, co-ordinated with a more strategic vision Qtr 3 Update Helped to secure funding from the Quantock Hills AONB SDF and SCC Health & Well-being Scheme via Cllr Davies. | March 2014 | Green (completed) |

Continuing to send out funding opportunities to relevant groups as they come available.

| Key Action 3.3.2 Support appropriate bids from communities in West Somerset for funding at the Planning Obligations Board | Qtr 1 Update WSC has a Community Development Officer in place who is able to support appropriate bids from communities in West Somerset when the Community Impact Mitigation (CIM) Funding becomes available. Qtr 3 Update The Community Development Officer left the authority in November 2013. | March 2014 | Red (milestone missed) |
|---|---|---------------|------------------------------|
| Key Action 3.3.3 Present recommendations from the Planning Obligations Board to Cabinet / Council for approval | Otr 1 Update Proposals for the Economic Development allocations have been successfully presented to Cabinet/Full Council for approval. Otr 2 Update No Planning Obligations Board meetings have taken place in Quarter 2 to require recommendations to be presented to Cabinet/Council Otr 3 - No Planning Obligations Board meetings have taken place in Quarter 2 to require recommendations to be presented to Cabinet/Council | March 2014 | Green (completed) |

| KEY TASK 3.4 By July 2013 develop a programme of investment within West Somerset for the leisure funding provided directly to the council from the development at Hinkley Point | | Milestone | Action Status |
|--|---|-----------------|------------------------------|
| Key Action 3.4.1 Develop, using existing evidence, an investment programme for the leisure contribution | Otr 1 Update Somerset Action Sports Partnership (SASP) Major Sports Facilities Strategy (March 2013) and the SASP Playing Pitch Assessment Report (March 2013), were endorsed, by Cabinet on 3.7.13 to provide a rationale for the Council supporting, in principle, bids for funding being made by local community and voluntary groups for sports and recreation facilities. Otr 2,3,4 - No further update | Sept 2013 | Red (milestone missed) |
| Key Action 3.4.2 Identify and secure match funding opportunities for the leisure contributions and submit proposals to the WSC Planning Obligations Group | Qtr 1 Update This action reliant on completion of 3.4.1 Qtr 2,3,4 - No further update. | Nov 2013 | Blank |
| Key Action 3.4.3 Present funding allocations to Cabinet / Council for approval | Qtr 1 Update This action reliant on completion of 3.4.1 | January 2014 | Blank |

Objective 4:

The economic opportunities that arise from the development and associated activities are maximised

| KEY TASK 4.1 Work with key partners and EDF Energy to support businesses and the local working age community to gain economic benefits from the development in terms of contracts awarded to local suppliers and increased employment opportunities | | Milestone | Action Status |
|--|--|--------------|----------------------|
| Key Action 4.1.1 Develop and improve knowledge of the business sector through acquisition of a database of businesses, surveys and targeted communications. | Otr 1 Update Database was acquired and has been added to through local knowledge. Reported detail to Economic Development PAG. Data being used to address training need and plan future actions. Otr 2 Update Continue to populate database, and use to send targeted information, food & drink businesses informed of sector specific training events. | June 2013 | Green (completed) |
| Key Action 4.1.2 Provide business support to West Somerset businesses, by delivering and supporting a range of business support programmes including mentoring, start-up and specific sector skills training. | Other activity includes the organisation of three restail mentoring workshops. Other activity includes the organisation of three restail mentoring workshops. | Quarterly | Green (completed) |

| Key Action 4.1.3 Building the supply chain In the food and drink Sector to enable businesses to be Hinkley ready | Otr 1 Update Successful Food & Drink – Meet the Buyer Event held In April (15 sellers / 52 buyers) Agreed further programme of work to include further information such as leaflet and web links. Business support and reviewing business ability to expand and meet demand. Funding bid has been submitted related to visit Exmoor to provide further events. Otr 2 Update Specific training event for food & drink businesses held covering social media and marketing. Food & Drink business to business information leaflet produced, together with companion guide for visitors. Otr 3 Update Work around encouraging food & drink businesses to engage with Somerset Larder – a consortium approach to supplying the F&D Contract for HPC. Undertaking gap analysis around business support and accreditations. Otr 4 Update A successful funding bid to Magnox and SCC (Fish & Chips Project) has led to an innovative training course for young Chefs and Cooks engaged in the local hospitality industry. The Course has taught participants to source local products and develop imaginative menus. The course concluded with a 'Masterchef' type competition. | Quarterly | Green (completed) |
|--|--|-----------|----------------------|
|--|--|-----------|----------------------|

| KEY TASK 4.2 Work with key partners and EDF Energy to provide suitable access to skills, training and employment opportunities to benefit local residents and ensure that local businesses have the access to the skilled workforce that they require | | Milestone | Action Status |
|--|--|-----------|----------------------|
| Key Action 4.2.1 Work with EDF Energy via their jobs brokerage programme and WSCC training programmes to maximise the employment opportunities for WS residents during the construction phase of HPC | Otr 1 Update West Somerset Job Fair held (100 attended – 10 gained employment, 1 into Voluntary work, 10 supported with CV, 2 registered with Somerset Skills & Learning Job Club, 2 starting full-time training in Sept.) Otr 2 Update Development of two Fit to Work Projects in conjunction with West Somerset College and EDF Energy Employment Brokerage to ensure that individuals are suitable prepared and skilled for the world of work, paying particular focus on ensuring that local residents develop the skills and / or qualifications required for current and upcoming employment opportunities arising from Hinkley Point C and associated developments helping to bridge the skills gaps and utilise existing facilities. Anticipated delivery November 2013 – June 2014 Otr 3 Update SLA in place for the administration of the Up-skilling Fund (Fit to Work Project). Fund will cover the cost of individuals completing and achieving the Construction Skills Certification Scheme Test and obtaining the card. Accessible to those who are both unemployed and in employment. Construction Event to launch the project took place on 28th November – 38 attended. EDFE, Kier Bam and CITB all present. Two further SLA's are due to be confirmed. These include one for the delivery of 3 Intensive Training Programmes and one for the delivery of 3 taster roadshows across West Somerset. Anticipated delivery March – June Supported EDF Energy Employment Brokerage and WSCC with local recruitment event – 80 attended Otr 4 Update Two further SLA's in place to deliver three intensive training programmes and a series of Skills Roadshows – delivery May-June Journey to Employment Event held in partnership with JCP and West Somerset College | Quarterly | Green (completed) |

Key Action 4.2.2

Work with our most disadvantaged communities to provide access to mentoring, training and employment opportunities. Target this activity at the long term unemployed to ensure they are able to access employment and training opportunities offered by the project or to other employers who may have lost employees to the project.

Qtr 1 Update

Flexible training fund launched (aimed at removing barriers to the most disadvantaged seeking employment / training opportunities) through press information and links to training providers. FIT to work application will focus on a range of groups that require addressing.

Qtr 2 Update

Re-launch of the Access to Employment Fund- Service Level Agreement now in place for West Somerset College to administrate in-line with set eligibility criteria.

