

# Taunton Deane Borough Council

**Executive – 16 April 2014**

## **Taunton Deane Borough Council response to the Somerset Health and Wellbeing Strategy 2013-2018**

### **Report of the Strategy Officer**

(This matter is the responsibility of Councillor Vivienne Stock-Williams)

#### **1. Executive Summary**

In September 2013 Somerset adopted the Somerset Health and Wellbeing Strategy and this report is the TDBC's response in support of that strategy.

A comprehensive audit has been carried out on the services and activities that TDBC undertakes directly, commissions, grant funds or provides in partnership against the three priorities of the Somerset Health and Wellbeing (SHW) Strategy.

Many of TDBC's core services help to deliver the three priorities of the SHW Strategy. Partnership working with is also key to delivering positive outcomes for the community. This includes involvement in the Family Focus project, Halcon One Team, Taunton Deane Partnership and delivery of the Priority Area Strategy and funding of Voluntary organisations to take community action.

An action plan has been developed which prioritises and addresses gaps in provision relating to Health and Wellbeing. Actions include working in partnership to improve educational attainment, embedding health and wellbeing principles into planning policy, helping to reduce fuel poverty, increase housing provision that supports independent living and helping people to access the internet.

#### **It is recommended that Councillors**

- **Approve the document 'Taunton Deane Borough Council Response to the Health and Wellbeing Strategy 2013 – 2018'**
- **Agree that the joint management team adopt and monitor delivery of the Health and Wellbeing Action Plan.**
- **Consider future budget decisions in line with the delivery of the action plan**

## 2. Background

Extract from District Councils' Network report

*"District Action on Public Health*

*With the return of public health to local government from April 2013, the sector will once again be at the forefront of the public health agenda.*

*By returning public health as a statutory function of unitary and upper-tier local authorities, the reforms give a greater focus and strategic direction to the impact of local government's contribution to the wider determinants of health, health improvement and health protection, and utilise the sector's unique position at the centre of local communities."*

*District Councils' Network (DCN) publication "District Action on Public Health". The DCN state that the public health reforms enhance the district council role in improving healthy outcomes for local residents over three main areas:*

- *Wider determinants of health*
- *Health improvement*
- *Health protection*

The DCN summarise the future role of district councils in the following quotes:

*"Public health reforms enhance every district's role in improving health outcomes for local residents. From environmental services and housing inspections, to the provision of leisure facilities and supporting economic growth, district council services have a vital impact on the wider determinants of health as well as health improvement and health protection."*

*"In two tier areas, achieving improvements ... will be dependent upon the delivery of district frontline statutory and discretionary services, innovative use of its public assets and utilisation of its local partnerships"*

*"With public sector resources shrinking, demand growing and health inequalities widening, H&WB Boards must acknowledge the multifaceted role of districts and integrate this into a 'whole-system' focus on preventative public health policy"*

Stable and fulfilling employment is a prerequisite for good health. In two-tier areas, it is districts that facilitate the local conditions for sustainable economic growth, job creation and rising living standards. Environmental Health Officers also support local businesses in fulfilling their statutory duties in relation to occupational health and safety, providing information and advice which helps support business success and improve employee health outcomes. Health and Wellbeing Boards should acknowledge the importance of economic growth and business support within Joint Health and Wellbeing Strategies, taking a more holistic and 'whole system' approach to addressing the wider determinants across local authority tiers. The role

of districts in economic development, job creation and occupational health and safety will be invaluable to making improvements in the wider determinants public health indicators.

### **3. The Somerset Health and Wellbeing Strategy (SHWS) 2013-2018**

The SHWS was adopted by the Somerset Health and Wellbeing Board in July 2013 focusing on one strategic vision:

*“People live healthy and independent lives, supported by thriving and connected communities with timely and easy access to high-quality and efficient public services when they need them.”*

*And three priorities:*

- 1. People, families and communities take responsibility for their own health and wellbeing.*
- 2. Families and communities are thriving and resilient.*
- 3. Somerset people are able to live independently.”*

The TDBC Strategy Department were requested to carry out an audit of the work that is carried out or commissioned by TDBC, The Taunton Deane Partnership and its partners with a view to establishing how well the Council is currently delivering against the priorities of the SHWS.

### **4. The TDBC response to the Somerset Health and Wellbeing Strategy 2013 – 2018.**

The findings of the audit along with an action plan for addressing improvements and gaps provision can be found in Appendix 1 of this report.

### **5. Finance Comments**

Councillors and the Joint Management Team are asked to consider aligning services and associated budgets to deliver the TDBC Health and Wellbeing action plan.

The Taunton Deane Partnership hold a small budget for delivery of projects that directly help to improve the Health and Wellbeing of people and communities across Taunton Deane in line with the recommendations of the SHWS and TDBC action plan.

### **5. Legal Comments**

No legal impacts have been identified from the audit or as a result of the actions within the action plan.

## 6. Links to Corporate Aims

The current edition of the Corporate Business Plan dated October 2013 states:

*“Taunton Deane is known nationally and locally as a quality place that is growing and developing sustainably, with a vibrant economic, social and cultural environment.*

*To achieve our vision of ‘a Quality Place’, we have broken this down into three corporate aims.*

*Aim 1) Quality sustainable growth and development*

*Aim 2) A vibrant economic environment*

*Aim 3) A vibrant social, cultural and leisure environment*

|   |  |
|---|--|
| <i>Aim 3) A vibrant social, cultural and leisure environment<br/>We will have a real sense of community in our areas of deprivation and strong partnerships that deliver projects that benefit the community and improve their quality of life.<br/>Taunton Deane will be highly regarded for its clean, attractive and vibrant street scene with a strong leisure and cultural emphasis.</i> |  |
| <i>Objective 5</i>  | <i>Work with partners to improve the lives of our most vulnerable households</i> |
| <i>Objective 6</i>  | <i>Facilitate and supporting cultural and leisure opportunities</i>              |
| <i>Objective 7</i>  | <i>Maintain clean streets, good quality parks, open spaces and leisure and</i>   |

Delivering Aim 3) of the Corporate Business Plan will go some way to delivering the priorities of the SHWS, however there is further requirement that TDBC takes action to ensure: that people can live independently at home for as long as possible, and that families and communities are thriving and resilient.

## 7. Environmental Implications

The Health and Wellbeing Strategy supports the continuation of maintaining parks and open spaces and supporting nature reserves, contributes and working towards abating flooding along the River Tone and Firepool basin.

## 8. Community Safety Implications

The TDBC Response to the SHWS includes reference to the Taunton Deane Partnership (TDP) Priority Area Strategy and the Halcon One Team which aims to reduce of Domestic Violence and the fear of crime and Anti Social Behaviour.

## 9. Equalities Impact

Please see attached Equality Impact Assessment.

## **10. Risk Management**

A full risk assessment will be carried out on the TDBC Response to the SHWS before delivery of the Action Plan commences.

## **11. Partnership Implications**

TDBC and the TDP will continue to work with the following partners: Somerset County Council, town and parish councils, schools, the police service, the fire service, the health service, the CAB, Social Services, the Taunton Deane federation of GP and many local organisations and charities to deliver services that benefit the health and wellbeing of the residents of Taunton Deane.

## **12. Comments from Community Scrutiny Committee**

The following comments were made at the meeting of the Community Scrutiny Committee on 4 March 2014 and have been addressed in the Health and Wellbeing Strategy response document.

A study by the Public Health Observatory carried out in 2010 ranks Blackbrook and Holway in the top five priority wards in Taunton Deane for Health and Wellbeing. This has been highlighted in the document summary to ensure that need in this area is taken into account when planning services and partnership delivery. It was noted that the YMCA could be supported to deliver projects that benefit people's health and wellbeing in this area.

The statistical data provided in the document is dated between 2006 and 2009. Councillors felt this data may not give an accurate picture of Health and Wellbeing across Taunton Deane. The Council is working with the Health and Wellbeing Board and Somerset Intelligence Partnership to extract and analyse more up to date information to provide a baseline statistics. This will take considerable time. A selection of data currently available has been included in the document.

It was suggested that the Taunton Unparished Fund took into account the priorities of the Somerset Health and Wellbeing Strategy when considering funding applications.

It was suggested that committee report templates contain a section on Health and Wellbeing impacts.

## **12. Recommendations**

- That the Executive approves the document 'Taunton Deane Borough Council Response to the Health and Wellbeing Strategy 2013 – 2018'

- That the Executive agree that Joint Management Team adopt and monitor delivery of the Health and Wellbeing Action Plan.
- That the Executive considers future budget decisions in line with the delivery of the Health and Wellbeing Action Plan.

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## Equality Impact Assessment – Somerset Health and Wellbeing Strategy Response

|   |  |                                    |
|---|--|------------------------------------|
| <b>Responsible person</b>   | <i>Lisa Redston</i>  | <b>Job Title: Strategy Officer</b> |
| <b>Why are you completing the Equality Impact Assessment? (Please mark as appropriate)</b>  | Proposed new policy/service  | Yes                                |
|   | Change to Policy/service   |                                    |
|   | Budget/Financial decision – MTFP   |                                    |
|   | Part of timetable  |                                    |
| <b>What are you completing the Equality Impact Assessment on (which, service, MTFP proposal)</b>  | <b>TDBC’s response to Somerset Health and Wellbeing Strategy 2013-2018</b>   |                                    |
| <b>Section One – Scope of the assessment</b>  |  |                                    |
| What are the main purposes/aims of the policy/decision/service?   | To ensure that TDBC takes action to assist in the delivery of the Somerset Health and Wellbeing Strategy 2013-2018   |                                    |
| Which protected groups are targeted by the policy/decision/service?   | The Somerset Health and Wellbeing Strategy does not specifically target any protected group, however the TDBC’s response to the strategy aims to benefit the health and wellbeing of all people across Taunton Deane and especially those who are most vulnerable in our communities.  |                                    |
| What evidence has been used in the assessment - data, engagement undertaken – please list each source that has been used<br><br>The information can be found on.... | <a href="http://www.inform.sine.org.uk">www.inform.sine.org.uk</a><br>TDBC Deprivation benchmarking reports (North Taunton, East Taunton, Rural)<br>Indices of Multiple Deprivation<br>Somerset Health Observatory<br>Public Health England<br>Somerset Health and Wellbeing Strategy<br>Priority Area Strategy Action Plan 2013-2016<br>TDBC Corporate Business Plan 2013 |                                    |

**Section two – Conclusion drawn** about the impact of service/policy/function/change on different groups highlighting negative impact, unequal outcomes or missed opportunities for promoting equality

The Action Plan within the 'TDBC response to the Somerset Health and Wellbeing Strategy (SHWS)' aims to address inequalities identified in our communities.

**Age –**

TDBC delivers targeted services that help elderly people to live independently for longer. A disproportionate number of elderly people living in rural locations suffer from fuel poverty; this is addressed in the Action Plan.

The Action Plan commits TDBC to addressing the need to support the growing number of Dementia sufferers through raising staff and community awareness.

Reducing the effects of smoking on young people is being addressed by TDBC making its fenced children's play areas 'no smoking' zones.

The elderly population are less likely to be able to access the internet and be 'digitally included' especially those in rural and deprived areas.

**Gender –**

The TDBC response to the SHWS recognises that there is a high number of young men (16-24) not in Employment Education or Training, working with partners to increase educational attainment, provide apprenticeships and mentoring should specifically target. As statistically the main carers for families the changes brought about by the Welfare Reform and the need for better financial management is likely to affect women more than men.

**Religion –**

The Action Plan addresses the need to work in partnership with local communities to deliver services, by supporting church led activities and by using church buildings such as those in Halcon we aim to promote good relations between communities.

**Disability -**

A gap in provision has been identified that supports people suffering from mental health issues in the most deprived areas of Taunton Deane, the Action Plan looks to address this by working with partners.

The Action plan does not address the lack of understanding of the specific needs of Carers across Taunton Deane, especially young carers.



Race –

There is a lack of understanding of the specific health and wellbeing needs of BME groups, and whether they differ from other race groups. TDBC should work with BME groups, including the BME groups that are being set up at Children's Centres across Taunton Deane to engage with BME communities.

Sexual orientation and Transgender Status – TDBC is working with the Somerset Equality Officers group to engage with the LGBT community to gain a better understanding of health and wellbeing inequalities.

All –

To help to address inequalities in accessing services provided by TDBC the production of a GP directory of TDBC services will help people to access our services through their GP.

