AGENDA ITEM NO 5

TAUNTON DEANE BOROUGH COUNCIL

EXECUTIVE: 20 NOVEMBER 2002

REPORT OF COMMUNITY INITIATIVES MANAGER

COMMUNITY STRATEGY FOR TAUNTON DEANE

1. PURPOSE OF REPORT

1.1 To seek the Executive's approval of the Taunton Deane Community Strategy.

2. BACKGROUND

- 2.1 The Council has a statutory duty (set out in the Local Government Act 2000) to develop a community strategy for its area, in partnership with other agencies, interest groups and residents.
- 2.2 The Taunton Deane Local Strategic Partnership (LSP), is responsible for the process of developing community strategies in the Borough, and has produced a draft document for the whole area. This is an over-arching document, drawn from the many existing plans and strategies, that affect the well-being of Taunton Deane. Greater community involvement will be gained through the development of six area based community strategies in Taunton Deane, over the period 2002-05.
- 2.3 The Community Leadership Panel endorsed the draft document at its meeting on 24 October 2002, and the approval of the Executive is now sought. The detailed report and associated papers considered by the Community Leadership Panel are attached for the Executive's attention at Appendix 'A'.
- 2.4 The Executive is asked to note that typographical changes and minor alterations to the text within the draft document are being made at the time of this report.

3. IMPACT ON CORPORATE PRIORITIES

- 3.1 The Community Strategy will have a significant impact on all of the Council's Corporate Priorities.
- 3.2 The LSP has endorsed the Council's Corporate Priorities as its own, and the draft document is organised around these. With ongoing monitoring of performance against the various targets set out in the strategy, it is

intended that the efforts of the various agencies on the LSP will be increasingly geared towards the six priorities adopted.

3.3 The Council itself has developed its own Corporate Strategy; setting out the various actions it will take to deliver on its own (and the LSPs) priorities.

4. RESOURCE IMPLICATIONS

- 4.1 The costs of publishing the Community Strategy can be met within existing budgets.
- 4.2 On a more important and fundamental level, the Council has made good progress in aligning its spending plans with Corporate (and district community strategy) Priorities. This work will continue in future years, as the community planning and budget setting processes are brought closer together.

5. **RECOMMENDATION**

5.1 The Executive is **recommended** to adopt the draft Community Strategy for Taunton Deane.

Contact:

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TAUNTON DEANE BOROUGH COUNCIL

COMMUNITY LEADERSHIP REVIEW PANEL – 24 OCTOBER 2002

REPORT OF THE CORPORATE PROJECTS OFFICER (POLICY) (This matter is the responsibility of Executive Councillor Lisgo)

COMMUNITY STRATEGY FOR TAUNTON DEANE

1. Purpose of the Report

1.1 To seek the Review Panel's comments and endorsement of the Taunton Deane Community Strategy (Appendix 1).

2. Background

- 2.1 One of the tasks of the Taunton Deane Local Strategic Partnership (TDLSP) is to develop community strategies. The terms of reference and the membership of the TDLSP is detailed in Appendix 2.
- 2.2 The TDLSP agreed a dual approach to forming community strategies, with a district Community Strategy consisting of overarching agency indicators and information, plus six localised area plans that would secure a high level of community engagement. This approach allows the strategies to link the community-led approach favoured by the Local Government Act 2000 with the acknowledgement that many partners organise their budgets and services on a district or countywide basis.
- 2.3 The district Community Strategy contains 25 district wide broad based quality of life targets that have emerged from existing district or county-wide strategies to which the agencies of the TDLSP are already committed. These indicators are then structured under the broad six priorities of the TDLSP, and then under themed subheadings. Each section has some contextual information such as key statistics, key initiatives and provision, plus partnerships or plans.
- 2.4 The view is that the district Community Strategy would have three discrete functions:
 - It sets the district context in which the localised action plans (Appendix 3 for timetable of areas) add the detail. The document is structured around the broad six priorities of the TDLSP (which are the same six as the corporate

priorities for the Council), and introduces this framework for the localised action plans.

- Secondly, the indicators throughout the document allow the TDLSP to monitor its progress annually, and to focus on these areas as those in which they wish to make concentrated impact. It targets the efforts of the TDLSP in rationalizing and coordinating the many plans and strategies that the various agencies are involved in to improve the quality of life of the community.
- Finally, the Strategy allows the TDLSP to communicate its ambitions to its members, to other key agencies, organisations and the general public. A short summary document for the public is planned.

3. The Consultation Process

- 3.1 The Community Strategy is a TDLSP document, not just a Council document, and so has been formed in detailed consultation with the members of the TDLSP.
 - January 2002: An audit of partnerships and plans was instigated with the TDLSP Working group which consisted of members of all key sectors represented on the TDLSP, including health, police authority, voluntary sector, county Council, and ourselves.
 - April 2002: A report on the themes for the document was presented and agreed by the TDLSP.
 - July 2002: The TDLSP agrees its priorities and the document is reshaped to assign all content under these headings.
 - September 2002: The TDLSP was consulted on the full draft with particular reference to the indicators.
 - October 2002: Final consultation stage with members and other key agencies.
 - December 2002: Publish the final strategy for agencies and a summary for the public.

4. Financial/Resource Implications

4.1 The aim of the Community Strategy is to inform and directly shape service delivery. This will mean that in the future all the budgets of the agencies of the TDLSP representatives should become aligned to the Community Strategy.

5. Effect on the Councils Corporate Priorities

5.1 The TDLSP has adopted the Councils Corporate Priorities as its own priorities for action. Therefore, the Councils six Corporate Priorities are the vital framework in which the strategy has been formed and structured.

6. Background Papers

6.1 The many strategies and data sources used to form the Community Strategy are listed within the document itself.

7. Recommendation

- 7.1 To feedback any major omissions or inaccuracies beyond simple editing issues (format or spelling).
- 7.2 That the Panel recommends the Executive to support and endorse the Community Strategy

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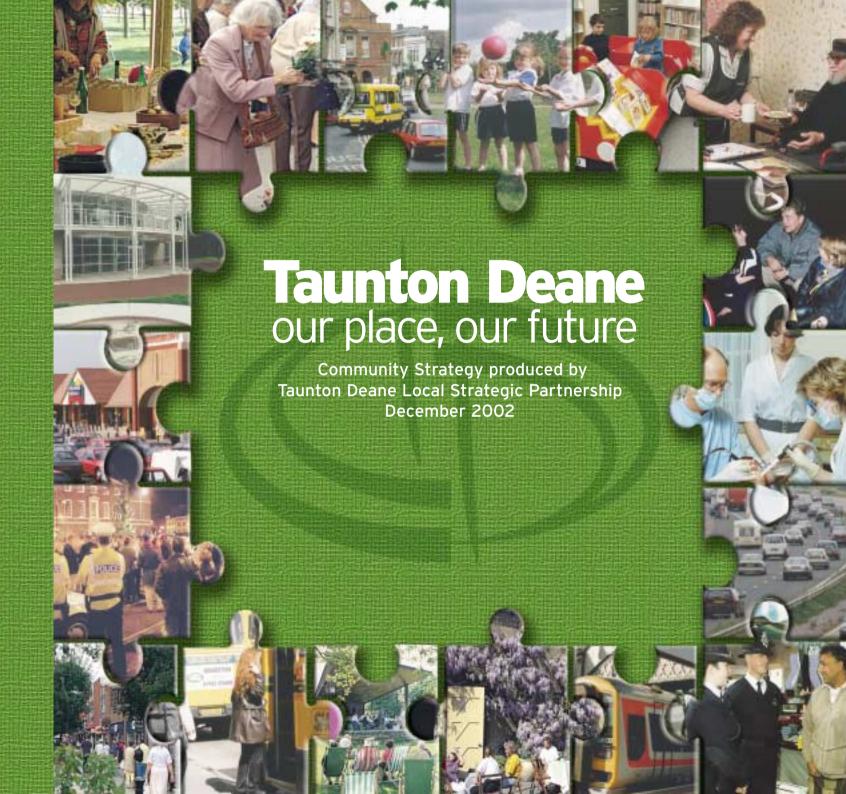
Appendix 1

A larger colour version is available on the following site: www.tauntondeane,gov.uk/TDBCSites/COUNCIL/MEMBERS/cmboards.asp

Please note that the document is in draft form and that there are minor grammatical and spelling errors that will be corrected prior to publication.



www.tauntondeane.gov.uk/tdbcsites/local_strat_part





List of Groups Consulted

Age Concern Avon and Somerset Constabulary Avon and Somerset Police Authority **Business Link Somerset** Community Council for Somerset Connexions Somerset Crime and Disorder Partnership **Environment Agency** Government Office South West Knightstone Housing Association Learning and Skills Council North Taunton Partnership Probation Service Somerset Association of Local Councils Somerset College of Arts and Technology Somerset County Council Somerset Learning Partnership Somerset Racial Equalities Council South West Regional Development Agency Taunton Deane Primary Care Trust

Taunton Chamber of Commerce
Taunton Deane Borough Council
Taunton Deane Council for Voluntary Service
Taunton Deane Tenants Forum
Taunton East Action Partnership
Wellington Economic Partnership
Wellington Health and Well-being Group
Wiveliscombe Area Partnership

For further information about this strategy or the Local Strategic Partnership please contact:

Community Initiatives
Taunton Deane Borough Council
The Deane House, Belvedere Road
Taunton
TA1 1HE
or visit
www.tauntondeane.gov.uk/local_strat_part

Contents

Introduction Partnership Indicators Community Planning Areas Consultative Processes Scene Setting	1 3 4 6
Improving people's livelihoods and job opportunities - Leisure and Tourism - Business - Learning	8 11 17
Helping communities shape their own future - Housing - Democracy and Local Government - Voluntary Sector - Young People	23 27 29 31
Encouraging healthier lives - Health and Social Need - Health Care Provision	35 39
Developing safer communities - Crime & Disorder - Accident prevention	46 62
Protecting our environment - Natural Environment - Sustainable lifestyles	50 53
Delivering more accessible services and a better transport system - Transport - Access	56 61

The Partnership will be overseeing the development of six local community strategies over the next three years, covering different areas of Taunton Deane. Each of these strategies will establish a long term vision for the future of the area, together with a list of the main priority issues and a detailed action plan for tackling them. Community strategies will be developed in close consultation with and report back regularly. local residents and interest groups, closely reflecting their concerns. In addition, community strategies will be used to inform the services and resource allocation of many improve local quality of life.

many existing targets, plans, partnerships and initiatives affecting the whole of Taunton Deane area. We also recognise the need to If at any time you would like further clarify and consolidate on these current issues. before planning at a more localised level in the future. That is the valuable role performed by this document.

priorities of the partnership. These priorities

- Improving people's livelihoods and job opportunities
- Helping communities help themselves
- Encouraging healthier lives
- Developing safer communities
- Protecting our environment
- Delivering more accessible services and a better transport system

Under each priority, you will find statistical information about the issue, and an indication of the plans and partnerships established to make progress. You will also find under each priority some indicators selected as barometers of quality of life in Taunton Deane. We will measure progress against these targets

This is only a starting point in the process of developing local community strategies. The Taunton Deane Partnership is looking forward agencies working across Taunton Deane to to working with the many distinct communities across Taunton Deane over the next three vears. This work will be publicised in the local As a Partnership, we recognise that there are media as well as the newsletters published by Taunton Deane and Somerset County Councils.

> information on the work of the Partnership, or would like to get involved, visit our website detailed on the cover.