Employment and Skills outreach support delivered via CLOWNS bus and Children's Centre Activity Days as well as 1-1 employment and skills support for those looking for work.

Access to Transport Survey developed and undertaken in partnership with Jobcentre Plus to identify interventions required to address barriers associated with limited and / or lack of transport in order to improve access to employment and training. Meeting to take place 04/11/13 with SCC transport department to discuss identified issues and possible solutions.

Development of Fit to Work projects in conjunction with a number of community organisations etc. in order to support those furthest away from work into employment or training through bespoke training activity and skills development packages to encourage further engagement. Anticipated delivery November 2013 – June 2014.

Development of Community IT projects to improve and expand access to IT facilities and associated training in order for individuals to develop the required IT skills to be able to compete in today's job market. Anticipated delivery December 2013 – February 2014.

Qtr 3 Update

Development of two projects in partnership with the local children's centre. Aims of which are to engage those hardest to reach and to encourage further participation in skills training and more vocationally orientated learning, helping to support pathways to employment.

One to one employment and skills information sessions.

Somerset County Council Transport Survey – part influenced by an original piece of work carried out as a result of the Pre-Employment and Skills Steering Group.

Journey to Employment Event will take place on 12th February in Minehead.

Qtr 4 Update

Community Learning Project and Access to Training Fund taking place with West Somerset Children's Centre to move those furthest from employment to access training

Phoenix Project Course 8 day bespoke course to support pathway to employment for JCP customers

Quarterly

Green (completed)

9

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| Key | Action | 4.2.3 |
|-----|--------|-------|
|-----|--------|-------|

Work with pre-employment providers and others to ensure that adequate provision is provided in West Somerset and gaps in support are covered in our most disadvantaged areas

Qtr 1 Update

Pre-employment mapping undertaken and Pre-employment Sub- Group established with key organisations.

Gaps in provision being scoped to enable relevant targeting by the Fit to Work Budget and form the basis for other funding bids.

Qtr 2 Update

Continuation of Pre-Employment and Skills Steering Group meetings - development of two events focused on supporting pathways to employment and addressing associated barriers. First Event Planned for November 2013, second event planned for February 2014.

Qtr 3 Update

Continuation of Pre-Employment and Skills Steering Group Meetings.

Qtr 4 Update

Continuation of Pre-Employment and Skills Steering Group Meetings.

Our Place Project looking to support a diverse range of partnership approaches to tackling key themes and issues in the local community. Application submitted which will look to improve access to employment and training in two of the most deprived ward within West Somerset. Grant of £2500 secured

Quarterly

Green (completed)

10

| KEY TASK 4.3 Work with tourism partners to any opportunities created. | mitigate the negative effects of the development and take advantage of | Milestone | Action Status |
|--|---|-----------|----------------------|
| Key Action 4.3.1 Support the Hinkley Tourism Partnership to ensure it maximises the opportunities in partnership with other key Tourism partners through the provision of a clear strategy and action plan | Qtr 1 Update Euro Intereg Project Cool Tourism project (partners SCC, ENPA, SDC, Norfolk < Essex, Kent, Pas de Calais, Somme) officially launched in Dunster. Set up Hinkley Tourism Partnership steering group. Qtr 2 Update Somerset Cool Partners (WSC, ENPA, SCC and SDC) piloting activity and collaborating on projects that will help to establish firm foundations for future Hinkley Tourism Action Partnership. 2 business development networks up and running (Dunster and Coleridge Way). New photography and video images for promotion and marketing has been commissioned. Qtr 3 Update Continuing to commission discrete marketing and promotional projects / and develop rural tourism business development networks (Dunster / Coleridge way, Green Tourism and Wildlife and wetlands) Procurement process commenced for re-vamp of Visit Exmoor website. Qtr 4 Update As Q4 – on-going. Allocation from Government Business Support Flooding Fund used to enhance TV advertising slots prior to Easter break. HTAP draft Strategy produced and due to be adopted May 2014. | Quarterly | Green (completed) |
| Key Action 4.3.2 Drive up the quality of our tourism provision to ensure that the offer is fit for purpose and can compete with other areas to attract visitors, through providing appropriate training and supporting modern marketing and promotion techniques | Otr 1 Update Delivered Joint Marketing with North Devon plus for visit Exmoor mobile website. Working on refresh of Visit Exmoor Website and content ahead of relaunch. Otr 2 Update Delivered a tourism specific social media workshop in Porlock. Working with Porlock Futures to assist Porlock business to establish an Action Plan of activity to improve footfall and profitability. Otr 3 Update Viper marketing commissioned (via Cool Project) to deliver IT related workshops and 1:1 support. Social media / use of video clips / experiential tourism packages. Otr 4 Update Supported localised Visit England workshop for Tourism Businesses affected by Somerset Flood issues. | Quarterly | Green (completed) |

Objective 5:

The availability of housing supply within West Somerset is increased to mitigate the extra demands linked to Hinkley Point workers

| KEY TASK 5.1 Using the Hinkley Point Housing Fund to provide 100 additional bed spaces in the West Somerset area by 31st Mar 2014 | | Milestone | Action Status |
|---|---|---------------|------------------------------|
| Key Action 5.1.1 Submit a bid for use of the Hinkley housing fund to the Planning Obligations Board detailing the proposed interventions to deliver the key task. | Otr 1 Update Hinkley Bids prepared but will need to be reviewed as and when access to the fund is available Otr 2 Update Hinkley Bids are currently being revised to take account of what has happened to date without funding to ensure that they remain up to date and take account of additional schemes Otr 3 Update Hinkley Bids are continually monitored and revised to take account of what has happened to date without funding to ensure that they remain up to date and take account of additional schemes to be submitted when funding becomes available Otr 4 Update Hinkley Bids are continually monitored and revised to take account of what has happened to date without funding to ensure that they remain up to date and take account of additional schemes to be submitted when funding becomes available | June 2013 | Red (Milestone missed) |
| Key Action 5.1.2 Facilitate the delivery of 15 bed spaces by housing associations in priority areas through Implementation of their Downsizing Policies | Otr 1 Update Currently assessing ways of promoting the scheme which can work prior to access to funding and enhanced when the fund becomes available. Otr 2 Update During Otr 2, 6 beds paces were freed up, in priority areas as a result of downsizing, despite additional funding not being available Otr 3 Update During Otr 3, a further 10 bed spaces were freed up, in priority areas as a result of downsizing, despite additional funding still not being available Otr 4 Update During Otr 4, a further 7 bed spaces were freed up, in priority areas as a result of downsizing, despite additional funding still not being available | March 2014 | Green (completed) |