**I have concluded that there is/should be:**

|   |     |
|---|-----|
| No major change - no adverse equality impact identified |     |
| Adjust the policy/decision/service                      |     |
| Continue with the policy/decision/service               | YES |
| Stop and remove the policy/decision/service             |     |

**Section four – Implementation – timescale for implementation**

See action plan

**Section Five – Sign off**

Responsible officer: Lisa Redston  
Date: 24<sup>th</sup> February 2014

Management Team: Assistant Director – Housing and Community  
Development  
Date: 24<sup>th</sup> February 2014

**Section six – Publication and monitoring**

Published on

Next review date: 24<sup>th</sup> February 2015

## Action Planning

The table should be completed with all actions identified to mitigate the effects concluded.

| TDBC's response to the Somerset Health and Wellbeing Strategy - Actions table |   |                     |          |                                |   |
|---|---|---------------------|----------|--------------------------------|---|
| Service area  | Housing and Community Development   |                     | Date     | 24 <sup>th</sup> February 2014 |   |
| Identified issue drawn from your conclusions                                  | Actions needed  | Who is responsible? | By when? | How will this be monitored?    | Expected outcomes from carrying out actions |
| Men aged 16-24 are more likely to be NEET in Taunton Deane.                   | Ensure young men 16-24 are specifically targeted regarding educational attainment and employment related projects.  | Simon Lewis         | 2018     |                                |   |
| Elderly people in rural areas are more likely to suffer from fuel poverty.    | Ensure that partnership projects that help to address fuel poverty engage with older people in rural areas.         | Simon Lewis         | 2018     |                                |   |
| Lack of understanding of the needs of the BME community                       | Work with BME communities in partnership with Children's Centres to understand need regarding Health and Wellbeing. | Simon Lewis         | 2018     |                                |   |
| Women are more likely to be main  | Work with groups that support women and families  | Simon Lewis         | 2018     |                                |   |

|  |  |             |      |  |  |
|--|--|-------------|------|--|--|
| family carers and manage family budgets                          | to raise awareness of the support available regarding debt and money management.   |             |      |  |  |
| Elderly people are more likely to be digitally excluded.         | Ensure when working with partners on digital inclusion that projects support elderly people to access service through the internet.                    | Simon Lewis | 2018 |  |  |
| Carers needs may not be specifically addressed by TDBC services. | Work with Compass Disability to ensure that Carers (especially young carers) needs are understood and supported where possible through action by TDBC. | Simon Lewis | 2018 |  |  |
| Inequalities faced by the LGBT community are unknown.            | Work with partners across Somerset to understand the health and wellbeing needs of the LGBT community.   | Simon Lewis | 2018 |  |  |



# Taunton Deane Borough Council

## Response to the Somerset Health and Wellbeing Strategy 2013 – 2018



**December 2013: Taunton Deane becomes the first district council to sign the Local Government Declaration on Tobacco Control**

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Published May 2014

## Foreword

The Health and Wellbeing Strategy for Somerset sets out a shared vision for improving the health and wellbeing of all its residents, but prioritises the need to make improvements faster for groups and communities that experience poorer health and quality of life.

The responsibility for Public Health returned to Councils in 2013 and although most of the statutory responsibilities sit with the County Council, District Councils have a key role to play. Our health and wellbeing is fundamental to how we live our lives and everyone, and every department in Taunton Deane Borough Council, has an important role to play in improving it for ourselves, our families and the people around us.

Taunton Deane has a population of 111,000, of whom about 9,600 are in receipt of benefits. The Indices of Multiple Deprivation revealed that there are now eight areas in Taunton Deane which rank amongst the 25% most deprived nationally. Halcon North now ranks amongst the 5% most deprived areas overall in England. In general, deprivation as measured by the IMD does not appear to affect the rural areas as much as urban areas. However there is one theme, Access to Services and Housing, where 15 of the 16 Taunton Deane areas ranked in the 25% worst areas in England are rural. Other factors that affect rural life, such as fuel poverty<sup>1</sup>, broadband coverage and access to transport are not measured by the IMD and so may otherwise be hidden issues. Taunton Deane has the highest number of 16-19 year olds not in employment, education or training (NEETs) in Somerset at 4.1%. It has also been identified that life expectancy is 10.3 years lower for men in the most deprived areas of Taunton Deane than in the least deprived areas. TDBC set up the Taunton Deane Partnership which has brought together community, voluntary, private and public sectors to concentrate on improving quality of life for residents in these areas through the Priority Areas Strategy.

Family Focus is part of a national initiative; to date 210 “troubled families” are being supported and mentored in Taunton Deane with a view to improving their Health and Wellbeing and reducing their overall cost to the public purse. In Halcon, Family Focus are part of the Halcon One Team (HOT) a multi agency team of frontline professionals who meet to share information, develop a community map of problem households, uncover underlying issues and work together to help families to address them. They are co-located at the Acorns Children’s Centre which is evolving into an Early Help Hub aligning with Somerset County Councils Early Help Strategy.

As a response to an ageing population, TDBC is aiming to become a “Dementia Friendly Council”. Front line service staff are being trained so we can ensure that people affected by dementia are supported when accessing our services and are treated with dignity and respect.

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<sup>1</sup> A household is said to be in fuel poverty if more than 10% of its net income is spent heating the home

Smoking is the single greatest cause of premature death and disease in Somerset, and the single largest factor in health inequalities. It is also a major driver of poverty. In December 2013, Taunton Deane became the first district council to sign the Local Declaration on Tobacco Control. As a result, we decided that all play areas should be designated as smoke free zones in order to encourage healthier play areas for children and to reduce levels of smoking in general.

TDBC is the only district council in Somerset still to own and manage its own housing stock. We have recognised that fuel poverty is a challenge and so a five year programme has been developed to upgrade the council housing stock to a higher standard of insulation and fuel efficiency than is required by regulations. TDBC also proactively identifies housing stock suitable for upgrading to a “Homes for Life” standard allowing disabled people to remain in their homes for much longer.

The return of Public Health to local government has been embraced throughout TDBC. We recognise the benefits for everybody and we are keen to extend our effectiveness in delivering partnerships and services which benefit the Health and Wellbeing of our communities.

Gathering the information in this document has enabled us to identify those areas where health and wellbeing is currently being delivered and where the greatest need is. It will also help us to prioritise our budgets in future years.

**Councillor Vivienne Stock-Williams**  
**Portfolio Holder for Corporate Resources**  
**Member of Somerset Health & Wellbeing Board**

## **Introduction**

This audit and action plan aims to:

- A.** Produce a better understanding of the Somerset Health and Wellbeing Strategy and the priorities identified for action for TDBC.
- B.** Identify the areas where TDBC can offer robust contributions to the Health and Wellbeing priorities in the strategy.
- C.** Identify areas where changes in TDBC policy and service delivery could improve Health and Wellbeing.
- D.** Recognise and strengthen links with voluntary and other partners to improve our ability to positively influence Health and Wellbeing.
- E.** Identify areas of health and social deprivation in TDBC and target resources to provide support and aid those most in need.



## Executive Summary

- **A comprehensive audit has been carried out on the services and activities that TDBC undertakes directly, commissions, grant funds or provides in partnership against the three priorities of the Somerset Health and Wellbeing (SHW) Strategy:**
  - 1) **People, families and communities take responsibility for their own health and wellbeing.**
  - 2) **Families and communities are thriving and resilient.**
  - 3) **Somerset people are able to live independently.**
- **Information has been analysed to identify wards, specific groups and communities that experience poorer health and quality of life.**
- **An action plan has been developed which prioritises and addresses gaps in provision relating to Health and Wellbeing.**
- **Many of TDBC's core services help to deliver the three priorities of the SHW Strategy**
- **Partnership working with other agencies is key to TDBC delivering positive outcomes for the community. This includes involvement in the Family Focus project, Halcon One Team, Taunton Deane Partnership and delivery of the Priority Area Strategy.**
- **TDBC supports strong community led action to deliver projects that have a positive affect on the health and wellbeing of people in Taunton Deane through the provision of grants to the Voluntary and Community Sector.**
- **TDBC is taking a strong leadership approach to improving health and wellbeing, including signing the Local Government declaration on Tobacco Control and becoming a Dementia friendly organisation.**
- **Future action for TDBC includes working in partnership to improve educational attainment, embedding health and wellbeing principles into planning policy, helping to reduce fuel poverty, increase housing provision that supports independent living and helping people to access the internet.**
- **It is recommended that TDBC and the Taunton Deane Partnership Health and Wellbeing budgets are aligned to the delivery of the action plan.**

# The Somerset Health and Wellbeing Strategy 2013 - 2018

The Somerset Health and Wellbeing Strategy, as adopted by the Somerset Health and Wellbeing Board in July 2013, focuses on one strategic vision and three priorities as set out below:

## Shared Vision for Health and Wellbeing in Somerset

People live healthy and independent lives, supported by thriving and connected communities with timely and easy access to high-quality and efficient public services when they need them.

## Priorities

- |   |  |
|---|--|
| 1 | People, families and communities take responsibility for their own health and wellbeing. |
| 2 | Families and communities are thriving and resilient.                                     |
| 3 | Somerset people are able to live independently.  |

## *Underlying Principles*

### **Equity**

The provision of services should be proportional to need and target the areas, groups and individuals that need them most.

### **Accessibility**

Services should be accessible to all, with factors including geography, opening hours and physical access being considered.

### **Integration**

Where the integration of services provides an easier system and better outcomes for people within the same overall cost, all relevant organisations should work together to maximise the local benefits.

### **Effectiveness**

Activities and services should be evidence-based and provide value for money.

### **Sustainability**

The work contributing to this strategy should be developed and delivered with due regard to the environmental, economic and social dimensions of sustainability.

### **Diversity**

Activities and services should have due regard to the specific needs of protected groups and foster good relations between different people when carrying out their duties.

## ***Priorities and Actions***

**Priority One:** People, families and communities take responsibility for their own health and wellbeing.

### **Action 1 – Community action**

The Health and Wellbeing Board will give greater support for community-led action to encourage healthier lifestyles. Examples of action include developing local health walks and other community action as well as developing a more joined-up approach to providing information about local opportunities.

### **Action 2 – Healthy planning and policy**

The Health and Wellbeing Board will ensure that health and wellbeing is given due consideration in planning and other policy decisions to maximise the positive impact of our environment on healthy lifestyles. Examples of action could include identification of community food growing spaces and use of planning to influence the position of takeaways.

### **Action 3 – Prevention first**

A Health and Wellbeing impact assessment will be incorporated into existing impact assessments, when developing new local policy, taking significant decisions on services and during commissioning processes. It will help organisations give due consideration to how the work aligns and contributes to the themes within this strategy and give particular emphasis on focusing greater attention on prevention.

**Priority Two: Families and communities are thriving and resilient.**

### **Action 1 – Well-connected, vibrant communities**

There will be a much greater focus on supporting neighbourhoods and communities to take responsibility for shaping and transforming their own lives and their local services. Examples of action include the development of local forums which inform community and health services.

### **Action 2 – Improving educational attainment**

The Health and Wellbeing Board will focus on continuing to improve educational attainment at GCSE and foundation level with particular emphasis given to the groups with lowest attainment. Examples of action include work to support families to prepare children for starting school.

### **Action 3 – Supporting families and people with low resilience**

There will be specific focus on working with the least resilient families and people in our communities and ensuring smooth access to relevant and tailored services. Examples of action include the development of a Troubled Families Programme, the Halcon One Team model and other specific work with excluded and/or vulnerable groups.

**Priority Three: Somerset people are able to live independently.**

**Action 1 – Housing for independence**

There needs to be an increased focus on the changing housing needs of the Somerset population, with particular emphasis given to widening the housing options for achieving and maintaining independent living. Examples of action include delivery of the Somerset Vision for Housing through a joined-up Somerset Housing Framework, which also considers issues of affordability, benefit changes and fuel poverty and housing conditions.

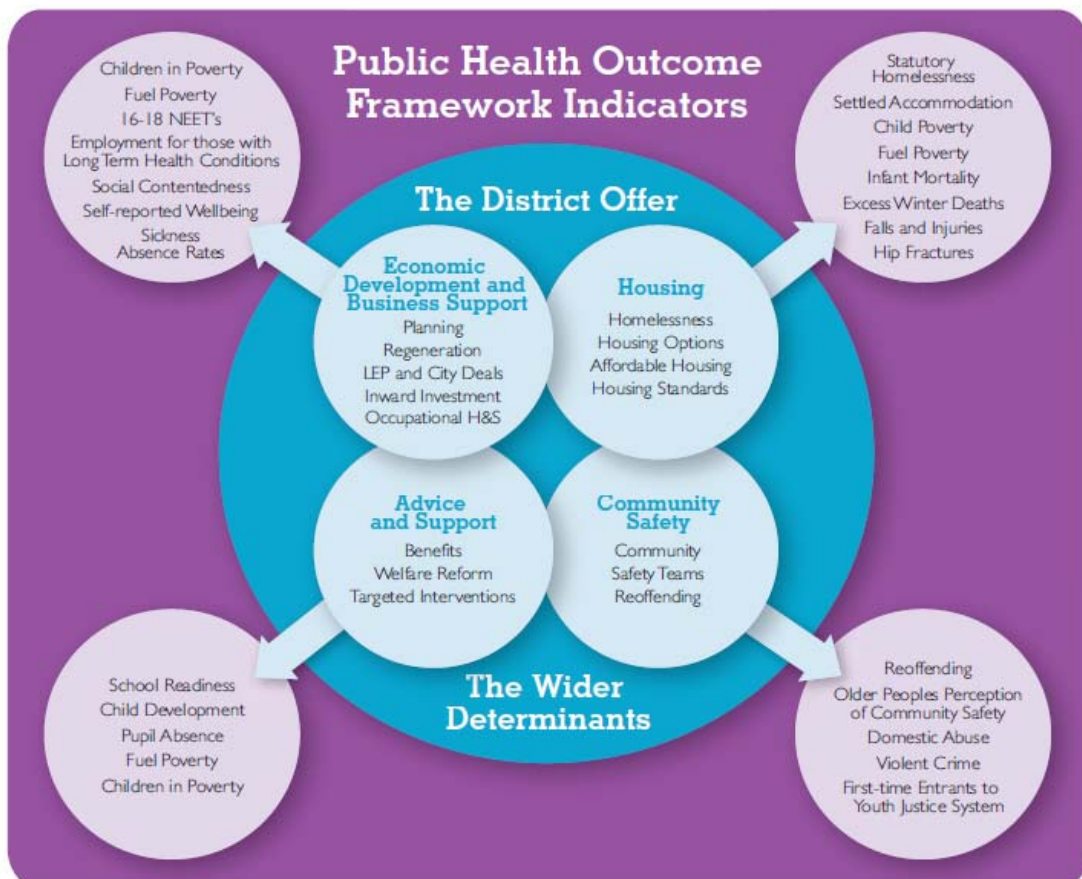
**Action 2 – Support for carers**

The Health and Wellbeing Board will ensure support for carers is integrated across health and social care. Examples of action include the setting up of a new universal service for carers in Somerset and establishing a Carers Partnership Board.