Signed

Libby Lisgo, Chair of TDLSP

Priorities	Section	Measure
Improving people's livelihoods	Businesses	Increase the number of new VAT business registrations
and jobs		
Improving people's livelihoods	Businesses	Increase the proportion of people of people of working
and jobs		age in employment
Improving people's livelihoods	Learning	Increase the % of 16 year olds obtaining 5 or more
and jobs		GSCE's at grade A-G
Improving people's livelihoods	Learning	Raise the literacy and numeracy skills in adults in
and jobs		Taunton Deane
Improving people's livelihoods	Leisure and Tourism	Increase the number of Tourist visitors per annum
and jobs		
Helping communities shape	Housing	Increase the provision of affordable housing
their own future		
Helping communities shape	Housing	Reduce the number of homeless housholds
their own future		
Encouraging healthier lives	Health and Social Need	Reduce child poverty by 5% by March 2005
Encouraging healthier lives	Health and Social Need	Reduce smoking in adults by 20% by 2010
Encouraging healthier lives	Health Care Provision	Increase in the number of drug users participating in drug
		treatment programmes
Encouraging healthier lives	Health Care Provision	Reduce mortality from Coronary Heart Disease
Encouraging healthier lives	Health Care Provision	Reduce the rate of pregnancies amongst under 18's
Developing safer communities	Accident Prevention	Reduction in the number of all those killed or
Davidania a safaa saasaasiiti sa	Assidant Doggantian	seriously injured from road accidents
Developing safer communities	Accident Prevention	Reduce the number of accidental deaths and injuries as a
Davidaning safer communities	Crime and Disorder	result of fire in dwellings
Developing safer communities		Reduce all incidents of vehicle crime by 5%, by 2005.
Developing safer communities	Crime and Disorder	Reduce the number of assault victims receiving hospital treatment by 10%, by 2005"
Developing safer communities	Crime and Disorder	Reduce the rate of repeat victimisation of domestic violence
Protecting our environment	Natural Environment	Reduce the number of days per year when air pollution is
Frotecting our environment	Natural Environment	moderate or higher for NO2, SO2, O3, CO and PM10
Protecting our environment	Natural Environment	Halt the loss of species - rich and ancient hedgerows
Protecting our environment	Sustainable Lifestyles	Increase levels of walking and cycling to work
Protecting our environment	Sustainable Lifestyles	Increase household recycling/composting
Delivering more accessible	Access	Increase the % of interactions with the
services and a better	7.00035	public which are capable of electronic delivery
transport system		pasile illinoi die capasie el ciccii ellic dell'el y
Delivering more accessible	Access	Increase % of authority buildings open to the public which
services and a better		are suitable and accessible to disabled people
transport system		4,500,000
Delivering more accessible	Transport	50% reduction in predicted traffic growth in Taunton
services and a better	,	by 2006
transport system		
Delivering more accessible	Transport	Improve the condition of roads
services and a better	,	

3

There will be 6 Area Community Strategies formed in Taunton Deane over the next 3 years.

trong evidence and local involvement are vital to decision making. Many local agencies are examining ways to consult with communities on their needs and aspirations. Examples of consultation activity include:

Somerset Influence residents panel is a joint initiative between the Service Providers across Somerset and includes Somerset County Council. the five District Councils. Avon & Somerset Constabulary, Avon & Somerset Police Authority, and the Dorset & Somerset Strategic Health Authority. The panel has about 8000 people signed up as willing to participate so to avoid "overconsultation" of the general public. The panel also provides best value as the residents panel achieves higher response rates. There are steps being taken to develop a business panel, a diversity panel, and a vouth panel.

The Taunton Deane Crime and Disorder Partnership has established a consultation working group whose aim is to secure inter-agency and. where appropriate, cross boundary collaboration in the planning of consultation exercises and events related to crime, disorder and policing.

In Wellington there has been consultation and research carried out to gain a better understanding of the health and social needs of the community. The Taunton Deane Primary Care Trust is now working with the community and other agencies to implement the recommendations and to strengthen link with other health related projects in the area. A further needs assessment project has now commenced in Cotford St Luke in partnership with Somerset Community Council and other agencies.

The Dorset and Somerset Strategic Health Authority employ a variety of consultation methods including their Health Panels held across the county.

Taunton Deane and Somerset County Council have formed a Joint Vision Commission with an independent Chairman to consider the opportunities for Taunton and try to identify the priorities for future development. They are presently consulting businesses and residents.

Taunton Deane Borough Council Housing have recently carried out a Housing Needs Survey, and also conduct more focused consultation with tenants forums and relevant local groups.

The Somerset Intelligence Network was established in late 2001 and is a partnership of key agencies that wish to work together to share information for the well-being of Somerset. There is a website www.somerset-intelligence.org.uk which allows members to search contacts for expertise. and also be able to disseminate key findings and research papers to enhance evidence based decision-making. The ambition is to improve the quality, consistency and availability of information and intelligence to agencies and the public.

Communities First in Rural Somerset conducted events titled 'Your Village - Your Views' in order to determine local priorities via facilitated workshop discussions.

The Community Council for Somerset, and the Taunton Deane Council for Voluntary Service also conduct primary consultation with voluntary and community groups to establish resource and training needs.

Community planning has a consultation strategy and aims to gain the views and ideas of the local communities in each community strategy area by a variety of methods (e.g. community events, face to face surveys, and workshops), but also by examining previous consultations in detail.

Somerset Somerset



Scene Setting

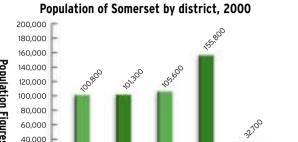
he population of Taunton Deane is 100,800 and is 462 square km. This means there are 217 people per sq km, compared to 243 people per sq km nationally.

Taunton Deane includes Somersets' county town of Taunton, which has a population of 60,700. A Joint Commission met in the spring and summer of 2002 to create a vision of the town's future development as a sub-regional centre in the South West.

Other key settlements in the Deane are Wellington (12,600), Wiveliscombe (2,650) and Bishops Lydeard (3,560).

The district straddles the M5 corridor, the main regional railway, the A358, and the population.

The majority of Taunton Deane's land area is agricultural and sparsely populated, characterised by many small villages and aged 55 and over. hamlets.



Somerset Districts

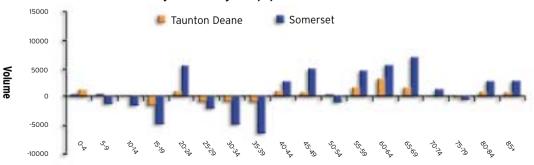
A38. The two main urban towns of Taunton Deane's population has been Taunton and Wellington include increasing, but at a lower rate than the approximately 74% of the Deane South West, with a 4.7% increase from 1991 to 1999. The population in Taunton Deane is expected to increase by approximately 9,000 people by 2011. The greatest projected increases are for those



Projected changes in population volume from 2000 to 2011

20,000

Deane

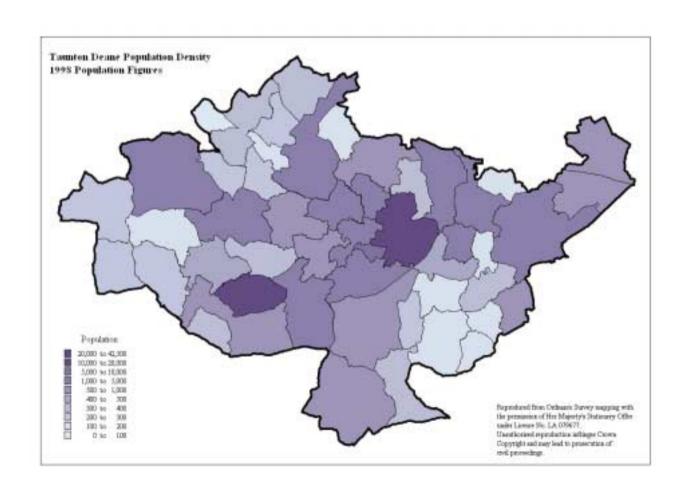


- under-representation of pre-school children
- under-representation of people aged 20-34 age
- under-representation of ethnic minorities

- a higher than average proportion of people aged 45 and over
- a higher than average proportion of people of retirement age

Taunton Deane is the smallest district in Somerset in terms of physical size (460 square kilometres) and has the second smallest population of the five districts with a population of 100.800 (2000 Office of National Statistics).





Leisure and Tourism



Kev Indicators

Increase the number of tourist visitors (per annum) to Taunton Deane



Levels.

Key Information



Key Provision and Initiatives:

Visitor attractions

Taunton Deane is a non-coastal district, which includes the county town of Taunton. The main attractions are Somerset County Cricket disabilities, upgraded changing facilities Ground, and Taunton Racecourse. Hestercombe Gardens, Sheppy's Cider, the Leisure facilities in Taunton Deane centres West Somerset Railway, the County Museum Taunton Castle and the Taunton to Bridgwater Canal. Part of the Blackdown hills range are located in Taunton Deane plus the Quantock and

- The value of visitor expenditure is £71.5m. (The Facts, Tourism in Somerset 2000.)
- There are 43 attractions for tourists in Taunton Deane.
- Taunton Deane had 244 tourist accommodations and 374,200 visitors in 2001/2002.
- The public rights of way network is a major recreational asset in the South West with over 34.747 km of footpaths, bridleways, and byways.
- The total area of Parks, Open Spaces and Playing Fields in Taunton Deane is 117.6 hectares.

Sports Activity

Wellington Sports Centre has had substantial investment, includina improved access for people with and a larger fitness gym. The Council's operate a GP referral scheme for those with health difficulties, which may be alleviated by exercise, an externally recognised face-to-face tuition system for members. The Buzz Saver initiative to Brendan Hills and parts of the Somerset reduce the barrier of cost has assisted in boosting membership figures. Wellsprings Leisure Centre in North Taunton will be opened in 2003.

> The following organisations support, advise and offer opportunities to pursue a wide range activities for disabled people; Apple Disabled Sports Club. Artshare South West. Barnardos Somerset Inclusion Project, Bridgwater and Taunton Wheeltappers, Conquest Centre for Disabled Riders. Disability Sport England, Helping Hands, Junior Wheelchair Basketball, Santiago Swimmers, Somerset County Association for the Blind, Somerset County Cricket Club, South West Federation of Disability Sport, Western Counties Deaf Cricket Club. Wheelchair Tennis.



Improving people's livelihoods

and job opportunities

Army Cadet Force Guides, Scouts, Sea Cadet Corps, Somerset Rural Youth Project, Somerset Wing Air Training Green Spaces Strategy Corps, Taunton Deane Scout Council, Somerset County Youth Service, Taunton YMCA, Wellington Youth Centre, Young Somerset, Youth Arts Groups.

Visitor attractions

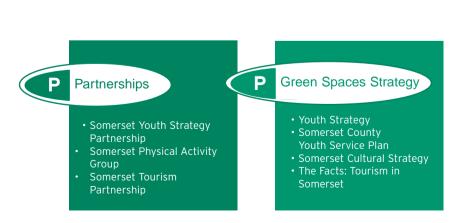
this summer in Vivary Park including an of Thursday evening events, and the are managed and maintained could make the Flower Show event.

The Brewhouse Theatre and Arts Centre seats 350, and has a purpose built dance floor and meeting facilities. The Theatre often has exhibitions and workshops. www.brewhouse-theatre.co.uk



Key Partnerships and Plans:

Taunton Deane Borough Council has recently commissioned Strategic Leisure to undertake a playing fields and green spaces assessment on its behalf. This piece of work will assess the quantity. quality and accessibility of green spaces The Council has run a variety of events of all kinds in relation to local needs. It will also identify ways of addressing the Environmental Fun Day, Sunday need for new or improved spaces and afternoon bandstand concerts, a variety whether changes to the way green spaces Proms and Pop weekend which features them more accessible and relevant to local needs.





Key Indicators

- Increase the proportion of working age people in employment.
- Increase the number of new VAT business registrations.



Improving people's livelihoods

and job opportunities

Kev Information

Sectors

aunton Deane is heavily orientated towards the service sector, with a lower proportion of manufacturing, and higher proportions of public administration & retail. This reflects Taunton's function as the County town and the consequent focus for local services. Taunton's largest employers are therefore unsurprisingly, Taunton & Somerset NHS Trust (Musgrove), the Hydrographic Office, the Charity Commission, Somerset County Council, and Taunton Deane Borough Council. In contrast Wellington's economy is domineered by manufacturing, notably Relyon and Aerosols International.

Across the Borough there is a relatively low level of employment in banking & business services and professional services. At only one in eight, it is slightly higher than that in Mendip and Sedgemoor. However, Natwest and Western Provident Association have offices here in Taunton.

If national trends are replicated in Taunton Deane, as elsewhere, the main sectors of employment growth will be distribution, hotels & catering (+650 jobs), professional services (+360 jobs), health & education (+340 jobs) and banking & business services (+310 jobs). All the production sectors are forecast to reduce their workforce although as Taunton Deane is essentially a service-dominated

economy, the number of job losses involved is anticipated to be small. However, of more significance locally, are the 250 job losses anticipated in public administration and defence.

New Business

Taunton Deane has 3,090 VAT registered businesses, which is higher than the South West or UK average per 10,000 head population of working age, but lower than the Somerset average.