| Key Action 5.1.3 Support and enable Magna to deliver a portfolio of Garage Sites delivering 38 bed spaces | Otr 1 Update Scheme would have required some HCA funding in addition to the Hinkley funding. It is unlikely now that it could be delivered using Hinkley Funding to due Magna's contractual obligations to build them before March 2015. Planning Approval has been granted on all sites and schemes have been submitted to the HCA for consideration if there is slippage funding within the current contracts Otr 2 Update Due to the lack of any funding for the project, either through the Hinkley Housing Fund or the HCA, Magna Development Committee have taken the decision to sell the plots of land with planning approval on the open market. No affordable housing will now be delivered on these sites. Otr 3 Update Negotiations started with Magna on Phase II of their Terrier review. It is hoped that this will identify a small number of further potential sites Otr 4 Update Small number of sites identified and planning views sought on them. Magna Board now need to make decisions as to what action, if any, they will take with them. | March 2014 | Red (Milestone missed) |
|---|---|---------------|------------------------------|
| Key Action 5.1.4 Work with the PCT and Bridgwater YMCA to deliver a minimum of 4 bed spaces in Summerland Road, Minehead. | Qtr 1 Update Continuing efforts to engage with PCT (now PROPCO as responsible organisation) prior to funds being available Qtr 2 Update Property has been put on the market for sale but other options are being explored with the YMCA Qtr 3 Update The property at Summerland Road has now been sold at Auction but other opportunities are still being discussed with both YMCA and the Homes and Communities Agency Qtr 4 Update YMCA are currently negotiating the purchase of an alternative property which is likely to deliver an additional 8 bed spaces rather than the original 4 | March 2014 | Green (completed) |

13

| Key Action 5.1.5 Work with private developers to maximise opportunities in conjunction with the fund to bring forward both open market and affordable homes on sites in • Watchet 120 bed spaces • Williton 50 | Qtr 1 Update Continuing to negotiate. One site in Williton brought forward and another early Planning Submission in Watchet expected during the Summer Qtr 2 Update Currently working with developers to bring a site in Watchet forward for planning. This could result in 26 affordable homes Qtr 3 Update Planning application was made for this site in November Qtr 4 Update Planning Approval was granted in January 14 for this scheme which will deliver 343 beds paces – 67 of them affordable | March 2014 | Green (completed) |
|---|---|---------------|------------------------------|
| Key Action 5.1.6 Provide empty property grants and advice to deliver an additional 30 bed spaces over and above the requirements of Key task 5.3 | Otr 1 Update Unable to offer enhanced grants until access to the Hinkley Fund is possible Otr 2 Update No further action possible Otr 3 Update No further action possible although work has been carried out on Empty Properties within the Hinkley Priority area Otr 4 Update No further action possible although work has been carried out on Empty Properties within the Hinkley Priority area | March 2014 | Red (milestone missed) |

| KEY TASK 5.2 To work with landlords and owners of empty properties to return 55 back into use across West Somerset with priority on the eastern area parishes | | Milestone | Action Status |
|--|--|---------------|----------------------|
| Key Action 5.2.1 Deliver 25 empty properties in The Quantock panel area | Qtr 1 Update During Qtr 1 35 properties brought back into use at: Bicknoller 1, Crowcombe 1, Kilve 1, Old Cleeve 3, Watchet 10, Williton 10, Stogursey 4, West Quantoxhead 1, Elworthy 1, Nettlecombe 1, Stogumber 2. Qtr 2 Update During Qtr 2 a further 28 properties were returned back into use at: Bicknoller 1, Crowcombe 1, , Old Cleeve 4, Watchet 6, Williton 9, Stogursey 6, Stogumber 1. Qtr3 Update During Qtr 3 an additional 28 empty properties were brought back into use:- Watchet 5, Williton & Quantocks 8, Sampford Brett 1, West Quantoxhead 5, East Quantoxhead 1, Upton 2, Holford 3, Stogursey 3, Qtr4 Update During Qtr 4 an additional 26 empty properties were brought back into use:- Watchet 9, Williton 7, Sampford Brett 1, Stogumber 3, Stogursey 3, Bicknoller 2 Stringston 1 | March 2014 | Green (completed) |
| Key Action 5.2.2 Deliver 10 empty properties back into use within the Exmoor panel area. | Otr 1 Update During Qtr 1 32 properties brought back into use at: Brompton Ralph 1, Monksilver 1, Timberscombe 2, Brompton Regis 5, Exford 2, Exmoor Simonsbath 4, Exton 2, Porlock 3, Brushford 2, Dulverton 5, Treborough 1, Selworthy Minehead 2, Wooton Courtneay 2 Otr 2 Update During Qtr 2 a further 14 properties were returned back into use at: Monksilver 1, Brompton Regis 1, , Porlock 2, Brushford 1, Dulverton 5, Selworthy 4, Otr 3 Update During Qtr 3 a further 21 properties were brought back into use: Exmoor & Exford 2, Brushford 1, Oare 1, Porlock 6, , Winsford 2, Dulverton 4, Simonsbath 3 Triscombe 1, Exton 1 Otr 4 Update During Qtr 4 a further 19 empty properties were brought back into use: Porlock 7, Wheddon Cross 1, Exford 2, Dulverton 8, Withypool 1, | March 2014 | Green (completed) |

| Key Action 5.2.3 Deliver 20 empty properties back into use within Minehead and Dunster Panel areas | Qtr 1 Update During Qtr 1 27 properties brought back into use at: Minehead 25, Dunster 1 Qtr 2 Update During Qtr 2 a further 42 properties were returned back into use at: Minehead 40, Dunster 2 Qtr 3 Update During Qtr 3 an additional 42 properties were brought back in to use: Minehead 33, Dunster 5, Minehead without 3, Luxborough 1, Qtr 4 Update During Qtr 4 an additional 40 empty homes were brought back into use:- Dunster 2, Carhampton 1, Blue Anchor 1, Withycombe 1, ,Washford 2, Rodhuish 1, Luxborough 1, Alcombe 3, Minehead 28 | March 2014 | Green (completed) |
|---|--|---------------|----------------------|
|---|--|---------------|----------------------|

| KEY TASK 5.3 To work with landlords and ow them available for use across to the second secon | rners to bring 400 properties up to the Decent Homes Standard making | Milestone | Action Status |
|--|--|---------------|----------------------|
| Key Action 5.3.1 In partnership with Wessex Home improvement Loans deliver 15 low interest loan products | Otr 1 Update 2 Loans approved - the 2 loans approved are following an application to Wessex. One is for a landlord to bring their property up to the Decent Homes Standard in order to be accredited for the voluntary Landlord Accreditation scheme. The other loan is for a vulnerable owner occupier to improve their home to the Decent Homes standard and remove Category One hazards. and 3 enquiries, 1 of which is from a landlord for the accreditation scheme We have 3 enquiries, 1 of which is from a landlord for the accreditation scheme We have a further 2 loans for vulnerable owner occupiers at application stage Otr 2 Update 5 Loans approved - 3 Loans are for energy efficiency measures for owner occupiers to install insulation and heating improvements. One loan is for a landlord in order to bring their property up to the Decent Homes Standard in order to be accredited for the voluntary Landlord Accreditation scheme. One loan is for heating oil. We have 2 enquires and 1 cancelled and have a further 3 loans for vulnerable owner occupiers at application stage We are in the process of working on a promotional campaign with Wessex Home | March 2014 | Green (completed) |
| | 16 | | |

Improvements to increase targeted take-up. Qtr 3 Update

16 Loans approved – 2 Loans were from Q1, 3 from Q2 and 1 in Q3. 10 for heating oil in Q3. By the end of Q3, there have been 8 referrals to Wessex. The latest loan approved was for a vulnerable owner occupier for essential repairs which was at application stage in Quarter two. The remaining 2 loan applications from Quarter two are still at application. If the remaining enquires are processed then the team will have achieved 14 for this year.

