Taunton Deane Borough Council

Tenant Services Management Board – 27th October 2014

Housing and Community Services Fees and Charges 2015/16

Report of the Business Support Lead – Shari Hallett

(This matter is the responsibility of Executive Councillor Jean Adkins)

1. Executive Summary

This report sets out the proposed fees and charges for Housing and Community Services in 2015/16.

The Tenant Services Management Board is invited to comment on the proposed fees and charges before Corporate Scrutiny considers them in November 2014.

2. Background

The service charges service users for services that they use. These charges are set locally each year.

3. Proposed fees and charges increases for 2015/16

It is proposed to increase fees and charges by applying Retail Price Index (RPI) inflation as at the previous September 2014 (September 2014 RPI inflation was 2.3%) as set out in Appendix A.

Council housing rents will be set early in the New Year.

4. Finance comments

This is a finance report and there are no further comments.

5. Legal comments

There are no legal implications of this report.

6. Links to corporate aims

There are no specific links within this report.

7. Environmental implications

There are no environmental and community safety implications of this report.

8. Community safety implications

There are no environmental and community safety implications of this report.

9. Equalities impact

An equality impact assessment is set out in Appendix B.

10. Risk management

Not appropriate to this report.

11. Partnership implications

There are no partnership implications of this report.

12. Recommendations

1. The Tenant Services Management Board is invited to comment on the proposed fees and charges for 2015/16 as set out in this report.

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Business Support Lead

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Appendix A

Housing			
Service Charges		2014/15	2015/16
O company and any and		£0.59	£0.60
Communal areas Grounds maintenance		£0.76	£0.78
Grounds maintenance			
Combined Service Charges			
		0.40 ==	242.0=
Specialised (Extra Care) Sheltered Housing		£48.75 £17.64	£49.87
Sheltered Housing Low Level Sheltered Support		£17.64 £8.77	£18.05 £8.97
Low Level officier a support		20.17	20.57
Garage Rents			
•			
Council tenants		£5.65	£5.78
Private tenants and Owner Occupiers (exc. VAT)		£6.57	£6.90
Private tenants and Owner Occupiers (inc VAT)		£7.88	£8.27
Hire Charges for Sheltered Scheme Meeting Halls			
First hour		£10.20	£10.20
Each half hour thereafter		£4.10	£4.10
6 hours plus		£51.70	£51.70
Total charge for residents in a scheme and community organisations		£13.40	£13.40
organisations		213.40	213.40
Provision of Meals at Kilkenny Court (Extra Care)			
Cost per meal		TBA	TBA
* please note the provision of meal service contract is yet to be awarded.	oe		
Hire Charges for Sheltered Scheme Guest Rooms			
No. of nights per person			
No. of highlio polipolitics	1	£11.30	£11.30
	2	£18.10	£18.10
	3	£24.90	£24.90
	4	£31.70	£31.70
	5	£39.10	£39.10
	6	£45.30	£45.30
	7	£52.60	£52.60

Hostels (rent per day)	2014/15	2015/16	Service Charge 2015/16	Gross Per Day
40 Humphreys Road	£9.57	£8.92	£0.87	£9.79
1 Gay Street	£12.20	£8.92	£3.56	£12.48
Outer Circle				
113 and 113a (studios)	£10.90	£7.59	£3.56	£11.15
115 and 115a (3 bedroom)	£13.93	£9.88	£4.37	£14.25
119 (2 bedroom)	£10.90	£7.59	£3.56	£11.15
119a (2 bedroom)	£8.27	£7.59	£0.87	£8.46
Sneddon Grove				
Unit 1 (2 bedroom)	£12.20	£8.92	£3.56	£12.48
Unit 2 (2 bedroom)	£11.47	£8.17	£3.56	£11.73
Unit 3 (2 bedroom)	£11.47	£8.17	£3.56	£11.73
Unit 4 (3 bedroom)	£14.72	£10.69	£4.37	£15.06
Unit 5 (3 bedroom)	£14.72	£10.69	£4.37	£15.06
Unit 6 (2 bedroom)	£12.20	£8.92	£3.56	£12.48
Unit 7 (3 bedroom)	£14.72	£10.69	£4.37	£15.06
Unit 8 (2 bedroom)	£14.72	£10.69	£4.37	£15.06
Winckworth Way				
Unit 1 (2 bedroom)	£11.47	£8.17	£3.56	£11.73
Unit2 (2 bedroom)	£11.47	£8.17	£3.56	£11.73
Unit 3 (3 bedroom)	£14.72	£10.69	£4.37	£15.06
Wheatley Crescent (4 studios)				
30 (1 bedroom)	£8.27	£7.59	£0.87	£8.46
32 (1 bedroom)	£8.27	£7.59	£0.87	£8.46
34 (1 bedroom)	£8.27	£7.59	£0.87	£8.46
36 (1 bedroom)	£8.27	£7.59	£0.87	£8.46