The Annual Business enquiry states:

- 18.1% of business have 5-10 employees
- 8.9% of business have 11-24 employees

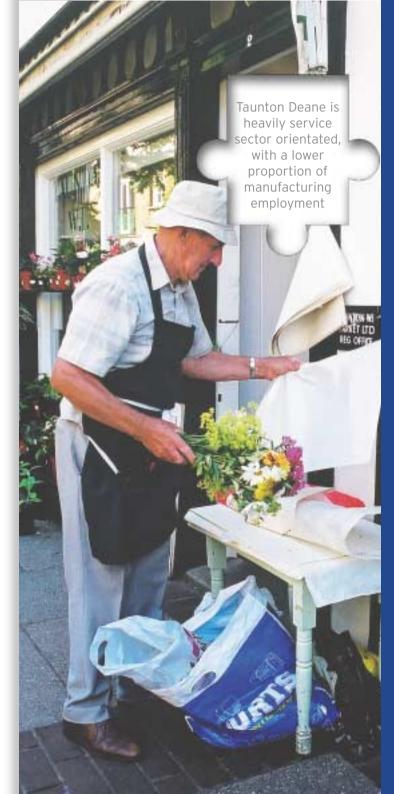
There was a 9% loss of VAT registered businesses from 1991 to 1999. This equates to 13% if population growth is taken into account. This compares favourably with the other Districts and the South West overall, with Taunton Deane losing fewer businesses than these areas.

The DTI Business Competitiveness Indicators show that Somerset has a slightly higher rate of business survival than the UK average (90% after 30 months compared to 86.8% in UK).

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Employment Statistics

- Taunton Deane is the most selfcontained labour market of the other districts in Somerset, having the highest proportion of residents that live and work in the same district (79%).
- In Taunton Deane there are approximately 7,000 self employed. The district has approximately 32,000 full time workers and 15,000 part time workers.
- In Somerset overall self employment is higher (14.3%) than in the UK as a whole (11.3%).
- There are low levels of unemployment rates in Taunton Deane. Unemployment rates are at 1.4% in Taunton Deane (2002), compared to 3.1% for the UK and 1.6% for Somerset. Of those unemployed, 77% have been unemployed for 0-6 months, 13% 6-12 months.
- Annual weekly earnings are lower in Somerset than the South West and national average. Taunton Deane has a higher level than the county average, but this is still below Mendip and South Somerset (New Earnings Survey 2000). Average earnings for women are lower than for men with the Somerset average gross weekly earnings at £303.8, compared to £399.3 for men.



The National Farmers Union, and the County Landowners Association both have their headquaters in Taunton.

Foot and Mouth Disease

(FMD) had a significant impact on the region. A report by the Countryside Agency (2001) shows that estimates of FMD on the national economy in terms of Gross Domestic Product (GDP) range from To find out more £1.6 billion (0.2% GDP) to £6.3 billion (0.7% GDP). Smaller businesses, which constitute nearly 90% of the businesses in Somerset, were especially hard hit. Estimates suggest that 33% of Somerset's businesses were adversely affected by FMD. Though the figures for the impact on Taunton Deane are not yet known, the overall impact shows the context for some of the businesses in the area and their future.



Improving people's livelihoods and job opportunities

Key Provision and Initiatives:

Business Link Somerset works with businesses to identify opportunities, provide practical solutions and enhance their success and profitability. The types of services it provides are business advice. e-commerce advice. workforce development, business start-up, advice on trading worldwide, environmental management advice, skills training, and mentoring.

The Small Business start-up course includes the following guidance:

Setting realistic and attainable goals

Business Structure

Business Landscape

Reaching customers

Legislation

Finance

⇒ The Business Plan

telephone: 08457 211 112 or enquiry@somerset.businesslink.co.uk

Taunton Deane Borough Council are identifying whether an Agricultural Business Centre near the M5 would be feasible and of benefit to livestock market trading in the Taunton Deane/Sedgemoor areas.

A partnership has been formed to redevelop the Crescent Car Park site in 2002/2005. The scheme is intended to provide a department store, about 20 shops, 85 residential apartments, and 285 car parking spaces. The existing Mary Street Car Park is also in the plans to be developed.

Communities First in Rural Somerset (CFIRS) is a regeneration programme funded by Central Governments Single Regeneration Budget. The purpose of the scheme is to regenerate 5 rural areas across Somerset (in our case the West of Taunton Deane) so creating and safeguarding jobs in rural areas and bring targeted support to agricultural and land based industries. The scheme will enhance

employment prospects, education and skills of local people, address social exclusion and enhance opportunities for the disadvantaged and support and promote growth in local economies and business.

CFIRS scheme partners include Somerset County Council, the 5 District Councils. local education providers, the Community Council for Somerset, the Employment Service, the Careers Service, National Farmers Union, Women's Farmers Union, Country Landowner Association. Federation of Young Farmers Clubs. Princes Trust. Business Link. Royal Bath and West Society.

Helen Tuck. 01823 667944 or email h.tuck@tauntondeane.gov.uk

The Somerset Agriculture Advisory **Service** provides a free service to farmers and land based businesses, as to assist in the development of existing, or additional sustainable income streams. In addition it acts as a signposting service linking together the agencies and initiatives that are available to these sectors. The service is funded by the South West Regional Development Agency and administered through the Communities First in Rural Somerset programme with the support of Taunton Deane Borough Council and other partners in Somerset.

Somerset Chamber of Commerce and Industry LTD

The Somerset Chamber of Commerce and Industry with its headquarters in the County Town of Taunton provides services to member businesses across the county, membership comprising large and small manufacturers, businesses in the building and construction, engineering, tourism, hospitality and leisure, environmental services, information and communications technology, consumer goods, financial and professional services, education and training.

The Chamber provides its members the potential for promoting their businesses networkina. mailings. through presentations, visits and other business events. Discounted services are available. both through members and through large national organisations as well as a free professional advice service through a selected panel of experts.

The Chamber also aims to keep its members up to date on relevant legislation and guidance and seeks members' opinions and concerns on current issues for businesses both at county and national level to feed to the relevant authorities. The chamber also co-ordinates the Somerset Business Forum, a wider platform of business organisations, which inputs directly into the Somerset Strategic Partnership Tel: 01823 321231.



Key Partnerships and Plans:

Wellington Economic Partnership

Wellington Economic Partnership is a body comprising the local authorities including the Town Council and the local chamber. The Partnership has acted as a forum for local economic development and regeneration issues for five years. Although there is interest in a number of issues and initiatives (including Coastal and Market Towns), the Partnership does not currently have a "formal" regeneration plan for the town.

South West Regional Development Agency (SWRDA)

The agency has 5 main areas of business: the regeneration of local communities, encouraging inward investment, business development and support, improving skills and learning, and influencing European and international decision-making www.soutwestrda.org.uk





- Taunton Deane Economic Partnership
- Wellington Economic Partnership • Town Centre Partnership
- Communities First in Rural Somerset
- Somerset Strategic Partnership Officers Group
- Wiveliscombe Area Partnership

P Plans

- Town Centre Strategy TDBC Economic
- Development Strategy
- TDBC Tourism Strategy





Key Indicators

- To increase the percentage of 16 year olds obtaining 5 or more GCSEs at grade A-G.
- To increase the literacy and numeracy levels of adults from existing baseline.



Improving people's livelihoods and job opportunities

Key Information

Early Years Provision

Somerset Children's Information Service (SCIS)

is based in Somerset County Council's Education department

Childcare places for children and provides free childcare information/guidance to the public for children up to 14 years. The service is one of a nationwide

Childcare places for children network of Children's Information services and can be accessed by calling 0845 6007171. Many callers are looking childminders, but SCIS can also help parents/carers to identify a day nursery, pre-school or even holiday playscheme.

SCIS can provide details about the school's after-school club, and details of childminders who collect direct from school. Parents can often choose the care most suitable for their child.

There are 1830 Early Years places for children aged 3-4 in Taunton Deane, 80 of these are LEA Nursery Places.

- aged 0-2 = 234
- Childcare places for children aged 0-4 = 449
- aged 5-7 = 281
- There are 340 out of school places for children aged 5-7
- There are 706 Holiday playscheme places for children aged 5-7

(Autumn 2001 figures)

- The average infant class size in Somerset is 25.
- ⇒ 75% of pupils in Somerset gained Level 4 English at Key Stage 2, and 70% for Mathematics.





Secondary

- Somerset has 5 Beacon Schools, and 7 Specialist Schools.
- Taunton Deane has 11 secondary schools
- There are 4 independent schools in the Deane
- 55.3% of 15 year olds in Somerset gained 5 A*- C GCSE/GNVQ qualifications.
- The target for 2002 is 60%

Further Education

- The average point score per 16-18 year old entered for 2+ A/AS level was 18.0.
- The Somerset Careers Activity Survey (2000) shows that fewer Year 11 pupils in Somerset go into full time further education than the South West as a whole, with rather more than the South West average entering work related training opportunities. This is the same pattern for 17 to 18 year olds.
- Of all those of working age in Taunton Deane 46.8% have qualifications up to level 3, compared to 44.8% in Somerset as a whole. (OUS Regional Trends, Labour Force Survey, 2001)



Higher Education

- The Somerset College of Art and Technology is a college of Further and Higher Education based in Taunton Deane. It offers Higher Education courses in partnership with Plymouth University.
- The Institute of Health Studies is based in Taunton, offering HE training for nurses.
- There are a number of initiatives to widen participation and encourage graduates to remain in the county.

There are a number of higher education courses offered in Somerset but no plans for a University as yet.

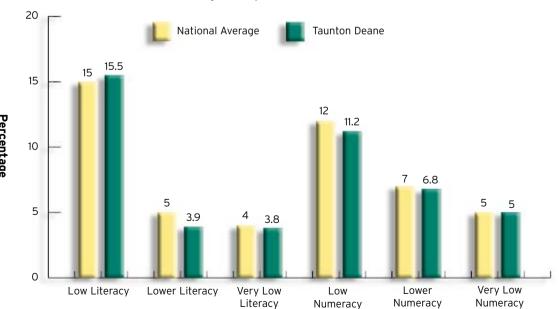
Adult Basic Skills

- There are 9 providers of Basic Skills training in Taunton Deane.
- The pattern of numeracy and literacy skills needs in Taunton Deane is similar to the national fiaures.



Improving people's livelihoods and job opportunities

Percentage of Population with Basic Skills Needs



Key Provision and Initiatives:

Somerset County Council Adult **Learning and Leisure** offers 500 courses in Taunton Deane per vear, in all curriculum areas. Courses take place in Taunton, Wiveliscombe and Wellington, 15 villages in the Deane, and in the smaller towns of Bishops Lydeard and Milverton. Over 2.500 adult learners enroll each vear. As a result of the restructuring process, Adult Learning and Leisure are currently looking to widen participation in the rural areas. Contact: Susie Simon-Norris 01823 663000 www.learnsomerset.com

There is also a range of adult education courses offered at the colleges in Taunton Deane.

Connexions is a new support service for all young people aged 13 - 19 in England. The service aims to provide integrated launched in 1998. Its work was praised by advice, guidance, access and personal OFSTED in the inspection of Somerset development opportunities for this group LEA during autumn 2001. EYDCP is and to help them make a smooth currently working with businesses transition to adulthood and working life. It brings together all the services and support young people need during their teenage years. It offers practical help with (WFTC) and also introduce the work-life choosing the right courses and careers, including access to broader personal development through activities like sport, performing arts and volunteering activities. It will also provide help and advice on issues like drug abuse, sexual health and homelessness. Connexions will also offer an adult guidance service and support for links between education and business.

The Association of Higher Education **Institutions** in the South west (HERDA) has provided a report on the economics impact of HE in the South West. It also works with kev agencies and organisations on takina the recommendations forward. www.herda-sw.ac.uk

Key Partnerships and Plans:

Somerset Early Years Development and Childcare Partnership (EYDCP) consists of representatives from more than 45 organisations across the county who all have an interest in providing good quality early years education, childcare, play, family support and training for carer. Somerset EYDCP is one of 150 Partnership across the UK set up as a result of the Government's Childcare Strategy. throughout the country to encourage them to support staff with childcare, promote Working families Tax Credit balance initiative. An information pack can be obtained by calling Julie Whatford, on 01823 356767. The free pack is available for all businesses, whether they employ one or 1.000 staff and contains information guides and posters for displays around the workplace.