Qtr 4 Update

5 ongoing applications by the end of March 2014. By year end the total number of loans approved was 21.3 were cancelled.

17

| Key Action 5.3.2 Delivering 40 Disabled Facilities Grants Key Action 5.3.3 | Qtr 1 Update 7 completed Disables Facilities Grants where the work has been completed, signed off by an Officer and monies paid to the contractor. 5 were wet floor showers, 1 a wet floor and stair lift and 1 an extension. 7 approved & 7 applications received 13 Recommendations received by the partnership from an Occupational Therapist have been passed to Aster to assist the applicant with their DFG application to the Council. Aster will also arrange the contractors and oversee the work to completion. Qtr 2 Update 10 completed Disables Facilities Grants where the work has been completed, signed off by an Officer and monies paid to the contractor. 7 were wet floor showers, 3 were wet floor showers and stair lifts 4 approved & 11 applications received 12 Recommendations received by the partnership from an Occupational Therapist that have been allocated to Aster to assist the applicant with their Disables Facilities Grants application to the Council. Aster will arrange the contractors and oversee the work to completion Qtr 3 Update 22 completed Disabled Facilities Grants where the work has been signed off by an Officer and monies paid to the contractor. This is the accumulative total of Q1, Q2, and Q3. Of the latest completions in Q3, (6), all were for bathing requirements. Please note Q2 was reported incorrectly as should have read 9 completions. The error occurred in the date of certification as incorrectly recorded. There are 9 grants that have been approved and awaiting completion within this financial year and 15 at application stage. Of which 8 will complete this financial year. Based upon the current position, 39 DFG's will complete in 2013/14. There are 22 clients waiting on the Register. This is due to budget constraints. Qtr 4 Update By year end 41 Disabled Facilities Grants were completed where the work was completed, signed off by an Officer and monies paid to the contractor. 24 were for wet rooms, 6 for stair lift and bathing and 11 stair lifts. There are 29 cases ongoing and 28 clients on the waitin | March 2014 | Green (completed) |
|---|--|---------------|------------------------------|
| Improving 50 privately rented properties to the minimum standard | 4 housing complaints investigated – these are complaints brought by tenants to the Council's attention as they are unhappy about their living conditions. The role of the authority is to ensure that the complaints are investigated and the property brought up to the minimum legal | March 2014 | Red (milestone missed) |

standard in accordance with the Housing Act 2004. The primary aim is to remove or reduce Category One hazards. 5 accredited (via landlord accreditation scheme) properties against the target of 50 is below target for the quarter. The reason is that demand has been low for the scheme in West Somerset. However enquiries have picked up more recently with the newsletter and the partnership is going to be working with Exmoor National Parks to target the properties in the park area including feudal landlords Qtr 2 Update

There are two routes where privately rented properties are brought up to the minimum standard as assessed under Housing Act 2004;

Housing inspection / enforcement; Complaints and also referrals from Homefinder applicants are investigated to ensure more serious housing hazards are identified and brought up to the minimum standard.

- **5** out of the 25 properties identified as failing Housing Act 2004 standards have been improved by Q2.
- A further 2 have recently been brought up to standard and will be reported in Q3
- The remaining 20 properties identified (plus any additional), will be carried forward to Q3 which coincides with return of EHO from maternity leave and larger area to cover (to include Wiveliscombe) Enforcement action has been taken on properties where Category 1 hazards have been identified. A total of 25 properties have currently been identified in West Somerset with Category 1 hazards, 6 notices were served in Q1 & Q2, of these, works have been completed in 2 properties, works remain outstanding in 4 properties. The remaining 19 properties require further investigation throughout Q3.
- Enforcement action has been taken on properties where Category 1 hazards have been identified. A total of 25 properties have currently been identified in West Somerset with Category 1 hazards, 6 notices were served in Q1 & Q2, of these, works have been completed in 2 properties, works remain outstanding in 4 properties. The remaining 19 properties require further investigation throughout Q3.
- Landlord accreditation; In addition to the above there have been;
- 5 properties accredited (meeting the minimum standards in the Act). Demand has been low for the scheme in West Somerset. However enquiries have recently increased with issue of newsletter and planning to work with Exmoor National Park Authority to identify additional landlords

| | 3 properties improved in Q3 following identification of category-1 hazards. There remain 16 properties with cat-1 hazards (outstanding) Qtr 4 Update 21 privately rented properties were made decent between the 1st January 2014 and the 31st March 2014. For the entire year, the total number of privately rented properties brought up to the minimum standard was 43. (30 through informal and formal enforcement action and routine HMO inspections and 13 through the landlord Accreditation Scheme) 9 properties reported in Qtr 2 with Notices served or investigations still have ongoing enforcement action so are not complete. | | |
|---|---|---------------|------------------------------|
| Key Action 5.3.4 Delivering the remaining 295 properties through other mechanisms | Qtr 1 Update 200 - 175 of the properties brought up to the Decent Homes standard have been through energy efficiency measures secured from remaining schemes through Warm Streets/Warm Front and pilot ECO schemes, some through advice from the CSE energy advice line, advice by the SWeLT team to landlords and advice by Housing Standards Officers to landlords/tenants. The remaining 25 were from clients who had been referred to the Handihelp service with Aster Living. Qtr 2 Update Without Warm Streets/Warm Front there is no delivery mechanism other than Eco and Green Deal. The team are working with a company to deliver an ECO scheme in West Somerset. This may deliver 30 – 40 insulation measures and boiler installs dependent upon take-up by year end. Qtr 3 Update An ECO scheme is running in West Somerset to deliver insulation measures to eligible households. No installs have yet taken place due to recent changes in legislation covering Energy Company funding holding the project up. However there are currently 17 measures planned for completion in February of which 8 are gas boiler replacements, 6 loft insulation, 5 cavity wall insulation. Qtr 4 Update 18 properties are completing insulation measures through the ECO scheme mentioned in Qtr 3. For the year, 231 properties have been made decent through other mechanisms. The target will need revising for 2014/15 as the current target is unachievable given the loss of Warm Streets and ECO/Green Deal not being very successful or popular with the public. | March 2014 | Red (milestone missed) |

Objective 6:

The development at Hinkley Point is carried out in accordance with the approved plans and ensuing that the council actively monitors the development and responds to any complaints received in a timely and sound manner

| KEY TASK 6.1 By May 2013 to establish and maintain thereafter a programme of site visits to Hinkley Point and associated development sites to ensure that the development is carried out in accordance with the approved plans | | | Action Status |
|---|--|---------------|----------------------|
| Key Action 6.1.1 To make at least one planned / un-planned visit to Hinkley Point and associated development sites every 2 months | Otr 1 Update Regular site visits are taking place at the main Hinkley Site. The current slow down on site means that the frequency of these visits may reduce throughout the rest of 2013 and will increase again once the site remobilises. Otr 2, 3 & 4 Update Due to the current slow down on site prior to EDF making a Final Investment Decision (FID), the frequency of site visits has reduced. This will increase again once the site remobilises | March 2014 | Green (completed) |
| Key Action 6.1.2 To monitor compliance with planning conditions / requirements and obligations through regular meetings / observations | Otr 1 Update The Major Projects team continued to work within a Service Level Agreement (SLA) that requires WSC to achieve agreed Performance Standards in discharging planning conditions associated with the Site Preparation Works at Hinkley Point. As part of this agreement WSC had to be formally reviewed twice. The last formal review took place in April 2013 and WSC continued to meet all of its objectives. The Major Projects Team have now started to determine applications for the discharge of requirements (akin to planning conditions) prior to works commencing onsite. WSC is fully complying with the timescales and procedure for the discharge of requirements, as set out in Schedule 14 of the DCO. Otr 2, 3 & 4 Update The Major Projects Team have continued to determine applications for the discharge of requirements (akin to planning conditions) prior to work commencing on site. WSC is fully complying with the timescales and procedure for the discharge of requirements, as set out in Schedule 14 of the DCO | March 2014 | Green (completed) |

| Key Action 6.1.3 Investigate and respond proactively to complaints received in relation to the development being carried out at Hinkley Point within 10 working days | A complaints received in relation to Hinkley Point. However, due to the relative low level of work currently being carried out on site no complaints have been received. Otr 2, 3 & 4 Update The Major Projects Team has procedures in place to investigate and respond proactively to complaints received in relation to Hinkley Point. However, due to the relative low level of work currently being carried out on site no formal complaints have been received. Requests for information or clarification from Members have been responded to in an efficient manner to ensure that they are in a position to respond to any concerns raised in the local community. | March 2014 | Green (completed) |
|--|---|---------------|----------------------|
|--|---|---------------|----------------------|

| KEY TASK 6.2 To monitor and publicise No affected to access data and, issues which arise from deve | Milestone | Action Status | |
|---|--|-----------------------|---------------------|
| Key Action 6.2.1 Monitor Noise levels and Air quality at agreed sites. Publicise data through council website | Otr 1 Update Noise levels and air quality are monitored on a monthly basis and data published on the council's website. Otr 2 Update This remains the same as qtr 1. Investigations have taken place into some issues with results and the location of the monitoring stations. The data is continuing to be downloaded and made available to the public via the west Somerset council website. Due to the large amount of data available some changes to the presentation of the data may be necessary in the future, these are currently being investigated. Otr 3 & 4 Update Noise levels and air quality are monitored continue to be monitored on a monthly basis and the data is published on the council's website. | From April 2013 | Green (on track) |

| Key Action 6.2.2 Address any complaints received relating to these issues and take mitigating action where appropriate. | A complete to date with all developments and ensuring the team have the necessary skills and resources in place to deal with any complaints as they arise. Other 1 Update Other 2 Update This action relates to site activity so there is currently very little reactive work to address but staff are keeping up to date with all developments and ensuring the team have the necessary skills and resources in place to deal with any complaints as they arise. Other 3 & 4 Update Site activity is still limited and therefore very little reactive work to address at this stage. | From April 2013 | Green (on track) |
|---|--|-----------------------|---------------------|
|---|--|-----------------------|---------------------|

| | partners to implement a range of community safety initiatives raising nt project, its potential impacts and preventative measures. | Milestone | Action Status |
|--|---|---------------|----------------------|
| Key Action 6.3.1 Deliver a range of projects that ensure the community are aware of the impacts of the new build and identify measures to mitigate those impacts. | Otr 1 Update The Community Safety Officer has been involved in a number of shared projects with colleagues from Sedgemoor and the blue light services which have included an education awareness campaign concerning the night Time Economy and an initiative which is ready for delivery to local licensees offering a range of training opportunities aimed at mitigating an influx of workers who are not skilled in the ways of our licensed premises. Otr 2,3,4 - No further update | March 2014 | Green (completed) |
| Key Action 6.3.2 Ensure partnership structures are in place and sufficiently robust to facilitate positive partnership activity, this Includes: - Partnership workshops - Continued involvement with the ESLAG (emergency Services And Local Authorities Group) - Engagement with EDFE through regular one-to-ones | Otr 1 Update The ESLAG meetings and the one to ones were continued until May when the project was paused. However, an ESLAG meeting is scheduled for October. The Main Site Neighbourhood Forum meetings have also been attended. Any actions that have ensued from any of these meetings have been completed. Otr 2,3,4 - No further update | March 2014 | Green (completed) |

Objective 7:

The effects on the environment by working with partners to positively respond to opportunities to enhance the environment in the affected communities using secured funding within Section 106 agreements are mitigated

| | ramme of investment within West Somerset for the ecology funding acil from the development at Hinkley Point | Milestone | Action Status |
|--|---|-----------------|------------------------------|
| Key Action 7.1.1 Using data supplied from EDF Energy develop a range of sites suitable for the provision of ecology mitigation | Qtr 1 Update A report has been produced by consultants Arup outlining a range of sites potentially suitable for the provision of mitigation for ecology (notably Barbastelle Bats). This was based on data supplied by Arup, work undertaken utilising GIS and site visits. | June 2013 | Green (completed) |
| Key Action 7.1.2 Negotiate with landowners to identify a preferred option for the provision of ecology mitigation | Otr 1 Update This will be carried out throughout the Autumn/Winter 2013 and the Major Projects Team are working to the September 2013 milestone. However, the team are aware that negotiations with landowners could possibly become protracted. Otr 2 Update This key action has slipped by 2-3months due to wider external delays associated with the HPC project. However, negotiations will commence in Winter 2013. The team are aware that negotiations with landowners could possibly become protracted. Otr 3 & 4 Update Discussions have commenced with relevant landowners. Further meetings are pencilled in for 2014 providing interested parties with more detailed proposals for the sites that have been outlined as suitable in the Arup Report | Sept 2013 | Green (completed) |
| Key Action 7.1.3 Present funding allocations to WSC Planning Obligations Group / Cabinet / Council for approval | Qtr 1 Update | January 2014 | Red (milestone missed) |

| KEY TASK 7.2 To actively work with Somers investment within West Some recipient from the development | Milestone | Action Status | |
|---|--|------------------|----------------------|
| Key Action 7.2.1 Work with SCC and partner organisations such as AONB service to understand and, where appropriate, influence funding allocations to ensure that mitigation is delivered in favour of affected communities in West Somerset | Otr 1 Update WSC has maintained strong links with SCC officers and continue to be involved in discussions regarding funding allocations and mitigation across department s and disciplines. Otr 2, 3, 4 – No further update | March 2014 | Green (completed) |
| Key Action 7.2.2 To monitor SCC spend and outcomes in West Somerset area to ensure that communities most affected receive funding as appropriate | Qtr 1 Update WSC has a dedicated Hinkley Point Finance officer and continues to moniitor spend with WSC. The officer works closely with colleagues at SCC. Qtr 2, 3, 4 – No further update | March 2014 | Green (completed) |

| KEY TO ACTIONS: | |
|---|-------|
| Action not achieved within target date/milestone. | Red |
| There are concerns/issues that may mean that the action will not be achieved/within the target date/timescale | Amber |
| Action completed or on target to be achieved within the target date/milestone | Green |
| Blank – Milestone not due | Blank |

KEY PERFORMANCE INDICATORS

A summary of progress against the key performance indicators with detail for the 'red' actions.