Note:

Fees and Charges 2015/16 Increases:

In line with the approved HRA Business Plan the Fees and Charges for 2015/16 have been increased across the board by RPI 2.3% as at September 2014 with the following exceptions:

• Garage rents for private tenants and owner occupiers have been increased by 5%;

- Hire charges for the sheltered scheme meeting halls and hire charges for sheltered scheme guest rooms have not been increased and this is to increase the take up of the use of the facilities; and
- Provision of meals at Kilkenny Court will be increased in accordance with the meal service contract.

Appendix B

Equality Impact Assessment – pro-forma

	Equality illipact Ast	occonnent pro remina			
Responsible person	Shari Hallett Job Title: Business Support Lead				
Why are you completing the	Proposed new policy/service	Proposed new policy/service			
Equality Impact Assessment?	Change to Policy/service	Change to Policy/service			
(Please mark as appropriate)	Budget/Financial decision – M	TFP	√		
	Part of timetable				
What are you completing the Equality Impact Assessment on (which, service, MTFP proposal)		Housing and Community Services Fees and Charges 2015/16			
Section One – Scope of the ass	sessment				
What are the main	 Proposal to increase the fee 	Proposal to increase the fees and charges from April 2015 for Housing and Community			
purposes/aims of the	Services as detailed in the	attached report.			
policy/decision/service?		corried de detailed in the ditached report.			
	The proposed increase to fees and charges will ensure sufficient financial resources are in				
	place to deliver the services.				
• • •	Age; 2. Disability; 3. Gender Reassignment; 4. Pregnancy and Maturity; 5. Race; 6. Religion or elief; 7. Sex; 8. Sexual Orientation; 9. Marriage and civil partnership				
What evidence has been used	1. Engagement				
in the assessment - data, engagement undertaken –	Formal discussion on the proposed fees and charges to be held with the Tenant Services Management Board at its meeting on the 27 th October 2014.				
please list each source that	5				
has been used	(A verbal update on the Tenant Services Management Board comments and recommendation are				
The information can be found	to be presented to Corporate Scrutiny Committee in November 2014)				
on					

Section two – Conclusion drawn about the impact of service/policy/function/change on different groups highlighting negative impact, unequal outcomes or missed opportunities for promoting equality

The proposed fees and charges increases will apply to all services users and as such no potential discrimination amongst the protected groups has been identified.

To help support service users on low incomes Housing and Community Services will continue to provide a number of initiatives to enable service users to manage their finances and maximise their income:

- Publish clear information on all the fees and charges which helps service users to manage their own finances;
- Signpost service users to a relevant benefit agency to help ensure they are maximising their income to meet their living costs;
- Take action to raise the awareness of accessing a range of welfare benefits; and
- Provide the opportunity to access direct support for service users in checking they are in receipt of the welfare benefits they are entitled to claim

I have concluded that there is/should be:

No major change - no adverse equality	No major change as no adverse equality impact on the protected
impact identified	groups.
Adjust the policy/decision/service	
Continue with the policy/decision/service	
Stop and remove the policy/decision/service	

Reasons and documentation to support conclusions

Section four – Implementation – timescale for implementation			
The proposed increase in fees and charges will be applicable for April 2015			
Section Five – Sign off			
Responsible officer: Shari Hallett	Management Team: Housing and Community		
Date: 17 th October 2014	Date: 17 th October 2014		
Section six – Publication and monitoring			
Published on			
Next review date	Date logged on Covalent		

Action Planning
The table should be completed with all actions identified to mitigate the effects concluded.

			Acti	ons tal	ble		
Service area				Date			
Identified is: drawn from y conclusion	our/	Actions needed	Who is responsible?	Ву	when?	How will this be monitored?	Expected outcomes from carrying out actions