**Action 3 – Joining up of support services**

Integrated health and social care will be developed across the county to support people to regain and maintain their independence for as long as possible. Examples of action include extending Integrated Living Teams across the county.

**Fig. 1 The Public Health Outcome Framework for District councils**



## TDBC Community Profile

- TDBC covers an area of 46,120 hectares and has a population of 111,000.
- The unemployment rate in Taunton Deane for December 2013 was at 3.3% the lowest in Somerset. (Source: Inform Somerset)
- Those defined as “economically inactive” in Taunton Deane for September 2013 was, at 17.2%, the lowest in Somerset. (Source: Inform Somerset)
- Number in receipt of benefits circa 9,600 (Source ONS Feb 2013). Taunton Deane has the highest percentage of 16-19 year old not in employment, education or training (NEETs) in Somerset at 4.1%. (Source: ONS Feb 2013)
- Homes number around 50,000 in TDBC. 6800+ are available for council or housing association occupation of which 5,047 are owned by TDBC with a further 923 available as supported homes for the elderly. TDBC is the only district council in Somerset still to own and manage their housing stock. (Source TDBC Housing Department)
- Around 19%, or 9,500, homes in Taunton Deane are owned by private landlords, of which 7% are unoccupied (source: Housing Options Team January 2014). In December 2013 397 other homes have been identified as being unoccupied for over six months.
- In 2011, some 6,925 households (14.6%) in Taunton Deane were estimated to be in Fuel Poverty. ( Per: Inform Somerset )
- Life expectancy is 10.3 years lower for men in the most deprived areas of Taunton Deane than in the least deprived areas.\*  
\*Source Public Health England
- The age profile of Taunton Deane shows an under-representation in 20-39 year olds compared to the England average, but a much higher proportion of over 65s which is expected to increase by a further 69% to 2030. There is also expected to be a big increase in the number of over 90’s during the same time period. ( Per TDBC Corporate Business Plan October 2013)
- Taunton Halcon has the highest proportion of school age children at 22.4%, and the lowest level of achievement in GCSE exams. (Source Inform Somerset)
- The number of non-decent private dwellings in rural Taunton Deane is 48% compared with 44% in Taunton Deane. According to the 2009 figures more than 10,000 of the private dwellings in rural Taunton Deane are deemed to be in a non decent condition.

## Most Deprived areas of Taunton Deane

There are now eight areas in Taunton Deane which rank amongst the 25% most deprived nationally in the **Indices of Multiple Deprivation (IMD)**. These are Halcon North, Halcon West, Lyngford North, Wellington North East, Pyrland and Rowbarton, Halcon East, Lyngford West and Eastgate.

Of these eight areas, Halcon North now ranks amongst the 5% most deprived areas overall in England and is ranked amongst the worst 5% in both the Income and Education domains.

In general, deprivation as measured by the IMD does not appear to affect the rural areas as much as urban areas. However there is one theme, Access to Services and Housing which shows deprivation in many rural areas across Taunton Deane.

Other factors that affect rural life, such as fuel poverty<sup>2</sup>, broadband coverage and access to transport are not measured by the IMD and so may otherwise be hidden issues. These have been considered in the Wellington and Rural Areas benchmarking reports.

Approximately 11.4% of Taunton Deane population now lives in areas of comparatively high deprivation.

Using information from the Indices of Multiple Deprivation the following table ranks the top 20 most deprived Lower Super Output Areas in Taunton Deane.

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<sup>2</sup> A household is said to be in fuel poverty if more than 10% of its net income is spent heating the home

**Indices of Multiple Deprivation 2010** The following table ranks the top 20 most deprived Lower Super Output Areas in Taunton Deane.

| Overall Rank                           | Overall Rank | Income Rank | Employment Rank | Health, Deprivation & Disability Rank | Education, Skills & Training Rank | Barriers to Housing and Services Rank | Crime & Disorder Rank | Living Environment Rank |
|--|--------------|-------------|-----------------|---------------------------------------|-----------------------------------|---------------------------------------|-----------------------|-------------------------|
| Halcon (N)                             | 1            | 1           | 1               | 2                                     | 1                                 | 49                                    | 8                     | 57                      |
| Halcon (W)                             | 2            | 2           | 2               | 1                                     | 2                                 | 29                                    | 6                     | 31                      |
| Lyngford (N)                           | 3            | 3           | 3               | 3                                     | 3                                 | 53                                    | 1                     | 16                      |
| Wellington North (E)                   | 4            | 5           | 5               | 5                                     | 4                                 | 51                                    | 31                    | 39                      |
| Pyrland and Rowbarton (C)              | 5            | 4           | 8               | 7                                     | 5                                 | 48                                    | 11                    | 37                      |
| Halcon (E)                             | 6            | 8           | 10              | 8                                     | 12                                | 14                                    | 3                     | 28                      |
| Lyngford (W)                           | 7            | 13          | 12              | 4                                     | 14                                | 41                                    | 4                     | 3                       |
| Eastgate (SW)                          | 8            | 10          | 4               | 6                                     | 40                                | 42                                    | 7                     | 11                      |
| Blackbrook and Holway (NW)             | 9            | 7           | 6               | 12                                    | 9                                 | 34                                    | 13                    | 38                      |
| Pyrland and Rowbarton (S)              | 10           | 6           | 9               | 10                                    | 6                                 | 62                                    | 10                    | 48                      |
| Wellington East (N)                    | 11           | 9           | 11              | 13                                    | 8                                 | 46                                    | 27                    | 30                      |
| Taunton Lyngford (E)                   | 12           | 15          | 20              | 14                                    | 7                                 | 61                                    | 9                     | 10                      |
| Eastage (SE)                           | 13           | 12          | 7               | 9                                     | 32                                | 60                                    | 25                    | 6                       |
| Blackbrook and Holway C                | 14           | 11          | 14              | 15                                    | 11                                | 43                                    | 16                    | 43                      |
| Bishops Hull (E)                       | 15           | 14          | 16              | 11                                    | 18                                | 23                                    | 34                    | 52                      |
| Fairwater (E)                          | 16           | 26          | 18              | 18                                    | 31                                | 44                                    | 12                    | 2                       |
| Blackbrook and Holway (S)              | 17           | 17          | 19              | 21                                    | 13                                | 39                                    | 22                    | 40                      |
| Fairwater (S)                          | 18           | 21          | 13              | 16                                    | 49                                | 54                                    | 21                    | 14                      |
| Taunton Eastgate (N)                   | 19           | 38          | 31              | 36                                    | 30                                | 47                                    | 2                     | 5                       |
| Wellington Rockwell Green and West (W) | 20           | 16          | 23              | 38                                    | 15                                | 24                                    | 35                    | 35                      |
| Bishops Lydeard (N)                    | 21           | 23          | 25              | 24                                    | 22                                | 18                                    | 45                    | 4                       |

Whilst the information on ward deprivation shown below is of some age, more current statistics are being researched on which to base a detailed action plan. Other graphical information on ward deprivation is shown in Appendix III.

**Nomis Official Labour Market Statistics for February 2014** show that the following wards have the highest levels of people aged 16 - 64 claiming JSA

| Ward                        | Number      | % of population |
|-----------------------------|-------------|-----------------|
| Taunton Halcon              | 148         | 3.8%            |
| Taunton Eastgate            | 119         | 3.4%            |
| Taunton Lyngford            | 120         | 3.2%            |
| Taunton Pyrland & Rowbarton | 91          | 2.6%            |
| Taunton Fairwater           | 99          | 2.3%            |
| Taunton Blackbrook & Holway | 98          | 2.2%            |
| <b>Taunton Deane</b>        | <b>1230</b> | <b>1.8%</b>     |
| <b>Somerset</b>             | <b>5840</b> | <b>1.8%</b>     |

These wards also have a high level of young (16-24) JSA Claimants

| Ward                        | Number      |
|-----------------------------|-------------|
| Taunton Halcon              | 50          |
| Taunton Eastgate            | 35          |
| Taunton Blackbrook & Holway | 30          |
| Taunton Lyngford            | 30          |
| Taunton Fairwater           | 30          |
| Taunton Pyrland & Rowbarton | 25          |
| <b>Taunton Deane</b>        | <b>360</b>  |
| <b>Somerset</b>             | <b>1730</b> |

**Inform Somerset Crime Figures for 2012-13** show that the following wards had the highest crime rates

| Ward                        | Number of Crimes | Rate per 100k population |
|-----------------------------|------------------|--------------------------|
| Taunton Lyngford            | 649              | 11585                    |
| Taunton Eastgate            | 505              | 10486                    |
| Taunton Halcon              | 671              | 10334                    |
| Taunton Fairwater           | 360              | 5699                     |
| West Monckton               | 222              | 5176                     |
| Taunton Pyrland & Rowbarton | 302              | 4863                     |
| <b>Taunton Deane</b>        | <b>6266</b>      | <b>5626</b>              |
| <b>Somerset</b>             | <b>26779</b>     | <b>5006</b>              |



Further analysis of the statistics for 2012-13 show the following wards were the worst for **Crimes Against the Person**

| <b>Ward</b>                 | <b>Number of Crimes</b> | <b>Rate per 100k population</b> |
|-----------------------------|-------------------------|---------------------------------|
| Taunton Halcon              | 202                     | 3111                            |
| Taunton Eastgate            | 99                      | 2056                            |
| Taunton Lyngford            | 111                     | 1981                            |
| Bishops Hull                | 44                      | 1092                            |
| Taunton Pyrland & Rowbarton | 67                      | 1079                            |
| Taunton Blackbrook & Holway | 67                      | 1038                            |
| <b>Taunton Deane</b>        | <b>1305</b>             | <b>1172</b>                     |
| <b>Somerset</b>             | <b>5918</b>             | <b>1106</b>                     |

The **Inform Somerset** site has hospital admissions information relating to the period 2007-10, of particular interest is the information on **Self Harm and Depression**.

| <b>Ward</b>                   | <b>Directly Standardised Rate of hospital admissions for self harm or depression per 100,000</b> |
|-------------------------------|--|
| Taunton Lyngford              | 1568   |
| Stoke St Gregory              | 1158   |
| Taunton Killiams & Mountfield | 1124   |
| Taunton Halcon                | 1097   |
| Bishops Lydeard               | 1002   |
| Taunton Eastgate              | 997  |
| <b>Somerset</b>               | <b>367</b>   |

**From Inform Somerset: Hospital Alcohol Admissions 2010-11 by (Somerset County Council) Ward**

| <b>Ward</b>         | <b>Directly Standardised Hospital Admissions Rate per 100,000 Population</b> |
|---------------------|--|
| Taunton East        | 2796   |
| Taunton North       | 2408   |
| Taunton South       | 2056   |
| Taunton Fairwater   | 1922   |
| Taunton Staplegrove | 1700   |
| Taunton West        | 1666   |
| <b>Somerset</b>     | <b>1643</b>  |

## Local and National Influences on Health and Wellbeing

- Recent changes in government benefits legislation, including:
  - Universal Credit,
  - Spare Room Subsidy,
  - the 1% cap on the increase in benefits,
  - payment of benefits on a monthly rather than weekly basis,
  - payment of rents to the tenant rather than the landlord,

With the amounts of bad debt likely to increase, more discretionary support payments may be required for a considerable time before the new reforms bed in. Forward estimates for discretionary payments are: 2013/14 £140,000, 2014/15 £120,000. The Corporate Business Plan for 2013 shows Revenue Services budget savings have been set for 2015/16. The saving may become difficult to address as the knock on effects of the extra workload and reduced staff could affect efficiency and impair recovery rates.
- Recent changes in the **Right to Buy** legislation are likely to increase the number of tenants buying council properties, this and the 'Spare Room Subsidy', although not applicable to the over 60s has, and will continue to lead to, a shortage of one bedroom flats. The waiting list for one bedroom flats has declined from 516 in April 2013 to 406 in December 2013. TDBC has a robust five year strategy in place to ensure that there are sufficient smaller properties to meet the growing demand over the next few years. Funds released under the "Right to Buy" scheme will be reinvested in schemes to provide more social housing.
- The proposed expansion of **Hinkley Point** nuclear power station is expected to impact on housing with an influx of workers. This will create an opportunity to attract workers and affiliated businesses to locate in Taunton Deane and spend within the local economy. However, it will also create an upward pressure on rent levels and a reduction in available private rented supply, which is likely to make landlords more choosy about who they let their properties to, increasing pressure on the Councils Housing Options and Homelessness service and social housing stock.
- Other problem areas within Taunton Deane that impact on health and wellbeing are high house prices relative to incomes and rural deprivation and isolation caused by poor transport and communication links.
- The problems delineated above are likely to increase the workload of the CAB and other voluntary bodies associated with housing, and the potential demand from them for a higher level of financial support.

