



Tenant Services Management Board

You are requested to attend a meeting of the Tenant Services Management Board to be held in The Long Room, Somerset County Cricket Club, Taunton on 23 April 2012 at 16:00.

Agenda

- 1 Introduction - Dustyn Etherington, Chairman
- 2 Apologies.
- 3 Public Question Time.
- 4 Tenant Services Management Board 2011/2012 - Dustyn Etherington, Chairman
- 5 The year ahead for the Tenant Services Management Board and Housing Services. Report of the Community Services Manager
Reporting Officer: James Barrah
- 6 Review of the Terms of Reference of the Tenant Services Management Board.
Report of the Tenant Empowerment Manager
Reporting Officer: Martin Price
- 7 Review of the Code of Conduct of the Tenant Services Management Board.
Report of the Tenant Empowerment Manager
Reporting Officer: Martin Price

Tonya Meers
Legal and Democratic Services Manager

27 September 2012

Members of the public are welcome to attend the meeting and listen to the discussions.

There is time set aside at the beginning of most meetings to allow the public to ask questions.

Speaking under “Public Question Time” is limited to 4 minutes per person in an overall period of 15 minutes. The Committee Administrator will keep a close watch on the time and the Chairman will be responsible for ensuring the time permitted does not overrun. The speaker will be allowed to address the Committee once only and will not be allowed to participate further in any debate.

If a member of the public wishes to address the Committee on any matter appearing on the agenda, the Chairman will normally permit this to occur when that item is reached and before the Councillors or Tenant Services Management Board Members begin to debate the item.

This is more usual at meetings of the Council’s Planning Committee and details of the “rules” which apply at these meetings can be found in the leaflet “Having Your Say on Planning Applications”. A copy can be obtained free of charge from the Planning Reception Desk at The Deane House or by contacting the telephone number or e-mail address below.

If an item on the agenda is contentious, with a large number of people attending the meeting, a representative should be nominated to present the views of a group.

These arrangements do not apply to exempt (confidential) items on the agenda where any members of the press or public present will be asked to leave the Committee Room.

Full Council, Executive, Committees and Task and Finish Review agendas, reports and minutes are available on our website: www.tauntondeane.gov.uk



Lift access to the John Meikle Room and the other Committee Rooms on the first floor of The Deane House, is available from the main ground floor entrance. Toilet facilities, with wheelchair access, are also available off the landing directly outside the Committee Rooms.



An induction loop operates to enhance sound for anyone wearing a hearing aid or using a transmitter.

For further information about the meeting, please contact the Corporate Support Unit on 01823 356414 or email r.bryant@tauntondeane.gov.uk

If you would like an agenda, a report or the minutes of a meeting translated into another language or into Braille, large print, audio tape or CD, please telephone us on 01823 356356 or e-mail us at: enquiries@tauntondeane.gov.uk

Tenant Services Management Board Members:-

Mr D Etherington (Chairman)
Mr M Edwards (Vice-Chairman)
Councillor R Bowrah, BEM
Councillor S Brooks
Mrs J Bunn
Mrs E Drage
Mr D Galpin
Mrs J Hegarty
Mr K Hellier
Mrs P Marshall
Mrs T Urquhart