The Learning & Skills Council - Somerset

is responsible for funding and planning education and training for those aged over 16-year in England. www.lsc.gov.uk

Somerset Learning Partnership

is a collaboration of local providers of learning committed to post-16 education. The ambition of the Learning Partnership is to create a learning community through partnership working. www.somerset.gov.uk/slp

The main focus for the Somerset Learning Partnership projects in 2002/2003 will be:

- Consultation with and engagement of non-traditional learners
- Stimulating demand for learning
- Widening Participation in HE
- Basic Skills working with national and local initiatives
- Increased working with Voluntary agencies



Partnerships

- The Somerset Learning Partnership
- Connexions Partnership
- Somerset Information and Guidance Network (Taunton Deane branch)

P Plans

- Somerset Learning Plan
- Education Development
- Connexions Business Plan
- Early Development and Childcare Plan
- Learning + Skills Council Statement of Skills Needs.



Improving people's livelihoods

and job opportunities

Helping communities shape their own future

Housing



Key Indicators

- Increase the provision of affordable housing
- Reduce the number of homeless housholds



Key Information

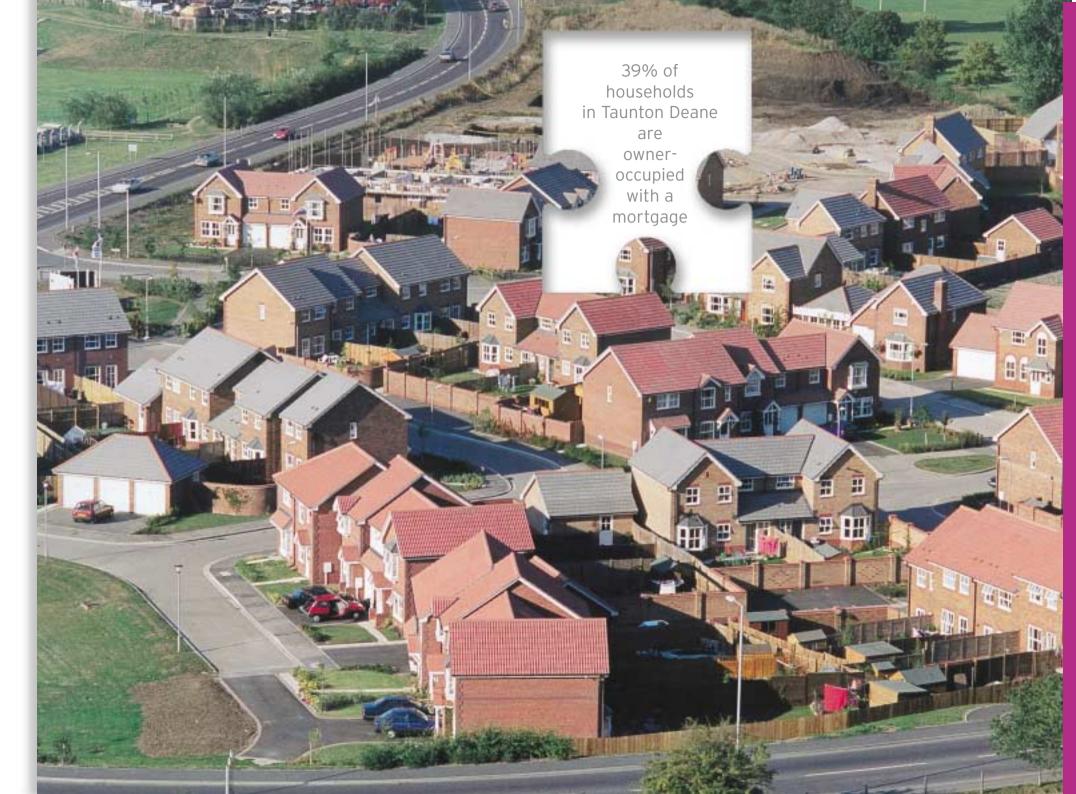
Current Housing

There are approximately 43,000 residential properties in Taunton Deane. Of these 60% are in Taunton, 12% in Wellington and the remainder in villages and other rural areas.

- ⇒ 39% of households in Taunton Deane are owner-occupied with a mortgage
- ⇒ 37% of household own their homes outright
- ⇒ 18% of household are renting from the Council or Housing Association
- ⇒ 6% of household are in private rented properties

Single adult households make up 30% of all households in Taunton Deane, which is similar to the UK figure (31%, 1991 census). Couples constitute 64% of Taunton Deane households, compared to 60% for the UK as a whole. The incidence of single parent households (6%) is slightly lower than the UK average of 9%.





Helping communities

Helping communities

shape their own future

Since 1979 approximately 3,300 Council properties have been sold under the Right to Buy.

Housing Need

24% of Taunton Deane households do not own their home either outright or with a mortgage. This is higher than the national average.

There is an affordability problem in Taunton Deane for low-income households. The housing market excludes many families and single person households who are currently seeking access to local housing. Access to home ownership is beyond the reach of 65% (1027 households) of households identified in the Housing Needs Survey (David Couttie Associates for Taunton Deane Borough Council, 2001).

In order to fully meet the housing needs of local people a proportion of any new housing provided must be affordable for people on lower incomes. Currently there are around 2130 households on the Deane Housing Register, who are in accommodation that is unsuitable for them. There are also 50 homeless waiting for permanent housing.

- Approximately 21% of households have incomes below £10.000. which is lower than for the UK as a whole (28%). Around 59% of households In the Deane have incomes below the national average income of £22-23.000. Only about 14% of households in Taunton Deane have incomes of above £40,000. Migration patterns from the survey show that 15.5% (5350) implied they were seeking to move into the area in the next three years. Of all intended moves indicated in the survey, 39% were planning to move out of the district.
- Where people answered the question on reasons for moving outside the Borough almost 30% said for a better employment, 14% for better access to work, and 11% for better education.

Key Provision and Initiatives:

The local Structure Plan has identified the need to provide an additional 10,450 dwellings in Taunton Deane between the vears 1991 and 2011. An additional 3.549 are needed between 2001 and 2011 in order to meet this target. A Local Plan Enquiry has recently been taking place where proposals for how future housing targets are to be met have been discussed.

There are improvements and extensions Knightstone is also a member of Taunton to the Extra Care Housing services for older people. There is also development to the scope of Care Line/Community Alarm services in homes for older people.

A total of 200 home improvement grants were funded during 2001/02, helping older people, those on low incomes and people with disabilities with the cost of energy efficiency measures, renovations and adaptations to their homes.

Energy efficiency improvements fund issued to at least 300 properties in Taunton Deane in 2001/02, under our Fuel Poverty Strategy, excelling initial targets.



Key Partnerships and Plans:

Knightstone is the second largest provider of social housing in the Taunton Deane after the Council. They have one sheltered housing scheme and two supported housing schemes, both in Taunton, one for people with mental health issues and one for people with learning difficulties.

Deane's Joint Commissioning Partnership - a group of registered housing associations working with the council to meet the district's housing needs and priorities. It began in 2000 as a partnership between Taunton Deane, KHA, Magna and Sanctuary but in April 2002 was expanded to become the Quantocks Housing Partnership, which includes two neighbouring districts. The partnership now includes the Housing Corporation, the three local authorities and 7 housing associations: Falcon Rural Housing. Knightstone, Magna, Raglan, Redland, SHAL and Sovereign.



Plans Partnerships Taunton Deane Borough The Quantock Housing Council Local Plan Partnership Taunton Deane Borough Special Needs Housing Group Council Housing Investment Supporting People Plan Partnership Supporting People Plan Somerset Strategic Planning Somerset and Exmoor Conference National Park Joint structure plan Joint Structure Plan

26



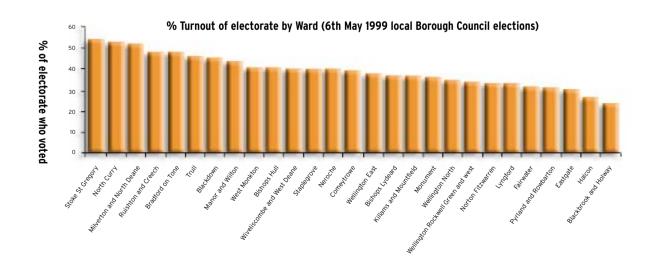


Key Information

In Taunton Deane there are:

- 43 Parish Councils
- 54 District Councillors
- ⇒ 12 County Councillors
- ⇒ 1 Member of Parliament
- → Approximately 80,000 people are registered to vote (79% of Taunton Deane population)
- ⇒ Nationally, the turnout to the Parliamentary election on 7th June 2001 was the lowest on record since 1918 at 59.4%. The Taunton Constituency turnout was higher at 67.1%.
- ⇒ In the Borough Council Elections in May 1999 there was an average turnout of 40% across Taunton Deane. The lowest turnout was in Blackbrook and Holway with less than 23% of the electorate turning out to vote. The highest turnout was in Stoke St Gregory at 54%.
- Councils are investigating how to encourage people to become more involved in local democracy.







South West Regional Assembly

The South West Regional Assembly is a voluntary grouping of councillors from local authorities in the region and representatives of various sectors with a role in the region's economic, social and environmental well-being. It has the role of scrutinising the Regional Development Agency and being a Regional Planning bodv.

www.southwest-ra.gov.uk

Somerset Association of Local Councils (SALC)

The Association is a membership organisation which provides technical, legal and accounting advice and support to the Town and Parish Councils in the administrative county. It also acts as the representative body of the Councils in a number of different areas and for various purposes. It is affiliated to the National Association of Local Councils and works closely with the regional bodies (Regional Assembly and South West Local Government Association). Tel: 01823 252515

Parish Councils

One of the three tiers of local government having the status of a local authority

under the Local Government Acts. A wide range of powers has been conferred under statute together with a power to authorise expenditure, within a cash limit, for any purpose which will directly benefit the area or its inhabitants. The various powers include the provision, or support, of allotments, cemeteries, playing fields, leisure facilities and village halls. The Parish and Town Councils can also contribute to many joint projects with other authorities within their area. Parish and Town Councillors are directly elected in the same way as County and Borough Councillors and they follow the same rules of conduct. The elections are due in May 2003 and four -yearly thereafter.

Somerset County Council www.somerset.gov.uk

Taunton Deane Borough Council is responsible for housing, planning, economic development, environmental health, refuse collection, leisure services and parks, cemeteries and crematoriums as well as many other statutory and elections, council tax and Housing Benefit discretionary services. www.tauntondeane.gov.uk





Helping communities shape their own future

Voluntary Sector



Key Information

Voluntary and community organisations are independent, not for profit, mainly charitable groups run by boards or committees or volunteer trustees. They provide essential services to a wide range of communities in need, place and interest.

The Taunton Deane Council for Voluntary service conducted a review in 2001 to examine the size and constitution of the voluntary and community sector in the Deane, and to assess it value and future development needs. The following information from that review are estimations based on their consultation findings.

The Voluntary Sector in Taunton Deane has:

- 1,216 Paid staff
- 15.228 Volunteers
- 3300 Committee Members
- An economic value of volunteers of approximately £7.5 million

The sector is diverse in the areas in which it works, its activities and its users. The main fields of work are welfare, culture, health, education and learning, environment, regeneration, social inclusion and community development. The predominant activity is the direct provision of services to

users, though organisations are also strong in self-help and provision of information and advice (15% of groups participating in the TDCVS survey); training; advocacy and campaigning. An increase number of voluntary and community groups are involved in community enterprise.

The funding of the groups come from a range of sources with 31% receiving local grants, 29% from fund raising, 14% from fees and subscriptions.

The review showed that the highest development needs for voluntary groups were recruiting volunteers, fundraising and publicity.



Key Partnerships and Plans:

Taunton Deane Council for Voluntary Service (TDCVS) serves local communities as the lead partner in the voluntary services sector. Its core task is to enable the voluntary and community sector to operate effectively in Taunton Deane through individuals, organisations and partnerships. It provides support, encourages liaison, enables representation and promotes development to improve the quality of life in this area.

In practicle terms this means the provision of volunteers, information, training and publicity services, co-ordination and communication channels, networks and meetings and the initiation of new projects and services to meet identified needs. For more information about services contact (01823) 284470

The Community Council for Somerset believes in confident and sustainable rural communities. Their mission is to counter the threats to rural communities and enhance rural life throughout Somerset by equipping and supporting them to effect positive change using their inherent resources, abilities and commitment. They provide three types of services:

- ⇒ Face to face support of community organisations, guiding them through the planning and implemention of their improved project;
- Providing an information service to appraise community organisations of such things as new legislation affecting their operation or new funding opportunities;
- Linking projects together through a network of similar events. Through training events, newsletters and a directory of projects and contacts, successful projects can serve as a resource for others and the wisdom and experience of one community can be shared across the county. Contact: 01823 331222.