# TDBC's Response to the Somerset Health and Wellbeing Strategy

## Links to the Councils Corporate Business Plan October 2013

The Corporate Business Plan dated October 2013 states:

*“Taunton Deane is known nationally and locally as a quality place that is growing and developing sustainably, with a vibrant economic, social and cultural environment. To achieve our vision of ‘a Quality Place’, we have broken this down into three corporate aims.*

*Aim 1) Quality sustainable growth and development*

*Aim 2) A vibrant economic environment*

*Aim 3) A vibrant social, cultural and leisure environment*

*Aim 3) A vibrant social, cultural and leisure environment*

*We will have a real sense of community in our areas of deprivation and strong partnerships that deliver projects that benefit the community and improve their quality of life.*

*Taunton Deane will be highly regarded for its clean, attractive and vibrant street scene with a strong leisure and cultural emphasis.*

|                    |   |
|--------------------|---|
| <i>Objective 5</i> | <i>Work with partners to improve the lives of our most vulnerable households</i>      |
| <i>Objective 6</i> | <i>Facilitate and supporting cultural and leisure opportunities</i>                   |
| <i>Objective 7</i> | <i>Maintain clean streets, good quality parks, open spaces and leisure facilities</i> |

In delivering Aim 3) TBDC will help to support delivery of some aspects of the Somerset Health and Wellbeing Strategy (SHWS). However, the SHWS adds the requirement that TDBC takes action to ensure: that people can live independently at home for as long as possible, and that families and communities are thriving and resilient.

TDBC has developed a **Priority Area Strategy (PAS)** through the Taunton Deane Partnership (TDP), the local strategic partnership. Many agencies are represented on the TDP including the Borough and County Councils, Police, Fire and Rescue service, Health, Education, and Community Council for Somerset, Citizens Advice Bureau, Chamber of Commerce, Link Partnership and North Taunton Partnership among many others. Successful implementation of the PAS requires strong partnership working, more recently the Halcon One Team delivery model has proven to be most successful means of delivering the community benefits.

Four priorities have been developed to help improve the quality of life for residents within the priority areas of Taunton East, Taunton North, Wellington North and the Taunton Deane rural areas.

The outcomes of the PAS are clearly aligned to the aims and actions of the Somerset Health and Wellbeing Strategy.

The PAS Outcomes:

1. Partnership working is improved
2. The community feels safer
3. Families and communities are thriving healthy and resilient
4. People are able to develop skills, access training opportunities and gain employment
5. Children and young people are fully engaged in education
6. People and families have better access to the services and information they need
7. The community is strong, resilient and involved.

The PAS Action Plan lists projects being delivered across Taunton Deane and is available from [strategy@tauntondeane.go.uk](mailto:strategy@tauntondeane.go.uk).

**Family Focus** is part of the national Troubled Families Programme. To date 210 families are being supported to improve their life chances, health and wellbeing and to reduce their overall cost to the public purse. Government research has shown that a “troubled family” can cost the state (Local Authorities, NHS, Prison services, etc) on average £75,000 per annum as opposed to an “mean average” family cost of £7,800. Family Focus seeks to work with the most challenged families within our local community and works best through the Halcon One Team delivery model. To qualify for support, a family must demonstrate at least three of the following four criteria:

- Education – absenteeism / exclusion,
- Anti-social behaviour or crime,
- In receipt of out of work benefits,
- Local discretion – various including living in Halcon or Priorswood, mental health, domestic violence, high cost to the public sector, etc.

In addition, a family must contain at least one child (0-18 years).

The Family Support Workers (FSWs) are based at Children Centres:

- Acorns Children’s Centre: 2 FSWs covering Halcon.
- Wellington: 2 FSWs covering Wellington, Wiveliscombe and Bishops Lydeard.
- Hillside 2 FSWs covering Priorswood.

Key agency involvement has so far been provided by Parent Family Support Advisers, Police, Turning Point, Youth offending Team, Targeted Youth Support, Early Intervention, Children & Adult Mental Health Services, TDBC (Housing and Benefit Services), Somerset College, Department of Work and Pensions / Job Centre Plus, RSPCA, Citizens Advice Bureau, Magna Housing, Knightstone Housing and many others.

Outcomes for the Families:

The project will deliver against the Government’s targets for identified Troubled Families:

- Reduction in exclusions and unauthorised absence from schools
- reduction in anti-social behaviour across the family for 6 months
- reduction in offending rate of minors for 6 months
- family member moved off out-of work benefits for 6 months

The project will meet the government’s target of a reduced overall cost to the public sector

TDBC are part of the **Halcon One Team** which co-ordinates the way that staff from individual organisations deliver their services. The Halcon One Team aims to improve the health and wellbeing of families, continue to reduce crime and reduce the demand on public services by identifying and addressing the underlying causes. This one team delivery model is already proving effective at supporting individuals and families within the community. This is reflected in fewer calls to the police, a significant reduction in council housing rent arrears, an large increase in referrals to the Children's Centre (early years support for families), and increased reporting of domestic abuse enabling support. Several prolific offenders are engaging with the team and are being supported jointly with the pathways coordinator for the Police. Through the work of the Halcon One Team it is predicted that demand on public services will significantly reduce over ten years with a community in better shape to take care of itself.

In Taunton Deane there are approximately 1,805 people with **dementia**, (source of information is the Doncaster model). This is expected to increase to almost 2,330 by 2021. It is important to recognise that one-third of all people with dementia in the UK live alone in their own homes. As the symptoms of dementia progress, people need increasing amounts of support. Once the symptoms of dementia become severe it is often appropriate for an individual to live in a care home. One-third of people with dementia live in a care home and at least two-thirds of care home residents in the UK have dementia. People with the condition are also core users of NHS care – a quarter of hospital beds are occupied by people with dementia over the age of 65 at any one time. As a response to an ageing population TDBC is aiming to become a "Dementia Friendly Council" ensuring that people affected by dementia are supported when accessing our services, and are treated with dignity and respect.

Front line staff will receive Dementia Awareness Training; these include Deane Helpline, Sheltered Housing and other Housing staff at TDBC, DLO housing repairs, Revenues and Benefits, Customer services and reception staff.

TDBC will work closely with the Alzheimer's Society and the Dementia Action Alliance to develop key staff to become Dementia Champions.

**Voluntary and Community Sector Support:** In order to ensure that the various stakeholders work in a co-ordinated and focussed manner, TDBC and the Taunton Deane Partnership fund and work with various charities and organisations to deliver services across TDBC. Detail of the various grants made are shown in **Appendix II**.

## TDBC offer to the Somerset Health and Wellbeing Priorities

**Priority One: People, families and communities take responsibility for their own health and wellbeing.**

### Action One: Community Action

- TDBC Voluntary and Community Sector organisation **grants** community led support projects that meet the need of local people and communities.
- Provision of **funding for arts** organisations recognises the contribution that arts make to Health and Wellbeing of communities.
- The **Community Development** team help communities to take community led action and deliver projects that directly address community need.
- The Leisure Development team work with Friends of parks and playing fields to support them in providing open spaces and play areas to benefit the health of communities in Taunton Deane.
- Taunton Deane Borough Council are the landlords for various **allotment** sites, with a total area of 25.5 hectares, but hold no financial information and are not involved with the day to day running of them. Allotments provide the potential to give both exercise and healthy eating and should be actively encouraged, especially given the smaller size of garden planned for modern homes. The current budget allocations show revenues and budgets in rough equilibrium. Future planning requirements will require on site allotment provision where the development exceeds 376 units. The sites currently identified for on site allotments are in Wiveliscombe and Creech St Michael.
- A new scheme allowing the establishment of 49 smaller “Eco allotments” has proved to be a success in Holly Close in Higher Holway in encouraging further introductory participation, and has established a good working model to be rolled out where suitable.
- A list of Allotments and major parks in the Borough is shown in **Appendix I**

### Action Two: Healthy Planning and Policy

- The TDBC Planning Team helps to deliver **flood prevention** schemes and aligns planning policy to minimise the impact of flooding.
- TDBC supports the **Community Planning Working Group** who work together to ensure that health and wellbeing outcomes are delivered in rural areas, and that planning policy reflects the needs of rural communities.
- TDBC’s spend on sport and recreation is higher than with other comparable size authorities (TDBC 2011/12 £1,655k of which is £614k insurance and depreciation of assets held by TDBC), Comparative average £1,394k\*).

\*- Source Audit Commission

- **Tone Leisure** is a Charitable Trust managing sports centres, swimming pools and other leisure facilities and providing health development and encouraging active lifestyles in the borough; the forward estimate for 2014/15 on Tone Leisure is £436k. Participation in the moderately active sports is in the best 10% of comparable size authorities (TDBC 39.5%, comparative size authorities' average 35.5%)\*.

\*- Source Audit Commission

- The Borough of TD has approximately 500 miles of footpaths. Details of more than twenty rural circular walks are easily visible on the TD website. More semi urban routes could be instigated to provide the same level of exercise as a round of golf but without the costly ground maintenance.
- TDBC, prior to the closing of the St James Street pool and eventual redevelopment, is working with Tone Leisure to refurbish the **Station Road swimming pool** to modernise it and increase access for the physically challenged. Funding has come mainly from Sport England and TDBC. Plans have been approved and funding agreed for a further swimming pool and Spa at the Blackbrook leisure centre. TDBC supports many schools in Somerset by the provision of these swimming pools to ensure pupils not only exercise, but also learn the lifesaving skill of being able to swim.
- **TDBC Playing Pitch Strategy** dated July 2010 has identified a need by 2026 for more playing pitches as follows: Football junior pitches 29, Cricket pitches 18, Junior Rugby 16.
- **TDBC's Parks Service** currently maintains over **109 hectares of public open space** including three major Green Flag Award Parks and **102 play areas** for Taunton Deane Borough Council and over 34 hectares of highways verges for Somerset County Council. The primary purpose of sports facilities and playing fields is to encourage physical activity and provide the opportunity for people to take responsibility for their own health and wellbeing.
- **TDBC's Green Space Strategy** dated July 2010 has identified that there will be an additional requirement for 207.2 hectares of open space by 2026 because of the extra housing and jobs being planned for the area.

| <b>Type of Space</b>          | <b>Additional Requirement by 2026</b> |
|-------------------------------|---------------------------------------|
| Young children's play area    | 4.50                                  |
| Young people's space          | 3.00                                  |
| Formal parks and green space  | 45.60                                 |
| Amenity open space            | 7.60                                  |
| Active recreation space       | 60.50                                 |
| Country parks / natural space | 60.50                                 |
| Allotments                    | 10.60                                 |
| <b>TOTAL</b>                  | <b>207.20</b>                         |

## Action Three: Prevention first

- The Licensing Team support licensed premises with advice and use regulations which help to regulate the consumption of alcohol.
- **Smoking** is the single greatest cause of premature death and disease in Somerset, and the single largest factor in health inequalities. It is also a major driver of poverty. The move of public health to local government presents an opportunity for local authorities to lead local action to tackle smoking, and to ensure that the tobacco industry is not able to influence local tobacco control policy. There have been a number of studies that show links between smoking and alcohol and drug abuse both of which have further links to crime and antisocial behaviour. Smoking also presents a fire hazard with careless disposal of cigarettes being cited as the single biggest killer in house fires. TDBC signed the **Local Government Declaration on Tobacco Control** in December 2013; **all enclosed council owned children's play areas were designated as smoke free zones** in order to encourage healthier play areas for children and to reduce levels of smoking in general.
- The environmental health department of TDBC undertakes the monitoring of: private water supplies, air quality, food hygiene (include hygiene ratings for restaurants), swimming pool bacteriology, cooling towers, pollution, noise, and pest control.
- In conjunction with parish councils TDBC provide and empty dog bins around the District and dispose of the dog waste, thereby reducing the risk of infectious faeces coming into contact with children.