Details of all key indicators.

[Appendix C]

Key Service Indicators – Summary

| Corporate Management | Total | Green | Amber | Red | Blank |
|--|--|-------|-------|-----|-------|
| Key Service Performance Indicator | 5 | - | - | 1 | 4 |
| Red Indicators (below target) | | | | | |
| KPI 160 - Number of days sickness per FTE (whole organisation) | Average for the whole organisation for the year at 7.22 days is above the target of 5.75 days. This has been impacted by a few long-term sickness cases rather than an overall increase. The national average for district councils is 8.7 days | | | | |

| Corporate Services | Total | Green | Amber | Red | Blank |
|--|-------|-------|-------|-----|-------|
| Key Service Performance Indicator | 4 | 2 | - | - | 2 |
| All Performance indicators are within target - No 'Reds' to report | | | | | |

| Environment, Community and Customer | Total | Green | Amber | Red | Blank |
|--|-------|-------|-------|-----|-------|
| Key Service Performance Indicator | 19 | 15 | - | - | 4 |
| All Performance indicators are within target - No 'Reds' to report | | | | | |

| Housing, Economy & Welfare | Total | Green | Amber | Red | Blank |
|---|--|---------------------|---------------------|----------------------|-------------------|
| Key Service Performance Indicator | 18 | 10 | - | 4 | 3 |
| Red Indicators (off target): | | | | | |
| KPI 51 - The total number of properties made decent in the private sector through informal or formal action. | | | | | 4/15 to be |
| in the private sector through informal or formal action. | adjusted to reflect this | | | | |
| KPI 52 - Disabled Facilities Grant: Average time taken | | 9 \ | rom enquiry to com | pletion of works) | |
| end to end to complete adaptation work | Target not achieve | | | | |
| KPI 56a - Env. Health: % of requests completed | Performance cont | inued to improve fr | rom Qtr 2. A member | er of staff returned | from maternity in |
| within stated service standard (60 days) | November which has provided additional support. Qtr 4 below target and annual average below target | | | | |
| KPI 10 - % of Council Tax collected in the year | 97% collection rate for the year (2013/14) is below the target of 98.2% | | | | |
| , | Attributed to the Impact of Council tax benefit changes and reflected nationally in collection | | | nally in collection | |
| | rates | - | | | - |

Key Service Indicators Group: Corporate Management

| | | 2012 | 2/13 | | | 2 | 013/14 | | | | |
|------------|--|--------|--------|--------------|-----------|--------------|--------------|-----------|--------------|------------------------|--|
| Code | Description | Actual | Target | Qtr 1 | Qtr 2 | Qtr 3 | Qtr 4 | Annual | Target | Status | Comment |
| Corp | orate Management | | | | | | | | | | |
| KPI 158 | Overall Staff satisfaction | 94% | 90% | Anı | nual Indi | cator | not due | | 90% | | Staff Survey planned for 2014/15 following restructure changes |
| KPI 160 | Number of days sickness per FTE (whole organisation) | 5.54 | 5.75 | 1.31 days | 2 days | 1.83 days | 2.08 days | 7.22 days | 5.75 days | RED (Off Target) | The annual target for this indicator is 5.75 days. The measure is per employee. Average for the year is above target |
| KCI 145 | % of customers satisfied with the Council | 73% | 82% | Anı | nual Indi | cator | not due | | 82% | | The Corporate Annual Satisfaction Survey is |
| KCI 146 | % of customers that think that the Council is delivering value for money | 76% | 75% | Anı | nual Indi | cator | not due | | 75% | | carried out between April- July each year. The results reported here are from the survey carried out in April-July |
| KCI 147 | % of people who would consider they are treated with respect and consideration | 91.40% | 90% | Annual Ind | | cator | not due | | 90% | | 2013. The results for 2014 will be reported in Qtr 1 of the |
| | Number of complaints received by the Ombudsman | 3 | 7 | Annual In | | cator | not due | | 7 | | 2014/15 performance report. |

Key Service Indicators

| | Success Composed Complete | | | | | | | | | | | | | |
|------------|---|--------|--------|----------------------|------------|-------|---------|--------|--------|-------------------------|--|--|--|--|
| Grou | up: Corporate Services | | | | | | | | | | | | | |
| | | 2012 | 2/13 | | | 2013 | 3/14 | | | | | | | |
| Code | Description | Actual | Target | Qtr 1 | Qtr 2 | Qtr 3 | Qtr 4 | Annual | Target | Status | Comment | | | |
| Elec | Electoral Services | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | |
| KPI 17 | % Turnout for local elections | 22% | 45% | Annual Indicator | | | not due | | | | There have been no local elections run during 2013/14. For information- European elections turnout will be reported in Qtr 1 for 2014/15 | | | |
| KPI 16 | Form A's returned after personal visits & before internal checks. | 92% | 90% | Anr | nual Indic | ator | 92% | | | GREEN (On Target) | | | | |
| | | | | | | | | | | | | | | |
| i | | | | | | | | | | | | | | |
| KPI 132 | % of invoices for commercial goods or services paid within 30 days of receipt | 97.30% | 90% | 97.08% 96.53% 96.23% | | | 92.88% | 95.68% | 90% | GREEN (On Target) | All quarters & annual average have been above target of 90% | | | |
| KPI 133 | Number of invoices received | 3255 | | 719 720 74 | | 743 | 800 | | | | No target set - provides context for KPI 132. | | | |