Age Concern Somerset Volunteer of the Year 2001

"After taking early retirement from BT where he was an engineering manager, Peter Holding ioined us as a volunteer driver for a day centre. voluntary and community groups or the above He soon learned about services and began training as an advocate in May 1995. Peter eniovs the wide variety, relishes the challenge and has tackled more than 250 cases in the last seven vears.

> In what little spare time remains, Peter enjoys long country walks both on the Mendip Hills and abroad, swims regularly, is an Over 50's Champion snooker player - oh ves and has a wife. five daughters and 12 grandchildren...

Peter is pictured receiving his award from the Mayor of Taunton Deane Mary Whitmarsh with Aged Concern Somerset Chief Executive Libby Lisgo."



Helping communities shape

their own future





Young People



Key Information:

Children and young people make up 29% (aged 0-25 years) of Taunton Deane's total population.

Population figures of children and young people in Taunton Deane, 2000.

Ages	Males	Females	Persons
0	500	500	1000
1-4	2200	2200	4400
5-9	3100	3000	6100
10-14	3600	3300	6900
15-19	3300	3000	6300
20-24	1900	2200	4100

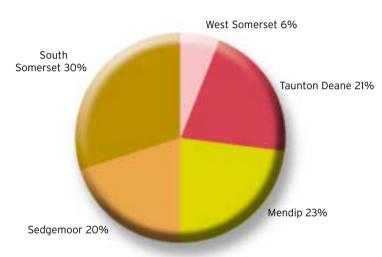
Taunton Deane has 13,200 people aged 10 to 19 years of age. There are 14,800 in Mendip, 12,900 in Sedgemoor, 19,200 in South Somerset, 3,500 in West Somerset



The distribution of young people across the districts (ages 10-19 for the population figures) is similar to that of the whole population distribution of Somerset. Taunton Deane has a higher number of 10-19 year olds than Sedgemoor and West Somerset.

The Profile across Somerset of those aged 10 to 19 years

32





Key Provision and Initiatives:

The Somerset County Youth Service has brought together key representatives from voluntary and statutory bodies who work with young people, to develop a Somerset Youth Strategy. The intention is at this time. to work together so that a comprehensive framework is developed that will honour young people, their opportunities and their contributions and help improve services provision.

The County Youth Service is part of the County Council's Education Service and provides support for young people aged 11-25 years across Taunton Deane. Work takes place in a variety of settings including youth clubs and centres, schools, and in detached and outreach work on the streets.

Weirlodge, 83 Staplegrove Road, Taunton, TA1 1DN. ■ 01823 447120.

www.somerset.gov.uk

The Somerset Youth Participation **Strategy** specifically looks at young peoples involvement in policies, services and activities, in the context of this broader strategy work.

Somerset Young People's Substance Misuse Service has now been renamed 'On the Level' and aims to act as an open access point for all young people (18 years and under) who are involved in problematic and /or dependant substance misuse (Drugs and Alcohol). All young people referred to the team will be offered a comprehensive assessment of their needs and will be care managed throughout the process of their recovery. Referrals can be made directly by young people, professionals, parents, and/or carers. Any young person referred for the service must be aware that a referral has been made on their behalf and be willing to address their substance misuse issues

Tel: 01749 675766 www.onthelevel.org.uk



Helping communities shape their own future

- confidentiality of services
- Emergency appointment cards more widely available
- More provision and information available at schools, the Youth Service, Foyer, and other commonly used youth settings
- More peer education and peer counselling services to be made available



Key Partnerships and Plans:

Somerset Youth Partnership is a council of voluntary youth organisations, with particular focus on youth clubs across the county.



Partnerships

- Connexions Partnership • Drugs Action Team
- Somerset Youth partnership

P Plans

- Children's Services Plan
- Connexions Business Plan
- Youth Strategy
- Somerset Health Authority -Report on Consultation with Young People on Health Services
- Youth Consultation and
- Participation Strategy Youth Justice Plan
- Children's Services Plan





Key Indicators

- Reduce child poverty by 5% by March 2005.
- Reduce teenage conceptions by 50% by 2010.



Encouraging healthier lives

Key Information

t is vital that resources are targeted to those areas with the highest need. To create a solid dataset on health and social need the **Somerset Health and Social Needs Analysis Group** was formed. The dataset, which has been produced via a various agencies combining information, combines over 100 variables helps to assess relative deprivation and health and social need in each wards in the District. Full tables are available from www. swpho.org.uk/hsnag

In the most recent data set, the wards in Taunton Deane that were considered to have the highest level of need were Halcon, Lyngford, Pyrland and Rowbarton, Wellington North, Blackbrook and Holway, and Norton Fitzwarren. The dataset illustrated that these areas experience a higher level of educational need, unemployment, overcrowding, lone parents, benefit dependency, domestic fire incidences, domestic violence, child referrals (to social services and youth justice) and low rates of car ownership.



	Health and Social Needs Analysis data: Variable measures with signification difference between Taunton Deane and Somerset average	ant	
All Ages	Taunton Dear	ie S	S

All Ages	Taunton Deane	Somerset	Difference
Youth justice referrals per 1000 population aged 10-17	23.6	16.2	-7.4
% of households which are Council housing or Housing Association housing	18.7	13.2	-5.6
Income Support claimants per 1000 households	122.1	116.7	-5.4
% of households which are rented	31.4	28.4	-3.0
% of residents with no access to a car	16.4	14.4	-2.0
Incidents of domestic violence in families per 1000 households	6.5	5.2	-1.3
Children with statement of educational needs per 1000 school age population	30.3	29.2	-1.1
Standardised long term limiting illness ratio in those aged <75	101.1	100.0	-1.1
Child	Taunton Deane	Somerset	Difference
Children aged between 0 and 19 in families on Income Support per 1000 population 0-19	113.9	102.7	-11.2
Youth justice referrals per 1000 population aged 10-17	23.6	16.2	-7.4
% of households which are Council housing or Housing Association housing	18.7	13.2	-5.6
Incidents of domestic violence in families per 1000 households	6.5	5.2	-1.3
% of households with dependent children (<18) that are below Low Cost Budget poverty line	13.2	12.0	-1.2
Children with statement of educational needs per 1000 school age population	30.3	29.2	-1.1
Older age	Taunton Deane	Somerset	Difference
% of households which are Council housing or Housing Association housing	18.7	13.2	-5.6
Referrals to Social Services Ages65+ per 1000 population aged 65+	197.1	193.1	-4.0
% of households with no access to a car	24.4	22.0	-2.4
Home Care customers aged 65+ per 1000 population 65+	51.8	50.1	-1.7

- There are pockets of both urban and rural health and social need, this is particularly the case for North and East Taunton.
- ⇒ 13.2% of the Taunton Deane population depends on Income Support, which is significantly higher than the national average (England 9.5%) Benefit Dependency in Taunton Deane, June 1999.
- The number of housing advice enquiries at Shelter in 2000/2001 for those who were homeless are considerably higher in Taunton Deane compared to the other districts.
- □ Taunton was found to have the highest percentage of children living in poverty in the Barnardos "Invisible Children Study" (2001). It found that of all the towns in the South West, Taunton had the highest proportion of children living in poverty (37%), a total of approximately 3180 under 16's. This is supported by the Index of Multiple Deprivation which states that Taunton Deane has the ward with the highest percentage of children living in poverty (63%).
- □ In Taunton Deane there are approximately 100 children who are in care, and another 370 who are supported in families or live independently. The majority of these cases are due to abuse or neglect, but about 16-17% of those in care or supported have a need due to their disability.
- ⇒ The rising number of pregnancies amongst under 18s is being targeted - a new contraceptive advice clinic is now established in Wellington.



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Key Provision and Initiatives:

A **Sure Start Project** is being developed in North and East Taunton. The aim of the Sure Start Project is to work with parents to be, parents and children to promote the physical, intellectual and social development of babies and young children particularly those who are disadvantaged so that they can flourish at home and when they get to school, and thereby break the cycle of disadvantage for the current generation of young children.

The objectives:

- Improving social and emotional development
- Improving health
- Improving children's ability to learn
- Strengthening families and communities

Funding is being sought to work with families across North/East Taunton over a 7-10 year programme. A range of agencies and local parents are working together to ensure that the proposed new and reshaped services are in line with families needs.



Key Partnerships and Plans:

Home Start in Taunton Deane is a service offering support and encouragement for families with at least one child aged less than five years of age through a team of trained volunteers.

Contact: 01823 352669 NHS Direct: 0845 4647

Care Direct: **●** 0800 444 000

North Taunton Partnership

has existed since 1995. A North Taunton statement of priorities was agreed in 1996 in consultation with councillors and community groups. Subsequent local surveys and consultation have confirmed and updated the Partnerships original objectives. The Partnership has attracted external investment and has been successful in delivering new projects, such as the establishment of the Priorswood Community Resources Centre. A recently announced Sure Start programme for the area is a key opportunity.



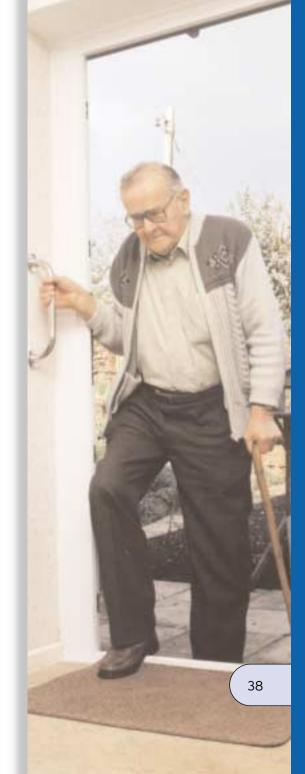
Care Direct Somerset is a free service aimed at improving life for older people and their carers. Funded by the Department of Health and local organisations, and started in October 2001 to offer an information and referral service over issues close to the hearts of older people. The Care Direct Somerset Help Desk is staffed 8am-6pm Monday to Friday and 9am-4pm on Saturday. They are however available 24 hours a day through NHS Direct answering calls on our behalf outside of the above hours.

Dorset and Somerset Strategic Health Authority

Involves: GPs, Dentists, Opticians, Pharmacists, Hospitals, Mental Health Services, Ambulance Services, Primary Care Trusts, Residential Care and Nursing Homes, and Voluntary Support Groups.







Encouraging healthier lives

Health Care Provision



Key Indicators

- Reduce smoking in adults by 20% by 2010.
- Reduce death rate from coronary heart disease by 33% by 2010.
- Increase the number of drug users participating in drug treatment programmes.



Key Information

n general terms the population of Taunton Deane is relatively healthy when compared to England as a whole, as is the rest of Somerset.

Some of its key issues are set out below.

- → Taunton Deane has a lower rate of heart disease compared to the national average, and lower than the rate experienced in Sedgemoor and Mendip.
- → Taunton Deane has a higher rate for fatal accidents, compared to Somerset as a whole.
- ⇒ Taunton Deane has a lower rate of suicide compared to the county average, and lower than the rate experienced in Sedgemoor and Mendip.
- ⇒ The figures for 1998 show that Somerset has a higher rate of drug agency clients than the South West as a whole, with the exception of Avon.





Key Provision and Initiatives:

The Taunton Deane Borough Council boundaries are conterminous with the Taunton Deane Primary Care Trust.

- Primary Care: In Taunton Deane, there are 15 general practices which provide the base for Primary Health Care Team members, including GPs, practice nurses, and community nurses. There are 18 county pharmacies, 16 dental surgeries and 10 opticians.
- Acute Hospitals: Musgrove Park Hospital is the district general hospital serving a total catchment population of over 300,000, including Taunton Deane.
- Community Hospitals: There are 2 community hospitals in the area - Taunton Community Hospital, based on the Musgrove Park site and Wellington Hospital. They provide in-patient care, rehabilitation services, some minor surgery and outpatient clinics.
- Ambulance services are provided by the Westcountry Ambulance Services NHS Trust
- Mental Health Services: Specialist mental health services are provided by Somerset Partnership

NHS and Social Care Trust which delivers both health and social care.

The **Somerset Learning Disability Service** has about 450 individuals living in special housing supported by Social Services. Some 50 of these properties are now managed by housing associations, which means that nearly 300 people with learning disabilities now have housing rights and their 'own home'. The day services provide 700 places per day, with an increasing emphasis on using community activities such as Further Education Colleges and sports centres.

Social Services - Services for Older people provide a wide range of services for older people and their aim is to enable as many as possible to remain at home for as long as they can - which is their clearly expressed wish. Where that is no longer possible, we aim to ensure that there is sufficient capacity in good quality residential and nursing home care. All the services are purchased from the independent sector and they currently deliver about 28,000 hours of home care a week to 5,8000 people, supply over 4,000 meals on wheels a week, support 2,200 people in residential and nursing homes and operate Day Care Centres.