## Priority Two: Families and communities are thriving and resilient

### Action One: Well connected Vibrant Communities

- The Community Development Team help to support **Multi-Agency Groups** in Halcon, North Taunton and the rural areas with a focus on supporting neighbourhoods and communities to take responsibility for shaping and transforming their own lives and their local services.
- TDBC's **Project Taunton** has led to a £multi-million programme of improvements for Taunton, ensuring a sustainable and prosperous future for Somerset's principal town. The regeneration envisaged was ambitious but realistic - boosting business opportunities, improving transport infrastructure, initiating high quality developments, fostering sustainable communities, nurturing Taunton's green areas, making the most of the river and initiating flood prevention schemes. In 2013 TDBC appointed LHC Urban Design, Fresh Communication and Alder King to undertake a new review process and update the masterplan, named **Taunton Rethink**, to ensure it reflects current commercial realities and the needs of the town centre one decade on.
- The **Brewhouse Theatre** which is owned by TDBC, has recently become a community theatre. It provides a cultural amenity in the town centre which helps to attract people



and businesses to the area. The Council is continuing to support this through an annual grant of £152,000 per annum and undertaking some refurbishment.

- As tourism is a major industry in the area TDBC supports the **Tourist Information Centre** (TIC) at a cost of £120,000 (2013/14). The TIC aims to promote Taunton Deane and encourage visitors and businesses. It also promotes local events and encourages people to access cultural activities through its ticket office.

The **Deane Labour Organisation** (DLO) is responsible street cleaning, parks and maintenance of green spaces. It also ensures council properties are maintained. Well maintained homes support people's emotional wellbeing and physical health.

### **Action Two: Improving Educational Attainment.**

- The **Priority Area Strategy** (PAS) covers the most deprived areas of the Borough and through community development is helping disadvantaged families with school readiness through projects and youth diversion in conjunction with the many partners involved. In Halcon, the One Team is tackling underlying issues through early intervention which supports the Somerset Early Help Strategy.
- Family Focus workers are providing direct help and support to families that have children who are not attending school regularly. They work with the families, schools attendance teams and Parent and Family Support Advisors to understand the underlying causes and help to get the children back to school.

### **Action Three: Supporting Families and people with low resilience**

- The **Family Focus programme, the Halcon One Team** and the **Priority Areas Strategy** all focus on delivering services to the most vulnerable individuals and families in Taunton Deane.
- Digital inclusion can be a severe problem for low income and deprived families, and as part of the Priority Areas Strategy locations in a number of areas have been identified where the public can access the web with the help of volunteers trained as "**digital champions**", these places will also include access to credit unions, job clubs and other services.
- **South West Landlord and Tenant Partnership** (SWeLT) has created a tenant accreditation scheme and a tenant passport scheme, both of which aim to assist problem tenants by educating them in personal financial management and social skills, so as to give landlords greater assurance of the nature of their tenants. This scheme has strong links with the probation service with the aim of preventing reoffending, and allowing reconnection with society.
- TDBC supports **Pathways to Independence (P2I)** which focuses on preventing homelessness of young people, as well as supporting those aged 18-26 who are leaving care or experiencing eviction from the family home. P2I provides training and mentoring to give young people the skills to live independently, remain healthy and maintain their tenancy.

- **Family Focus and the Halcon One Team** are working differently with the most challenging and demanding families and individuals. The first Halcon Plan (2007) engaged with and saw significant investment in the community particularly the youth, resulting in around a fifty percent reduction in youth offenders and youth victims to date. The Halcon One Team aims to reduce deprivation by identifying and addressing the underlying causes to improve the lives of residents and reduce the demands on public services.
- TDBC strongly supports the Community Council for Somerset's Village Agents project Local people employed on a part-time basis to become trusted members of their communities and a valuable resource. They network extensively with Parish Councillors, Police Community Support Officers, social group organisers, transport providers, church groups, youth workers and others within their community. They receive referrals for people needing information or support. This is meeting the identified need of the Priority Areas Strategy in the rural areas.

**Priority Three: Somerset people are able to live independently.**

### **Action One: Housing for Independence and Action Two: Support for Carers**

- The TDBC Housing Options team provides advice on finding suitable accommodation, manages applications for the Choice **Based Lettings** system (Homefinder Somerset) for people to access social housing and helps to prevent homelessness. The team work in partnership with Taunton Association for the Homeless and other registered housing providers in Somerset.
- TDBC work with **Compass Disability** through quarterly forums to understand the needs of Carers in Taunton Deane and enable them to have a voice in the design of services.
- **Deane Helpline** has been helping people live independent lives in their own homes for almost 30 years. They support 3,000 Piperline alarms connected in the Taunton Deane area, and 10,000 outside the borough. They handled almost half a million calls, including 225,000 direct Lifeline calls with the majority of the remainder made up of Out of Hours calls. Calls are monitored 24/7 and the Deane Helpline were the first UK Community Alarm Service to meet all three TSA (Telecare Services Association) Standards in 2006. The service now holds accreditation under the 2010 Code of Practice for Service Tailoring, Installation, Response and Monitoring. This service has significantly increased the length of time that people can live independently and has, not only had a major impact on hospital admissions, but also a reduction in the length of stay in hospital.
- **The Deane Helpline** allows people to have dignified confidential support, by way of Lifelines, Monitored Smoke Detectors, Flood Sensors (for bathrooms and kitchens) and other aids, ensuring that the elderly are able to delay costly residential care for as long as possible and providing a vital support network. Deane Helpline Lifeline Officers visit all clients annually and signpost relevant services when specific needs are identified. It also operates as an out of hours emergency line for the Council as part of our Civil

Contingencies such as during the recent floods across the Levels and Moors and for TDBC's council housing emergency repairs service.

- **The Deane Helpline** will be a key contributor in reaching Somerset CC's outcomes for the Health and Wellbeing Strategy, as it significantly increases the length of time that the differently abled, dementia sufferers and aged can live at home. Consideration should be given to seeking funding part of this service from the **Better Care Fund**.
- **The Somerset West Private Sector Housing Partnership (SWPSHP)** are able to assist vulnerable residents with advice on fuel poverty, minor repairs via Aster Living, and advice on adaptations to the property to enable them to continue living in their own homes for as long as possible. For those on low incomes low cost loans are available through the Wessex Trust.
- **TDBC Housing** is investing £7.8m in the Creechbarrow Road housing redevelopment in the Halcon ward, providing 60 modern, level 4 sustainable homes for life, fuel efficient council housing units and 32 affordable homes with Knightstone Housing Association. This was done after extensive consultative process with the local community to ensure that the mix of homes were matched to local need.
- **The Somerset West Private Sector Housing Partnership (SWPSHP)** is establishing further data on the energy efficiency rating of residential accommodation, including an address-level database of the local housing stock, capturing baseline housing characteristics and energy demand data, information on energy efficiency installations to date and the potential opportunity for installing measures under the Green Deal and ECO.
- TDBC recognises that **Fuel poverty** is a challenge in our housing stock; this is being met by a five year programme to upgrade the council housing to a higher standard of insulation and fuel efficiency ,through the use of air source heat pumps, double (or triple) glazing, and replacement of inefficient boilers. Fuel poverty in private sector housing continues to be a particular problem in rural Somerset due to older traditional hard to treat properties.
- **Building for Life 12** is the industry standard for well-designed homes and neighbourhoods. The Council wishes to encourage developers to submit a Building for Life assessment for all schemes involving ten or more homes, prior to the submission of a formal planning application.
- TDBC proactively identifies properties within its own housing stock that are suitable for upgrading, allowing elderly and disabled people to remain in their homes for much longer. Tenants are provided with wet rooms, stair lifts or other adaptations, thereby saving the NHS and social care, considerable amounts of money.
- The SWPSHP provides funding for similar adaptations for private housing stock through referrals, from GPs, Musgrove Hospital, and Adult Social Care, and can also provide low cost loans for home owners for house repairs or alterations through the Wessex Trust.

### **Action Three: Joining up of Support services**

- **Village Agents** provide access to services in scattered rural communities for those in need. They make home visits and provide high-quality information. They enable

direct access to a wide range of services and use a secure electronic referral system. They may informally carry out a series of practical checks related to safety in the home (e.g. smoke alarms, falls prevention), benefit entitlement and energy efficiency. Visits are followed up when necessary by experts who will provide specialist information, advice and services, e.g. the fire service and social care. Village Agents identify unmet needs within their community and respond by initiating and supporting new social and healthy activities. The social cost benefits are showing savings across the Councils wider partners especially the health services.

- In October 2012 the TBDC housing team appointed two **Anti-Social Behaviour Officers** as part of the Housing Estates Team. This has proved very successful, in particular sharing cases with partner agencies through the Halcon One Team and through the Taunton Deane Anti Social Behaviour forum. Partnership working with other agencies has improved in the last year, the agencies include: Avon & Somerset Police, Social Services, Local Criminal Justice Panels and Citizens Advice Bureau. The team has developed a supportive approach to tackling cases of domestic violence and continue to make use of Local Lettings Plans in specific areas on council estates to tackle anti-social behaviour that has been having a detrimental effect on local residents. TBDC is currently preparing for the introduction of the new Anti-Social Behaviour powers which will be introduced in 2015.
- TBDC works in partnership with various voluntary and charitable organisations, such as Taunton Association for the Homeless and Open Door, to **reduce homelessness** through the provision of support for young people, disabled people and those on low incomes to live independently.
- **The SWPSHP and Somerset West Landlord and Tenant Services (SWeLT)** work across Taunton Deane to identify empty homes with a view to bringing them up to a proper standard by advising landlords on Housing, Health & Safety Rating System (HHSRS), licensing, fire safety, property conditions and management standards, and offering financial assistance by way of grants and low cost loans. Incentives offered to Landlords include:
  - Grants up to £1,000 (subject to availability)
  - Low interest loans from 2%-4% up to £15,000
  - Access to the Bond Guarantee Scheme and Management Service
  - Dedicated phone line to Housing Benefit and Housing Advice
  - Free advertising on Homefinder Somerset
  - Membership certificate
  - Energy Performance certificates at a discounted rate
  - A regular email updates keeping you informed of new legislation
  - Free copies of Assured Shorthold Tenancy and Section 21 Notices
- **SWPSHP** will be encouraging landlords to bring their properties up to the minimum required standard of an E rating by 2018.
- TBDC is actively trying to reduce the number of empty homes by monthly review of unpaid council tax statistics, and with the help of SWPSHP to bring them back on the market as soon as reasonably possible by negotiation with owners and landlords .

- The planning department of Taunton Deane is incorporating '**Lifetime Homes**' as a set of principles applied to general needs housing to provide accessible and convenient accommodation for a wide range of the population, from households with young children to older people, and individuals with temporary or permanent physical or sensory impairment. Each design feature adds to the comfort and convenience of the home and supports the changing needs of individuals and families at different stages of life. The Council encourages the principles of Lifetime Homes through Development Plan policy.

## TDBC Current Core Service Offer to Health and Wellbeing Themes and Actions

(Forward Estimate figures taken from Appendix G Corporate Business Plan October 2013)

| Activity or Service            |                              | 2014/15<br>£'000 | Healthy Living |   |   | Thriving & Resilient |   |   | Independent Living |   |   |
|--------------------------------|------------------------------|------------------|----------------|---|---|----------------------|---|---|--------------------|---|---|
|                                |                              |                  | 1              | 2 | 3 | 1                    | 2 | 3 | 1                  | 2 | 3 |
|                                | <b>Statutory Requirement</b> |                  |                |   |   |                      |   |   |                    |   |   |
| Food Safety                    | Y                            | 384              |                |   | ✓ |                      |   |   |                    |   |   |
| Open Spaces                    | N                            | 786              | ✓              | ✓ | ✓ |                      |   |   |                    |   |   |
| Landscape                      | N                            | 268              | ✓              | ✓ | ✓ |                      |   |   |                    |   |   |
| Tone Leisure                   | N                            | 688              | ✓              | ✓ | ✓ |                      |   |   |                    |   |   |
| Outdoor Sports and Recreation. | N                            | 303              | ✓              | ✓ | ✓ |                      |   |   |                    |   |   |
| Licensing                      | Y                            | 21               | ✓              | ✓ | ✓ |                      |   |   |                    |   |   |
| Sports Development             | N                            | 492              | ✓              | ✓ | ✓ | ✓                    |   |   |                    |   |   |
| Allotments                     | N                            | 0                |                | ✓ | ✓ |                      |   |   |                    |   |   |
| Economic Development           | N                            | 428              |                |   |   | ✓                    |   |   |                    |   |   |
| Waste and Recycling            | Y                            | 2,945            |                |   |   | ✓                    |   |   | ✓                  | ✓ |   |
| Street Cleaning                | Y                            | 618              |                |   | ✓ | ✓                    |   |   |                    |   |   |
| Project Taunton                | N                            | 360              |                |   |   | ✓                    |   |   |                    |   |   |
| Health & Safety                | Y                            | 53               |                |   | ✓ |                      | ✓ |   |                    |   |   |
| Heritage                       | Y                            | 257              |                |   | ✓ | ✓                    |   |   |                    |   |   |
| Tourism and T I C              | N                            | 150              |                |   |   | ✓                    |   |   |                    |   |   |
| Public Conveniences            | N                            | 231              |                |   |   | ✓                    |   |   |                    |   |   |
| Pollution Reduction            | Y                            | 271              |                |   |   | ✓                    |   |   |                    |   |   |
| Dog Wardens                    | N                            | 66               |                |   | ✓ | ✓                    |   |   |                    |   |   |
| Pest Control                   | N                            | 34               |                |   | ✓ |                      |   |   |                    |   |   |
| Highways & Transport           | Y                            | 85               |                |   |   | ✓                    |   |   |                    |   |   |
| Community Safety               | Y                            | 184              |                |   |   | ✓                    |   |   |                    |   |   |
| Community Development          | N                            | 78               |                |   |   | ✓                    | ✓ | ✓ |                    |   | ✓ |
| Flood Defences                 | Y                            | 218              |                |   |   | ✓                    |   |   |                    |   |   |
| Housing Standards              | Y                            | 829              |                |   |   |                      |   |   | ✓                  |   |   |
| Housing Benefits Action        | Y                            | 451              |                |   |   | ✓                    |   | ✓ | ✓                  | ✓ | ✓ |
| Planning Policy                | Y                            | 383              |                |   |   |                      |   |   | ✓                  |   |   |
| Housing Advice                 | Y                            | 730              |                |   |   |                      |   | ✓ | ✓                  | ✓ | ✓ |
| Homelessness                   | Y                            | 330              |                |   |   |                      |   | ✓ | ✓                  | ✓ | ✓ |
| Housing Enabling               | Y                            | 350              |                |   |   |                      |   | ✓ | ✓                  | ✓ | ✓ |
| Housing Strategy               | Y                            | 107              |                |   |   |                      |   | ✓ | ✓                  | ✓ | ✓ |
| Private Housing Sector         | N                            | 28               |                |   |   |                      |   |   | ✓                  | ✓ |   |
| Arts & Public Entertainment    | N                            | 142              |                |   |   | ✓                    |   | ✓ |                    |   |   |
| Building Control               | Y                            | 127              |                |   |   |                      |   |   | ✓                  |   |   |
| Shopmobility                   | N                            | 63               |                |   |   | ✓                    |   |   |                    | ✓ |   |
| Voluntary and C S Grants       | N                            | 200              | ✓              | ✓ | ✓ |                      | ✓ | ✓ |                    | ✓ | ✓ |
| Revenue Services               | Y                            | 684              |                |   |   |                      |   |   | ✓                  |   |   |
| Benefits                       | Y                            | -148             |                |   |   |                      | ✓ | ✓ | ✓                  | ✓ | ✓ |