Key Service Indicators

| Group | o: Environment | | | | | | | | | | |
|--------|---|--------|-------------------|-------|-------|-------|-------|----------|-------------------|-------------------------|--|
| | | 2012 | 2/13 | | | 2013 | /14 | | 1 | | |
| Code | Description | Actual | Target | Qtr 1 | Qtr 2 | Qtr 3 | Qtr 4 | Annual | Target | Status | Comment |
| Waste | & Recycling | | | | | | | <u>.</u> | | | |
| | | | | | | | | | | | |
| KPI 87 | % of missed collections, collected within 24hrs | 99% | 100% | 99% | 99% | 97% | 99% | 99% | 100% | GREEN (On Target) | 2012/13 - Q1-98%, Q2 - 100%, Q3 - 100%, Q4 - 99% |
| KPI 86 | % of waste recycled and composted (NI 192) | 44.07% | 50% | 41% | 42% | 45% | 51% | 45% | 41% | GREEN (On Target) | 2012/13 - Q1 -41%, Q2 - 49%, Q3 -42%, Q4 - 44%. The target has been dropped from 50% to 41% to bring it in line with other Somerset districts. |
| KPI 88 | Fly-tipping: % removed within 48 hrs | 88% | 75% | 86% | 77% | 83% | 88% | 84% | 75% | GREEN (On Target) | 2012/13 - Q1- 81%, Q2 - 86%, Q3 - 97%, Q4 - 86% |
| KPI 90 | Fly-tipping: No of incidents | 78 | Target not set | 21 | 23 | 15 | 18 | 77 | Target not set | | 2012/13 -Q1 - 41, Q2 - 58, Q3 -63, Q4 - 78 Annual number of incidents similar to 2012- 13 |
| | | ı | | | | | ı | | 1 | | A I T |
| KCI 82 | Waste & Recycling: No of complaints | 8 | 23 | 1 | 2 | 2 | 2 | 7 | 20 | GREEN (On Target) | Annual Target Annual Number of complaints similar to 2012-13 and well below target |

| | | 2012 | 2/13 | 2013/14 | | | | | | | _ |
|---------|--|--------|--------|----------------------|-------|-------|-------|--------|--------|-------------------------|---|
| Code | Description | Actual | Target | Qtr 1 | Qtr 2 | Qtr 3 | Qtr 4 | Annual | Target | Status | Comment |
| Develo | pment Control | | | | | | | | | | |
| | | | | | | | | | | | |
| KPI 90a | % of major planning applications determined within 13 weeks. | 75% | 75% | no apps. received | 100% | 79% | 80% | 86% | 75% | GREEN (On Target) | 2012/13 - Q1- 100%, Q2 - 71%, Q3-50%, Q4 - 75% Target exceeded for every Qtr & Annual Average |
| KPI 90b | % of minor planning applications determined within 8 weeks | 95% | 80% | 95% | 100% | 99% | 90% | 96% | 80% | GREEN (On Target) | 2012/13- Q1-90%,Q2- 97%, Q3-100%, Q4-89% Target exceeded for every Qtr & Annual Average |
| KPI 90c | % of other planning applications determined within 8 weeks | 99% | 95% | 100% | 100% | 100% | 90% | 98% | 95% | GREEN (On Target) | 2012/13- Q1 - 97%,Q2- 100%, Q3- 100%, Q4- 100% Annual Average exceeded target and every Qtr except Qtr 4 |
| | | 1 | | | | | | 1 | | I | |
| KCI 86 | % of customers satisfied with the service received | 96% | 85% | Annual Indicator | | | 94% | | 85% | | Service Exit Survey |

| | | 2012 | 2/13 | | | | | | | | |
|---------|---|--------|--------|-------|------------|-------|---------|--------|--------|-------------------------|---|
| Code | Description | Actual | Target | Qtr 1 | Qtr 2 | Qtr 3 | Qtr 4 | Annual | Target | Status | Comment |
| Buildir | ng Control | | | | | | | | | | |
| KPI 92 | % of applications registered within agreed timescale (5 dys) | 100% | 95% | 81% | 63% | 97% | 96% | 84% | 95% | GREEN (On Target) | Following the meeting of the Scrutiny Committee in November 2013 and at the suggestion of the Committee, the timescale for this measure has increased from 3 dys to 5 dys. Qtr 4 exceeded target but overall annual average is below target, especially impacted by low % in Qtr 2 |
| KPI 93 | % of inspections carried out on day requested | 100% | 95% | 100% | 99% | 99% | 100% | 99% | 95% | GREEN (On Target) | Target exceeded for every Qtr & annual average |
| KPI 94 | Dangerous Structures: % of incidents responded to within 24 hrs | 100% | 95% | 100% | 100% | 100% | 100% | 100% | 95% | GREEN (On Target) | Target exceeded for every Qtr & annual average |
| KCI 187 | % of customers satisfied with the service received | 97% | 85% | An | nual Indic | ator | not due | | 85% | | The results reported here are from the survey carried out in April-July 2013 The results for 2014 will be reported in Qtr 1 - 2014/15 performance report |

| | | 2012/13 2013/14 | | | | | | | | | |
|--------|--|-----------------|--------|--------|--------|--------|--------|---------|--------|-------------------------|--|
| Code | Description | Actual | Target | Qtr 1 | Qtr 2 | Qtr 3 | Qtr 4 | Annual | Target | Status | Comment |
| Custor | mer Access | | | | | | | | | | |
| KPI 25 | Abandoned in queue call rate % | 6.8% | <5% | 12.00% | 10.00% | 5.00% | 6% | 8.25% | <8% | GREEN (On Target) | 2012/13 - Q1 -8%, Q2-8%, Q3-4%, Q4 - 7%. The measure now excludes those calls abandoned because of the automated number options and the target has been raised to a level considered to be attainable within the resources available. Qtr 1 & Qtr 2 are off target due in part to Ctax bills being sent Qtr 1 and holiday periods. Qtr 4 at 6% is within the target performance (<8%) Overall 2013/14 (at 8.25%) is marginal outside the target performance |
| KPI 21 | Number of unique visitors to Council website | 87,343 | 60,000 | 24,044 | 22,723 | 23,048 | 30,902 | 100,717 | 80,000 | GREEN (On Target) | Total per qtr is shown. The annual total for 2013/14 is 100,717 (20,717 above target for the year) |

| | | 2012/13 | | | | | | | | | |
|--------|--|---------|--------|-------|-------|-------|-------|--------|-------------------|-------------------------|---|
| Code | Description | Actual | Target | Qtr 1 | Qtr 2 | Qtr 3 | Qtr 4 | Annual | Target | Status | Comment |
| Comm | unity Safety | | | | | | | | | | |
| NEW | Total hours performed by the CCTV volunteers | | | 308 | 311 | 380 | 385 | 1384 | Target not set | | New Indicator for 2013. A target has not been set for this indicator. Because the activity is based on volunteers, it is difficult to set a target. |
| KPI 62 | The total number of evidence packages produced using material captured by CCTV | 94 | 75 | 29 | 27 | 22 | 38 | 116 | 90 | GREEN (On Target) | 2012/13 - Q1-19, Q2- 37,Q3-64,Q4-94 Annual Target exceeded |