They arrange specific support for people with **physical disabilities or sensory loss** in the form of day care and home care support. They also provide direct payments to 120 people (allowing them to purchase the care they need) and support a further 80 people in residential and nursing homes.



They provide a number of services for people with learning disabilities through joint funding by the County Council and Health. They support 1,500 individuals in Somerset, 55% live at home with their families, 35% live in special houses supported by social services and 10% live in homes run by the independent sector. They provide respite care and also a range of day care opportunities.

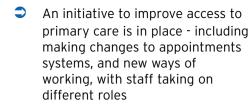
Fieldwork Services assess the needs of children and their families, put services in place to address those needs. The main areas of work are Family Support, Child Protection and looked After Children. In Somerset, there are currently 86 children on the Child Protection Register - this has reduced over recent years with more emphasis placed on family support services rather than Child Protection.

Fostering and Adoption services provide substitute family care for children who are unable to live with their own parents. Currently 360 children are "looked after" in Someset. We also provide Residential Care for some children and we have 6 children's homes providing 48 places throughout the County.

There are also specialist teams for **Children** with **Disabilities**. At present, there are 500 children on the Service Co-ordination database (those with severe disabilities). We have 4 specialist teams and 3 specialist residential units providing support, respite care and long-term care.

Included in the Taunton Deane Primary Care
Trust Health Improvement Programme
(2001-2004) are the following priorities:

- Intermediate care services for older people are being developed to prevent hospital admissions, to provide rehabilitation and support for older people in their homes
- Work to prevent accidents is taking place with a range of agencies.
- Accidents amongst young people are being targeted - for example, by promoting child safety equipment, and the Road Runners Road Safety programme targeting older young people
- A review has been carried out of day services for young people with disabilities
- The Smoking Advice Service offers support groups and one to one sessions for smokers wishing to give up. Support to Stop advisers are established in each surgery in Taunton Deane. There is also a natural Quit Smoking Campaign being conducted.
- Physical activity Blackbrook Pavilion, Castle Sports Centre, Wellington Sports Centre are accredited centres for GPs to refer patients to take part in exercise programmes
- Five-a day initiative to promote consumption of fruit and vegetables will continue



- Three dermatology clinics have been established to enable patients and GPs to have faster treatment and advice
- More funds have been allocated to counselling and physiotherapy services

Voluntary Groups

There are over 90 voluntary and community groups locally, which support people with physical disabilities, mental health problems, learning difficulties, and sensory loss. Some organisations are quite large and employ specialist staff, whereas some operate on a self help and mutual support basis. Further information can be obtained from Brian Robinson, Health Liaison Officer at the Taunton Deane Council for Voluntary Service.

Contact: (01823) 284470





Encouraging healthier lives



Key Partnerships and Plans:

Wellington Health and Well-being Group

is a multi-agency group which brings together a number of health related developments in Wellington.

Somerset Drug Action Team is the strategic partnership responsible for implementing the 10 year national drugs strategy in somerset. The Government's 10-year strategy "Tacking Drugs to Build a Better Britain" has four key aims that our local activity is contributing to:

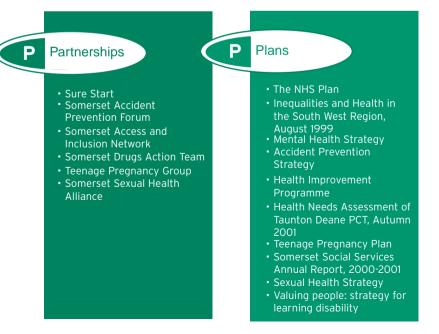
- To help young people resist drugs in order to achieve their full potential;
- To protect communities from the threat of drugs;
- To provide effective treatment for people with drugs problems; and
- To stifle the availability of drugs.

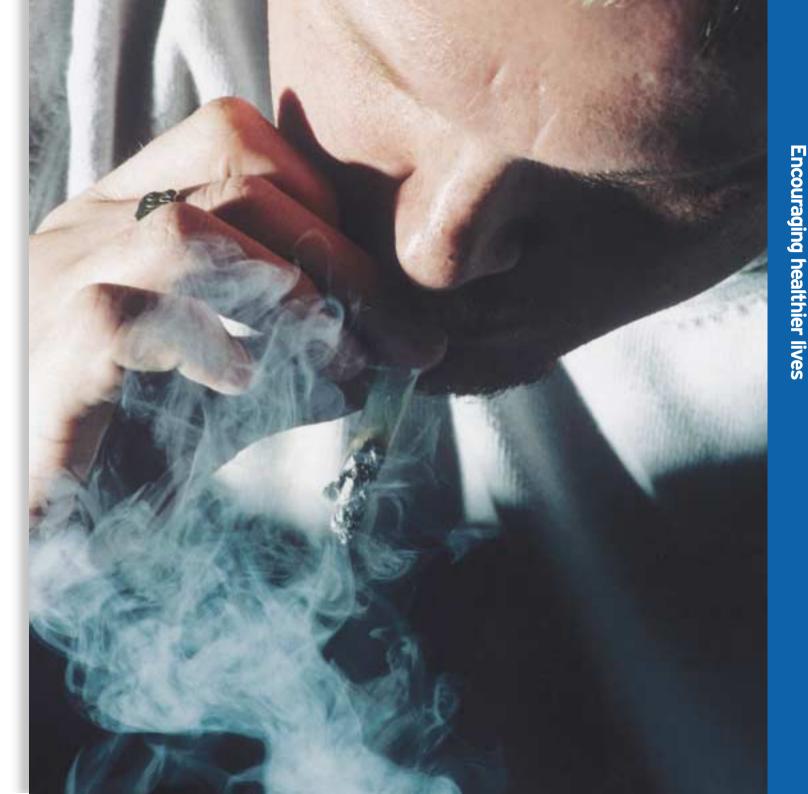
Contact: Amanda Payne, Somerset County Council

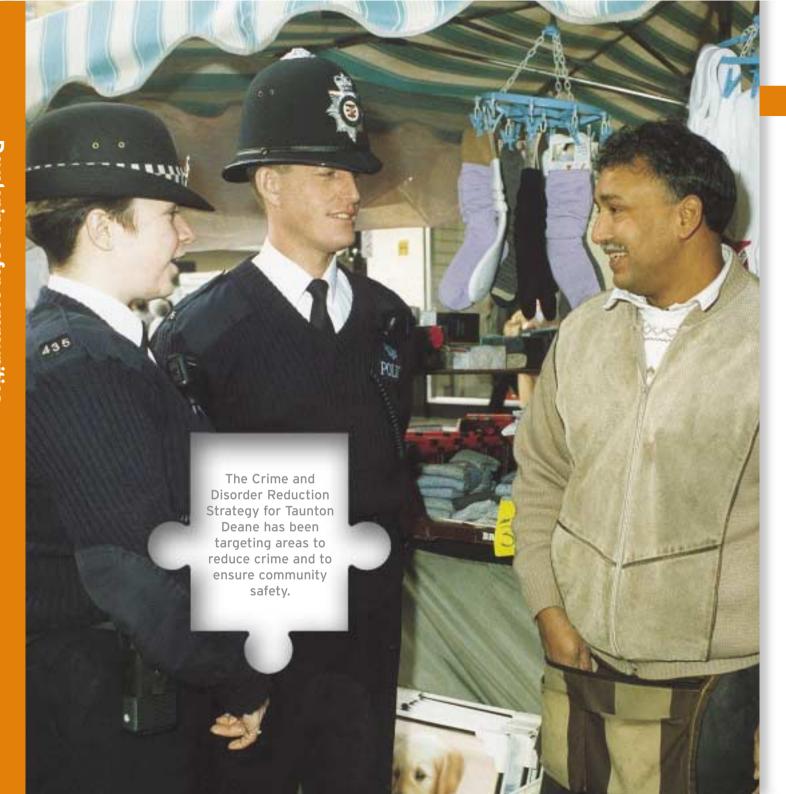
Taunton East Action Partnership

was formed in the mid 1990s and is responsible for delivering an government funded project, as well as other programmes. With the appointment of the Neighbourhood Development Coordinator, the Partnership is beginning to consider its future structure and operational priorities beyond the period of SRB funding. The area will also benefit from the same Sure Start programme as North Taunton (see Health and Social Need section). A food co-operative is established to provide low cost fruit and vegetables to the local community.









Crime & Disorder



Key Indicators

- To reduce the number of assault victims receiving hospital treatment by 10%, by 2005.
- To reduce the rate of repeat victimisation of domestic violence.
- To reduce all incidents of vehicle crime by 5%, by 2005.





Key Information

he Government requires all local authorities to set up a multi-agency Crime & Disorder Partnership to lead the development of a crime reduction strategy.

The Research Development & Statistics Directorate of the Home Office reports that in Taunton deane

- violence against the person per
 1000 population is at 11% higher
 than the other districts in Somerset
- Burglary from dwellings per 1000 households is at 13.9%
- Theft of motor vehicles per 1000 population is at 3%

The Taunton Deane Crime and Disorder Partnership includes Taunton Deane Borough Council, the Somerset County Council, the Avon and Somerset Police, Avon and Somerset Constabulary Authority, the Health Authority, and Probation Service. They examine the situation in Taunton Deane, and set relevant targets and initiatives to tackle crime and disorder in the Deane.







Key Provision and Initiatives:

the need for three Action Teams to coordinate multi-agency involvement and so the impact of reducing crime and disorder by tackling the drivers of crime. The Action Teams will be:

- Drugs, Alcohol and Disorder.
- Family Issues (including Parenting and Youth issues, and Domestic Violence Forum)
- Enabling and Reassuring the Community (includes a subgroup of Race Issues Forum and Partnership Against Racial Harassment, and Road Casualty Reduction Links)

Measures to combat public order incidences and prosecute for this crime have included additional training for doorsafe staff, CCTV provision, and an early warning radio system being used by retailers, public houses, and club owners.

introduced for some rural areas, a drugs

The 2002-2005 Strategy has highlighted arrest referral scheme at Taunton custody centre, and a pilot for Acceptable Behaviour Contacts. This scheme has been expanded to include urban areas in Taunton.

> Initiatives to tackle burglary include Neighbourhood Watch schemes, information about security packs for 5000 new householders, crime reduction roadshows, and a bobby van scheme. Retail crime has risen in this period alongside the 30% overall increase in shoppers to Taunton town centre.

The Crime and Disorder Partnership. Domestic Violence Forum and other organisations have been raising awareness of domestic violence and reported incidences have increased. The partnerships have been working together to tackle the causes and the impact of domestic violence. Projects have included launching the domestic violence helpline, highlighting the issues in Domestic Parish warden scheme has been Violence Awareness weeks, and providing panic alarms.



Key Partnerships and Plans:

Avon and Somerset Constabulary

The purpose of the Somerset & Avon Police is to help secure a safe and just society in which the rights and responsibilities of individuals, families and communities are properly balanced. www.avsom.police.uk

Avon and Somerset Police Authority

This body consists of nine councillors, three magistrates, and five independent members drawn from the former Avon. and Somerset county area. Its role is to agree policing priorities, ensure that police services are delivered effectively. and set an annual budget to support policing in the force area. www.avonandsomerset.police.uk/polauth

Partnerships

- Crime and Disorder Partnership
- Youth Offending Team Somerset Racial Equalities Council
- Partnership Against Racial Harassment
- Domestic Violence Forum

P Plans

- · Crime and Disorder Reduction Strategy
- Somerset Youth Justice Plan
- Avon and Somerset Probation Plan
- Avon and Somerset Constabulary 3 Year Strategic Plan
- Avon and Somerset Constabulary Annual Policing Plan





Accident Prevention



Key Indicators

- Reduction in the number of all those killed or seriously injured from road accidents
- Reduce the number of accidental deaths and injuries as a result of fire in dwellings
- The County Council has recently adopted a policy for 30mph speed limits in villages and 20mph speed limits outside all schools, in 2002.
- The establishment of a partnership led by the County Council, between Local Authorities, the Police, the NHS, Magistrates Courts and CPS to tackle vehicle speeds with an area wide (Somerset and Avon) Safety Camera Strategy.



Key Information and Targets:

- Accidents are responsible for 10,000 deaths a year across England. In 1999, 110 Somerset residents died as a result of an accident and 1852 were seriously injured and required hospital treatment with a stay of more than 3 days.
- Somerset has a higher death rate from accidents amongst 15-24 year olds than the national average.