## Summary

This H&W audit has provided a comprehensive picture of the activities that TDBC undertakes directly, commissions or provides in partnership. Taunton Deane residents are well served by the Council in meeting the three priorities with an excellent range of provision particularly around leisure services and parks and open spaces, the signing of the Local Government Declaration on Tobacco Control, becoming a Dementia Friendly Council and the one team delivery model planned across our Priority Areas to help communities out of deprivation.

There are opportunities for the Council further to improve its contribution to H&W by seeking better to embed Health and Wellbeing within the Planning, Licensing and Leisure services. Examples include: improved provision of allotments in phased building developments, increased provision of cycleways and open spaces, and encouraging better provision of homes for elderly and disabled people.

Consideration should be given to locating further supported homes for the elderly in town centre locations, or providing an improved range of services and activities, so that residents with restricted mobility can still take part in social and community activities without them having to deal with the stress they have using public transport.

Particular gaps and issues that still exist, and would benefit from greater resources (within affordability parameters), include addressing fuel poverty in private sector housing, and reducing the number of empty rentable homes in the private sector.

As a district Council, 'improving educational attainment' was the priority which we influenced the least; however, there may be opportunities for the Council to support (either directly or through the voluntary and community sector) volunteer schemes, apprenticeships and mentoring.

The Halcon One Team delivery model, which is making such a valuable contribution to the lives of the most vulnerable households in Halcon is intended to be rolled out as a new way of working across other areas of deprivation in the Borough.

TDBC should continue to work closely with the County Council and the Clinical Commissioning Group who commission services such as mental health and drug and alcohol support to increase targeted provision of these in the most deprived areas of Taunton Deane.

It can be seen from the statistics that Eastgate, Blackbrook and Holway and Bishops Hull, while not identified as 'priority' areas, in the Priority Area Strategy have a need for further action to help to improve health and wellbeing especially for the children and elderly people in these areas.

A continued focus on monitoring and supporting communities through the challenges of Welfare Reform and understanding the impacts of this on health and wellbeing should also be a priority.

The work of the Deane Helpline plays a key part in the Health and Wellbeing strategy by way of supporting the aim of allowing people to live longer in their own homes, and at the same time discretely monitoring of the state of their health.

TDBC's current strategy for new allotments states that where a development of more than 376 dwellings takes place allotments should be provided as part of the planning requirement. Consideration should be given to requiring clusters of developments in an area contributing to the establishment of allotment space for the residents as part of the Community Infrastructure Levy or S106 agreements.

One of the consequences of Taunton being a major employment centre is that it has the highest level of net increase in population during the working day in Somerset (10,795) (year 2012), which increases congestion on the roads. Planning policy should consider further increase in cycle paths and other sustainable transport solutions.

Digital inclusion remains an issue for the most vulnerable families in our communities and those living in rural areas where 'access to services' due to poor transport links has been highlighted as an issue.

TDBC creates an annual 'Community Profile' by analysing statistical information, available from the Somerset Intelligence Partnership, to help to understand and respond to the needs of our communities. Consideration should be given to further analysis from health reports and information from partners to provide a clearer picture of the health and wellbeing needs of our communities.

GPs require a better understanding of the service provided by TDBC to enable them to effectively signpost patients for further help and support. Consideration should be given to developing a 'directory' of services for GPs and providing information on the [www.wellaware.org.uk](http://www.wellaware.org.uk) website so that partners and the community have a better understanding of our services.

The work being undertaken by the Council in keeping people healthy, outreach work in deprived areas and retaining independence for elderly and disabled people, will help significantly to reduce the demand on other acute public services such as the NHS, Social Services, the Fire, Police, Prison and Probation services, and help to deliver the three priorities of the Somerset Health and Wellbeing Strategy.



## TDBC Health and Wellbeing Action Plan 2013 - 2018

| Ref                      | Action  | Target Date | Owner  | Measure of success   | Outcome   |
|--------------------------|---|-------------|--|--|---|
| <b>Continued Support</b> |   |             |  |  |   |
| 1                        | Continue to support delivery of the Somerset Health and Wellbeing Strategy (SHWS) through <ul style="list-style-type: none"> <li>• Taunton Deane Partnerships Priority Area Strategy</li> <li>• (Halcon) One Team delivery model</li> <li>• Family Focus</li> </ul> | Ongoing     | Simon Lewis – Assistant Director Housing and Communities | Attendance on groups and delivery of projects in deprived areas.   | Projects, activities and services are improving the lives Health and wellbeing of people living in deprived areas.        |
| 2                        | Continue to target financial support to enable the Voluntary and Community Sector to deliver the priorities and actions of the SHWS.  | Annual      | TDBC Grants Panel  | Grants are awarded with priority given to VCS organisations that improve Health and Wellbeing in Taunton Deane   | VCS organisations are delivering services that meet local need.   |
| 3                        | Ensure the continuation of an emergency care line service for elderly and disabled people in Taunton Deane.   | Ongoing     | Chris Hall Assistant Director – Operational Delivery     | Continuation of service delivery   | People in Taunton Deane are able to live independently for longer.  |
| <b>Strategic Action</b>  |   |             |  |  |   |
| 4                        | Ensure all future strategies, policies and plans consider how they can add value to Health and Wellbeing by including it as requirement of committee reports.   | April 2015  | Simon Lewis – Assistant Director Housing and Communities | All TDBC strategy documents are aligned to the delivery of the SHWS  | All TDBC services and activities make a positive contribution to the Health and Wellbeing of communities in Taunton Deane |
| 5                        | Carry out an annual review of statistical information relating to Health available on the Somerset Intelligence Partnership website and include this in the development of the Taunton Deane Community Profile.   | April 2014  | Simon Lewis – Assistant Director Housing and Communities | Strategies, plans, services and activities are developed in relation to statistical need, and successful delivery is monitored using annual health statistics. | Communities benefit from targeted services and are able to hold TDBC to account in delivering change.                     |

|   |  |            |  |   |  |
|---|--|------------|--|---|--|
| 6 | Establish TDBC as a Dementia Friendly organisation and work with external partners to increase Dementia awareness in the Community   | April 2015 | Simon Lewis – Assistant Director Housing and Communities         | TDBC meets the requirements of a Dementia Friendly organisation as set by the Alzheimer’s Society.  | People suffering from Dementia are able to live independently for longer and feel supported in the community.  |
| 7 | Establish working practises to support the councils ‘Tobacco Declaration’ to reduce smoking. e.g. roll out children’s play areas as no smoking zones across the Borough.   | Dec 2014   | Simon Lewis – Assistant Director Housing and Communities         | An increase in No smoking zones across the Borough.   | Adults and children are less likely to suffer from the affects of smoking and children are deterred from taking up smoking   |
| 8 | Embed principles and recommendations from the ‘TDBC response to the SHWS’, national guidelines and best practice in <ul style="list-style-type: none"> <li>Local Planning Policy e.g. provision of allotments in phased building developments, implementing lifetimes homes standard, provision of housing solutions for elderly people, increased number of cycle ways, open spaces and play areas, improved access to health services.</li> <li>Environmental Health and Licensing policy and procedures.</li> </ul> | April 2015 | Community Planning Working Group/Tim Burton – Assistant Director | Local Planning Policy practises specifically mention and reflect aims of Somerset Health and Wellbeing Strategy through the adoption of national principles and best practise.      | Established and new communities are able to improve their Health and Wellbeing through the provision of infrastructure and facilities that promote healthy outcomes. |
|   |  | April 2015 | Chris Hall – Assistant Director                                  | Local Environmental Health practises specifically mention and reflect aims of Somerset Health and Wellbeing Strategy through the adoption of national principles and best practise. | Established and new communities are able to improve their Health and Wellbeing through the provision of environmental health and licensing services.                 |

|                               |   |            |   |   |  |
|-------------------------------|---|------------|---|---|--|
| 9                             | Increase suitable housing provision by reducing the number of empty homes across Taunton Deane  | April 2015 | Somerset West Private Housing Partnership<br><br>Paul Fitzgerald – Assistant Director Resources   | The number of empty homes in TD is reduced  | People are able to access a wider variety of accommodation to meet their needs.                      |
| <b>Working in partnership</b> |   |            |   |   |  |
| 10                            | Work with partners, especially those in the Voluntary Sector to design, support and deliver projects that increase educational attainment in our most deprived areas through access to resources, volunteering schemes, apprenticeships and mentoring | April 2015 | Taunton Deane Partnership<br><br>Simon Lewis – Assistant Director Housing and Communities   | Educational attainment is improved.   | Children and young people have improved life chances.  |
| 11                            | Monitor and support communities through the challenges of Welfare Reform which may impact on Health and Wellbeing e.g. providing advice and support on money management, support the food bank.   | Ongoing    | Taunton Deane Partnership<br><br>Simon Lewis – Assistant Director Housing and Communities<br><br>Paul Fitzgerald – Assistant Director Resources | Advice and support on maximising household income is available to the most vulnerable households  | The most vulnerable households are able to successfully manage household budgets.                    |
| 12                            | Work with partners to improve provisions of mental health and drug and alcohol services in our most deprived communities.   | April 2015 | Taunton Deane Partnership/Halcon One Team<br><br>Simon Lewis – Assistant Director Housing and Communities                                       | Mental health, drug and alcohol services are working with local partnerships to deliver services in the most deprived areas of Taunton Deane. | People can easily access advice and support in relation to mental health, drug and alcohol problems. |

|    |  |            |   |   |  |
|----|--|------------|---|---|--|
| 13 | Work with partners to reduce the number of households suffering from fuel poverty across Taunton Deane, with a focus on rural communities.   | April 2015 | Taunton Deane Partnership<br><br>Somerset West Private Housing Partnership                | The number of households reported to be in fuel poverty is reduced            | People's health and wellbeing is improved.   |
| 14 | Work with partners to increase the number of households that are able to access the internet for the purpose of: <ul style="list-style-type: none"> <li>• Seeking employment/training opportunities,</li> <li>• Seeking advice on health and services</li> <li>• Accessing resources to assist with school/college work.</li> <li>• Paying bills.</li> <li>• Internet shopping and switching utility providers.</li> </ul> especially focussing on rural and deprived communities. | April 2015 | Simon Lewis – Assistant Director Housing and Communities<br><br>Taunton Deane Partnership | There is an increase in the number of households able to access the internet. | Adults and children are able to improve their life chances and lifestyle through access to the internet. |
| 15 | Develop a directory of TDBC services that relate to Health and Wellbeing for use by G.P's, within G.P. surgeries, and to be uploaded onto <a href="http://www.wellaware.org.uk">www.wellaware.org.uk</a> .   | April 2014 | Simon Lewis – Assistant Director Housing and Communities.                                 | Patients are able to access information on TDBC services through GPs          | People's health and wellbeing is improved through the provision of integrated services.                  |