Key Service Indicators Group: Housing, Economy & Welfare

| | | 2012 | 2/13 | | | | 2013 | /14 | | | Comment |
|-----------|--|--------|--------|----------|-----------|-------|---------|--------|----------|-------------------------|---|
| Code | Description | Actual | Target | Qtr 1 | Qtr 2 | Qtr 3 | Qtr 4 | Annual | Target | Status | Comment |
| Hous | sing Options | | | . | <u> </u> | | | | <u> </u> | | |
| KPI 45 | Number of households making homeless applications (Lower Is Better) | 140 | 170 | 43 | 42 | 27 | 32 | 144 | 195 | GREEN (On Target) | 2012/13 - Q1 - 37, Q2 - 42, Q3-29, Q4-26 Accumulative - Target exceeded for the year |
| KPI 46 | % of homeless applications accepted as statutory homeless (Lower Is Better) | 17.73% | 20% | 6% | 17.0% | 15.0% | 25.0% | 15.8% | 23% | GREEN (On Target) | 2012/13 - Q1 -21% , Q2 - 11%, Q3-24%, Q4-8% Annual average exceeded target |
| KPI 47 | Number of homelessness events prevented. (Higher Is Better) | 30 | 46 | 24 | 31 | 8 | 12 | 75 | 42 | GREEN (On Target) | 2012/13 - Q1 -11, Q2 -6, Q3-24, Q4-30 Accumulative - Target exceeded for the year |
| KCI 41 | % of customers who are satisfied or very satisfied with the service | 76% | 75% | Anr | nual Indi | cator | not due | | 90% | | Corporate Annual Satisfaction Survey used This indicator will be reported in 2014/15 Qtr 1 |

| | | 20 | 12/13 | | | | 2013/14 | | | | _ |
|-----------|---|--------|--------|-------|-----------|----------|---------|----------|----------|-------------------------------|--|
| Code | e Description | Actual | Target | Qtr 1 | Qtr 2 | Qtr 3 | Qtr 4 | Annual | Target | Status | Comment |
| Hou | sing Enabling | | | • | | ' | | | | | |
| KCI 42 | % of partners with whom we work who are satisfied or very satisfied with the service | 100% | 75% | Ann | ual Indic | ator | not due | | 75% | | Exit Survey with partners This indicator will be reported in 2014/15 Qtr 1 |
| Priva | ate Sector Renewal | | | | | | | | | | |
| KPI 51 | The total number of properties made decent in the private sector through informal or formal action. | 400 | 800 | | Annual | Indicate | or | 130 | 200 | RED (Off Target) | Target not achieved. This is mainly attributed to the loss warm streets funding |
| KPI 52 | Disabled Facilities Grant: Average time taken end to end to complete adaptation work | 18 dys | 18 dys | | Annual | Indicate | or | 24 weeks | 22 weeks | RED (Below Target) | This target is now 22 wks average (from enquiry to completion of works) Target not achieved. |
| KCI 43 | % of customers who are satisfied or very satisfied with the private sector housing service | 100% | 75% | | Annual | Indicate | or | 100% | 75% | GREEN (On Target) | Annual target exceeded |

| | | 201 | 12/13 | | | | 2013/14 | | | | _ |
|------------|--|--------|--------|-------|----------|-------|---------|--------|--------|--------------------------|--|
| Code | e Description | Actual | Target | Qtr 1 | Qtr 2 | Qtr 3 | Qtr 4 | Annual | Target | Status | Comment |
| Envi | ronmental Health | | · | | | | | | | | |
| KPI 54 | EH: Average time taken to respond to initial request for service (days) | 1 dy | 4 dys | 2dy | 1 dy | 1 dy | 1 dy | 5 dys | 4 dys | GREEN (On Target) | 2012/13 Q1-1 dy, Q2-1 dy, Q3-1 dy, Q4-1dy |
| KPI 56a | EH: % of requests completed within stated service standard (60 days) | 93% | 80% | 75% | 63% | 70% | 60% | 67% | 75% | RED (Below Target) | 2012/13 Q1-85%, Q2-82%, Q37-6%, Q4-93%. Performance continued to improve from Qtr 2. A member of staff returned from maternity in November which has provided additional support. Qtr 4 below target and annual average below target |
| KCI 44 | % of customers who are satisfied or very satisfied with the Environmental Health service | 100% | 80% | Ann | ual Indi | cator | not due | | 80% | | Corporate Annual Satisfaction Survey used This indicator will be reported in 2014/15 Qtr 1 |

| | | 201 | 2/13 | | | | 2013/14 | | | | |
|-----------|---|--------|--------|-------|----------|-------|---------|--------|--------|-------------------------|--|
| Code | e Description | Actual | Target | Qtr 1 | Qtr 2 | Qtr 3 | Qtr 4 | Annual | Target | Status | Comment |
| Lice | nsing | | | | | | | | | | |
| KPI 59 | % of licenses issued on time | 98% | 90% | 98% | 98% | 97% | 89% | 96% | 90% | GREEN (On Target) | 2012/13 - Q1-98%, Q2 - 99%, Q3-98%, Q4-98% |
| KCI 47 | % of customers who are satisfied or very satisfied with the Licensing service | 100% | 70% | Ann | ual Indi | cator | not due | | 70% | | Corporate Annual Satisfaction Survey used This indicator will be reported in 2014/15 Qtr 1 |

| | | 20 | 12/13 | | | | 2013/14 | | | | |
|-----------|--|--------|--------|----------|-------|-------|---------|--------|--------|-------------------------|--|
| Code | e Description | Actual | Target | Qtr 1 | Qtr 2 | Qtr 3 | Qtr 4 | Annual | Target | Status | Comment |
| Ben | efits | · · | | | | | | | | | |
| KBI 3 | % of 'Local Authority' error against overall expenditure (Lower Is Better) | 0.12 | <0.48 | 0.13 | 0.10 | 0.12 | 0.22 | | <0.48 | GREEN (On Target) | 2012/13 - Q1-0.24, Q2 - 0.21, Q3-0.10, Q4 - 0.12 |
| KPI 5 | Average processing times for new claims (Lower Is Better) | 18.14 | 16.5 | 21.14 | 20.0 | 18.5 | 18.08 | | 22 | GREEN (On Target) | 2012/13 - Q1-18.60, Q2 - 17.84, Q3-17.48, Q4-18.14 |
| KPI 6 | Average processing times for changes of circumstances (Lower Is Better) | 6.75 | 5.5 | 7.14 | 5.97 | 5.5 | 5.40 | | 9 | GREEN (On Target) | 2012/13 - Q1-6.68, Q2 - 5.99, Q3-5.86, Q4-5.49 |
| Reve | enues | | | <u> </u> | | | | | | | |
| KPI 10 | % of Council Tax collected in the year | 97.50% | 98.2% | 30% | 58% | 85% | 97.00% | | 98.2% | RED (Off Target) | 2012/13 Q1-31%, Q2- 58.56%,Q3-86%,Q4-98% Accumulative - |
| KPI 12 | % of Business Rates collected in the year | 98.00% | 98.00% | 32% | 60% | 88% | 98.00% | | 98.00% | GREEN (On Target) | 2012/13 - Q1 -32%, Q2- 60%, Q3-88%,Q4-98% Accumulative - |