Key Provision and Initiatives:

Have you seen the new Somerset Video:

Killing our Speed?



It is only 10 minutes long

Watching it and acting on the message could make it the best 10 minutes you have ever spent.

The video can be loaned free from: Community Safety, Community Initiatives Unit, Taunton Deane Borough Council.



Key Partnerships and Plans:

Accident Prevention Forum

A Multi-agency partnership which has the following objectives: prevent injuries and death caused by accidents, to co-ordinate accident prevention activities, to support agencies and individuals who have a responsibility for preventing accidents, to engage and employ local people, and to monitor and evaluate accident prevention activities.

Contact: Phil Lincoln, 01823 344349



Natural Environment



Key Indicators

- Halt the loss of species rich and ancient hedgerows.
- Reduce the number of days per year when air pollution is "moderate" or "high".



Key Information

- Designated Areas of Outstanding
 Beauty (AONB's) constitute one
 third of the regions area. In Taunton
 Deane there are the Quantocks,
 Blackdown Hills and the Levels and
 Moors, with AONBs comprise over a
 fifth of the Boroughs area, and
 there are 12 identified Landscape
 Character Areas.
- Most of the towns and villages in the Deane are of historical or architectural interest, with nearly 42 existing Conservation Areas, and over 2,000 listed buildings.
- There are 19 designated Sites of Special Scientific Interest (SSSI) in the Deane.
- There are 30 County Geological Sites in Somerset.

The Somerset Hedge Group advise on traditional methods of hedge laying and maintenance and organise hedgerow craft demonstrations and competitions. Contact Sarah Wright on 01823 355427 to find out more.

In order to protect the environment and our health, the amount of **pollution in the atmosphere** must be maintained below specific levels. The Air Quality Strategy sets objectives for eight main air pollutants to protect health.

- There are objectives for benzene; 1,3-butadiene; carbon monoxide; lead; nitrogen dioxide; ozone; particles (PM10); and sulphur dioxide which are those pollutants considered harmful to health.
- Under local air quality management (LAQM), local authorities will work towards achieving the objectives for seven of these pollutants, but not that for ozone. Ozone production is affected by pollutants produced outside the UK and it is, therefore, not possible to control at a local level.

Over the years land has been used for many different industrial and commercial activities. Some of these processes used or produced substances, which could cause harm to health or the environment if they were allowed to contaminate the site. It has been estimated that there are up to 100,000 potentially contaminated sites across the country, and possibly



Protecting our environment



Protecting our environment

Key Provision and Initiatives:

The number of **Tree Preservation** Somerset, Taunton Deane and West Applications has increased year on year by about 7% (2001), with 40% more Tree Preservation Orders being served in 2000/01 compared to the previous year.

scheme, promoted mainly through the parish based Tree Warden scheme, which has remained very popular for a number of years. During 2000/01 over 1,457 trees and 7,514 hedging shrubs were planted through the scheme. The Council also support a Somerset Country wide landscape scheme which, through grant aid, encourages orchard restoration, hedge laying, woodland management and Plan. (See Transport Section) larger tree planting projects.

The Annual Species Action Plan Workshop monitor and propose action for five selected endangered species, and two were added in 2002, namely the Water Vole and Skylark.

The Heritage and Landscape Team in Taunton Deane Borough Council plan to bid for funds to secure a Community Wildlife Officer and to manage the Councils Nature Reserves.

commenced its first stage review and assessment of **air quality** in 1998. The Somerset Air Quality Steering Group was established in 1998 to coordinate a review and assessment of air quality in Somerset. The Steering Group comprises representatives from the Mendip, South Somerset Councils, together with Somerset County Council. Taunton Deane progressed to a third and final stage review and assessment in September 2000 and concluded that it was not The Council run a Parish Tree Planting necessary to designate an Air Quality Management Area. The next round of review and assessments is due to be completed by the end of 2003, but should monitoring suggest a declaration of an Air Quality Management Area, earlier action may be necessary. As the majority of air pollution in the Borough is transport related, our LAQM work will be intrinsically linked to the Local Transport

> The Council's Environmental Protection Team has produced a Contaminated Land Inspection Strategy which outlines the steps that will be taken to identify any contaminated land in the Taunton Deane area.



Key Partnerships and Plans:

Hedgewatch This is a partnership project with the Somerset Hedge Group, Somerset Wildlife Trust and a number of other specialist groups. It aims to celebrate the richness of local parishes, schools and community groups to get involved in monitoring the quality of hedgerows in their neighbourhood. Training sessions are planned to cover the simple survey technique and to familiarise people with hedgerows species of wildlife. Contact Taunton Deane's Environmental Co-ordination team on (01823) 356529 if vou would like to take part or to find out more.

Exmoor National Park Authority www.exmoor-nationalpark.gov.uk Blackdown Hills Rural Partnership www.blackdown-hills.net



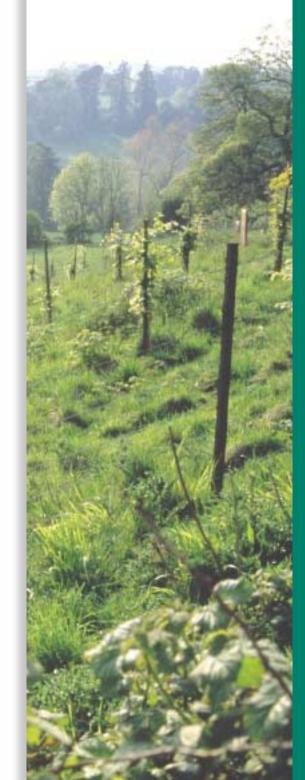
Partnerships

- Somerset Local Agenda 21 Group
- Levels and Moor Partnership
- Blackdown Hills Rural
- Partnership
- Quantock Hills Joint Advisory Committee
- · Somerset Air Quality Steering Group
- Somerset Hedge Group

Plans

- Local Agenda 21 Somerset Rural Strategy
- Cultural Strategy
- Waste Management Strategy
- Nature Conservation and Biodiversity Action Plan
- Local Transport Plan Contaminated Land
- Inspection Strategy
- Taunton Deane Local Plan
- Blackdown Hills Rural Business Plan 2001 - 2006





Sustainabable Lifestyles

Key Indicators

- Increase recycling of domestic waste
- Increase levels of walking and cycling to work.



Key Information

The **Somerset Waste Partnership** is a collaboration between the 5 district Councils and the Somerset County Council. They have produced a combined Best Value Review and Improvement Plan. The Improvement Plan includes 28 Objectives and 172 individual actions for the Partnership to deliver on including:

- Improving Recycling Services
- Improving the Residual Waste Services
- Improving the Household Waste Recycling Centre Service
- Improving the Abandoned Vehicle Service (detailed under Community Safety)

The Partnership has also planned to use Landfill Tax credit to fund 5 Waste Education Officers at each of the district areas in order to work with schools and community groups on informing and changing the culture of waste control.

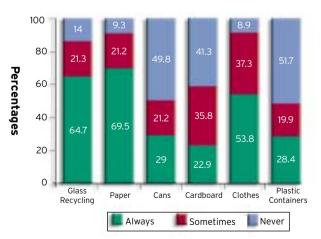
The table opposite shows the declared level of recycling from a consultation with residents. Paper, glass and clothes are the items most frequently recycled by households, compared to cans, cardboard and plastic containers.

A programme of walking/cycling and public transport improvements and local safety schemes is being implemented in Taunton and Wellington.

- Work travel plans have been developed by the County Council with a number of Taunton companies such as:
 - WPA Western Provident Association
 - Musgrove Park Hospital
 - DEFRA- Department of Environment, Food and Rural Affairs
 - SCAT. Taunton Deane, Lidl
- Taunton Deane Borough Council have formed a Green travel plan in 2002
- Multiple school travel plans are being developed and initiatives such as 'Walk-onwednesday' help to demonstrate change of behaviour is possible.

Question:

"Does your household USUALLY recycle any of the following?"



(Somerset Environment And Quality Of Life Survey 2001)

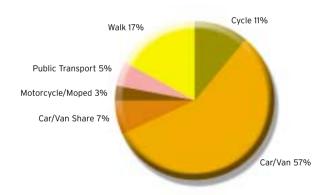
What do you think the priorities should be in dealing with domestic waste? (Somerset Environment And Quality Of Life Survey 2001)

Rank		High Priority (%)
1	Reducing packaging used by shops and manufacturers	82.4
2	Investing money in ways to produce energy from waste	76.7
3	Investing in kerbside (from house) recycling schemes	66.6
4	Collection of waste and recycleables on alternate weeks	51.9
5	More recycling centres at supermarkets, pub car parks etc	40.8
6	Finding new landfill sites	9.7

The priorities for action given in the above table from local residents in Taunton Deane are reflected previous consultation by the Somerset Waste Partnership.

Percentage households in Taunton Deane that travel to work by...

(Somerset Environment And Quality Of Life Survey 2001)



Protecting our environment



Key Provision and Initiatives:

The Food Growing / Allotments Project is to encourage people to have a go at growing their own fruit and vegetables advice to local producers, catering either on an allotment or in their own gardens, using organic techniques wherever possible.

This helps a healthy diet to become more affordable. Community groups can apply for a small environmental grant. The Somerset Food Links project provides suppliers, farmers markets, community cafes and food co-ops.



Delivering more accessible services

and

a better transport system

A Community Food Projects Network is being set up to provide support to nonprofit making ventures which encourage local food production such as allotments and community gardens.

Somerset Environmental Business **Award** was launched in March 2000 and is provided in partnership with Somerset Business Link, the Chamber of Commerce, the Environment Agency and Groundwork Environmental Business Services. Local businesses can now call a help line number for free and confidential advice on how to save money through improved environmental performance. The project advisor can provide a free tailored site survey on request which highlights ways that a company can minimise waste, save water, improve energy efficiency and comply with environmental legislation. A Green Business Award scheme for Somerset is also due to be launched later this year with the ceremony taking place in early 2002.

The **Welcome Award Scheme** is project at Taunton Deane Borough Council in which local tourism businesses are encouraged to improve their environmental performance by being entered to achieving recognition for environmental good practice in a tourism publication.

Sustainable Construction: March 2000 saw the completion of Taunton's first ecohouse, built by Knightstone Housing Association. The house in Alfred Street has many features that that can be found in the average domestic home, such as low energy light bulbs, recycling bins, rainwater butts, a low flush toilet, space for cycle parking and a vegetable garden. The house is now occupied by a family who have agreed to keep a record of their energy and water use and is not open to the public.

Discounted composting bins water-butts and wormeries for Taunton Deane residents and a green waste collection service is available from the local Council.



Key Partnerships and Plans:

Wiveliscombe Area Partnership

comprises representatives of local organisations and residents. Partnership has prepared a "2010 Vision" for the area, drawing also on previously undertaken local consultation work. The Partnership has been awarded funds via the Market and Coastal Towns initiative (SWRDA) for assistance with the implementation of a development plan for this town.



Transport



Kev Indicators

- Reduce predicted traffic growth in Taunton.
- Increase the conditions of roads.



Key Information and Targets:



Key Provision and Initiatives:

The provision of transport services in the Taunton Deane Borough area is focused mainly around Public Transport feeding into Taunton. Wellington and Wiveliscombe. The urban areas and larger villages are well served by regular and reliable services and many of these link with North Devon.

There is a main line rail service that provides a high speed link from Taunton to both Exeter and Bristol that makes Taunton a natural central destination in the South West region.

The rural areas are less well served by public transport and car dependency is high with over 90% single car ownership and around 36% two car ownership per household. In the north west area of the Borough residents are more reliant upon Wiveliscombe, Milverton and Wellington as their nearest focal centre than they are on Taunton.

The South Somerset Transport Needs Survey of 2000 demonstrated that many people living in rural areas in the east of Taunton Deane Borough rely upon Langport, Somerton, Chard and Crewkerne as their nearest focal centres.

Travel Infastructure

Taunton Deane Community Transport Ltd provide specialist mini bus and social car scheme door-step services that cater predominantly for the frail, elderly and disabled throughout the Borough, Lydeard Lifts provide a community car scheme in the villages around Lydeard St Lawrence.

- There is an investigation taking place by the local authority on whether a temporary Park and Ride site for taunton would be feasible.
- Somerset County Council and Taunton deane Borough Council are also working together with other key agencies to complete the inner relief road and bridge, to implement the North West Taunton Package which includes a Park and Ride site and the Silk Mills bridge. They are also seeking to establish a Park and Ride on the East Side of Taunton.
- The maintenance work on the Taunton Deane section of the B3224 North of Handy Cross has seen major highways works completed and the removal of 'pinch points' to ease problems for larger vehicles.