# APPENDIX I

## Open spaces and Leisure

### Allotments in TDBC

- Basins Allotments, Wellington
- Bishops Hull Allotments
- Bishops Lydeard Allotments
- Churchstanton Northdown Allotments
- Churchstanton Southdown Allotments
- Galmington Allotments
- Hamilton Gault Allotments
- Higher Holway Allotments
- Holly Close Eco Allotments
- Kingston Road Allotments
- Milverton (Courtfield) Allotments
- Monkton Heathfield Allotments
- Neroche Allotments
- North Curry Allotments
- Norton Fitzwarren Allotments
- Obridge Allotments
- Railway Station Allotments
- Rockwell Green Allotments
- Rowbarton Allotments
- Stoke Road Allotments
- Stoke St Mary
- Tone Hill Allotments
- Tonedale Allotments
- Trull Allotments
- Turners Allotments, Staplegrove
- West Monkton Allotments
- Wellington Allotments
- Whitmore Road Allotments
- Wilton Temperance Allotments
- Wiveliscombe (Church) Allotments
- Wiveliscombe (Northgate) Allotments

### TDBC's main parks:

- Vivary Park
- Wellington Park
- French Weir Park
- Taunton Green
- Lyngford Park
- Victoria Park
- Longrun Meadow
- Galmington Rec.
- Hamilton Gault Rec
- Viridor Green
- Hawthorn Drive (Higher Holway)
- Priorswood Park

### Tone Leisure Major Centres owned by TDBC

- Blackbrook Leisure Centre, Taunton
- Taunton Tennis Centre Blackbrook, Taunton
- Station Road Swimming pool, Taunton
- St James Swimming Pool, Taunton
- Wellsprings Leisure Centre, Taunton
- High Ropes Adventure Vivary Park, Taunton
- Vivary Park Golf, Taunton,
- The Sports Centre, Wellington
- Swimming Pool, Wellington

## Appendix II

### Voluntary and Community Sector Support

In order to ensure that the various stakeholders work in a co-ordinated and focussed manner, TDBC and the Taunton Deane Partnership fund and work with various charities and organisations, **as an example of this the below organisations were funded during 2013/2014.**

| Organisation  | Activities  | Priority |
|---|---|----------|
| <b>Strategy Unit: Voluntary and Community Sector Grants</b> |   |          |
| Citizens Advice Bureau.                                     | Taunton CAB provides free, independent and confidential advice on any subject. Individuals living or working in the Taunton Deane area can access advice via drop-in, appointment, telephone and email at its offices in Station Road, Taunton, They also have a number of advice projects in outreach settings, including Halcon, Priorswood and Wellington.<br><a href="http://www.tauntoncab.org.uk">www.tauntoncab.org.uk</a> | 2, 3     |
| Wiveliscombe Area Partnership.                              | Improving the general and economic wellbeing of people in the area, including the “Wivey Link” providing transport for the elderly and disabled.<br><a href="http://www.wiveliscombe.com/wiveliscombe_area_partnership">www.wiveliscombe.com/wiveliscombe_area_partnership</a>  | 2, 3     |
| Engage West Somerset  | Provides support to help strengthen and develop VCS organisations and provide a volunteer bureau in Taunton Deane.  | 2, 3     |
| North Taunton Partnership                                   | Promotes the advancement of education, relief of poverty, sickness and health in the most deprived area of TD via lunch clubs, health walks, job club, and financial capacity training.<br><a href="http://www.priorswoodcommunitycentre.co.uk">www.priorswoodcommunitycentre.co.uk</a>   | 2, 3     |
| Link Partnership Taunton East                               | Working to encourage strong active communities by providing advice and community activities via a building in the Outer Circle, Taunton. Includes a weekly health club.<br><a href="http://www.linkpartnership.org">www.linkpartnership.org</a>   | 1,2, 3   |
| Compass Disability Service.                                 | A charity providing grants to assist the disabled to continue living independently, and gives advice on carer support. Arranges events and seminars to publicise the problems of the disabled, and provides trusted carers to allow carers time off from support duties.<br><a href="http://www.compassdisability.org.uk">www.compassdisability.org.uk</a>  | 3        |
| Fuse.   | Art based outreach charity working with youth clubs in Taunton and Wellington aiding children   | 2        |

|                                       |   |        |
|---------------------------------------|---|--------|
|                                       | via education and work experience opportunities.<br><a href="http://www.fuseperformance.co.uk">www.fuseperformance.co.uk</a>  |        |
| Moorvale Credit Union                 | Provides a source of small loans and savings accounts, as well as budgeting advice.<br><a href="http://www.moorvale.co.uk">www.moorvale.co.uk</a>   | 2      |
| TDBC Small Grants Fund                | Provides small funding grants to various voluntary and community groups on a case by case basis enabling organisations to carry out responsive projects to meet community needs.<br><p style="text-align: right;"> Wiveliscombe 10CY £2,000<br/> Apple AM £2,000<br/> Blackdown Hills Network £1,000<br/> Conquest £1,600<br/> In The Mix CIC £2,000<br/> Inspire Hope today £4,000<br/> Moving Together in Somerset £1,000<br/> Moorvale Credit Union £2,000<br/> Reminiscence Learning £2,000<br/> Revive CIC £4,000<br/> Somerset Playing Fields Association £600<br/> Somerset Sight £2,000<br/> Vitalise £550<br/> <br/> <b>Total to date £26,750</b> </p>   | 1,2, 3 |
| <b>Community Leisure: Arts Grants</b> |   |        |
| Community Leisure Services.           | Case by case grants to enable art groups to provide community art projects:<br><b>Take Art</b> Promotion of performance & participation in Somerset. Facilitate participation in the arts and explore innovative ways in which artists can enrich communities. Acts as an arts development agency with guiding values and principles which occupies the space between public domain and private enterprise.<br><a href="http://www.takeart.org">www.takeart.org</a><br><b>Somerset Film &amp; Video Ltd</b> Provision of an accessible community media centre and base for the services of a registered charity. To enable and undertake moving image projects across Somerset and the South West.<br><a href="http://www.somersetfilm.com">www.somersetfilm.com</a><br><b>Actiontrack Performance Company</b> Delivery of opportunities for individuals and groups to access practical involvement and training in music, drama, dance and the visual arts.<br><a href="http://www.actiontrack.org.uk">www.actiontrack.org.uk</a><br><b>Somerset Art Works</b> Support to the local economy through supporting local artists and makers. Increase in public awareness and involvement with visual artists and makers living in | 2      |

|   |  |      |
|---|--|------|
|   | <p>Somerset and delivery of the annual Somerset Art Weeks event.<br/> <a href="http://www.somersetartworks.org.uk">www.somersetartworks.org.uk</a><br/> <b>SPAEDA</b> Enhancement of the life of every child and young person in Somerset through the arts and creativity.<br/> <a href="http://www.spaeda.org.uk">www.spaeda.org.uk</a></p>   |      |
| <b>Economic Development Grants</b>                              |  |      |
| The Brewhouse Theatre.  | The Taunton theatre owned by TDBC promotes Taunton as an attractive town centre and vibrant community. A feasibility study by ArtsService recommends the current site be expanded to create a 600–750 seat auditorium, a larger gallery space and arthouse cinema with improved bar and catering provision as part of a new "Coal Orchard" - Taunton's cultural quarter.   | 2    |
| Town Centre Buildings   | To support the town centre   | 2    |
| Young Enterprise + BIS  | A charity aiding young to learn skills and find employment.  | 2, 3 |
| Vista Job Clubs   | Priorswood, Halcon, and Wellington   | 2    |
| Wiveliscombe & Wellington                                       | Town Council festive lighting to encourage active thriving communities.  | 2    |
| Fuse  | Art based outreach charity working with youth clubs in Taunton and Wellington aiding children via education and work experience opportunities.<br><a href="http://www.fuseperformance.co.uk">www.fuseperformance.co.uk</a>   | 2    |
| <b>Housing Revenue Accounts and Homeless Prevention grants</b>  |  |      |
| Open Door   | A Christian charity day centre which gives rough sleepers a hot meal and a place to wash their clothes.  | 3    |
| TDBC Rough Sleeper Co-ordinator                                 | A funded post to co-ordinate the work of the various organisations aiding the homeless in Taunton Deane.   | 3    |
| Somerset Pathways to Independence (P2I) Youth Housing Programme | Accommodation and Support Services (elements of which are statutory) meeting the needs of vulnerable young people aged 16 to 24 years old. Evidence suggests that there are poor outcomes for young people who leave home at a young age in a crisis or an unplanned way, and thus, become homeless. The primary focus is, therefore, the prevention of youth homelessness, supporting young people to become self sufficient. | 3    |
| TAH Outreach Project  | Taunton Association of the Homeless aims to house, assist, support and empower homeless people in Somerset, maximising their potential and promoting independence.<br><a href="http://www.tah.org.uk">www.tah.org.uk</a>   | 3    |
| Bridgwater YMCA and Taunton Association Homelessness            |  |      |



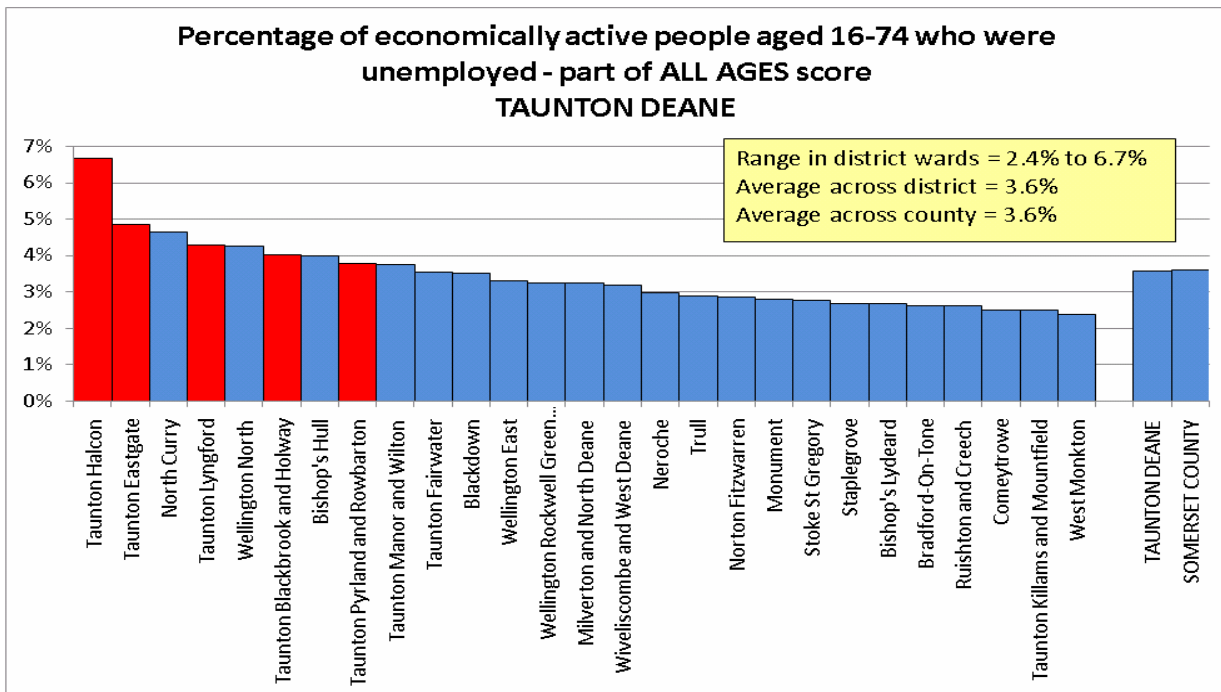
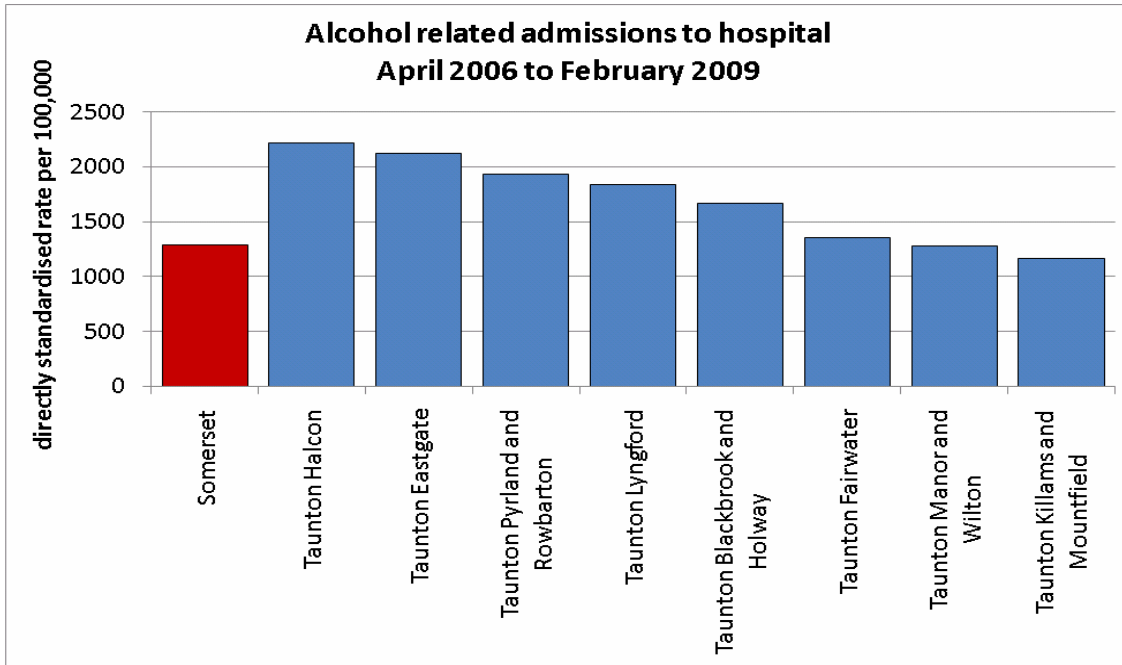
|  |   |      |
|--|---|------|
| Priorswood Resource Centre                 | Provides an information hub for all resources available to residents of the area.<br><a href="http://www.priorswoodcommunitycentre.co.uk">www.priorswoodcommunitycentre.co.uk</a>   | 2, 3 |
| Link Centre                                | Provides an information hub for all resources available to residents of the area.<br><a href="http://www.linkpartnership.org">www.linkpartnership.org</a>   | 2, 3 |
| Tenant Forum                               | The Taunton Deane Tenants' Forum meets once a month to discuss a wide range of housing issues. These include reviewing the policies, procedures and service standards that determine the services tenants receive. Each year the Tenants' Forum allocates a sum of money to fund community projects which help improve neighbourhoods and the community's day to day experience of the estates<br>The Forum also provides financial support to local Tenant and Resident Associations, for example in Bishops Lydeard and the Lane Estate. There are representatives from these associations on the Forum. The Forum also provides financial assistance to people who wish to set up a Tenant and Resident Association in their area. | 3    |
| <b>Youth Funding</b>                       |   |      |
| 17-25er's - The YAP (The Service Provider) | To provide youth worker support to the group at the Link Centre including twice weekly drop in sessions and facilitating other training and activities.   | 2    |
| Caring Minds                               | To work with 55 students from Bishop Fox's School to provide peer support and influence school activities with regard to children with in-house mental health issues. Train some of these to become members of the Young Advisors Group<br><a href="http://www.caringminds.co.uk">www.caringminds.co.uk</a>   | 2    |
| Friends of Somerset Art Works              | To run the Abundance Project, working with 80 young people through creative workshops, and provide an exhibit for Orchard Shopping Centre.<br><a href="http://www.somersetartworks.org.uk">www.somersetartworks.org.uk</a>  | 2    |
| Moving Together Somerset                   | Moving Together in Somerset (MTiS) enables young people and young adults, aged 13-25 yrs, who have varying physical impairments and social and learning difficulties, to access social and leisure activities within their local community; this is a part of life that other young people might take for granted. C/o 19 Kennet Grove, Taunton, Somerset, TA1 2NT  | 1,2  |

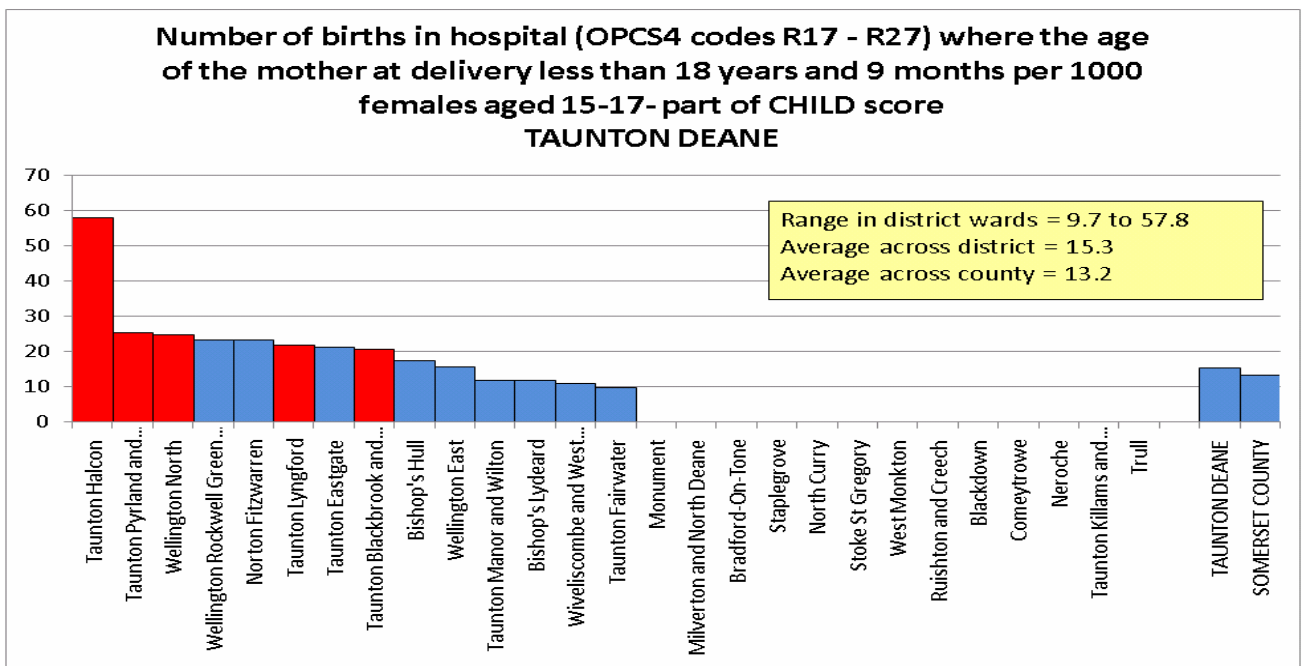
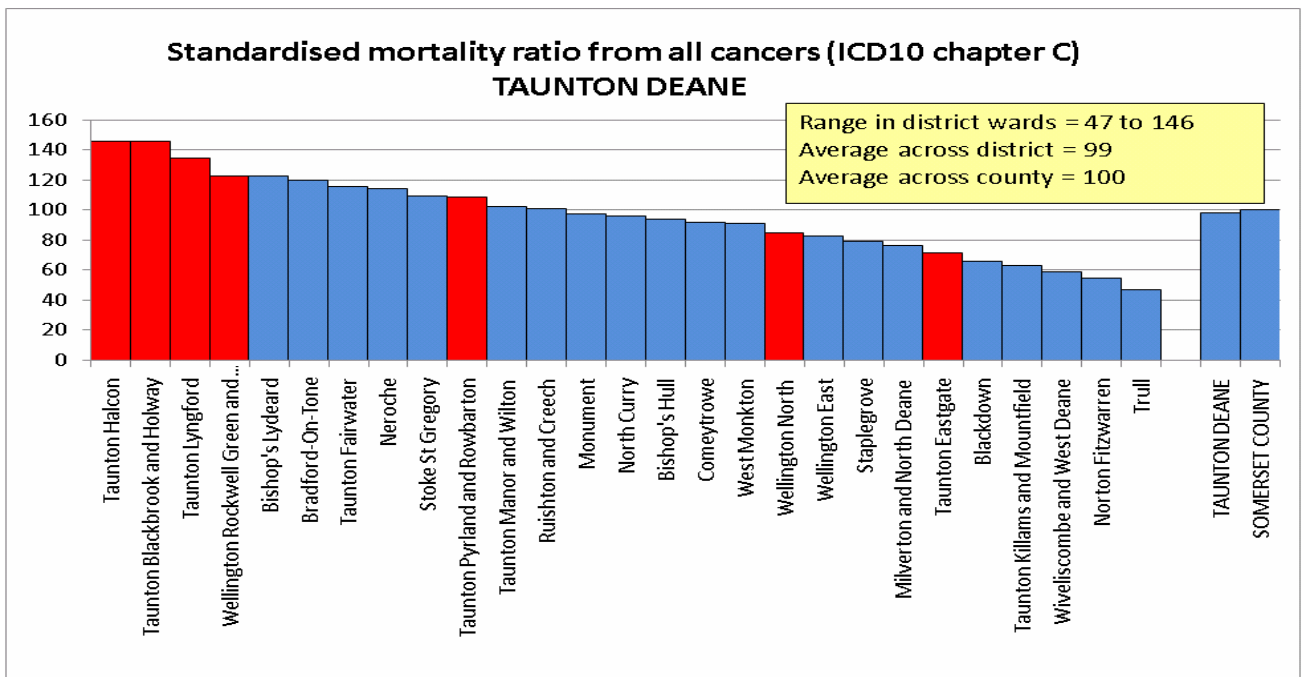
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|---------------------------------------|---|------|
| North Taunton Partnership             | Promotes the advancement of education, relief of poverty, sickness and health in the most deprived area of TD via lunch clubs, health walks, job club, and financial capacity training.<br><a href="http://www.priorswoodcommunitycentre.co.uk">www.priorswoodcommunitycentre.co.uk</a>   | 1, 2 |
| Taunton Women's Aid (Schools Project) | Taunton Women's Aid is an independent registered charity which provides support for women & children affected by domestic abuse. This includes supporting & enabling women & families to develop the skills & awareness to help them recover from their experiences of domestic abuse, building confidence & self-esteem & learning about "healthy" relationships & friendships.<br>Taunton Women's Aid also provides education & preventative work with children & young people, in both informal & formal settings to help individuals learn how to have positive & successful relationships with others.<br><a href="http://www.tauntonwomensaid.org.uk">www.tauntonwomensaid.org.uk</a> | 2,3  |
| Fuse                                  | Art based outreach charity working with youth clubs in Taunton and Wellington aiding children via education and work experience opportunities.<br><a href="http://www.fuseperformance.co.uk">www.fuseperformance.co.uk</a>  | 2    |
| <b>Unparished Area Grants</b>         |   |      |
| Unparished Areas                      | The Taunton Unparished Fund gives grants to various organisations that support the health and wellbeing of people living and working in the Unparished areas of Taunton Deane these include: Blackbrook and Holway; Eastgate; Fairwater; Halcon; Killams and Mountfield; Lyngford; Manor and Wilton; and Pyrland and Rowbarton. The Bishops Hull, Comeytrowe and Staplegrove Wards have a small area of the Unparished Area within their respective boundaries and unusually part of Trull is included within Killams and Mountfield.   | 2    |

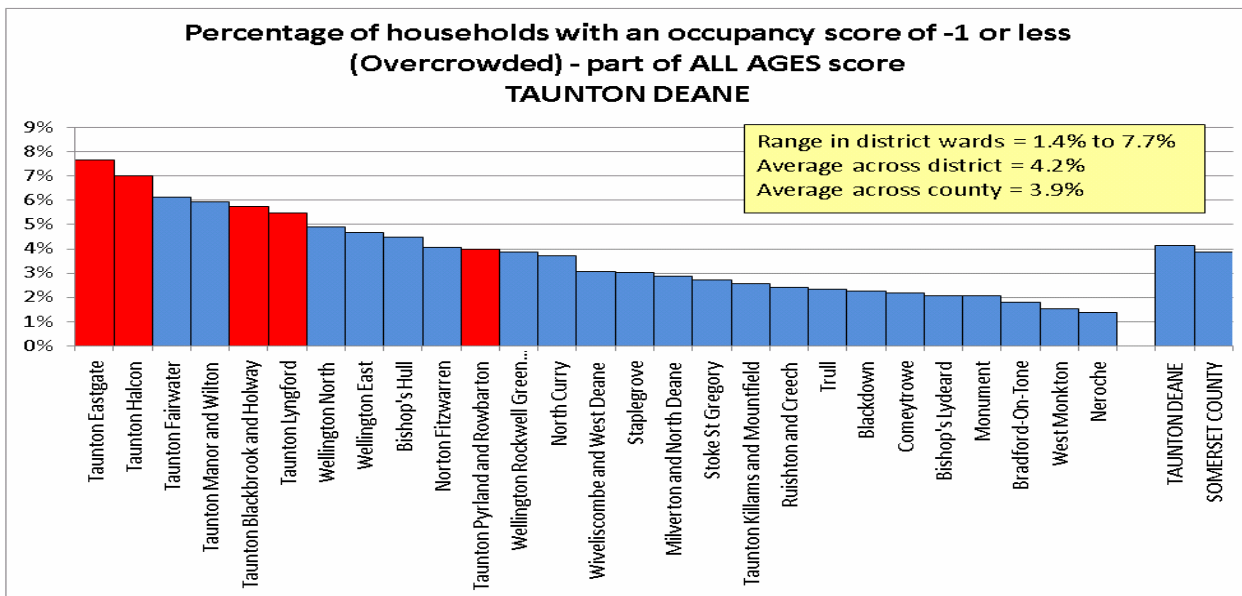
## Appendix III Health and Wellbeing Statistics

Information from **The South West Public Health Observatory** prepared in 2010 has allowed the TDBC wards with the most health and wellbeing problems to be identified; Specific information on the wards of Taunton Deane is set out graphically below.

**Whilst the information on ward deprivation shown below is of some age (2006-2009), more current statistics are being researched on which to base a detailed action plan.**







**Note: The Score of -1 or less implies that there are fewer bedrooms in the home than there are residents**