- The County Council are continuing to lobby on rail improvement. They are focusing on a programme of improved rail station facilities for access, interchange and information. Further opportunities will be reviewed in the longer term to reopen other stations on the Taunton to Westbury line to provide more local rail journeys into Taunton.
- The parking strategy is seen as a key component of mapping the use of the car in our main urban areas. Taunton Deane Borough Council now control all parking with their own wardens, including many residents parking schemes in Taunton.

Community Transport

- Demand-responsive services using people carrier size vehicles to provide access to Wiveliscombe and Wellington from their outlying rural areas. Funded by the Rural Bus Challenge and due to start before the end of 2002, this will be operated by Taunton Deane Community Transport Ltd.
- Community Car Schemes are being researched and developed in the parishes of Ashbrittle, Bathealton, Burrowbridge, North Curry, Stawley and Stoke St Gregory.

Moped Loan Scheme operated through the Somerset Rural Youth Project is currently being expanded. Mopeds are available for 3 month and 6 month loan periods to people between the ages of 16 and 25 in rural areas to access training and employment.

New Community Transport Scheme for Wiveliscombe Area

Somerset County Council's successful £100.000 bid to the Rural Bus Challenge will see a new demand-responsive service operating throughout Wiveliscombe's rural hinterland. The scheme will be operated by Taunton Deane Community Transport Ltd. and involves providing a 'dial a ride' type service within a nine mile radius of Wiveliscombe using two fully accessible people carriers. During times when the vehicles are not being used, they will be made available to local organisations on a group hire basis.

Alex Sherman - Somerset Rural Transport Partnership Officer Tel: 01458 257485 email: asherman@somerset.gov.uk



Key Partnerships and Plans:

Somerset Rural Transport Partnership

At the beginning of March 2002 it was announced by the Countryside Agency that the national programme of Rural Transport Partnerships is to be extended by a further year to end in March 2005.

The Somerset partnership has secured funding for several major community transport schemes across the county since its inception and also continues to have smaller amounts of funding available to help rural communities find a solution to their transport problems.

The Silk Mills Bridge and the Park and Ride site project, and also the Taunton Inner Relief road has been awarded funds to commence work between 2002-2005.

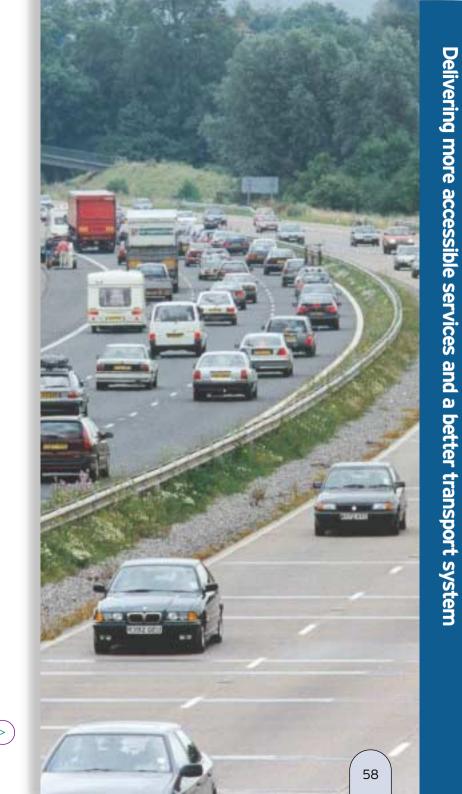
The Local Plan Public Inquiry has considered the Longforth Farm proposals for the development of the Wellington relief road and rail halt. It is viewed that this work would be funded by the Government Urban Extension programme.

The work to enhance the use of the right of way network with particular attention to published routes will resume in 2002, as there was a delay in these developments due to the foot and mouth crisis.

A Freight Quality Partnership (FPQ) has been set up by the County Council to create a better understanding between of the needs of the business community moving freight and the local planning authorities. This scheme will encourage the use of National and County freight routes and has the support of the local freight industry.

Somerset County Council is the Highway **Authority**, and is responsible for:

- producing the statutory Local transport Plan for Somerset;
- managing the movement of traffic on the highway;





- the design, construction and maintenance of public roads and bridges;
- the provision of new transport infrastructure and measures to tackle safety problems; and
- regulating, subsidising and providing aspects of passenger transport services, including bus, school and community transport.

Taunton Deane Borough Council is the Planning Authority, and is responsible for:

- managing car parks;
- deciding by committee the outcome of Traffic Regulation Orders (TROs) require to control roadside parking, prohibit traffic movements and apply speed limits advised by officers of the County Council; and

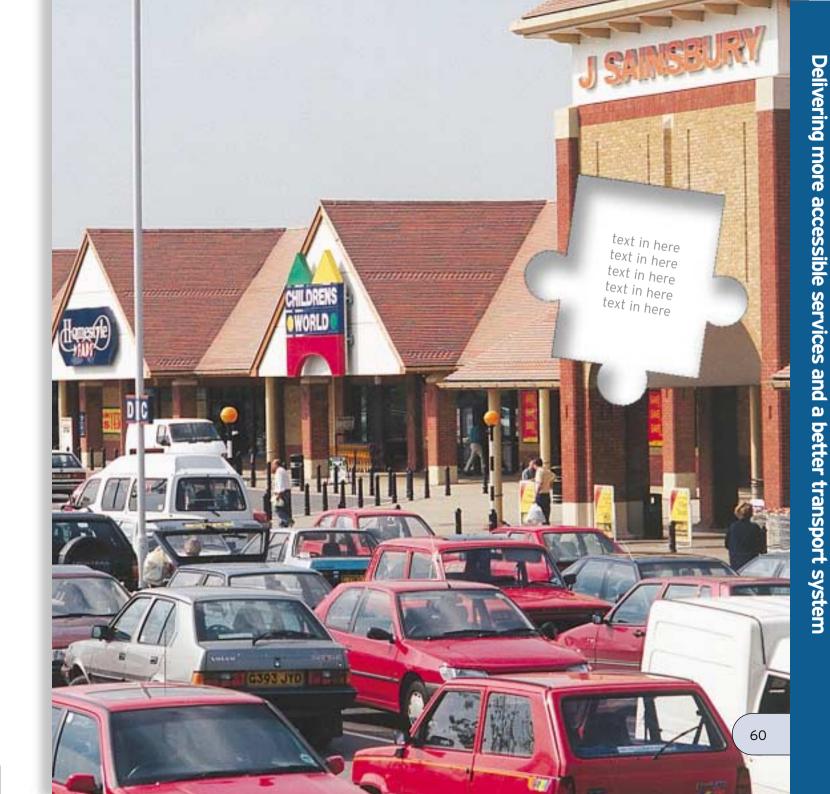
dealing with the planning of housing, employment and retail development with transport (highway) advice form officers of the County Council.

The **Local Transport Plan** (LTP) sets out a comprehensive sustainable transport strategy including our objectives and priorities for transport investment and demonstrates how the transport strategies will translate into action on the ground. The Taunton Transport Strategy and the Wellington Transport Strategy contain detailed objectives for the town, as well as a comprehensive set of transport measures formally adopted by Somerset County Council. The Taunton transport Strategy will be reviewed as part of the assessment of Taunton's future role as a Principal Urban Area (PUA).

The Vision Commission report will be published in Dec 2002. Outlining a Vision for Taunton and an Action Plan.









Key Indicators

- To increase the percentage of interactions with the public which are capable of electronic delivery
- To increase the percentage of authority buildings open to the public, which are suitable and accessible to disabled people.



Key Information and Targets:

- Taunton Deane Borough Council is conducting an Equalities Best Value Review over 2002.
- There are over 3000 people in Taunton Deane claiming Incapacity/Severe Disablement Allowance, which is 23% of the total number of claimants in Somerset.
- The Concessionary Travel Scheme assisted 10,300 pensioners and people with disabilities in 2001/2002.
- 43% of respondents in a recent survey felt that community buildings could be used to provide Internet access during evenings and weekends, with 36.5% stating that a mobile service for rural users would be useful.
- Somerset Online is a joint project that is examining the use of a one stop website for local authority information. The project is also consulting with the public on the use of digital television as a means to access the Internet for accessing information.



Key Provision and Initiatives:

Somerset Access & Inclusion Network

(SAIN) was formed in May 2000 as an organisation to improve the consultation between service providers and the users/carers of those services for the region of Somerset. SAIN specialise in disability consultation with our main funding coming from Somerset County Council. Their Mission clearly states that they want: "...to enable Somerset's disables residents to secure unrestricted access to and inclusion in any service, premises or facility within the County".

The organisation relies heavily on voluntary work of our members - currently some 129, some of whom are members representing large organisations like MENCAP, SENSE and the Disability Forums throughout Somerset.

Most of SAIN's consultation is with the County Council but also handles consultation from different sources, providing advice (signposting) services for individuals and professionals.

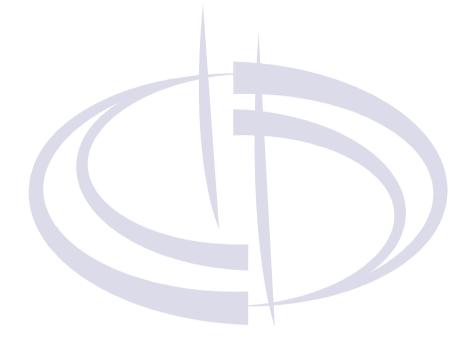
For further information, please contact the Development Worker on 01823 282823 or email: info@sain.org.uk



Key Partnerships and Plans:



Notes



Taunton Deane Local Strategic Partnership

Appendix 2

Members of TDLSP

Chief Superintendent Derek Walsh Avon and Somerset Constabulary
Brenda Weston Avon and Somerset Police Authority
David Smith Community Council for Somerset

Peter Renshaw Connexions

Alan Turner Environment Agency

Rosemary Pike Government Office of the South West

Beatrice Beer Learning and Skills Council

John Wiseman Probation Service (Avon and Somerset)
Peter Lacey Somerset Association of Local Councils
Alison Scott Somerset College of Arts and Technology

Chris Davies Somerset County Council
Councillor Claire Gordon Somerset County Council
Jane Murray Somerset County Council

Ian Thompson South West Regional Development Agency

Dr Liz Payne Ahmadi Taunton Chamber of Commerce
Councillor Libby Lisgo (Chair) Taunton Deane Borough Council
Stephen Fletcher Taunton Deane Borough Council

Chris Robinson Taunton Deane Council for Voluntary Service

Jan HullTaunton Deane Primary Care TrustEdward ColganTaunton Deane Primary Care TrustJohn BeamanTaunton Deane Tenant's ForumNick FarnhamWellington Chamber of CommerceJohn HarrisWiveliscombe Area Partnership

TDLSP Supporting Officers

Jane Tromans Somerset County Council

Brendan Cleere Taunton Deane Borough Council
Lorraine Bush Taunton Deane Borough Council
Jasmine Nelson Taunton Deane Borough Council
Sgt Michael Ashwin Avon and Somerset Constabulary

TERMS OF REFERENCE

PROMOTING A BETTER QUALITY OF LIFE FOR ALL IN TAUNTON DEANE

- 1. To build consensus on the overall priority issues for Taunton Deane.
- 2. To develop greater coherence and reduce duplication between the various plans, strategies and partnerships affecting the economic, social and environmental well-being of Taunton Deane.
- 3. To work with communities, partner organisations and interest groups to develop 'community strategies' in identified geographical areas across the whole of Taunton Deane
- 4. To plan and implement a coherent strategy and programme of consultation in the preparation of community strategies.
- 5. To ensure that community strategy outcomes inform our work as a partnership and as individual organisations.
- 6. To establish a programme of regular monitoring and review of community strategy development and implementation across Taunton Deane.
- 7. To make links with the work of the Somerset Strategic Partnership.

Appendix 3

Timetable for localised area strategies

Phase	Area	Comments
Phase 1 (2002/03)	Taunton & Area	Decided on basis of highest levels of
		deprivation and to ensure links with
		Vision Commission
	West Deane &	Decided to ensure close links with
	Brendon	Market & Coastal Towns Initiative,
		administered by RDA.
Phase 2	Blackdown	Linking in with wider project to
2003/04		develop strategy for the whole
		Blackdowns AONB area.
	Wellington & Area	Local desire to develop community
		strategy.
Phase 3	East Deane &	Local request (from Levels and
2004/05	Levels	Moors Partnership) that community
		strategy developed in latest phase.
	Quantock	